



2018-19
**Annual
Report**

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Cover Image: Jan Vassella at Des Renford Leisure Centre

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Mayor's Message

I'm pleased to present Randwick City Council's highlights over the past 12 months, for the financial year 2018-19, and share with you our achievements.

We're continuing to implement new technologies as part of our Smart City Strategy to help us work as efficiently as possible while delivering the best services, facilities, projects and events.

Part of this program includes free, high-speed wifi that provides users with up to 2 gigabytes of data per day at Coogee, Maroubra and Little Bay beaches and all buildings in Heffron Park. There is now an expanded CCTV network that includes aquatic safety cameras at Coogee Beach. In La Perouse, we are trialling smart public litter bins that compact waste using solar power and sends alerts when full.

Our Sustaining our City program is continuing to deliver significant environmental initiatives. The program, funded by a Special Rate Variation, was approved to continue for a further five years. This assists us to improve water quality at our local beaches with new

Gross Pollutant Traps and water recycling systems, install public electric vehicle charging stations in Coogee and Randwick and continue popular events such as the Eco Living Expo, Best Gift Market, NOX Night Sculpture Walk, Marine and Coastal School Holiday Activities and the Eco Heroes program.

Our 7-year Our Community our Future program kicked off in 2018-19, including design consultancy for a future Arts and Cultural Centre to be located at Blenheim House and an upgrade of Council's Administration Centre, as well as footpath extensions in the City's south. New handball courts and new tennis courts were also completed at Heffron Park.

Council continued with a significant upgrade of Coogee Bay Road. The works include wider footpaths, new paving underground power and new street furniture and landscaping. The works are helping improve the public spaces around one of Sydney's most popular beaches and improving the amenity and safety for residents, visitors and businesses.

Council's commitment to equality and inclusion for all residents continued with Randwick becoming the first Sydney council to install permanent wheelchair matting at a local beach. The matting provides access to the water for people of all abilities.

Our vision is to create a sense of community and it is wonderful to be able to join with and represent our community in this matter.

I feel positive that the coming year will provide us with further opportunities to contribute to the growth and continued prosperity of Randwick City.

Cr Danny Said
Mayor of Randwick





General Manager's Message

At Randwick City Council, our focus is on building and maintaining a 'sense of community', and that is certainly what I have experienced since joining the team in November 2018.

Our workforce of over 700, is filled with people that strive to put our community first in everything they do, whether it be delivering services today or working with you to plan for the future of our City.

As you read through our activities and achievements, I trust that you will have confidence that our team is committed to evolving and delivering services and infrastructure that creates value for you, our community.

This year our financial position continues to remain strong with all key financial indicators being greater than industry

benchmark. Our City is supported by \$160 billion worth of public assets managed by Council each day. This includes footpaths, roads, drainage, parks, buildings and equipment. This year we have continued our focus on asset renewal, spending \$20.4 million including: \$13.6 million on our roads, \$8.4 million on parks and playgrounds and \$5.95 million on building upgrades. Strong financial and asset planning has resulted in 80% of our assets being rated as either good or excellent in terms of their condition. Importantly, our award winning environmental programmes and partnerships continue to evolve and shine, with increasing community participation and support and industry acknowledgement.

While delivering services today, we continue to focus on the future of our area. This year, amongst many activities, Vision 2040: Shaping Randwick's Future brought people from across our City together to consider challenges and opportunities that we will face in the future as our demographic evolves. Important considerations such as where housing, jobs, infrastructure and open space should be located have all been discussed as part of this engagement, which has continued into the new year and will inform our Local Strategic Planning Statement and future Community Strategic Plan.

I congratulate those in our community that have contributed over the past year and I commend the professionalism and commitment of the staff at Randwick City Council. Together we look forward to serving you, our community, in the coming year.

Therese Manns
General Manager

Our Vision and mission

Randwick City has a diverse community made up of many cultures including a significant Indigenous population. We have outstanding natural features with a spectacular coastline, and we are one of the oldest local government areas in Australia.

We have a rich history that has formed who we are, and by establishing a vision for the future and working together, we will create a bright future.

Randwick City Council's vision is to build a sense of community. We are achieving this through our mission statement of working together to enhance our environment, celebrate our heritage, and to value and serve our diverse community.





Our values

Our corporate values show how Council wishes to conduct itself as an organisation and reflect the manner in which we wish to engage our customers and the community. They provide a lens and a reference point for all staff in the organisation.

Our five corporate values are:



INTEGRITY: Ensuring transparency and honesty in all our activities



CUSTOMER FOCUS: Delivering prompt, courteous and helpful service and being responsive to people's changing needs



ACCOUNTABILITY: Accepting our responsibility for the provision of quality services and information which meet agreed standards



RESPECT: Treating everyone with courtesy, dignity and fairness regardless of our own feelings about the person or the issue



EXCELLENCE: Being recognised for providing services, programs and information which consistently meet and exceed standards through the use of best known practices and innovation.

Planning and reporting at Randwick City Council

This Annual Report highlights the key achievements of Randwick City Council during 2018-19 and presents the required statutory information.



Our planning and reporting approach

The Randwick City Plan is Council's 20-year community strategic plan that reflects our community's vision and long term goals. It focuses on six central themes:

- Responsible management
- A sense of community
- Places for people
- A prospering City
- Moving around
- Looking after our environment.

The **City Plan** is prepared by Council through engagement and collaboration with the community, other levels of government and major institutions within the City. This plan is underpinned by a suite of medium term plans and the Resourcing Strategy which takes into account our workforce, our finances, our technology and our assets which enable us to deliver services to the community.

The Delivery Program 2018-2021 reflects the City Plan and includes the strategic approaches that will be implemented to achieve the directions under each theme. The annual Operational Plan further details the actions that will be undertaken in implementing the various approaches.

Closing the loop

All of Council's short, medium and long term strategies and plans are integrated with the City Plan themes. All plans are developed, implemented and reported with this integration in mind.

Data is collated to produce quarterly reports, showing how each action listed in our Operational Plan is progressing and measures our effectiveness. This framework demonstrates Council's commitment to accountability and transparency in reporting our performance.

The 2018-19 Operational Plan and associated quarterly reports can be viewed at www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports. This report assesses our performance during the 2018-19 year against the six City Plan themes.



Indicators Model

The **Randwick City Plan Indicators Model** was developed in 2010 to monitor and evaluate the state of the City in line with the themes and directions set by the community in the Randwick City Plan. The model measures the outcomes of the actions taken by the Council, other organisations, the community and the impact of factors such as changes in the environment and economy. The indicators have been cross referenced with the Randwick City Plan to ensure they correlate with the themes and directions outlined. The model contains 70 indicators derived from a large number of sources including the Community Satisfaction Survey and has been designed to measure changes over reportable periods. Targets are set for each indicator and have been derived from a variety of sources including industry benchmarks, State Government planning targets, Randwick City Council planning targets and through internal consultation with staff and community members. The Randwick City Plan Indicators Model is available on Council's website here: www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports.

Census data – ABS

The Census of Population and Housing, undertaken every five years, is a descriptive count of everyone who is in Australia in any given household on one night. Information from the Census provides a reliable basis for estimating the population of local government areas, planning the distribution of government funds, and making informed decisions on policy and planning issues. The most recent Census of Population and Housing was conducted on 9 August 2016. Comprehensive demographic information for Randwick City is available on our website at: www.randwick.nsw.gov.au/community/randwick-city/demographics-and-population.

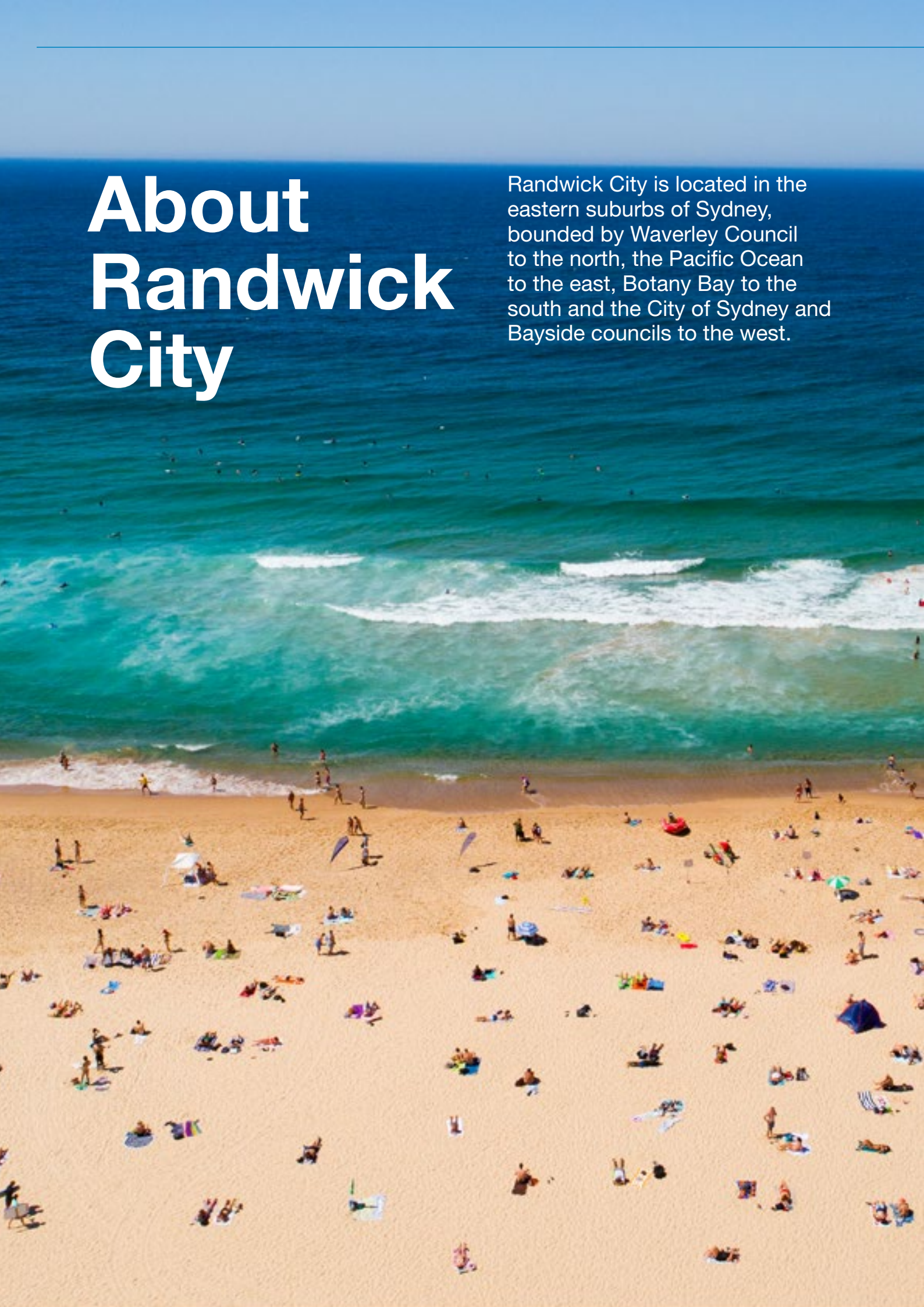
Financial reports

Randwick City Council Financial Reports contain detailed information about Council's financial position at the end of the year and how it performed over the preceding 12 months. The reports are independently audited and published annually. A copy of the 2018-19 Financial Reports can be found on Council's website here: www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports.

All data provided in this report is the most recent available at the time of publication.

About Randwick City

Randwick City is located in the eastern suburbs of Sydney, bounded by Waverley Council to the north, the Pacific Ocean to the east, Botany Bay to the south and the City of Sydney and Bayside councils to the west.



Our City covers 37.42 square kilometres (3,742 hectares) and includes the suburbs of Chifley, Clovelly, Coogee, Kensington, Kingsford, La Perouse, Little Bay, Malabar, Maroubra, Matraville, Phillip Bay, Randwick and South Coogee.

Our City is known for its extensive parkland and open space areas including Centennial Park, Heffron Park and Kamay Botany Bay National Park; 29 kilometres of coastline with the magnificent Coastal Walkway linking ten beaches and eight ocean pools; excellent education and medical facilities including the University of NSW (UNSW), the Randwick Hospitals Complex and associated research and related services; a strong artistic and cultural focus; regionally significant recreational facilities; employment facilities such as Port Botany; and its proximity to the Sydney Central Business District and Sydney Airport.

Our people

At end June 2018¹ our estimated resident population was approximately 154,265, having increased by 2,116 people (1.4%) during the previous year.

It is projected² that Randwick City's population will increase by an average of 1.05 per cent annually reaching 180,150 in 2036.

Of the households in our City, 63.1 per cent are lived in by families, who welcomed 1,731 new born babies during the 12 month period to December 2017³.

Of our resident population, 48.6 per cent are overseas born, and over 40 per cent speak a language other than English at home. 70.8 per cent of all Randwick City residents have at least one parent born overseas⁴. From July 2018 to June 2019, approximately 1,100 Randwick residents became new Australian citizens.

At 30 June 2018 there were 13,198 local businesses in Randwick City generating 57,884 local jobs⁵. 26.6% of Randwick City residents both live and work in Randwick City⁶.

¹ Source: Australian Bureau of Statistics 3218.0 Regional Population Growth, Australia, Estimated Resident Population (27 March 2019)

² Source: NSW Planning & Environment Population & Household Projections 2016

³ Source: Australian Bureau of Statistics 3301.0 Births, Australia, 2017

⁴ Source: Australian Bureau of Statistics Census of Population and Housing 2016

⁵ Source: National Institute of Economic and Industry Research 2018

⁶ Source: Australian Bureau of Statistics Census of Population and Housing 2016

Quality of life

Randwick City is a highly desirable place to live, work and visit.

Residents have a strong attachment to their community and local area demonstrating that we are achieving our vision of building a sense of community.

Randwick residents have consistently rated the area as a good place to live. Council carries out deliberate engagement with the community to gauge levels of satisfaction which informs decision-making and service delivery.

Community engagement

Randwick City Council's Community Consultation Principles and Consultation Planning Guide provides the basis for conducting community consultation and engagement on key projects and planning matters for our City.

Council believes the community has a right to be involved in decisions affecting them and Council actively uses the experience and knowledge of the local community to make better decisions.

We are committed to ensuring residents are informed about how we use ratepayers' money and Council decisions. We use a number of regular communication channels such as direct mailouts, print advertising, flyers, local newspapers, eNews, banners, and community newsletters. Our website, smartphone app and the use of social media platforms such as Twitter, Facebook, Instagram and YouTube also provide residents with access to a range of Council services and information.

We seek regular feedback from our consultative and advisory committees, our precinct committees and chambers of commerce; as well as from leadership forums with local businesses.

We conduct surveys through the **Your Say Randwick** online site that allows residents and ratepayers to let Council know what they think of proposed projects and plans. For a closer look go to: www.yoursay.randwick.nsw.gov.au



The Mayor and Councillors

The City of Randwick is divided into five wards - north, south, east, west and central.

There are 15 elected representatives with three Councillors representing each ward. The current Councillors are serving a three-year term (September 2017 to September 2020) rather than the usual four-year term, as the elections were postponed when the State Government was considering Council amalgamations.

The responsibilities of Councillors are defined in the NSW Local Government Act 1993 and include:

- to be an active and contributing member of the governing body;
- to make considered and well informed decisions as a member of the governing body;
- to participate in the development of the integrated planning and reporting framework;
- to represent the collective interests of residents, ratepayers and the local community;
- to facilitate communication between the local community and the governing body;
- to uphold and represent accurately the policies and decisions of the governing body; and
- to make all reasonable efforts to acquire and maintain the skills necessary to perform the role of a Councillor.

Council makes provision for Councillors to attend relevant conferences and encourages participation in ongoing professional development programs. Refer to page 68 for further information.



WEST WARD



Cr Alexandra Luxford
Labor
First elected in 2017



Cr Harry Stavrinou
Liberal
First elected in 2012



Cr Philpa Veitch
Deputy Mayor
Greens
First elected in 2017

CENTRAL WARD



Cr Anthony Andrews
Independent
First elected in 2000



Cr Dylan Parker
Labor
First elected in 2017



Cr Ted Seng
Liberal
First elected in 1995

NORTH WARD



Cr Christie Hamilton
Liberal
First elected in 2017



Cr Kathy Neilson
Labor
First elected in 2012



Cr Lindsay Shurey
Greens
First elected in 2012

EAST WARD



Cr Tony Bowen
Labor
First elected in 2008



Cr Murray Matson
Greens
First elected in 1995



Cr Brendan Roberts
Liberal
First elected in 2012

SOUTH WARD



Cr Carlos Da Rocha
Independent
First elected in 2017



Cr Noel D'Souza
Independent
First elected in 2012



Cr Danny Said
Mayor
Labor
First elected in 2017

Council meetings and decision-making

Ordinary Council Meetings are held once a month, generally on the 4th Tuesday of the month. Residents are welcome to attend these meetings. The dates of the meetings are available on our website and published in The Southern Courier each week.

