Homelessness affects thousands of men and women throughout Australia. There are a range of local support services and options for people who are homeless or at risk of being made homeless in Sydney.

Homelessness can be a very distressing and difficult situation – both for people facing homelessness and those around them.

If you or a friend is homeless or likely to not have a regular place to live contact the Homeless Persons Information Service on 1800 234 566 in the first instance.

If you are aware of somebody sleeping rough or who you suspect they may be homeless, please contact Missionbeat on 1800 306 461. (Sleeping rough in parks, street and other public places is not illegal and Council staff do not have the authority to move on rough sleepers).

If you are concerned for the immediate health, safety or wellbeing of the person or those around them please contact the police or ambulance on by dialling triple 0.

If you have any other questions contact Randwick City Council switchboard on 9399 0999.
- **Missionbeat**
  1800 306 461
  Missionbeat patrols inner Sydney streets and offers support to individuals and families who are in distress.

- **24 Hour Domestic Violence Hot Line**
  1800 656 463
  First contact and referral point for support and accommodation services – particularly women and children escaping domestic violence.

- **Homeless Persons Information Centre (HPIC)**
  1800 234 566
  Referral service for people seeking accommodation and support services within NSW.

- **Yconnect Line**
  1800 424 830
  A youth accommodation help line.

- **The Jewish House Crisis Centre**
  1300 544 357
  24/7 crisis help line.

- **Housing NSW After Hours Temporary Accommodation**
  1800 152 152
  Provides temporary accommodation outside normal office hours for homeless people.

- **Accommodation for women**
  - **Killara Women’s Refuge Inc**
    9398 9057
    Residential supported accommodation for women and children escaping domestic violence.
  - **City Women’s Supported Accommodation**
    9360 4881
    Crisis accommodation service for women who are homeless, or at risk of becoming homeless and living with a mental illness.
  - **Elsie Refuge for Women and Children**
    1800 656 463
    Short term crisis accommodation for women, including those with children, escaping domestic violence.

- **Accommodation for young people**
  - **Saint Laurence House**
    9349 6438
    Medium to long term accommodation for homeless and at risk young people.
  - **Caretakers Cottage Youth Refuge**
    9389 0999
    Short term accommodation for homeless and at risk young people support for their families.
  - **Options Youth Housing**
    9388 9341
    Semi-independent transitional accommodation and casework for young people.
  - **Don Bosco Youth Hostel – Youth off the Streets**
    9564 2263
    Crisis and short-term accommodation in Marrickville for homeless young people aged 15–18 years old.
  - **Twenty10 GLBT Youth Support**
    8594 9555
    Assists homeless and/or disadvantaged lesbian, gay, bisexual, transgender young people.

- **Accommodation for people with intensive complex needs**
  - **The Haymarket Centre**
    9688 0555
    Accommodation for homeless people who have complex issues, including intoxication, addictions, mental illness and/or challenging behaviours.

- **Other relevant services**
  - **LawAccess NSW**
    1300 888 529
    Free information, referrals, and advice on legal problems.
  - **Aboriginal Legal Service**
    8303 6600
    Advice, support and representation for Aboriginal and Torres Strait Islander people on legal problems.
  - **Child Protection Helpline**
    132 111
    Telephone service for reporting suspected abuse, neglect or risk of significant harm of children and young people.
  - **Lifeline**
    131 114
    Telephone counselling service for people needing emotional support including suicide prevention, crisis and mental health support.
  - **NSW Rape Crisis Centre**
    1800 424 017
    Crisis counselling and support for anyone who has experienced sexual violence.
  - **Salvo Care Line**
    8736 3232
    Counsellors available to listen, assist, and provide referrals for people facing a crisis in their lives.
  - **Alcohol and Drug Information Service**
    9361 8000
    Provides information, referral, crisis counselling and advice about alcohol and illegal drugs.
  - **NSW Mental Health Line**
    1800 011 511
    Mental health support and referral services.

- **Centrelink, Maroubra Office**
  - Indigenous 136 380
  - Employment 132 850
  - Multilingual 131 202
  - Seniors 132 300
  - Youth and student services 132 490
  - Disability, sickness and carers 132 717

Payments and services for retirees, unemployed, families, carers, parents, people with disabilities, Indigenous Australians, and people from diverse cultural and linguistic backgrounds.