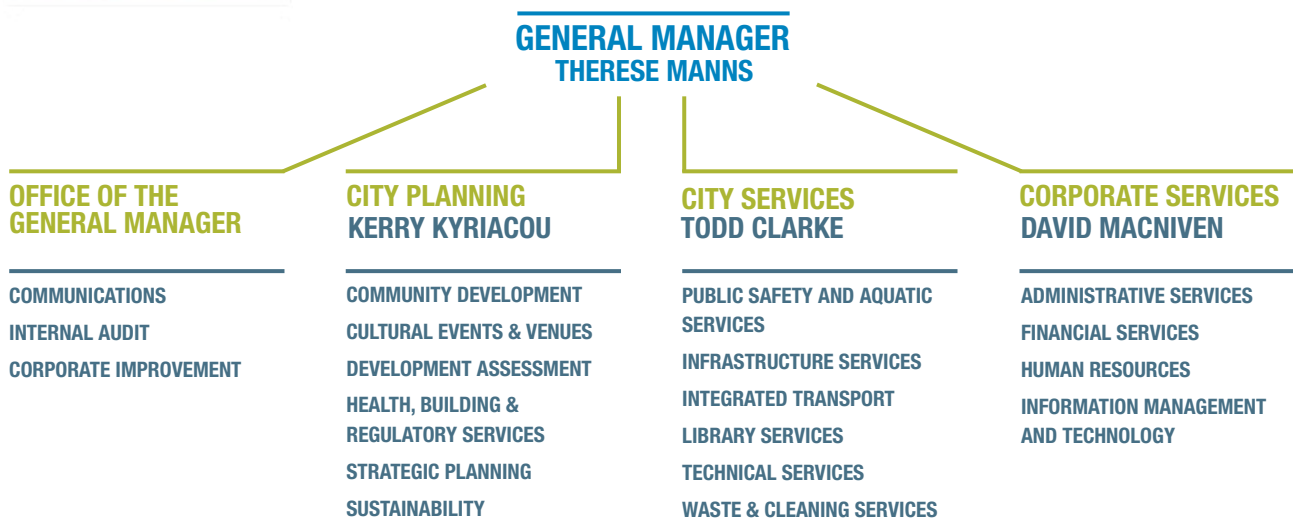


Extraordinary Council Meetings are called at short notice from time to time to address particular issues. The dates of these meetings are published on our website and in The Southern Courier (if timeframes permit).

Business Papers and Minutes for Council meetings are available on our website.

Organisational structure

Randwick City Council is managed by its General Manager and the Directors of three divisions: City Services, City Planning and Corporate Services.





General Manager

The General Manager's responsibilities are set out in the NSW Local Government Act 1993. They include:

- to conduct the day-to-day management of the Council in accordance with the strategic plans, programs, strategies and policies of the Council,
- to implement, without undue delay, lawful decisions of the Council,
- to advise the Mayor and the governing body on the development and implementation of the strategic plans, programs, strategies and policies of the Council,
- to advise the Mayor and the governing body on the appropriate form of community consultation on the strategic plans, programs, strategies and policies of the council and other matters related to the Council,
- to prepare, in consultation with the Mayor and the governing body, the Council's community strategic plan, community engagement strategy, resourcing strategy, delivery program, operational plan and annual report,
- to ensure that the Mayor and other Councillors are given timely information and advice and the administrative and professional support necessary to effectively discharge their functions,
- to exercise any of the functions of the Council that are delegated by the Council to the General Manager,
- to appoint staff in accordance with the organisation structure determined under this Chapter and the resources approved by the Council,
- to direct and dismiss staff,
- to implement the Council's workforce management strategy.

The overall performance of the General Manager is measured through a performance agreement as part of their contract of employment.

Awards and citations



During the year Randwick City Council was recognised with the following key awards –

Randwick's Best Gifts in the World Christmas Campaign and Markets Winner

Innovation in special events Award

Local Government RH Dougherty Awards 2018

Rock fishing education and safety Winner

Excellence in communication Award

Local Government RH Dougherty Awards 2018

Randwick eNews Winner

Reporting to your community Award

Local Government RH Dougherty Awards 2018

Randwick, Waverley and Woollahra Councils - Solar my School Winner

Renewable Energy Achievement Award

Cities Power Partnership 2018

Peter Maganov Winner

Louise Petchell Memorial Award for Individual Sustainability Award

Local Government NSW's Environmental Excellence Awards 2018

Randwick, Waverley and Woollahra Councils – Solar my School Winner

2018 Climate Change Action – Division C and Overall Category Awards

Local Government NSW's Environmental Excellence Awards 2018

Randwick City Council – Sustaining our City Winner

Great Sustainability Initiative Award

Greater Sydney Planning Awards 2019

Randwick City Council's Datacentre Transformation Project Highly Commended

Innovative Leadership and Management Award

Local Government Professionals Australia NSW Excellence Awards 2019

Randwick Council and UNSW's Household Swimming Pool Efficiency and Rebate Trial Highly Commended

Special Project Initiative Award

Local Government Professionals Australia NSW Excellence Awards 2019

Randwick's Environmental Levy – Getting Sustainability Done in Randwick Highly Commended

Environmental Leadership and Sustainability Award

Local Government Professionals Australia NSW Excellence Awards 2019

Randwick, Waverley and Woollahra Councils – Solar My School Winner

Environmental Leadership and Sustainability Award

Local Government Professionals Australia NSW Excellence Awards 2019

Randwick, Waverley and Woollahra Councils – Solar My School Highly Commended

Community Partnerships and Collaboration Award

Local Government Professionals Australia NSW Excellence Awards 2019

Therese Manns Highly Commended

General Manager/Senior Staff Member – Metropolitan Council Award

OLG Women in Local Government Awards 2019

Responsible management



We provide responsible and sustainable leadership

At Randwick City Council we use a range of measures to monitor our progress in achieving the community's goals in the Randwick City Plan. We will refer to these indicators throughout this report.

We focus on our customers

The experience of our customers is of high importance at Randwick City Council. Customer Focus is a core value for all employees, who are expected to take care of the customers' needs by providing professional, timely, helpful, high quality and consistent customer service before, during and after the customers' requirements are met.



96%

Written correspondence
actioned in 15 days or less



84%

Phonecalls answered
within 30 seconds



95%

Completed within the
service level agreements



36,613

Face-to-face
customers served



6,893

Development applications
(DAs) accepted



110,184

Telephone enquiries
responded to

A queue management system at our Customer Service Centre helps us provide a tailored and efficient service for our face-to-face customers. A kiosk touch screen is also available, providing customers with self-serve access to online services and the Department of Planning's electronic housing code.

Council is committed to planning ahead and ensuring a financially stable and robust organisation

This year our focus was firmly on the future while continuing to deliver planned projects and services.

All our plans are underpinned by our 10-year Long Term Financial Plan (LTFP). This gives our staff and our community the stability of knowing when each action is going to be funded.

Council's financial strategy is formally reviewed at least four times during the year – during the development of the annual Budget, the auditing of Council's Financial Statements and the update of the LTFP.

The Primary Model contained in the current 2018-28 LTFP represents our current financial strategy which includes approved special variation income for Our Community our Future and the Environmental Levy. Our LTFP is available online.

We are financially sustainable

Randwick City Council is in a strong financial position with a history of generating operating surpluses; significant capital works programs and sound liquidity.

Council's financial indicators meet or exceed all of the required local government benchmarks with a net surplus result of \$13 million for the year.

Financial summary 2018-19

Total income	\$164.7m
Total expenses	\$151.6m
Net Operating surplus for 2018-19	\$13.1m
Net Operating surplus excl capital grants and contribution	\$6m
New capital works	\$15.4m
Capital renewal works	\$20.4m
Total capital expenditure	\$35.8m
Total assets	\$1,900m
Total liabilities	\$34m
Net assets	\$1,866m

Key financial results:

Indicator	Benchmark	2018-19	Trend
Operating performance ratio This ratio measures Council's achievement of containing operating expenditure within operating revenue	Greater than or equal to breakeven	5.51% ✓	2017 4% 2018 6% 2019 6%
Own source revenue This ratio measures the degree of reliance on external funding sources.	Greater than 60%	90.24% ✓	2017 90% 2018 91% 2019 90%
Unrestricted current ratio To assess the adequacy of working capital and its ability to satisfy obligations in the short term for the unrestricted activities of Council.	Greater than or equal to 1.5 : 1	4.06x ✓	2017 3.3% 2018 3.6% 2019 4.1%
Debt service ratio This ratio measures the availability of operating cash to service debt including interest, principal and lease payments. n.b. Randwick Council had no external borrowings in 2018-19.	Greater than 2 x (Times)	0.00x -	2017 0.00x 2018 0.00x 2019 0.00x
Rates, annual charges, interest & extra charges outstanding percentage To assess the impact of uncollected rates and annual charges on Council's liquidity and the adequacy of recovery efforts.	Less than 5.00%	3.15% ✓	2017 3% 2018 2% 2019 3%
Cash expense cover ratio Indicates the number of months Council can continue paying for its immediate expenses without additional cash inflows.	Greater than or equal to 3 months	3.33 mths ✓	2017 3.8 mths 2018 3.0 mths 2019 3.3 mths
Building, infrastructure & other structures renewal ratio This ratio is used to assess the rate at which assets are being renewed against the rate at which they are depreciating. Includes Buildings, Roads, Drainage and Open Space assets.	Greater than or equal to 100%	106.33% ✓	2017 107% 2018 120% 2019 106%
Infrastructure backlog ratio This ratio shows what proportion the backlog is against the total value of Council's infrastructure.	Less than 2%	0.51% ✓	2017 0.7% 2018 0.7% 2019 0.5%
Asset maintenance ratio This ratio compares the actual versus required annual asset maintenance.	Greater than 100%	172.14% ✓	2017 154.79% 2018 159.94% 2019 172.14%
Cost to bring assets to Agreed Level of Service A snapshot of the proportion of outstanding renewal works compared to the total suite of assets that Council has under its care and stewardship.	New ratio, none set	0.32% ✓	2017 0.39% 2018 0.39% 2019 0.32%

Through prudent and robust financial planning Randwick Council delivered a new financial strategy for the future. Council embarked on a diverse financial strategy in 2018-19 to deliver major projects within a seven-year-period and ensure intergenerational equity. The strategy ensures ratepayer funds are used responsibly and invested in the services, facilities and new projects the community requires.

For more information on Council's financial results, position and performance against financial sustainability indicators, please refer to the separate document Financial Reports 2018-19 which is available on our website: www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports.



Our workforce is high performing, committed and engaged

In the 2018-19 annual employee performance review, 99 per cent of our staff were assessed as being proficient and above. This strong result has remained the same as the year prior.

Our values based culture is embedded in all we do, from attraction and selection to performance reviews, policies and training events.

The Randwick City Council Employee Health and Wellbeing program continues to offer regular Lifestyle Lunches to discuss wellbeing issues and share knowledge, weekly Befit classes to keep staff physically active, annual flu vaccinations and skin cancer checks.

Our BOUNCE (emotional resilience and positive self-management) program was offered to front-line customer facing staff with 91 completing the program in 2018-19.

Our focus on risk and safety has resulted in a strong culture of incident management and review of our Business Continuity Plans to ensure we are prepared and managing our risks appropriately.

Our commitment to employee health and wellbeing has been strengthened by the addition of our industry leading Family and Domestic Violence Policy this year. Allowing access to 10 days paid leave, education, support and flexible work practices for employees who are victims of Family and Domestic Violence.

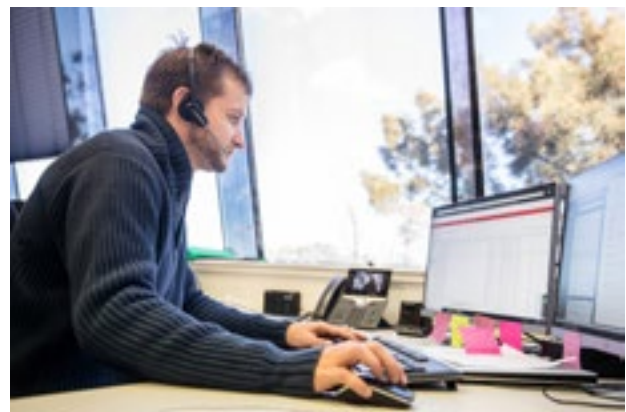
Randwick continues to focus on and invest in the development of our staff to ensure the ongoing growth of our employees' capability, skill, knowledge and professional development.

We ensure our employees remain informed and engaged with regular internal communications including fortnightly newsletters, intranet, digital display screens at worksites, community eNews and staff announcement emails.

Strong focus on improvement

Randwick City Council is continually transforming to better serve our community, with a strong commitment to continuous improvement. We always seek to provide better services and programs to achieve cost and efficiency savings, and to encourage innovation.

In 2019, a new methodology for business unit planning was initiated in key business units of the Corporate Services division. This methodology takes the business unit team on a deep dive in identifying and defining all of the functions, processes and activities that are unique to their business unit and for which the unit is accountable. The business unit plans that result are robust in providing clarity and focus for both staff and the organisation in linking their day-to-day efforts towards achieving the strategic outcomes contained within the Operational Plan, Delivery Program, informing strategies and Randwick City Plan. This methodology will be facilitated and embedded across all Council's business units in the upcoming year.



During 2018-19 Council underwent a collaborative staff process to renew, refresh and refocus our corporate values ICARE brand. Our refreshed branding includes clean and simple logos in strong colours. The new branding has been embedded in our physical and digital work environments, including the installation of large signage across all council locations including lunch rooms, meeting rooms and offices. The project was recently awarded a Highly Commended at the Local Government NSW RH Dougherty Awards in August 2019.

Improved technology and online services

Council continued its program of investment in technology and digital services to deliver better service to the community and drive internal efficiencies. The allocation of funding is guided by the Digital Strategy.

Significant projects delivered during the year included:

- Major upgrade of Council's central server infrastructure to meet needs over the next five years with the new equipment housed in world class commercial datacentres in Alexandria and Ultimo, reducing the risk of a disaster affecting Council operations.
- Consolidation of telecommunications services to new facilities in Alexandria and Ultimo, an upgrade of internet bandwidth to 1Gbps and a major upgrade of the central telephone system.
- More than 180 staff equipped with laptops and tablets, connected via a custom mobile data network to allow them to work flexibly across Council sites, with the community or from home, and to support the organisation in the event of a disaster affecting a Council facility.
- Upgrades to beach cameras at Council beaches to implement live streaming of beach conditions, and detailed planning of sensors and infrastructure for the Coogee Smart Beach project.
- Public wifi service expanded to Coogee, Maroubra and Little Bay beaches and all buildings in Heffron Park, adding to the existing coverage of all Council staffed facilities.
- Public Safety CCTV systems linked to the NSW Police Force via a fixed link to the Randwick Police Station, with operational control also possible from dedicated iPads assigned to the Police.
- CCTV system expanded to cover areas in the City's south at sites where antisocial behaviour had been prevalent.
- Council tendered and procured a new fleet of multifunction devices for the organisation, with the purchase of 59 new devices to replace the old fleet of over 100 devices reducing electricity consumption and with a lower cost per page printed. The new devices include follow me printing, meaning that only printouts that are needed are released by staff, saving





close to 90,000 pages per annum of printing. Longer term, projects through Council's digital strategies will reduce the overall consumption of paper by moving more services online.

- Consolidation of information held in network drives into Council's electronic document and record management system, improving access to information.
- Improved online service request form which reduces manual handling and automatically routes the request to the correct department for action.
- New leisure centre management system incorporating SMS and email reminders.

Good governance with demonstrated accountability, transparency and probity

An effective and robust governance framework is essential to the successful leadership and stewardship of Randwick City Council. In addition to legislation, regulation, codes and best practice, Randwick's governance and probity framework includes an Internal Audit Committee and a Fraud and Corruption Prevention Policy for staff and elected Councillors.

Measures implemented during 2018-19 to further strengthen the level of governance across the organisation, included:

- Adoption of a new **Model Code of Conduct** for staff, Councillors and advisory committees.
- Our network drives were decommissioned to ensure all Council produced **documents are stored centrally** in our electronic document management system (TRIM), eliminating document duplication and improving access to information.
- Council updated its Social Media Policy in consultation with staff, the union and Joint Consultative Committee. This review included engaging an external lawyer with social media legal experience in commercial radio to review Council's

policy from a best practice and risk mitigation perspective. The new policy provides practical and useful guidance for staff managing official Council social media channels, Councillors using social media and staff using social media in a personal capacity. It helps staff to manage their online presence to reduce their risk while also empowering staff to contribute to and share Council messages. Randwick Council recognises that social media is a part of modern life and modern communication practices. Social media helps achieve Council's sense of community by providing a platform to interact with the community in a meaningful way and celebrate our community.

- Continued **process mapping** – as good processes are a critical ingredient to delivering a high standard of service to our community. The process maps are a tool used by new and existing staff, assisting and guiding staff in how we work today, while also providing the platform to share, collaborate, innovate and improve what we do for tomorrow.
- Our **Procurement Manual** continued to support the key purchasing principles of our revised Procurement Policy. The Procurement Manual consolidates all existing purchasing procedures and guidelines into one point of reference for staff.
- Council operates in a complex regulatory environment. This makes compliance management a major strategic risk. In order to address this risk, Council continues to subscribe to **Legislative Compliance Management Software** (called RelianSys) which allows us to allocate compliance matters to responsible officers and report on compliance (and non-compliance) so that we manage our performance and develop strategies, as required, to address any shortcomings identified.
- During 2018-19 we undertook a complete review of our **delegations** and implemented a new suite of delegations. All relevant staff have signed a declaration that they agree to (and understand) and will comply with their delegations of authority.
- Our **Information Governance Framework** was put in place. The document sets the expectations of how Council information is to be governed as a vital corporate asset which is essential to help meet Council's business, accountability, legal and regulatory requirements.
- Our **Staff Document Creation Report** assists Managers to review their respective staff's information management activities and to ascertain if their Department's documents are being saved in the correct location and meet with organisational and legislative requirements.

In addition, regular reports are submitted to our leadership team in relation to:

- Customer Complaint Analysis reporting
- TRIM overdue items
- Corporate Risk and Safety
- Legislative Compliance
- Process mapping

Organisational accountability is overseen by our independently chaired Internal Audit Committee, consisting of three external specialists and the Mayor. The Committee provides independent assurance and assistance to Council on probity areas including risk management, control, legislative compliance and external accountability responsibilities.

Building partnerships

Since adopting the first Randwick City Plan in 2006, Council has developed a number of significant partnerships to encourage mutual understanding of local needs and contribute to projects that benefit the wider community.

Our key partnerships include:

- Membership and participation in the **Southern Sydney Regional Organisation of Councils** (SSROC), an association of 11 municipal and city councils.
- Light Rail partnerships. The initial Rail Transport Infrastructure Memorandum of Understanding between the **UNSW, Prince of Wales Hospital, Australian Turf Club (Royal Randwick Racecourse), Centennial Park/Moore Park Trust, the City of Sydney** and the **Sydney Cricket Ground Trust**. Following the announcement of the project, Randwick City Council negotiated a Development Agreement with TfNSW to define our respective obligations and priorities.
- Sister City relationships with the **City of Albi** in France; the Greek island of **Castellorizo**; the **City of Hangzhou** in China, the **Randwick Parish Council** in Gloucestershire, United Kingdom, and **Narrabri** and **Temora Shire Councils**.



- A partnership with the **University of Technology Sydney (UTS) Centre for Local Government**, which enables Council staff who participate in the LG Professionals NSW Management Challenge to complete the short course 'Team Building and Leadership' as credit towards the Postgraduate Certificate in Local Government Leadership qualification.
- A Sustainability Agreement with the **UNSW** whereby Council and the University have agreed to partner on sustainability initiatives, with the University agreeing to provide Council with access to research into sustainability and related programs, while Council will work to provide practical application of the research.
- A partnership with **Housing NSW** aimed at delivering improved social and physical outcomes for residents living in and around public housing precincts in Randwick City.
- Community partnerships with the **Sydney Roosters** and **South Sydney Rugby League Football Clubs, Souths Cares, Randwick Rugby Club, the Benevolent Society, Kooloora Community Centre** and **Youth off The Streets** to assist disadvantaged youth and junior rugby league clubs in our area and also to support associated community volunteers.
- The **University of NSW Crime Prevention Partnership**, a collaboration between the UNSW, Eastern Beaches Police and Randwick City Council which focuses on reducing crime in and around the UNSW campus.
- The **3-Council Sustainability** partnership (Randwick, Waverley and Woollahra Councils).
- **Design Excellence Panel** partnership with Waverley Council.



- **Sydney Coastal Councils Group Inc.** a collaborative regional organisation that advances sustainable management of Sydney's urban coastal and estuarine environment – currently comprising 9 member councils with a total coastline of almost 600 kilometres.
- **A Public Private Partnership (PPP) with South Sydney District Rugby League Football Club** (the “Rabbitohs”) for the construction of the Community High Performance Centre (CHPC), an elite, world class training facility for the Rabbitohs’ playing squad, coaching staff, administration staff and Souths Cares (the Rabbitohs’ charity organisation), as part of the Heffron Centre development in Heffron Park, Maroubra.
- A participating council of the **Resilient Sydney initiative** – a strategy for city resilience, hosted by City of Sydney Council. A collaboration of Sydney metropolitan councils with key organisations and communities. The strategy sets the direction needed for Sydneysiders to cope, adapt and thrive in the face of increasing global uncertainty and local shocks and stresses.





**A sense of
community**

A sense of community describes Council's aim to create a feeling of inclusiveness, wellbeing and involvement for our diverse community groups and organisations. We promote this sense of community by providing facilities such as parks, and by running community festivals, events and cultural programs catering to the different age groups.

We also try to ensure that those in our community who experience social and economic disadvantage have equitable access to services and facilities that support their needs.

This year was the second year of our 5-year Disability Inclusion Action Plan (DIAP). The DIAP is in place to help remove barriers and enable people with a disability to participate equally in their communities. For our 2018-19 DIAP highlights see page 62.

We support a range of community organisations and events

During 2018-19, Randwick City Council contributed more than \$2.35 million in donations and subsidies to individuals, community groups and non-profit organisations. Financial contributions included rental subsidies to community operated childcare centres and donations to surf clubs and local and regional welfare organisations via our grants programs. For the financial details of Council's donations, subsidies and grants please refer to page 66 of this report.

Council was very pleased to be able to organise and conduct 12 Citizenship Ceremonies with approximately 1,100 new citizens welcomed into the local community.

Our community is vibrant

More than 150,000 people attended community events run by Council throughout the year.

Our signature annual events include: Australia Day celebration and citizenship ceremony; Beach Breaks Carnival at Maroubra Beach; The Spot Festival; Eco Living Expo; the biennial NOX Night Sculpture Walk; The Sydney White Ribbon Walk; Coogee Carols; and Coogee Sparkles New Year's Eve fireworks.

We provide great community activities and events

Throughout the year, Council holds a wide range of

activities at its various community centres and public libraries. Catering to different interests and age groups, these activities are provided to Randwick City residents free of charge or at a minimal cost. These activities have the effect of bringing people together and creating vibrant communities.



Randwick City Library provides leading programs for social inclusion and lifelong learning. We continue to offer 14 ongoing programs for seniors and the general community such as classes in Tai Chi, Bridge, Mah-jong, singing, writing and art workshops.

Diversity is celebrated through our Multicultural March and Harmony Day Celebration, engaging our community through an all-day event and mini-film festival relating to the many cultural groups in the Randwick LGA. From Greek history to Chinese calligraphy, the residents of our community were given the opportunity to learn from and appreciate the Culturally and Linguistically Diverse (CALD) community.

Our literary program, the Author Talks series continues to attract large audiences to well-known speakers such as Jane Caro, Jamelle Wells, Richard Glover, as well as Hugh Mackay, Randa Halbrieh, Mark Rubbo, Ray Williams, Eleanor Limprecht and Keira Lindsey. We also participated in the Sydney Writers' Festival 2019, with Tony Wheeler speaking about his book *On Travel* and how the successful Lonely Planet publishing company and business came into effect. We continue to hold regular history talks in conjunction with the Randwick and District Historical Society and support the Cape Banks Family History Society events.

We provide a regular series of talks on a variety of subjects, such as health talks covering popular topics such as Stress Management, Skincare, and Gut Health. During Law Week 2019 we screened a NDIS – How the Law Can Help webinar and our popular Talking Tech series covered a number of topics including Demystifying the NBN, Understanding your phone and data plan and Smart Homes and 3D printing. During Children's Book Week 2018 we held a number of activities for children and ran our regular Summer Storytime Trail over the

holidays. We continued to run our Ride the HSC Wave series of lectures in conjunction with Waverley and Woollahra libraries.

This year our Lifeguards again delivered the Surf Educational Program to students across a wide range of local primary schools, community and University groups, to learn surf awareness and safety.

We'd like to thank our volunteers

Some of the activities we offer would not be possible without the generosity of our many volunteers. Community volunteers help us to provide highly popular English conversation classes and early literacy classes in Russian, Japanese, Spanish, Chinese and French.

Our dedicated Bushcare volunteers, who work with Council to protect and regenerate our natural bushland are essential to the preservation of Randwick's bushland.

The strong volunteering spirit of the Randwick City community is recognised each year through our Community Service Awards presented on Australia Day. These awards pay tribute to the selfless people in Randwick who help improve the lives of others and make our City a better place to live while encouraging others to follow their lead.

Council's Volunteering Opportunities brochure, designed to inform on volunteering opportunities available within the community, is available at www.randwick.nsw.gov.au/about-council/jobs/volunteering.

Cultural arts program

Council's Cultural Arts Program, established in 2010, provides arts and cultural activities to involve, engage, and entertain a growing number of the community. The Twilight Concerts have been at the heart of this program for nine years, bringing quality performances to local venues at a family friendly time and price. This year the program stretched out to the edge of the City and broke new ground. Two sold out performances were staged at the La Perouse Museum including Cabaret at the Museum featuring swing band Chasing the Moon and The Merry Frolics of Méliès providing a rare opportunity to be immersed in the magical world of French film pioneer Georges Méliès and internationally renowned jazz musician Phillip Johnston.

For the first time in many years the Macquarie Watchtower was opened up to the public as Council's newest micro-venue. Three half hour performances were attended by 90 lucky people to hear two of Australia's newest up and coming opera stars – Sarah Ampil, soprano and Nathan Bryon, tenor.

Council again partnered with Brainstorm Productions to present a program of entertaining and informative shows

aimed at anti-bullying for teenagers and their parents. The shows included Sticks and Stones, Buddies and Cyberia. The shows were performed at the Randwick Literary Institute. Council's children's program included the ocean-inspired puppet show Dreamer in The Deep also at the Randwick Literary Institute.

The annual International Women's Day Art Prize at the Randwick Community Centre attracted 78 quality entries which were exhibited over a two week period. The best of the art works from the art prize were later displayed for another eight weeks at the Lionel Bowen Library, as part of Council's celebration of International Women's Day. The competition winners were Jodie Clarke, Terry Lavis, Heather Egan, Venus Lacoste, Loran Puyat and Jessica Scandera.

In addition, Council hosted the following exhibitions at the Lionel Bowen Library:

- Stories from the Street 1 September – 25 November 2018
- Create! Art Class 1 December 2018 – 27 January 2019
- Dawn and Dusk 2 February – 6 March 2019. A collection of photographs of Sydney's Eastern Beaches from local photographers Erin Webster and Glenn Albert
- Women's Day Art Prize 13 March – 29 April 2019. Randwick City Council's International Women's Day Art Prize and Exhibition provided a platform for women who live, go to school or work in Randwick City to showcase their achievements and creativity.



We provide great community facilities

Randwick City Council provides for our community's social, recreational, sporting and cultural needs through a range of facilities and services such as libraries, community centres, sports grounds, parks, walking tracks, cycle ways, beaches, ocean pools, a leisure aquatic centre and playgrounds.

Randwick City's libraries continue to be a hub for cross generational and multicultural community interaction, education and entertainment resource source.

This year the library rolled out five new Multi-Function Devices (MFDs) to all branches, which now include the ability to scan to email. This email comes from the library member's account, reducing data entry at the terminal, and ensuring patrons have a copy of their scanned documents. It also provides added security for council as scanned documents will not be sent from a Randwick address.



The Library also introduced an online facilities booking system for library members to reserve and manage their own room bookings. The system allows for users to make bookings at multiple branches, view available times, and to book rooms up to two days in advance. Reservation confirmations are sent once booked, and reminders sent 1 hour in advance.

In 2018-19 library membership increased to 59,309 with members borrowing over 815,341 books, CDs, DVDs and magazines. 566,432 people visited the City's three main libraries. Of those visitors, 40,273 participated in one of the 2,126 activities and events run by the Library.

At our Des Renford Leisure Centre, admissions continued to grow to new records. Each week the centre receives more than 19,000 visitors to the indoor and outdoor pools, the gym and aerobics facilities. Enrolments for swim school at the Centre were again strong with around 4,600 enrolments each term. The gym and aerobics departments continued to grow, with



facility memberships averaging 2,400 and quarterly attendance in aerobics classes again surpassing previous years. During the year, a number of successful programs were introduced including Functional Training sessions, a rejuvenated School-aged Fitness program and further expansion of the Learn to Swim program with additional classes and levels.

Randwick sportsfields were used for a diversity of organised sporting activities during the year. These activities included rugby league, rugby union, AFL, baseball, netball, soccer, cricket, Oz tag, touch football, archery, croquet, Gaelic football and school sports. Randwick City's sportsfields hosted over 90 different sporting organisations with in excess of 36,000 hours of sport played.

The Prince Henry Centre, located on the coastline at Little Bay, hosts a number of functions and events for both corporate and community groups. A commercial kitchen is part of the Centre and there is onsite parking.

Corporate events include weddings, birthday parties and conferences. The Centre also hosts a number of information days, expos, art shows and cultural performances for different community groups.



This year this state of the art centre was the venue for events such as the Sydney Greek Festival's symposium; a four day Art Exhibition and activities by the Randwick Art Society; meetings of Federal, State and local government working groups.

La Perouse Museum, situated in the iconic Cable Station on La Perouse Headland, opened to the general public under Council management in October 2017 and is becoming a popular cultural and social hub.

From July 2018 to June 2019, the Museum hosted 19,723 visitors and school students through the door. Given the Museum is currently only open 20 hours per week, this is a very high visitation rate.

This year we activated a dynamic and diverse program of temporary exhibition and public programs. Major highlights included the exhibitions: **Aboriginal Art of La Perouse** (developed in partnership with the La Perouse Aboriginal Land Council), and the community-sourced show “**La Perouse Through the Lens**” which revealed images never seen before in a public arena, coupled with first-person memories from the local community. The Museum also hosted ten sold-out events, ranging from working with renowned Aboriginal artists and artisans, cultural storytellers, French music experts, historians and children’s activities.

2019-20 will see an expanded cultural program serving our growing community networks.

Meeting the needs of our community

We continue to work with relevant agencies to understand and meet the needs of our community.

We partner with health agencies and peak organisations to increase community awareness on a range of health and wellbeing issues, covering topics such as Alzheimer’s disease, dementia, suicide prevention and understanding depression.

Council also partners with key agencies and local social services to deliver joint projects and events that address the identified needs of our vulnerable and disadvantaged community members.

We seek regular feedback from our precinct committees whose representatives meet quarterly with Council’s General Manager to discuss issues of significance.

We also host regular meetings with representatives from the combined chambers of commerce, Randwick City Tourism and the service clubs in Randwick City as well as leadership forums with local businesses.

Involving people in decision-making

Using our Community Consultation Principles and Consultation Planning Guide we have implemented a set of online consultation tools including the Your Say Randwick consultation websites to connect with the community.

The website provides an easy to use online platform to inform and involve the community in Council projects and decision-making. Throughout the year there were 61,000 site visits including 22,000 ‘informed’ visitors who visited multiple pages or downloaded a document and 4,700 ‘engaged’ visitors who actively took part in a consultation.

Community consultation activities during the year included online surveys, onsite meetings, social media, public exhibitions, working groups, calling for submissions, letterbox drops, information stalls, focus groups and precinct meetings.

Council actively sought to engage with, and inform the community by conducting 38 community consultations.

A number of significant community consultations were undertaken including a proposal to continue the Environmental Levy, the development of a masterplan for Clovelly Road and initial consultation to start developing our Vision 2040 plan, housing strategy and Local Strategic Planning Statement (LSPS).



Council used a variety of electronic, printed and face to face techniques to provide as many local residents as possible with the opportunity to contribute to these important projects.

Council continues to support our local precinct system. We provide the precinct committees with an opportunity to help us develop our Budget and Operational Plan each year by suggesting upgrades and improvement projects that would benefit the community. The precincts are comprised of residents and property owners and hold monthly meetings, supported by Council, where residents identify their priorities, and voice their views.

Council also maintains a good understanding of the community’s needs through consulting with a range of advisory committees. These committees provide strategic and practical advice which help to guide Council’s decision-making and include:

- Aboriginal Advisory Committee;
- Older Persons Advisory Committee;
- Access and Disability Advisory Committee;
- Multicultural Advisory Committee;
- Civic Affairs;
- Youth Advisory Committee;

- Sports Advisory Committee;
- Community Safety Advisory Committee;
- Road Safety Steering Committee; and
- Floodplain Management Committees.

Council also works with, and is represented on a number of external committees, such as the Eastern Region Local Government Aboriginal and Torres Strait Islander Forum and the Randwick Traffic Committee.

Strong focus on communication

Illustrating our commitment to communicate through a number of different mediums to listen to, inform and engage with the community and keep abreast with changing trends, Council uses a variety of digital communication channels. Council's weekly enews bulletin, which is distributed to 40,000 subscribers every week, was recognised in the 2018 NSW Local Government Week Awards winning the Reporting to your Community category. Randwick eNews is sent each week to approximately 40,000 subscribers.

These combined social media channels have approximately 29,000 followers. Social media continues to be a powerful way to interact with people at a convenient time of their choosing.

In addition to Council's website, we have subsites for the Library and the Des Renford Leisure Centre which provide information on services, events and membership. This year the Randwick City Council website had more than 3.4 million page views, of which the Library site had 637,863 views and 341,179 views for the Leisure Centre site. Besides the homepages, the group fitness timetable was the most viewed page on the Des Renford Leisure Centre website while the calendar of events was the most viewed page on the Library site.

Our dedicated multilingual area holds 20 pages of core Council information, plus popular brochures in the top five languages in the community – Chinese, Spanish, Russian, Greek and Indonesian. The surfer's code is also available in five languages – French, German, Japanese, Portuguese and Spanish.

In 2018-19 we introduced many online forms to make it easier for residents to submit and get information from us. This included forms for events like the Senior's Christmas concert registrations, Bastille Day stallholder applications, Arts and Cultural Advisory Committee memberships and more. We launched a new visually stunning Prince Henry Centre subsite that shares information about the centre facilities and makes bookings easier. Our updated Report a Missed Collection and Report a Damaged or Lost Bin forms allowed us to streamline the process and respond faster to waste problems.

The myRandwick app was updated to a new version (7.1.1), and the the business papers' website was reviewed with the site search and site branding updated. Live beach streams were launched for Coogee, Maroubra (north and south) and Little Bay beaches, allowing residents to easily see what conditions are like remotely. We reviewed and re-wrote information to make it simpler and easier to find, for example our Aboriginal and Torres Strait Islander pages.



Council produces a fortnightly print magazine called Scene Magazine. This 16-page A4 sized magazine, has gone from strength to strength. The quarterly newsletter is distributed to 64,000 households in Randwick City, as well as dropped to local businesses keeping the community informed and connected to what Council is doing.

The magazine has a strong community focus and celebrates the many wonderful assets of Randwick City.

Contact with Council

You may contact us:

- at our Administration Centre: 30 Frances Street, Randwick NSW 2031 between 8:30am to 5:00pm Monday to Friday
- by phone 1300 722 542
- by email council@randwick.nsw.gov.au
- through local Precincts who hold monthly meetings to discuss local issues
- through special consultation Your Say Randwick websites
- via Mayor's Twitter page
- via Council's Facebook page
- via the myRANDWICK App



**Places
for people**

Better design and environmental sustainability across all development

Randwick City Council has a robust planning and development framework centred around the Randwick Local Environmental Plan 2012 and the Development Control Plan 2013. These controls have proven effective in providing strong guidance for achieving quality and sustainable design in new developments. This year Council has prepared a draft Local Strategic Planning Statement (LSPS) and a draft Housing Strategy (HS) in line with State Government regulation which will contain planning priorities for further promoting design excellence and sustainable design. The LSPS and HS is supported by a Local Character Study that guides design and sustainability outcomes in accordance with existing character areas in Randwick City and their desired future characters.

This year Council continued to refine the Kingsford and Kensington (K2K) Planning Proposal to address requirements of the Department of Planning, Industry and Environment. These included investigations of greater dwelling numbers and community infrastructure contributions scheme in the draft Proposal. The Independent Planning Commission supported Council's proposed contributions scheme allowing funding of new public infrastructure to be generated, and the Department agreed to remove the requirement to increase dwellings making for more sustainable town centres in the future. In May 2019, Council endorsed public exhibition of the draft Planning Proposal and draft Strategy.

In 2018, Council prepared a planning strategy for the Randwick Junction Town Centre to plan for the long term prosperity, vibrancy, environmental sustainability and social/cultural needs of the centre. This involved the use of in-house expertise and skills to produce 3D digital maps and building envelopes for a range of planning scenarios to achieve an optimal town centre strategy in terms of design and sustainability.

Another planning initiative in 2018 was the development of a draft Randwick City Night Time Economy Study. This study investigated practical initiatives to support Randwick City's night time economy over the next 10 years including a range of improvements to the public domain of Randwick City's centres to ensure that they are designed and managed to transition well between day time and night time environments.

In 2018, as part of Council's Architecture on Show talk series, Council, in conjunction with the Australian Institute of Architects, hosted two free public seminars featuring guest architects as key speakers. The 2018 topics were the University of NSW (UNSW) Campus transformation strategy and renovating heritage properties. The talks generate a high level of interest and

engagement between audience and experts about good urban design outcomes in Randwick City.

This year Council processed 933 Development Applications, which was a 5.3 per cent reduction on the year before. However, Council's online lodgement of Development Applications service has slightly increased by 1.2 per cent from 20.3 to 21.5 per cent of the total Development Applications lodged. This is a reflection of Council's continuous improvement of the online Development Application system and associated services provided to the community.

Provide quality open public spaces, buildings and facilities

Around 30 per cent of land in Randwick City is designated for some form of open space including parks, reserves, beaches and recreational areas – this is considered a high level of open space for our population.

During 2018-19 we continued to invest record amounts on public infrastructure. Major projects include the completion of the Heffron Park Tennis Complex and new Handball facility, which forms part of the Heffron Park Masterplan aimed at transforming the former landfill site into a first-class sporting facility.

This year we constructed a section of the coastal walkway through the NSW Golf Course near Cape Banks. This spectacular portion of the coastal walkway links the walking paths within the National Parks on either side of the golf course, providing a formal and safe access that does not conflict with golfers.

We also undertook major contamination remediation works at Jack Vanny Reserve and installed new irrigation to enhance this important coastal reserve at Maroubra.

Other key public infrastructure improvements undertaken included:



- **Malabar Beach** – New beach matting and associated parking facilities to allow wheelchair access across the beach.
- **Duke Street Drainage and Streetscape Upgrade** – This upgrade project involved development of innovative design concepts to improve the drainage and civil infrastructure whilst retaining the significant fig trees that line the street. The works involved the installation of a new drainage line, new kerb and gutter, resurfacing of a new road pavement and new angle parking.
- **Coogee Bay Road Streetscape Upgrade** – Stage 1 works included the widening and new paving of footpaths for improved outdoor dining, undergrounding of powerlines, new street furniture and landscaping. The works will continue in 2019 with completion planned by the end of November 2019.



- **Heffron Park Cycle** – The works included repairs and replacement of several sections of the cycleway used as a criterium, to improve the surface for the safety of cyclists.
- **Coogee Oval Scoreboard** – A new scoreboard was installed at our premier sportsfield.
- **Bicentennial Park, Yarra Bay** – Bollards, gates and CCTV was installed at the Yarra Bay Sailing Club to control antisocial behaviour.

Capital works building program

In May 2018 Council received IPART approval for a special rate variation to fund a program of major capital works over the next seven years under the Our Community Our Future Program. This program will provide major projects of a size and scope not previously undertaken by Council while considering intergenerational equity. Some projects included in the Our Community Our Future building program have carried over from the former Buildings for our Community Program, which ran from 2010 to 2018. These projects are of a scale or altered design which

requires resourcing in excess of the funding provided by the Buildings for our Community program.

The following list of building projects highlights those continued, commenced or completed during 2018-19.

- **The Heffron Centre** – Ongoing planning has been underway for the Heffron Centre project which includes the South Sydney Rabbitohs' Community High Performance Centre, and proposed new gymnastics and indoor multi-purpose facilities. In February 2019, Council resolved to enter into an Agreement for Lease and Licence of the Community and High Performance Centre. Also in early 2019, Council was awarded a \$3.1 million grant towards the indoor multi-purpose facility, funded by the NSW Government.
- **Randwick Administration Centre** – Council has commenced plans to upgrade the air conditioning system at its main Administration Centre, located at 30 Frances Street, Randwick.
- **Mahon Pool Amenities** – In October 2018, Council started construction on a new amenities facility in Jack Vanny Reserve, located above Mahon Pool. The new facility replaces the old outdated amenities block with toilets, change rooms facilities for the local winter swim club as well as landscaping and improved accessibility. The project will be completed in September 2019.
- **Malabar Offshore Jet Rescue Facility** – In January 2019, Council also commenced construction of an extension and refurbishment for this facility to accommodate essential storage and services. The new facility was completed in August 2019 and will continue to provide for the function of the Randwick Surf Rescue Boat Service.
- **La Perouse Museum and Toilets** – Council commenced planning for upgrade works to the La Perouse Museum building and associated external spaces. Housed in a unique heritage building at the La Perouse headland, the Museum documents the expedition of French explorer the Comte de Lapérouse. The Museum also features displays on the Aboriginal stories of La Perouse, and social, science and environmental histories.
- **Yarra Bay Bicentennial Park Toilets** – In 2018, Council commenced planning for upgrade works to the existing Yarra Bay Bicentennial Park Toilets located along Yarra Road, Phillip Bay. The project will include reconfiguration of the toilets, new accessible/parent's room, new points of access, upgrades to internal finishes, replacement and reconfiguration of

the roof and improved security to the building with external lighting and CCTV.

- **Blenheim House (Cultural Centre)** – In 2018, Council also commenced planning upgrade works of the existing Blenheim House to serve as a new cultural facility. The design will be informed by Council's Art and Cultural Study currently being undertaken.
- **Malabar Junction Amenities** – Council commenced planning the upgrade of the existing Malabar Junction Amenities building in 2018. The building is located within the reserve on the corner of Anzac Parade, Franklin Street and Prince Edward Street, Malabar. The project will include upgrades and increasing the areas to the male and female toilets. The works will also include new pathways for access through the reserve, landscaping around the building and an integrated bus shelter with seating for bus passengers.
- **Coogee Oval Grandstand** – In 2019, Council commenced planning for the refurbishment of the Coogee Oval Grandstand located along Brook Street, Coogee. The proposed refurbishment includes upgrades to the existing change rooms including the provision of better lighting, ventilation, new lockers and new shower cubicles.
- **Coogee Surf Club Upgrade** – Council also commenced planning for the upgrade to the Coogee Surf Lifesaving Club (Coogee SLSC) in 2019 after the club had previously engaged a consultant to undertake concept design and a Development Application in 2017. These upgrade works include an internal reconfiguration of the existing first floor level, new glazing on the north facades and accessible internal lift. The Coogee SLSC has been awarded a \$300,000 grant and a \$2.6 million grant funded by the NSW Government.

For more detail on the works and projects associated with Our Community our Future please refer to page 79.

Our public assets are well maintained and meet service standards

There has been an increase in the average overall condition of our public infrastructure since 2008. This reflects our expenditure on infrastructure which since 2008 has exceeded the value of maintenance required to maintain assets in a satisfactory condition.

For more detail on the condition of our assets please refer to page 92.

In 2018-19 we spent \$12.1 million maintaining the Randwick City's assets to keep them to a satisfactory condition.

Our Special Schedule 7 report on our infrastructure assets for 2018-19 shows 80 per cent of our assets are rated as either good or excellent in terms of their condition.

We keep our City clean and looking inviting

Randwick City has a magnificent coastline. Each day we rake and manually clean our main beaches (Clovelly, Maroubra, Coogee and Malabar).

To protect our beaches and bays from pollution, Council takes a whole-of-catchment approach to collecting litter and other general gross pollutants.

We have installed litter bins throughout the Randwick City in commercial centres and open spaces. In our commercial centres the litter bins are collected twice daily.

We have doggy bins located in our off-leash dog parks which are serviced regularly.

We undertake Regular Street sweeping to collect litter before it reaches our drains and we have gross pollutant traps (GPTs) installed on our key stormwater drainage lines to collect litter before it enters our waterways. In 2018-19, we collected 337 tonnes of litter from our 35 GPTs and another 43 tonnes from our manholes and kerb inlet pits through both reactive and scheduled maintenance.

In 2018-19, 9,500 square metres of graffiti was removed throughout Randwick City – significantly down from last year's removal of 16,000 square metres – a pleasing downward trend for the incidence of graffiti.

During 2018-19 we received 20,118 service requests. We continued to meet these requests in a timely manner and at a consistently high rate. In 2018-19, 95 per cent of service requests were met within agreed timeframes.

Each week on average we collect garbage from 43,302 bins, recycled material from 22,409 bins, and green waste from 15,948 bins.



As part of our program to increase community awareness about waste management, Council provides free recycling collections for a number of local schools and free recycling education sessions.

Community safety, health and wellbeing

Randwick City Council is committed to ensuring our community's safety and helping to provide for its health and wellbeing. Council's regulatory officers implemented a range of inspection and enforcement programs, including:

- 10,351 customer action requests
- 1,082 food business inspections
- 152 health premises inspections
- 534 building and fire safety inspections
- 532 regulatory approvals and certificates.

Council's Environmental Health Officers continued with the Scores-on-Doors food safety program, with 356 participants and provided food safety training to local business operators.

Council officers also continued with the Swimming Pool Barrier Inspection Program and carried out 220 inspections and issued 38 Swimming Pool Certificates of Compliance.

Council also has a close working relationship with the local area command and participated in the Eastern Beaches Liquor Accord and provided CCTV footage to assist in crime prevention and enforcement.

This year:

- More than 20 local schools participated in Council's Surf and Water Safety Program;
- There was approximately 9.8 million beach users at the City's beaches throughout 2018-19, with 401 surf rescues performed;
- Water quality at the Des Renford swimming pools was 100 per cent compliant with NSW Health guidelines throughout the year; and
- Council completed more than 1,606 jobs under the Home Maintenance and Modification Service (HMMS). The HMMS provides quality and reliable assistance to disadvantaged and older residents to enable them to live independently within their homes and communities.

Diverse and affordable housing

Council continues to be involved in facilitating initiatives to retain and encourage provision of affordable housing in Randwick City. Council's Affordable Rental Housing Program is designed to assist low to moderate income



earners, working in key local services such as childcare, hospitals, police, and education institutions, who are unable to rent locally without succumbing to housing stress.

Council currently has 20 affordable rental housing units.

We value our heritage and the natural environment

Randwick's LEP contains over 500 heritage items and 20 heritage conservation areas reflecting our City's rich history and diversity of buildings, structures, Aboriginal and archaeological sites, parks and reserves. Our LEP and heritage can be viewed at the following link: www.randwick.nsw.gov.au/planning-and-building/planning/local-environmental-plan-lep.

Council has set aside an annual budget to maintain Council owned historically significant monuments.

During 2018-19 we continued work to protect and celebrate our natural and built heritage by:

- Recognising the cultural and social heritage importance of places of significance to our Aboriginal and Torres Strait Islander community.
- Providing heritage comments for 155 development applications.
- Assessing 15 applications for minor works to heritage items consistent with Council's exemption provisions under Randwick LEP 2012 (cl.5.10 (3)).
- Preparing a Planning Proposal to create a new heritage conservation area known as Edgumbe Estate including the heritage listing of three properties within the proposed area.
- Making two interim heritage orders to protect heritage significant properties in Coogee.
- Nominating Blenheim House and Captain Cook's Statue located in Randwick, and Yarra Bay and Frenchmans Bay, for State Heritage Register listing.
- Mapping all State Heritage Registered properties in Randwick Council onto Council's Geographic Information System (GIS).
- Providing heritage advice on a number of planning proposals that contain heritage items.
- Providing advice on proposed heritage interpretation associated with the light rail project.
- Facilitating remedial works to La Perouse Museum.
- Advising on management of Council owned heritage properties.
- Completing heritage data forms including photographs for the NSW Government's Heritage Division to update the State Heritage Register.
- Responding to customer enquiries in relation to either consent or exempt development requirements for solar panel installations on dwelling houses, schools and other heritage buildings.
- Continuing to work with the representatives of various golf clubs with the objective of establishing a connected route for the Coastal Walkway through the southern section of the City.
- Working closely with other government agencies, including the Environment Protection Authority and Beachwatch to monitor and improve water quality and investigate pollution incidents.
- Hosting monthly historical lectures at the Lionel Bowen Library in partnership with the Randwick and District Historical Society. This year speakers included Nicolas Carroll a local football veteran and historian, Dr Peter Hobbins on Sydney's Quarantine Station, John Cann the legendary snake man, Roy Williams on Arthur Stacey and Dr Naomi Parry commemorating 100 years since the armistice ending World War I. Highlights were Bob Carr recalling his memoirs, especially growing up in Matraville and Maroubra. Jane Tarran spoke to a packed audience in February 2019 about the environment heritage of the eastern Suburbs of Sydney. Over 200 people attended these two events alone. The Library also continues to host monthly meetings of the Cape Banks Family History Society and organised several additional history talks at the Margaret Martin Branch Library at Randwick. Overall 1,085 people attended the various history talks throughout the year.
- Training the public in Ancestry.com continues to be popular with each session we held booked out throughout the year.
- Answering 1,488 general local history queries and facilitating 83 in-depth or corporate research appointments through our Local Studies and Family History section at the Library.
- The Randwick Photo Gallery migration to the Portfolio continues and the platform is accessible to the public. 123 assets were uploaded to Portfolio. 134 new historic images of life in Coogee were scanned and digitised when loaned by a longstanding member of the community.
- Regular local history social media content continues to engage new and existing audiences. These local history posts continue to receive the highest community engagement across social media each month.

A prospering City





We have a strategic and collaborative approach to economic development

The Randwick Economic Development Strategy (2009) was developed to strengthen the local economy and to support local business by providing a positive framework and direction to guide and facilitate sustainable economic development in Randwick City. The strategy is designed to build on the existing solid foundations for economic success in Randwick City, identify and address any challenges and to facilitate local economic opportunity for established businesses, new businesses and residents.

The strategy outlines cross functional economic initiatives for Council to support the local economy within the context of regional, national and international economic trends. It also contains local and practical actions with short, medium and long term implementation timelines. As many of these initiatives and actions have now been undertaken and completed, the Randwick Economic Development Strategy is currently under review. To ensure that our local economy is competitive and responsive to resident needs, Council is also in the process of developing a community endorsed Night Time Economy Study to facilitate and inform the establishment of an inclusive and vibrant night economy in Randwick City.

Essential to the success of the Randwick Economic Development Strategy is ongoing engagement, effective partnerships and collaborative relationships with local businesses, local Chambers of Commerce and Business Associations, government and non-government organisations, industry stakeholders and local service providers.

Council holds two Economic Business Forums each financial year for the main purpose of sharing information, and establishing and maintaining positive relationships with the businesses and economic stakeholders of Randwick City. Each forum is theme based and endeavours to provide expert, current and relevant economic opinion to the attendees as well as providing opportunities to discuss new ideas and/or raise any significant issues that could be impacting on local business activity. The two themes for the 2018-19 year were 'Our Next Big Economic Challenges – Good and Bad' and 'Now that the election is over, what's the policy?'

The local economy continues to prosper and grow. At June 2018 there were 13,243¹ registered local businesses in Randwick City generating 57,844² local jobs. After eight years of continuous growth our City's Gross Regional Product grew by another 3.3% to \$8,523 billion³. Unemployment is an important indicator of the economic success

of an area. A low unemployment rate can indicate an affluent area with a high rate of access to jobs. At March 2019 the unemployment rate in Randwick City was 4.66% – well below the official Australian unemployment rate of 5.10%⁴.

¹Source: Australian Bureau of Statistics – Business register 2017, Cat 8165.0

²Source: National Institute of Economic and Industry Research (as at June 2018)

³Source: National Institute of Economic and Industry Research (as at June 2018)

⁴Source: Australian Bureau of Statistics – Labour Force, Australia, Cat 6202.0

Our commercial centres are vibrant

Council continues to support the vibrancy and prosperity of our local centres, capitalising on their existing character and future opportunities. This year, the Kensington and Kingsford (K2K) Town Centre Urban Design Competition and Planning Strategy, which outlines the future of the town centres as liveable, connected, sustainable, prosperous and vibrant places to live and work, won two awards.

In October 2018, the winning entry from the K2K Urban Design Competition from JMD / Hill Thalys was awarded the Urban Design Award of Excellence in the National Landscape Architecture Awards. In November 2017, the Planning Institute of Australia awarded Council the Best Planning Ideas for the Kensington to Kingsford Town Centre Planning Strategy.

The Strategy retains the mixed use character of each centre, protecting commercial floor space and leveraging opportunities to stimulate economic growth. Council is continuing to progress the award-winning strategy and ensure a best practice approach to integrating infrastructure delivery with urban planning to create well-designed and prosperous centres.



Randwick Health and Education Precinct

The Randwick Health and Education Precinct contains the University of NSW and the health cluster of the Prince of Wales public and private hospitals, the Royal Hospital for Women, Sydney Children's Hospital and also includes numerous research institutions. It is

Randwick's largest employment centre and is recognised in the Randwick City Plan for its economic importance and contribution to local jobs and services for the community, as well as its support for the viability of the surrounding town centres and local economy.



The Greater Sydney Commission has identified the Randwick Health and Education Precinct as one of five priority Collaboration Areas in A Metropolis of Three Cities. Projected employment growth and large scale investment in and around the precinct have driven its inclusion and prioritisation as a Collaboration Area. This includes the delivery of the CBD and South East Light Rail; \$720 million redevelopment and expansion of the Prince of Wales Hospital; and \$100 million partnership between UNSW and China on the Torch Innovation Precinct.

A key priority of the Collaboration Area process is to improve the integration of health, research, education and teaching to drive innovation and economic growth across the area.

Together with key stakeholders we are continuing to work to strengthen the precinct and support its role as a knowledge cluster and centre of excellence in health care, education and research.

Visitors and recreation

Visitors make a significant contribution to employment and the ongoing prosperity of Randwick City. Council recognises this important contribution to the local economy but is also very aware of the need to be sensitive to any associated environmental or social issues to ensure that visitors make a low impact on the environment and enhance the local culture.

Randwick City contains a multitude of natural and lifestyle attractions and is a popular destination for local, national and international visitors. In the 12 month period ending December 2018 the number of international visitors spending at least one night in Randwick City increased to 120,984¹, with holidays and visiting family/friends as the main reasons for their stay.

One of our major visitor attractions is our Coastal Walkway. The section which extends from Coogee to Bondi is currently rated by TripAdvisor Australia as number two of 490 things to do in Sydney.

This great asset provides access to fantastic vantage points along our magnificent eastern coastline. The completion of a continuous walkway from Clovelly to La Perouse is a key priority for Randwick City Council. Since April 2017 visitors and residents can walk around the spectacular Malabar Headland National Park using the 3.7km Boora Point Walking Track. In February 2018 the new 1.15km Malabar Headland Western Walking Track linking South Maroubra Beach with Malabar Beach was officially opened to the public.

¹Source: Tourism research Australia 2018



Moving around



Planning for light rail

We continued to work closely with Transport for NSW (TfNSW) and ALTRAC (the light rail construction consortium), on achieving the best outcomes from the light rail project. Light rail construction commenced in Randwick City in early 2016 with the light rail service due late in 2019.

Introduction of this new service will transform public transport in our region. In preparation for its introduction, and over the year, the Council has:

- been examining detailed design of various elements of the project;
- continued our partnerships with key stakeholders including the UNSW and NSW Health to ensure positive outcomes for the design of the Light Rail Project; and
- continued to implement components of the adopted Light Rail Support Plan, including the introduction of angle parking and appropriate parking time limits, review of bus stop locations, local traffic management, place-making design and continued efforts regarding the provision of bike riding connections, bike parking and stormwater infrastructure.

Encouraging walking and cycling

This year we continued to undertake substantial planning for bike rider facilities; especially close to the Light Rail Project. The major active transport effort this year has been the development of detailed plans for Council's two major cycleways. Funding for this design work was provided by Roads and Maritime Services (RMS). These cycleways will provide a safe, separated, bicycle facility from South Coogee to Kingsford and then onto Centennial Park; linking to existing cycleways heading into the Sydney CBD. Construction of these cycleways, in future years will give residents, students and others a safe alternative to using motor cars.

In addition we encouraged walking and cycling by:

- continued construction of footpaths throughout the City
- upgrading pram ramps within the City
- hosting a Bike Week event at the Heffron Pedal Park
- producing and distributing free, high quality, informative walking and cycle maps
- running bicycle courses for the community
- managing and supporting the Cycleways and Bicycles Facilities Advisory Committee to ensure that bicycle riders' views were being heard; and that its recommendations are implemented.

Road and pedestrian safety

The most recent annual data suggests that there was a modest reduction in the number of recorded motor vehicle crashes across Randwick City from 380 in 2016

down to 362 in 2017 (calendar years). However, the number of pedestrian casualties increased from 20 in 2016 to 37 in 2017 (calendar years).¹

¹Source: Roads and Maritime Services, Road Traffic Crashes in NSW (most recent full year data available)

This year Council's focus has again been on pedestrian safety, particularly for seniors. Workshops for older pedestrians were delivered in partnership with Roads and Maritime Services (RMS) and the Prince of Wales Hospital.

We continued a range of road safety programs including our free child restraint car seat fitting service using our online application process offered through our website. This year 837 Council vouchers were used to check the fitting of child car seats, this is a 6.5 per cent increase from last year.

²Source: Roads and Maritime Services, Road Traffic Crashes in NSW 2014

We worked with the Traffic Committee when considering safety and accessibility issues within our City. The Traffic Committee is made up of representatives from the RMS and the NSW Police Force, our Local State Member of Parliament and Councillors and meets monthly.

In 2018-19 we constructed several traffic facilities to assist in managing traffic and promoting road safety. These included:

- Carrington Road, near Glebe Street – anti-skid surfacing applied around bends.
- Maroubra Road, at Hannan Street – new kerb nibs installed at intersection.
- Snape Street – speed cushions installed.
- Clovelly Road at the intersection with Fern and Mount Streets – shifted and raised existing pedestrian crossing.

Management of car parking across the City

The resident parking schemes are continually reviewed. Where appropriate and supported by the community, these areas are expanded to give parking priority on the street to residents who cannot park on their own property.

Car share usage

Randwick City Council continues to make car share parking spaces available as more residents decide to use car share vehicles.

From January to June this year (2019), an additional 488 Randwick residents and businesses joined the car share scheme; resulting in 5,818 current Randwick members.

Given current membership levels, and based on a 2018 survey of the opinions of Randwick car share members, there would be a requirement for more than 100 car parking spaces on Randwick streets if car share vehicles were not available and used to the extent that they are currently.

Looking after our environment



Leadership in sustainability

Randwick Council's Sustaining our City initiative was approved for a further five years following approval from the Independent Pricing and Regulatory Tribunal (IPART) earlier this year. The approval provides a temporary level of funding for specific environmental improvement and sustainability initiatives for five years from 2019-20 to 2023-24.

Community feedback received in recent years continues to indicate high expectations and a strong level of community concern for the environment. Randwick's Sustaining our City program also continues to attract substantial and ongoing recognition for sustainability leadership, this year taking out the Greater Sydney Planning Commission's Best Sustainability Initiative as well as receiving wide praise during the Banksia Environmental Foundation Vivid workshop in Sydney. At the end of 2018, Peter Maganov, Randwick's Manager Sustainability, was recognised with the Louise Petchell Individual Sustainability Award for NSW while the Solar My Schools program – in which Randwick participates as part of the 3-Council Regional Environmental Program – received numerous awards for its work in installing solar onto the rooftops of more than 90 per cent of eastern suburbs schools.

Key environmental programs and activities

Conservation of our coastline

Working to improve stormwater quality from our urban environments is a priority for Council with an extensive network of Gross Pollutant Traps (GPTs) on major drainage lines down to our popular swimming beaches. Street litter, run-off and organic material is captured in these GPTs before reaching the ocean. A special working group is currently coordinating a resolution to one of the few remaining open drains at Coogee beach.

24 of Randwick's parks and playing fields now benefit from an extensive system of stormwater harvesting and treatment initiatives that also contribute to treating run-off before stormwater enters our waterways. The next major stormwater re-use initiative is underway for Maroubra beach.

Priority designs, approvals and construction of Randwick's high profile and popular coastal walkway continues with a focus in the south of Randwick City, particularly taking in areas along the golf courses and

Malabar Headland. With millions of visitors each year, the coastal walkway provides access for residents and visitors to enjoy the spectacular coastal vistas while minimising risks of erosion or damage to fragile clifftop and foreshore vegetation.

Popularity of Council's Marine and Coastal Discovery Program has seen the program held three times each year in Summer, Autumn and Spring. Specialist educators, presenters, guides and marine biologists enable children and their families to discover and learn first-hand why our marine environment is unique and special, especially given its close proximity to the CBD of Australia's largest capital city. Marine and coastal activities take participants on, under, in and next to the water and includes sea-kayaking, snorkelling, surfing, rockpool, coastal and catchment discovery activities and much more.

Conserving resources and reducing Greenhouse emissions

Council saves in the order of 430 million litres of potable water each year through its substantial investment in and construction of treatment and harvesting systems involving re-use of stormwater, bore water, other wastewater and rainwater. Subject to the seasonal fluctuations, Council is still generating between 50 and 60 per cent of its own alternative water supplies and generating savings of approximately \$1 million per annum.

Energy saving and renewable energy programs are increasing steadily with notable savings showing in our real-time energy monitoring platform from works being undertaken. Lighting and energy saving upgrades completed at Bowen Library and the Works Depot are showing annual cost savings in the order of \$60,000 to \$80,000. Both smaller sites and Council's Administration Building are being targeted for the next round of substantial energy savings actions.

As of 1 July 2019, 20 per cent of Council's electricity is being generated by the Moree Solar Farm in western NSW. This arrangement can be adjusted on a 3-yearly basis as part of an electricity contract negotiated by SSROC, involving most of their member Councils. In February this year, Randwick also became the second metropolitan Council to achieve zero carbon accreditation against the National Carbon Offset Standard (NCOS) which provides Randwick with an interim approach to being carbon neutral. Following these major milestones in the approach taken by Randwick Council on Climate Change, Council also became one of only 15 Councils across Australia to take the decision to declare a Climate Emergency. These important steps will also be embedded in a new Environmental Informing Strategy which is currently

under development to guide our strategic direction in delivering environmental outcomes for the community for the next 10 years.

Council's ban of single-use plastics across Council operations from 1 July 2018 moved to a ban of single-use plastics from Council-supported events from 1 January 2019. New efforts are underway to support less plastics used across other areas of the community, especially smaller businesses, cafes and restaurants.

Randwick's 3-Council Regional Environment Collaboration with neighbouring Waverley and Woollahra Councils reached new heights over the past 12 months following major successes in its two main recent programs. Solar My Schools which has now signed up more than 90 per cent of eastern suburbs schools has reached a critical mass of schools putting solar on their rooftops. Participating schools have achieved the second, third, fourth and fifth largest solar rooftop installations (with only UNSW having the largest solar array) across the eastern suburbs. By the end of 2019 there will be close to 2 megawatts of solar panels on local schools, from 30 kilowatts to 99 kilowatts, and some schools now going for additional installations following the technical and fund raising assistance from the 3-Council program.

Solar My Schools has been recognised in state and national award categories for 12 months for the huge support it has provided schools in understanding and installing solar rooftop systems with the extra bonus that councils across metropolitan Sydney are lining up to take Solar My Schools into their own network of local schools. The second major result of the 3-Council collaboration has been the launch of the first public electric vehicle (EV) charging station network installed by a metropolitan local government in Sydney. Following two years of research, investigation, quotations and approvals, eight new public EV charging stations have been made available across the 3-Council locations from Maroubra to Double Bay. With additional electric vehicle models appearing on the Australian market in 2019, these public charging stations are likely to have a positive impact on the take up of electric vehicles into the future.

Promoting and conserving biodiversity

Our small group of Bushland staff continue to support and work closely with Bushcare and Parkcare volunteers and with specialist contractors for the protection and management of just under 50 hectares of remnant and bushland vegetation within 30 managed reserves. Local volunteers contributed around 1,500 hours of bush regeneration via 11 Bushcare and three Parkcare groups.

As part of this management, staff and contractors also collect local seed varieties for flora species identified in our Bushland Management Plans and carry out

noxious weeds inspections and follow-up, conduct bushland tours and walks with a number of local schools and support a number of corporate volunteer days. Council's responsibility includes recovery actions for the endangered ecological community of Eastern Suburbs Banksia Scrub and Acacia Terminalis and other locally rare species. This year one prescribed burn was carried out at Randwick Environment Park to reduce fuel loading and encourage natural vegetation.



Council's Community Nursery provides a key source of horticultural and environmental information to contractors, organisations and residents seeking to use native or indigenous plants in their landscaping developments. The Nursery supports wider biodiversity initiatives, schools information and greening of our local streets, parks and reserves. Approximately 80,000 native and indigenous plants were propagated as tubestock at the Kingsford Nursery with around 4,000 plants distributed at community events during the year including citizenship ceremonies and on National Tree Day.

Community education

Randwick Council conducts a comprehensive and proactive program of sustainability education and events for residents, business owners, students, their school communities and visitors. Courses and workshops are conducted on topics such as permaculture gardening and orchards, organic gardening, composting, worm farming, sustainability leadership, working with community groups, bicycle maintenance and more. School excursions are provided on energy and water saving programs with new topics created around seed collecting and food, linked to schools curricula. School excursions are offered primarily at Randwick Community Centre, home of Council's sustainability education 'hub' which includes a purpose built outside classroom, while school incursions are organised around recycling, waste education and management and other waste recovery initiatives.

Conservation Volunteers Australia (CVA), were able to support our weekly 'Permabee' volunteers by bringing

'Green Gym' volunteers back to Randwick Community Centre to help out on revegetation initiatives. Green Gym participants were mainly seniors from our community increasing their physical activity whilst learning about and supporting weekly revegetation improvements. This work was carried in and around the wildfood, habitat, and apiary trails as well as the Centre's permaculture garden and orchard areas. Eco Heroes monthly club activities for youngsters and parents continued to provide opportunities to meet, play, gain some additional knowledge whilst caring for their local environment.

More than 10,000 people from across the inner west, metropolitan and eastern suburbs attended Council's annual Eco Living Expo at Randwick Community Centre. A new speakers' series with the likes of Dr Karl Kruszelnicki, renowned science commentator and communicator, Craig Reucassel from ABC's War on Waste, Smart Cities expert Joanna Pitman and the 'Rogue Ginger', Erin Rhoads added to the usual program with booked out presentations covering energy, waste and technology. The traditional Eco Living Fair has been transformed into an 'expo' showcasing new technology solutions that included electric vehicles and bikes, solar and battery storage solutions and compacting solar waste systems.

The third night time NOX Exhibition by UNSW fine arts students saw sculptures and installations of environmental art placed at various locations around the Randwick Community Centre and Environment Park. With a theme of environmental materials supporting the natural setting of the 13 hectare Environment Park, each art piece was lit by renewable or energy saving lights. Local residents continue to support the night time NOX exhibition and enjoy the opportunity to see Randwick Environment Park in a different light.

Randwick's Best Gift in the World sustainability Christmas campaign shifted to Alison Park, this time around attracting almost 80 different stalls featuring art and produce made locally or with low transport miles or made from environmentally friendly material. Randwick's Green Santa made a special appearance for families and children in front of a very environmentally sound Christmas tree displaying the full range of possible gift ideas that 'don't cost the Earth'!

Council's long-running Best Green Innovation ideas competition continues to attract simple but innovative initiatives to improve our local environment from reducing single-use plastics, educating the community and re-using waste items that would otherwise end up in landfill.

The 3-Council Regional Environment Program's Compost Revolution program continues to achieve major savings in food waste by enabling householders to purchase compost bins and worm farms and our free mulch service saw hundreds of residents choose to pick

up and re-use parts of the green waste collected from homes and gardens around Randwick.

The Barrett House Sustainability Demonstration project continues to provide a venue for local environment groups and a site for residents to learn about practical, small-saving projects they can carry out about the home to save water and energy and reduce waste.

Managing environmental risks and impacts

Environmental risks are managed across Randwick City, from reducing the risk of flooding in various catchments, monitoring former landfill sites across the City and completing the asbestos remediation and subsequent landscaping at Jack Vanny Reserve in North Maroubra.

Sustainable waste management

Randwick Council completed separate Waste Education and Waste Management Plans over the past 12 months provided a sound basis for tackling future waste issues. Diversion of waste from landfill is currently at 60 per cent, a strong lift from the previous 58 per cent, and most likely an outcome of all of Council's household waste being processed and sorted at an Alternative Waste Treatment (AWT) facility.

Kerbside collection services results in the recovery and recycling of garden organics, some food waste organics, clean paper, cardboard and containers in a commingled collection as well as other household items for re-use contributing to reducing this material ending up in landfill.

Council's kerbside recycling collection resulted in 10,115 tonnes of commingled recycling and 6,337 tonnes of green waste collected from households. At the Recycling Centre 114 tonnes of electronic waste (e-waste), 2.61 tonnes of polystyrene packaging, 234 tonnes of metal, and more than 5,800 mattresses were collected and recycled.

Additional services were added to Council's Recycling Centre at Perry Street, particularly for textiles and clothes. Broader conversations are continuing to avoid the massive disruption to recycling services experienced by Victorian Councils in the wake of the 'Chinese Sword' decision to reduce recycling materials being sent overseas for processing and sorting by overseas countries.

The 25.551 tonnes of household garbage collected in 2018-19 was processed via Alternative Waste Treatment (AWT) facilities with a total recovery of 8.928 tonnes. Our food waste processing and collection trial continued for approximately 3,500 multi-unit apartments collecting 70 tonnes in 2018-19, which is 17% higher than last year.

Statutory information report



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Introduction

As required by legislation, the following information details the annual reporting requirements of Randwick City Council.

Community development activities and events

Randwick City Council undertakes and partners with not-for-profit and government agencies to deliver a wide range of community activities for the broader community and specific target groups. Such activities and events are held throughout the year, designed to bring the community together for entertainment, learning and information exchange or recreational purposes. Council invests in these activities as a tool for promoting healthy and cohesive communities. In 2018-19, Council implemented the following key programs and activities:

Program name	Description	Target Group	Attendance number
Christmas Cheer Donation Program	Provision of a financial donation as a contribution towards their end of year festivities.	10 senior groups and organisations in Randwick City	200
Christmas Gift program to local nursing homes	Provision of nine concert performances at local aged care facilities and hostels in Randwick City.	Frail aged and carers	Residents and carers in 9 local aged care facilities and hostels
Carols by the Sea	Assistance for the La Perouse Aboriginal Community's Christmas festivities.	Aboriginal and general community	200
Parenting workshops	Two half-yearly workshop calendars for local service providers. Four Workshops on different topics throughout the year.	Families with young children, teenagers and parents	180
Twilight Concert Program	A monthly program of six evening concerts held at the Randwick Town Hall under the Cultural Arts Program.	General community	1,110
Shows for young people	A program of four Entertaining, relevant and fund shows for young people, held at the Prince Henry Centre, Randwick Town Hall and the Randwick Literary Institute.	Young people and parents	200
International Women's Day art competition	Over 90 entries to Art Competition exhibition and ceremony for women held in March at Randwick Community Centre.	Women	150
Visual art exhibitions	Lionel Bowen Gallery exhibition of art works from the Women's Art competition for a period of 6 weeks.	General community	1,000

Program name	Description	Target Group	Attendance number
Koojay Corroboree, Coogee Beach	Celebration of National Reconciliation Week on Coogee Beach with traditional fire (smoking) ceremony, Welcome to Country, local school dancers,, traditional dancers and cultural workshops.	General community	2,500
Culturefest	In conjunction with the Youth Advisory Committee and local Youth service providers, Council staged Culturefest at Maroubra Beach; which involved music, food, and information stalls and youth activities.	Young people	300
Literary programs	Through Randwick City Library, Council offers book clubs for different ages. Each month Author Talks by well-known authors are held, and history talks are hosted jointly by the Library, and Randwick and District Historical Society.	General community	2,998
	Babies and toddlers are introduced to books through special programs such as Babies Love Books, Bop 2 Books and Saturday Storytime. Pre- and primary school children attend the Undercover Book Club, Totally Random Book Club and Kids' Club.	Babies/ toddlers and their parents/ carers	22,220



Program name	Description	Target Group	Attendance number
Literacy skills	<p>Literacy skills are taught through the Book Club for People of Non-English Speaking Backgrounds, story-time in other languages, (such as Chinese, Japanese, Russian, French, and Spanish), and English Conversation Classes.</p> <p>As part of Children's Book Week, writing workshops and other activities are offered to encourage children to immerse themselves in literature and develop their literacy skills. Additional writing workshops are held to foster a love of literacy for high school students.</p>	Culturally and linguistically diverse backgrounds	3,673
Learning programs	<p>Learning opportunities are offered in a variety of formats including: writing groups for youth and seniors; computer and technology classes/training for seniors and Cultural and Linguistically Diverse; and HSC talks for high school students.</p> <p>Play Workshops are offered for parents to learn about their child's development with relevant toys and games for each stage. Health talks relating to the topics of osteoporosis, stress and anxiety were undertaken increasing the awareness of these diseases and illnesses in the community.</p>	General community	5,702
Recreational activities	<p>Randwick City Library runs numerous school holiday activities, after-school clubs (offering board games, coding, chess, and musical theatre), the Spark Science club, arts and craft classes, outreach events such as Storytime Trail, and school visits.</p>	Children and youth	4,201
	<p>Council runs the popular Marine and Coastal Discovery program three times a year. Activities in the 2018-19 program included sea-kayaking, snorkelling, learn to surf, sustainable fishing, rockpool and coastal discovery walks.</p>	Families and young children	1,400
	<p>Randwick City Library runs numerous recreational clubs aimed at adults focusing on activities such as chess, Mah-jong, bridge, writing, creative arts, tai chi and crafts such as calligraphy, knitting and card making.</p>	Adults and seniors	6,097



Community partnerships, joint projects and service coordination

Randwick City Council has developed strong and enduring relationships with other community organisations, government departments and individuals over many years and works with these groups to encourage improved understanding of local needs. Council officers also support and partner local support providers and community groups to hold events or undertake capacity building projects.



Program name	Description	Target Group	Attendance number
Community Drug Action Team (CDAT)	Council convened quarterly meetings of youth service providers and established partnerships with the Australian Drug Foundation to minimise the harm from alcohol and drug abuse.	Staff from Youth service providers in the Eastern Suburbs	48
Kooloora Community Centre on-site support	Council provided on-site staff support of one day per week for the Kooloora Community Centre's Play Group and provided financial assistance for Kooloora's Vacation Care Programs and cleaning service.	Families, pre-school children and public housing tenants	40 children and parents per Play Group and Vacation Care session
Youth Off The Streets Outreach Program	Council continues to work with Youth Off The Streets to deliver activities for young people from the public housing estates of South Coogee and Maroubra. Council officers mentor staff of the Youth Off The Street's Aboriginal program in Maroubra.	Young people	250
16 Days of Activism Against Gender Violence	Council in partnership with member organisations of the Eastern Suburbs Domestic Violence Network implemented and supported a number of activities during this period including the White Ribbon Walk from Randwick to Coogee, set-up a service information stall at Maroubra and produced shopping bags with anti-violence messages.	General public and social workers	500 + White Ribbon Walk participants
NAIDOC Week activities	Activities held include La Perouse Community Health Centre morning tea, South Cares NAIDOC Family Day at Matraville and the Indigenous Community Links NAIDOC Footy Cup at La Perouse.	Aboriginal and general public	1,000+
Matraville Family Fun Day	Council funded and partnered with local service providers to hold this annual event to promote local services, with fun activities and information sessions such as healthy eating options.	General public	800

Program name	Description	Target Group	Attendance number
National Reconciliation Week activities	Activities included the Koojay Corroboree on Coogee Beach and Eastern Region Local Government Aboriginal and Torres Strait Islander Forum events including the Pauline McLeod Reconciliation Art Competition for schools, and the Pauline McLeod Awards for Reconciliation.	General public	200 + Koojay Corroboree 2,500
Youth Week activities	Council's Youth Advisory Committee planned and implemented two Youth Week Events: Culturefest on Maroubra Beach, and 'Questions to the Mayor' where 14 local High School Students had an opportunity to meet the Mayor in the Council Chamber to express their ideas to improve services.	Youth & youth-workers	500
Coffee n Conversations	Held fortnightly up until the end of December 2018, the Coffee n Conversations program was designed to encourage public housing residents at South Maroubra to engage with government services and community aspirations in a safe and friendly environment. The program is partnered with FACS, NSW Health, Police and Primary Health Network.	Public housing tenants of South Maroubra	400
Mental Health First Aid training	Partnered with South East Sydney Local Health District to support free, accredited mental Health First Aid training to youth-related workers.	Youth-workers	500+
Lexington Place Community Services Hub	Council in partnership with NSW Health, FACS and PHN established and launched the community services hub in December 2018. Named the Hub@Lexo provides a weekly program of government outreach services, a playgroup and healthy lifestyle activities.	Public housing tenants of South Maroubra	100 residents per week
Respectful Relationships Program – Love Bites	Council staff trains and assists community service providers to deliver a program of respectful relationship workshops to high schools in the Eastern Suburbs of Sydney.	Year 10 Students	300 students
Home maintenance and modification program	Council provides a Commonwealth Government funded Home Maintenance and Modification service to frail and aged residents 1,606 Individual jobs were completed for eligible residents.	Frail and aged (over 65 years) residents	250 clients
Nature strip lawn mowing program for elderly residents	Council provides a nature strip lawn mowing program for elderly residents who cannot mow the lawns themselves and do not have the resources to have them mowed. Lawns are mowed a minimum of four times a year.	Frail and aged (over 65 years) residents	82 properties
Safe TALK Suicide Prevention awareness training	Safe TALK – Suicide Prevention Awareness Training Seminars held in partnership with Lifeline involved suicide prevention training for carers who care for someone with a mental illness.	Carers of people with a mental illness	120

Program name	Description	Target Group	Attendance number
Randwick Literary Institute	The Randwick Literary Institute is well utilised, and accommodates a wide range of 42 user groups. Most of the halls and garden settings for hire have permanent bookings from dance, art, exercise, play group, literacy, and theatre groups.	Local organisations and businesses	42 user groups
Cultural Diversity and Equity Advisory Committee	The Cultural Diversity and Equity Advisory Committee was developed to discuss issues that affect multicultural residents and provide Council with recommendations on engagement activities and strategies.	Local residents	14 members
Interagency groups	Community Development staff either chairs, provides secretarial support to participate on 15 community and government interagency groups across the Inner Sydney/Eastern Suburbs region. Interagency groups assist in the identification of community issues and the implementation of programs to address issues.	Government and non-government agencies	15 Interagency groups
Domestic and family violence consulting service	Council has agreed to fund a DFV Outreach Service (available 3 days per week) now running in 3 locations, in the suburbs of Randwick, Maroubra and Malabar. A 5-year MOU has been entered into between the service provider and Council.	Victims of Domestic and Family Violence	Confidential
'Buried In Treasure'	A 16 week course for people with a mental illness and focused around providing advice and skills on recognition of hoarding and decluttering – removing the stigma of Hoarding. Held at the Kensington Park Centre.	Residents with Hoarding issues	17
Back Pain workshops	Council held two Treatment and Prevention information workshops for people with back pain. The workshops were held at the Margaret Martin Library with support from Neuro Research Australia.	Older People	200
Stay Standing program	Council ran two six-week programs on how to manage your risk of falling for healthy independent ageing with practical fall prevention information.	People aged 65 years and over	40
National Disability Insurance Scheme	National Disability Insurance Scheme (NDIS) information sessions held in partnership with St Paul Societies' Local Area NDIS Coordinators. The sessions provided an overview of the NDIS and the role of the Local NDIS Area Coordinators.	People with disabilities and their carers	90
Water Safety Committee	A collaboration of four Councils, three State departments and three community services, servicing coastal LGAs from Randwick to the Sutherland Shire conducted regular promotions of the Water Safety Directory. The Directory has been produced to provide CALD communities and other groups, information to assist with improving water safety on our beaches and waterways.	Multicultural services and residents from CALD communities	500+

Program name	Description	Target Group	Attendance number
Centennial Park School and Randwick City Council Coffee Club	Centennial Park School and Randwick City Council have a partnership to enhanced employability of the students through a staff barista-style coffee, hot chocolate and chai service. Teachers noted improvements in student confidence, behaviour and school attendance.	Students from Centennial Park School	50 students
Youth services and High School collaboration	Council initiated and supported a partnership with Youth Off The Streets, Kool Kids Club, The Shack Youth Services, La Perouse Youth Haven, Headspace Bondi Junction, Eastern Beaches Police, HIV AIDS Related Programs (HARP) Unit and two local high schools. Principals and Deputy Principals have remarked that the students and teachers benefitted greatly by interacting with the youth service. The project has strengthened relationships between local services and high schools and increased youth participation with services.	Young people and youth workers	2,000
Eastern Region Local Government and Torres Strait Islander Forum (ERLGATSIF)	Council participated in bi-monthly meetings of the ERLGATSIF made up of six Sydney Councils to discuss emerging issues for Aboriginal and Torres Strait Islander people and implement programs including: Pauline McLeod Reconciliation activities, cultural heritage activities and art authenticity sessions.	Councillors and staff from 6 Sydney Councils	24
Seniors Wellbeing Project workshop	Held in partnership with Holdsworth Community, this workshop involves wellbeing exercise classes and activities for frail aged Seniors and Carers living in Randwick City and surrounding areas.	Older people and carers	30 per session
International Day of people with a disability	Disability Dance held in partnership with Holdsworth Community at Prince Henry Centre, Little Bay	People with a disability and their carers	100
New Ways to Prevent and Treat Back Pain seminars	New Ways to Prevent and Treat Back Pain seminars held in partnership with Neuroscience Research Australia involved the latest finding and treatments to reduce back pain by targeting the brain, especially for those in chronic pain. The seminars were designed for older people and carers.	Older people and carers	200
Your Brain Matters presentations	Two Memory Information workshops were held at Margaret Martin Library, providing handy hints on how to slow down memory loss and early identification.	Older people and carers	80
Green Gym community program	40 Green Gym volunteers met every Friday morning to receive training and assist with bush care as a form of healthy exercise for older residents.	Older people and carers	40
Heritage twilight tours	Held at the Prince Henry Nursing and Medical Museum, Little Bay, The Twilight Tour explored the history of the former Prince Henry Hospital.	General community	200

Program name	Description	Target Group	Attendance number
Intergenerational sessions	Grand Parents Fun Day held at Prince Henry Nursing and Medical Museum, Little Bay involved in a range of intergenerational activities and was designed for grandparents and carers.	Grandparents and their carers living in the Southern Suburbs of Randwick City	300
Hearing Loss information session	Partnered with Australian Hearing to provide an information session to learn about hearing loss and how to protect your hearing.	Older people	40
Ageing Well Expo	Held at the Prince Henry Nursing and Medical Museum attracted 25 aged care service organisations, who provided information on their services to 200 visitors to the Expo. This event aims to encourage older people and family members to participate in local community activities and learn about support services and social inclusion activities offered in the locality.	Service providers and older people	250
Art 4 Connection workshops	Workshops explored the therapeutic benefits of Art Therapy in a friendly group setting, the workshops were especially designed for carers.	Carers	120
Twilight tours	Council held two Twilight Tours of the Prince Henry Nursing and Medical Museum exploring the history of Prince Henry Hospital and the possibility of a paranormal presence.	General community	170
Legal Community information sessions	Legal Community Information Sessions held in partnership with the Seniors Rights Service, Legal Aid NS, Elder Abuse helpline, Kingsford Legal Centre and Aged Care Psychiatry Service. The session explored legal issues impacting older people and carers such as elder abuse.	Older people and carers	135
Christmas celebration and information sessions	Christmas Celebration events and information sessions held in partnership with Ethnic Community Services Co-operative at Kensington Park Community Centre for seniors and carers from culturally and linguistically diverse backgrounds. These events targeted isolated Carers who do not typically access formal services.	Isolated older people and carers	300
Health talks	Randwick City Library ran health talks relating to the topics of osteoporosis, stress and anxiety. Aimed at seniors as well as carers, these sessions provided useful tips to improve individuals' quality of life.	Older people and carers	170
Beach access	Provision of a beach wheelchair ramp mat and water wheelchair at Malabar Beach so that people with disabilities can enjoy the ocean with friends and families.	People with disabilities	1,000
Renters housing forum and Tenancy Action Group meetings	Council staff held in partnership with Eastern Area Tenants Service, Kingsford Legal Centre and the Tenants Union of NSW to present two forums and several meetings to assist renters to learn tips on the best way to deal with landlords and their obligations, how to access relevant support services, common problems faced by renters and where to get help, and renters' rights and responsibilities.	Renters living in Randwick City	40 per session



Community and corporate events

The following is a list of events that are held by Council to celebrate or commemorate occasions of significance to our communities. These include large scale, outdoor events where members of the general public are invited to be part of the occasion.

Program name	Description	Target Group	Attendance number
Bastille Day Community Celebration	The Bastille Day celebrations were expanded into a free community event celebrating French culture and history. There was a ceremony for Bastille Day, French themed food and market stalls, entertainment and activities for the kids.	Local community	1,000
Beach Breaks Carnival and Surfing Walk of Fame	The Beach Breaks Carnival held in partnership with Surfing NSW incorporates a local Junior NSW Surf Competition, a family carnival day complete with free rides, food stalls, music and the induction of local heroes into the Australian Surfing Walk of Fame on the promenade of Maroubra Beach.	City-wide community	3,500
Eco Living Expo	A free sustainability festival held in September promoting innovative green living in a fun, family-friendly environment for the community to come and enjoy.	City-wide community	7,000
NOX Night Sculpture Walk	NOX, Latin for Night, is a night sculpture walk centred around Randwick Environment Park. Students from UNSW create artworks that are lit by renewable energy and form a leisurely 3.5km walk. Held over 3 nights, the event includes food trucks and entertainment.	City-wide community	15,000
Garden Awards	The annual Garden Awards held in September are judged by professional horticulturalists and promote a sense of pride in gardens by our community. The categories are sponsored by local businesses and the presentation is held at the Randwick Community Centre.	Participating gardeners and sponsors	120
Civic receptions	Civic receptions held to mark occasions such as citizenship, the opening of new facilities and to acknowledge the contribution of individuals and organisations.	Local community and organisations	1,500
La Perouse lease signing	A small ceremony was held for Minister Upton, Minister for the Environment and the Mayor to sign the lease handing over custodianship of the La Perouse Museum from National Parks and Wildlife Services to Council.	Government and community organisations	80

Program name	Description	Target Group	Attendance number
Bali Commemoration Ceremony	The 15th annual commemoration ceremony held at Dolphins Point, Coogee in October 2017, and is attended by a large number of family, friends and residents. Speeches were delivered in tribute to those who lost their lives while visiting Bali.	Families and friends who lost someone in the 2002 bombings, Councillors, MPs	250
Malabar Family Day	Partnering the local Malabar community and Souths Juniors, this family day remembers the lives of the nine Malabar locals who were lost in the Bali tragedy. A concert and BBQ takes place at Cromwell Park in October.	Local community	500
Awards for Sporting Achievements	Randwick City Council acknowledges its finest athletes through the presentation of the annual Awards for Sporting Achievements held in November.	Primary and high school children, sporting community, surf clubs	200
Business Awards	The Business Awards aim to recognise and acknowledge outstanding local businesses and their staff who go above and beyond in providing exceptional service to the community. The presentation night was held at the Randwick Racecourse.	Local businesses	550
Sydney's Walk for White Ribbon Day	This event is held in partnership with the Eastern Beaches Local Area Command and aims to stop violence against women. The walk, held in November, starts at High Cross Park and ends at Grant Reserve in Coogee where there are speeches and a BBQ breakfast.	City-wide community, emergency services	5,000
100 years of Women in Government	The Mayor commemorated 100 years of women in Government with a Civic Reception, honouring past and current female Mayors and Councillors.	Invited community	50
Seniors' Christmas Concerts	A free Christmas concert for Seniors living in Randwick City, held at Souths Juniors in November.	Seniors living in Randwick City	1,100
Kingsford Noodle Market	The Kingsford Noodle Market, held in November, showcased the specialties of local restaurants and included a traditional Lion Dance performance.	Local community	3,000
Coogee Carols	A family favourite, the Coogee Carols held each December is one of the most well attended Council events. A cast of local celebrities lead the carols as the crowd sings along, and the night ends with a fireworks display.	City-wide community	25,000

Program name	Description	Target Group	Attendance number
Coogee Sparkles New Year's Eve Fireworks	An alternative to the harbour fireworks, Coogee Beach is now considered a popular family destination to enjoy New Year's Eve celebrations with larger crowds attending every year.	Eastern suburbs community	40,000
Australia Day Citizenship Ceremony and Community Service Awards	The citizenship ceremony and announcement of the Community Service Awards is held at the Prince Henry Centre in January.	City-wide community, new citizens	240
Australia Day Celebration Little Bay and Coogee	Free community celebrations with live entertainment and activities, held in January.	Local community	2,000
Rainbow flag raising for Mardi Gras	To celebrate the Mardi Gras season, the Mayor, Councillors, Local MPs, Randwick Council staff and the CEO of Mardi Gras raised the rainbow flag at the Town Hall in March to show support for the lesbian, gay, bisexual, trans, and/or intersex community.	City-wide community	100
The Spot Festival incorporating Harmony Day	The annual street fair held in March at Randwick attracts thousands of local residents and visitors. The main stage played host to a number of entertainment acts including crowd favourite The Martini Club. Cultural performances took place on the Harmony Stage amongst the food and market stalls.	City-wide and eastern suburbs community	27,000
La Perouse Day	A reception held at the La Perouse Museum commemorating the history and significance of this iconic area.	French and local community	200
ANZAC Day Dawn Service	A special dawn service held at Coogee Beach to commemorate ANZAC Day in April. This event is held in partnership with the Coogee Randwick Clovelly RSL sub-branch.	City-wide community	20,000
Corroboree at Coogee Beach for Reconciliation Week	A special ceremony was held in June at Coogee to commemorate Reconciliation Week. There was traditional lighting of fire, dancing and speeches, followed by a bush tucker BBQ lunch. Elders from the Local Aboriginal Land Council attended and the event was held in partnership with the La Perouse Local Aboriginal Land Council.	City-wide community and school groups	1,000
Lifeguard Surfers Cup	Inaugural friendly surfing competition for lifeguards, held at Maroubra Beach in April 2019. Delivered in partnership with Surfing NSW.	Lifeguards from Sydney and NSW coast	35 lifeguards + spectators

Carers' responsibilities

To comply with clause 3 Section 8 Part 3 of the Carer (Recognition) Act 2010, Council is required to report on its compliance. The following statement is provided.

The NSW Carer (Recognition) Act 2010 recognises carers' roles in, and contribution to, NSW communities. As a Human Services agency in the NSW Public Sector, Council has responsibilities under the Act, and must report them annually.

Staff who are carers

Council continues to comply with the Carers (Recognition) Act 2010 through our sound Sick and Carers' Leave Policy and flexible work practices.

Each carer's needs and circumstances are considered individually to ensure that special needs are taken into account. As a result, managers have the discretion to provide extra support and flexibility when needed.

5,192 hours of paid Carers Leave was accessed by Randwick employees in 2018-19.

Throughout the year Council provided staff with support and information to assist in their caring responsibilities. Our monthly Life-Style Lunches for staff and our annual "All Stops to Randwick" event continue our focus on employee benefits and total wellbeing. Sessions this year included:

- Healthy eating and immune boosters.
- Healthy sleep patterns.
- Mindfulness.
- RUOK? Depression and suicide awareness.
- Open the Door – awareness of mental illness and mental health.
- Assistance for aged carers.
- Employee benefits program rebranded and presented to all staff.
- The announcement of the new, industry leading Family and Domestic Violence Policy, providing 10 days paid special leave along with flexible work practices and other support for employees who are victims of Family and Domestic Violence.

Consultation and liaison with carers

The Council supports carers in a range of ways, directly and indirectly. Examples of indirect support to carers by Randwick City Council include:

- Provision of a beach wheelchair ramp mat and water wheelchair at Malabar Beach so that people with disabilities can enjoy the ocean with friends and families.



- Piano Forte Legal Community Information Sessions held in partnership with the Seniors Rights Service, Legal Aid NSW, Elder Abuse Helpline, Kingsford Legal Centre and Aged Care Psychiatry Service. The sessions explored legal issues impacting older people and carers such as elder abuse.
- Art 4 Connection workshops explored the therapeutic benefits of Art Therapy in a friendly group setting, the workshops were especially designed for carers.
- Safe TALK – Suicide Prevention Awareness Training Seminars held in partnership with Lifeline involved suicide prevention training for carers who care for someone with a mental illness.
- Grandparents Fun Day held at the Prince Henry Nursing and Medical Museum, Little Bay involved a range of intergenerational activities and was designed for grandparents and carers living in the Southern suburbs of Randwick City, and was open to Council staff.

- Cultural Bridges Multicultural Concert held in partnership with Ethnic Community Services Cooperative showcased multicultural performances from around the world for seniors and carers from non-English speaking backgrounds living in Randwick City and surrounding areas.
- New Ways to Prevent and Treat Back Pain seminars held in partnership with Neuroscience Research Australia involved the latest finding and treatments to reduce back pain by targeting the brain, especially for those in chronic pain. The seminars were designed for older people and carers.
- Disability Ball for people with a disability and their carers held in partnership with Holdsworth Community at the Prince Henry Centre, Little Bay. The Ball celebrated International Day of People with a Disability.
- Christmas Celebration events and information sessions held in partnership with Ethnic Community Services Co-operative at Kensington Park Community Centre for seniors and carers from culturally and linguistically diverse backgrounds. These events targeted isolated Carers who do not typically access formal services.
- Seniors Wellbeing Project held in partnership with Holdsworth Community involves wellbeing exercise classes and activities for frail aged Seniors and Carers living in Randwick City and surrounding areas. Randwick City Library also provides a variety of services, events and programs to aid carers and those they support.
- Home Library Service - Randwick City Library delivers books, DVDs and library resources to house-bound individuals, Diversional/Recreational Therapists and carers within the community.
- Health talks - Randwick City Library ran health talks relating to the topics of osteoporosis, stress and anxiety. Aimed at seniors as well as carers, these sessions provided useful tips to improve individuals' quality of life.



Randwick Disability Inclusion Action Plan 2017–2021

To comply with Section 13 of the Disability Inclusion Act 2014, Council is required to report on its implementation of its Disability Inclusion Action Plan, and provide a copy of the plan to the Minister for Disability Services.

The Randwick City Council Disability Inclusion Action Plan 2017–2021 (DIAP) guides Council to meet its requirements under the NSW Disability Inclusion Act 2014.

Our draft DIAP was endorsed by Council 26 November 2017, and encompasses four areas of focus:

1. Attitudes and behaviours
2. Liveable communities
3. Employment
4. Systems and processes

The development of our DIAP involved extensive community consultation and Council continues to engage the community to ensure the priorities are current.

Highlights 2018-19

ANNUAL PROGRESS OF DIAP ACTIONS			
COMPLETED	ONGOING	IN PROGRESS	NOT STARTED
7	23	7	1

1. Attitudes and behaviours

Council aims to build community awareness of the rights and abilities of people with disabilities, and to support the development of positive attitudes and behaviours towards people with disabilities.

Outcomes

- Partnered with City of Sydney and Waverley Councils to hold a Regional Disability Service Expo.
- Coordinated the Advance Care Planning, Safe Talk Suicide Prevention Training Seminar, and the Lower back pain information sessions.

- Provided two Disability Awareness training sessions for staff.
- Issued 150 infringement notices to persons parking illegally in designated access parking spaces.
- Conducted a photo shoot of people with disabilities. These photos are now available for use in Council's publications as part of our ongoing goal to create and use images that reflect the diversity of the community, including people with disabilities.
- Promoted extensively the newly installed all-access beach mat at Malabar beach through local media and Council's Scene Magazine, resulting in a front page story in the Southern Courier.
- Convened six Access Advisory meetings with attendance averaging 18 persons per meeting, including Councillors, staff, and guest speakers.

2. Liveable communities

Council aims to increase participation of people with a disability in all aspects of community life, through targeted approaches to address barriers in housing, learning, transport, health and wellbeing.

Outcomes

- Provided 15 designated accessible parking spaces for residents with mobility limitations, following an assessment of their needs. Information on applying for a designated accessible parking space is available on Council's website.
- Held two National Disability Insurance Scheme (NDIS) information sessions in partnership with St Paul's Society NDIS Area Coordinators to learn more about their role and how they can help people with disability and their carers, in understanding and accessing the NDIS.
- Held two Safe TALK – Suicide Prevention Awareness Training Seminars in partnership with Lifeline providing suicide prevention training for carers of someone with a mental illness.
- Convened and resourced four Eastern Sydney Aged and Disability Services Interagency meetings involving: Community service providers, State and Federal Government officers, and Local Government officers – where regional issues are raised and opportunities for joint projects are developed.
- Designed and built new and upgraded buildings in accordance with the relevant Building Code of Australia (BCA) and Australian Standard access requirements.

- Installed an all-access beach mat at Malabar Beach. This 60-metre long, specially designed mat, is installed over the sand providing easier access for wheelchair users to reach the water's edge.
- Provided accessible community transport to Council events such as White Ribbon Walk, and Eco Living Expo. Council also provides at its events; accessible entry and exit paths for people using wheelchairs, preferred wheelchair seating allocation and accessible toilets.
- Installed 'No Parking' zones in preference to 'No Stopping' zones to allow for persons to drop off and pickup persons – which can be helpful for persons with limited mobility.
- Constructed 5.81km of new concrete footpaths; renewed 1.9km of footpaths; constructed 36 new kerb ramps; all designed to the relevant BCA and Standards access requirements.
- Provided financial support through Council's grants programs, and workshops to assist persons to navigate the NDIS, and a community dance to celebrate International Day of People with a Disability.

3. Employment

Council aims to support and improve opportunities for people with a disability to gain meaningful employment, which will enable them to exercise choice and control over their own lives as a result of financial security.

Outcomes

- Reviewed and amended Council's employment policies and practices to minimise barriers and improve opportunities for a diverse workforce, including persons with a disability.
- Advertised all major procurement opportunities in the Sydney Morning Herald, the tendering portal, and also on our website to enable opportunities for relevant social enterprises to tender.
- Provided two Disability Awareness Training sessions for staff.
- Held a regional Disability Information Expo (with one of the themes being Employment) in partnership with the City of Sydney and Waverley Councils.

- Rescheduled the promotion of the financial benefit of hiring people with disabilities to the 2019-20 financial year to take advantage of the development of an improved communication strategy with local businesses.

4. Systems and processes

Council aims to ensure that people with a disability are able to make informed choices about available services provided by government agencies. Some of the challenges stem from systems and processes that do not support accessibility and inclusion and accessible options for people with a disability to choose when communicating, accessing information or providing input or feedback.

Outcomes

- Conducted extensive communications with the Light Rail contractor to ensure effective links between the light rail and Council infrastructure (e.g. kerbs and footpaths), using universal design principles.
- Made ongoing improvements to the accessibility of website content by: Ensuring the use of plain English; integrating a greater use of on-line forms, reviewing the visibility of web pages to ensure plain English is used; making changes to the homepage to make it easier to navigate the website.
- Rescheduled the production of an access map to the 2019-20 financial year. This is to ensure that the newly constructed access facilities are included in the access map, once the extensive roadwork and the light rail project are finalised.
- Promoted local accessible facilities, when opened, for example the installation of the new all-access beach mat at Malabar Beach.



Human resources

Workforce Plan

In 2018-19 our Workforce Plan has provided us with guidance and direction in line with our Resourcing Strategy 2018-28. The main focus of the Plan is to build a sustainable supply of high performing talent and capabilities to ensure the ongoing delivery of effective and efficient community services and programs.

The Randwick City Plan continues to underpin Council's strong reputation and employee value proposition to attract and retain high calibre employees empowered to continuously improve our processes and services that deliver value to our community.

The plan supports a sustainable, high performance workforce with annual actions surrounding the identified themes:

- Aligning values and workplace;
- Strengthening workforce capability;
- Inspiring performance;
- Building skills and knowledge, and,
- Encouraging wellbeing.

Equal Employment Opportunity (EEO)

To comply with 2005 Local Government (General) Regulation 217 clause 1 (a9), Council provides the following statement on Equal Employment Opportunity Management Plan (EEO).

Randwick City Council continues to reinforce its commitment to EEO and workforce diversity and inclusion reflecting the values and multiculturalism of the local community.

Council continues to educate and inform its staff on the importance of diversity and inclusion and its relevance to the community. These principles are embedded in all human resource policies and practices, and are especially emphasised in corporate induction, learning programs, leadership development, recruitment and safety and wellbeing programs. Employees and leadership have participated in training to ensure ongoing awareness and to demonstrate commitment to the Randwick City Council values.

We continue to participate with our neighbouring council, Waverley in preparing and delivering upon our Disability Inclusion Action Plan.

Fees and expenses for the Mayor and Councillors

To comply with clause 217 (1)(a1) of the Local Government (General) Regulation 2005 Council is required to provide a statement on Councillor expenses. Details of the total cost for the payment of expenses and provision of facilities to Councillors to attend to their civic duties are itemised below.

Councillors are entitled to reimbursement for reasonable business expenses when attending conferences, seminars, meetings or functions. Approval to attend conferences and seminars within NSW is granted by the Mayor and the General Manager. For interstate conferences and seminars, the Council's approval is required.

The NSW Local Government Act 1993 requires councils to adopt a policy for the payment of expenses incurred by and the provision of facilities to, mayors, deputy mayors and other councillors. Mayors, deputy mayors and councillors can only be reimbursed for expenses and provided with facilities in discharging the functions of civic office in accordance with this policy. The Council's policy on the provision of facilities for use by Councillors and the payment of Councillors' expenses is available on our website.

In accordance with the Council's adopted policy, Councillors are entitled to receive facilities such as a mobile telephone, laptop computer, iPad and fax machine. In addition, Council-related fax, telephone calls and internet access are paid for by the Council. Other facilities such as stationery, cab charge, reimbursement for use of private vehicle, refreshments at council and committee meetings and access to councillors' rooms, are also provided by the Council. Councillors receive an allowance in accordance with the NSW Local Government Act 1993.

The Mayor is entitled to receive a mayoral allowance, full private use of the Council's mayoral vehicle, office accommodation at the Town Hall with associated business equipment and reimbursement of reasonable expenses incurred when attending functions or performing duties in the role of the Mayor.

The total amount of money expended during the year on mayoral fees and councillors' fees was \$444,261.

The total amount of money expended during the year on the provision of facilities and the payment of expenses to Councillors was \$137,077. This included:

- Nil for Office Equipment facilities, including a mobile telephone, laptop computer, iPad and fax machine;
- \$47,031 for internet services and phone charges, including telephone calls made from landline telephones and facsimile installed in Councillors' homes, and calls made from mobile telephones provided by the Council;
- \$50,032 for the attendance of Councillors at conferences and seminars, and;
- \$40,014 for the training of Councillors and the provision of skill development for Councillors.

Overseas travel

To comply with clause 217 (1a) Local Government (General) Regulation 2005 Council provides the following report on overseas travel arrangements of Councillors and staff funded by Council.

During 2018-19 no councillor or senior staff member travelled overseas on Council business.

Senior staff remuneration

To comply with clause 217 (1b) & (1c) Local Government (General) Regulation 2005 Council provides the following statement of total remuneration of the General Manager and other Senior Staff.

Three senior staff members and the General Manager (GM) were employed in this category during 2018-19. All of these positions had a change in personnel during the reporting period. The statement of total remuneration is therefore broken down to show remuneration paid to "previous" and "current" staff.

The previous and current General Manager's and senior staff were paid a total combined remuneration (including salary sacrifice, non-cash benefits and Fringe Benefits Tax and excluding accrued leave paid out on termination) of \$1,351,709.

The total remuneration comprised in the remuneration package of the General Manager and other senior staff in 2018-19 is shown in the following table.

	GENERAL MANAGER CLAUSE 217 (1) (B) (\$)		SENIOR STAFF CLAUSE 217 (1) (C) (\$)	
(i) Total value of the salary component of the package	Previous GM	123,027	Previous staff	502,612
	Current GM	236,221	Current staff	350,250
	Total	359,248	Total	852,862
(ii) Total amount of any bonus payments, performance payments or other payments made to them that do not form part of the salary components of their packages	Accrued annual leave and long service leave paid out on termination	80,251	Accrued annual leave and long service leave paid out on termination	268,681
(iii) Total amount payable by the council by way of the employer's contribution or salary sacrifice to any superannuation scheme to which they may have been a contributor	Previous GM	6,725	Previous staff	38,156
	Current GM	13,445	Current staff	35,435
	Total	20,170	Total	73,591
(iv) Total value of any non-cash benefits for which they may have elected under the package	Previous GM	3,912	Previous staff	12,703
	Current GM	2,465	Current staff	4,097
	Total	6,377	Total	16,800
(v) Total amount payable by the council by way of fringe benefits tax for any such non-cash benefits	Previous GM	3,825	Previous staff	12,420
	Current GM	2,410	Current staff	4,006
	Total	6,235	Total	16,426

Council grants, donations and subsidies

To comply with clause 217 (1)(a)(5), Local Government (General) Regulation 2005, Council provides the following report on contributions and donations to others.

During 2018-19, the Council provided a range of grants, donations and subsidies to individuals, community groups and non-profit organisations. Grants are delivered through the following programs:

Community partnerships funding program

The Community Partnerships Funding Program funded social service providers to deliver services aimed at improving the health and wellbeing of disadvantaged residents. This year \$160,000 was distributed to a range of local organisations.

Cultural and community grants program

The Cultural and Community Grants Program allocates funds to local not-for-profit community organisations and groups wishing to hold activities or events aimed at promoting participation and celebrating culture and creativity. In 2018-19, the Council allocated \$163,444 to community groups to carry out a diverse range of activities.

Community Services and partnerships

A number of local and community organisations receive annual funding to conduct specific activities and services under partnership or sponsorship arrangements.

The special purpose funds are used to help local organisations with the cost of delivering community events and activities for the benefit of our residents, such as holiday programs for primary and high school students from disadvantaged backgrounds, mentoring programs and social services for young people, and popular community carol events. In 2018-19, a total of \$262,250 was distributed to local organisations.

Accommodation subsidies

Council contributed more than \$1.29 million worth of rental subsidies to Community organisations over the past year. Service providers using Council owned buildings at a substantially reduced rent include baby health and childcare centres, kindergartens, Benevolent Society, the Historical Society, Learning Links, Housing NSW and Family Day Care. We also subsidise the rent for services such as the four surf lifesaving clubs, offshore boat rescue, bowling clubs, fishing clubs, croquet club, NSW Handball, Surfing NSW, Randwick Botany Cycle Club, Eastern Suburbs Cycle Club, The Junction Neighbourhood Centre, Randwick Netball Association and Coogee Volleyball. The subsidies include capital works and maintenance of the buildings assets and building insurance. Further subsidies in the form of reduced or fee free and discounted hall hire are given to not-for-profit groups that operate for the benefit of local residents, such as seniors groups, various health services, church groups, playgroups, neighbourhood centre services, multicultural groups and precinct committees.

Details of the Council's allocated grants, donations and subsidies are summarised in the table below.

GRANT FUNDS		2018-19 (\$)
Grants	3-Council ecological footprint Project	117,070
	Total	117,070
Donations	Council contingency fund	223,058
	Community partnerships funding program	160,000
	Cultural and community cultural grants program	163,444
	Community services partnership	262,250
	Other donations	100,460
	Total	909,212
Subsidies	Rental subsidies and maintenance	1,291,046
	Operational and capital subsidies to surf clubs and offshore rescue	150,000
	Total	1,441,046
TOTAL GRANT FUNDING		2,467,328

Councillor meeting attendance record

Randwick City Council has 15 councillors. Randwick City Council elections were held in September 2017.

There were 11 Ordinary Council meetings held during 2018-19.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	10/11
Cr Bowen	9/11
Cr Da Rocha	10/11
Cr D'Souza	11/11
Cr Hamilton	10/11
Cr Luxford	11/11
Cr Matson	10/11
Cr Neilson	11/11
Cr Parker	10/11
Cr Roberts	10/11
Cr Said	11/11
Cr Seng	10/11
Cr Shurey	11/11
Cr Stavrinou	11/11
Cr Veitch	11/11

There were six Extraordinary Council meetings held during 2018-19.

COUNCILLOR	NO. OF MEETINGS ATTENDED/NO. OF MEETINGS HELD
Cr Andrews	6/6
Cr Bowen	6/6
Cr Da Rocha	5/6
Cr D'Souza	6/6
Cr Hamilton	5/6
Cr Luxford	6/6
Cr Matson	6/6
Cr Neilson	6/6
Cr Parker	3/6
Cr Roberts	6/6
Cr Said	6/6
Cr Seng	6/6
Cr Shurey	6/6
Cr Stavrinou	5/6
Cr Veitch	5/6

Councillor professional development

To comply with clause 217(a1)(iia) and clause 186 of Local Government (General) Regulation 2005, Council provides the following report on the provision of induction training and professional development programs for the Mayor and Councillors.

During 2018-19 all 15 Councillors participated in ongoing professional development. Councillors took the opportunity to participate in 25 different seminars, circulars and other professional development programs, including:

- Company Director's course
- Planning Summit
- Cities Power Partnership
- LGNSW Conference
- Mayor's Weekend Seminar
- Financial Issues in Local Government
- Good Growth Housing
- Big Ideas forum
- Negotiate and resolve conflict
- ALGWA events x 2
- National General Assembly of Local Government
- Rethinking the Urban Forest
- 5G Business summit
- Internally organised – annual weekend workshop
- Internally organised – Councillor briefing sessions x 10

Privacy and access to information

To comply with Public Interest Disclosure Act 1994 section 31 and Public Interest Disclosure Regulation 2011 section 4, Council provides the following report on privacy and access to information.

Privacy Management Plan

The Privacy and Personal Information Protection Act 1998 (PPIPA) requires all councils to prepare a Privacy Management Plan outlining their policies and practices to ensure compliance with the requirements of that Act and the Health Records and Information Privacy Act 2002. The Council's Privacy Management Plan was updated in June 2013 to bring it in line with the Office of Local Government's (Department of Premier and Cabinet) 'Model Privacy Management Plan for Local Government – January 2013'. A copy of Council's Plan has been distributed to all managers, and posted on the staff intranet and on Council's website.

Council did not receive any PPIPA applications (including Internal Review applications) during 2018-19.



Public Interest Disclosures Report for the period 1 July 2018 to 30 June 2019

To comply with section 215 (1) (a5) and Schedule 2 of the Government Information (Public Access) Act 2009 and section 7 of the Government Information (Public Access) Regulation 2009, Council provides the following report on public assessable information.

Reporting Period: July 2018 to June 2019

No of public officials who made public interest disclosures to your public authority	0
No of public interest disclosure received by your public authority	0
Of public interest disclosures received, how many were primarily about:	0
• Corrupt conduct	0
• Maladministration	0
• Serious and substantial waste	0
• Government information contravention	0
• Local government pecuniary interest contravention	0
No of public interest disclosures (received since 1 Jan 2012) that have been finalised in this reporting period	0
Have you established an internal reporting policy?	Yes
Has the head of your public authority taken action to meet their staff awareness obligations?	Yes
If so, please select how staff have been made aware	
• Statement of Commitment from head of the organisation's internal reporting policy;	
• staff undertaking that they have read and understood organisation's internal reporting policy;	
• new staff provided training during induction;	
• email message from organisation head to all staff;	
• links on the Randwick City Council intranet, and	
• messages in staff payslips.	

Government Information (Public Access) Act 2009

To comply with section 215 (1) (a5) and Schedule 2 of the Government Information (Public Access) Act 2009 and section 7 of the Government Information (Public Access) Regulation 2009, Council provides the following report on public assessable information.

Review of proactive release program Clause 7(a) of the GIPA Act

Under section 7 of the GIPA Act, agencies must review their programs for the release of government information to identify the kinds of information that can be made publicly available. This review must be undertaken at least once every 12 months.

Council's program for the proactive release of information involves:

- Employing an Access to Information Officer who deals with 1,000+ informal access to information requests each year. Wherever possible, Council deals with information requests informally and, for the ease of applicants, information is provided electronically (often via email attachments).
- Providing a dedicated Council document (Access to Information) page on Council's website with quick links to open access information.
- Adopting a comprehensive Information Guide, which is published on our webpage to assist residents to understand our information access processes and practices and to gain access to council information in the most efficient manner.
- Considering, throughout the year, those initiatives, developments or projects relevant to council that it wants the public to know about.

- Identifying and considering for release, information Council has produced or acquired since the last review.
- Reviewing Council's disclosure log to identify patterns or themes in the types of information sought.

During the reporting period, we reviewed this program by:

- Comprehensively reviewing our Information Guide to bring it in line with the Information & Privacy Commissioner's Guidelines and to better assist residents understanding of our processes in relation to information access.
- Undertaking an analysis of the information Council releases both informally (via its Access to Information request process) and formally under the GIPA Act.

As a result of the abovementioned review, no additional information was proactively released.

Number of access applications received Clause 7(b) of the GIPA Act

During the reporting period, Council received a total of 15 formal access applications (including withdrawn applications but not invalid applications). In addition, Council processed 1,237 Access to Information Requests (informal GIPA applications) during the reporting period.

Number of refused applications for Schedule 1 information Clause 7(c) of the GIPA Act

During the reporting period, Council did not refuse any formal access applications.



Statistical information about access applications Clause 7(d) and Schedule 2

Table A: Number of applications by type of applicant and outcome ¹

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/ DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN
Media	0	0	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	0	0	0	0	0	0	0	0
Not for profit organisation or community groups	0	0	0	0	0	0	0	0
Members of the public (application by legal representative)	13	1	0	0	0	0	0	0
Members of the public (other)	2	0	0	1	0	0	0	0
Total	15	1	0	1	0	0	0	0

¹ more than one decision can be made in respect of a particular access application. If so, a recording is made for each such decision. This also applies to Table B.

Table B: Number of applications by type of applicant and outcome ²

	ACCESS GRANTED IN FULL	ACCESS GRANTED IN PART	ACCESS REFUSED IN FULL	INFORMATION NOT HELD	INFORMATION ALREADY AVAILABLE	REFUSE TO DEAL WITH APPLICATION	REFUSE TO CONFIRM/ DENY WHETHER INFORMATION IS HELD	APPLICATION WITHDRAWN
Personal information applications ²	1	0	0	0	0	0	0	0
Access Applications (other than personal information applications)	13	1	0	0	0	0	0	0
Access applications that are partly personal information applications and partly other	1	0	0	0	1	0	0	0
Total	15	1	0	0	1	0	0	0

² A personal information application is an access application for personal information (as defined in clause 4 of Schedule 4 to the Act) about the applicant (the applicant being an individual).

Table C: Invalid applications

REASON FOR INVALIDITY	NO OF APPLICATIONS
Application does not comply with formal requirements (section 41 of the Act)	1
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	1
Invalid Applications that subsequently became valid applications	1
Total	3

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 of the Act

REASON FOR INVALIDITY	NO OF APPLICATIONS ³
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	0
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0
Total	0

³ More than one public interest consideration may apply in relation to a particular access application. If so, A record is made for each such consideration (but only once per application). This also applies in relation to Table E

Table E: Other public interest considerations against disclosure: matters listed in table to Section 14 of the Act

	NUMBER OF TIMES CONSIDERATION USED ³
Responsible and effective government	0
Law enforcement and security	0
Individual rights, judicial processes and natural justice	0
Business interests of agencies and other persons	1
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0
Total	1

Table F: Timeliness

	NO OF APPLICATIONS
Decided within the statutory timeframe (20 days plus any extensions)	17
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	0
Total	17

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	DECISION VARIED	DECISION UPHELD	TOTAL
Internal review	0	1	0
Review by Information Commissioner	0	1	1
Internal review following recommendation under section 93 of Act	0	0	0
Review by NCAT	0	0	0
Total	0	2	1

The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	NUMBER OF APPLICATIONS
Applications by access applicants	3
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0
Total	3

Table I: Applications transferred to other agencies

	NUMBER OF APPLICATIONS
Agency-Initiated Transfers	1
Applicant-Initiated Transfers	0
Total	1

The Council's business functions

Competition policy

The Council has adopted the following activities for the purpose of the National Competition Policy.

Category 1

- Property management
- Leisure Centre

Category 2

- Childcare centre
- Community nursery
- Trade waste

The Council has reported on the Category 1 and Category 2 businesses for the year ended 30 June 2019 in the Special Purpose Financial Reports and Independent Auditors' Report.

These are included in the Audited 2018-19 Financial Reports that may be found on Council's website here: www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports

Competitive neutrality complaints

A specific category in Council's Complaints Management System was established in 1996 to deal with complaints on competitive neutrality. During the period 2018-19, no complaints relating to competitive neutrality were received.

Randwick City Council has not publicised the system it has in place to deal with complaints in relation to competitive neutrality, but all staff who log requests for work to be undertaken, or receive complaints, are aware of the existence of the category in the Complaints System and are required to use it should the need arise.

Functions delegated by the Council

To comply with clause 217 (1)(a6) of the Local Government (General) Regulation 2005, Council provides the following report on functions delegated to others.

No functions were delegated to any external body during 2018-19.

Companies controlled by the Council

To comply with clause 217 (1)(a7) of the Local Government (General) Regulation 2005, Council provides the following report on controlling interests held in other organisations.

The Council did not hold a controlling interest in any company during 2018-19.

Partnerships, cooperatives or joint ventures with the Council

To comply with clause 217 (1)(a8) of the Local Government (General) Regulation 2005, Council provides the following report on partnerships with other organisations.

The Council is a member of Statewide Mutual, a NSW Local Government Mutual Liability Scheme. The Council is a member of five Statewide Schemes: The Statewide Mutual Liability Scheme, Statewide Mutual Fidelity Guarantee Scheme, Statewide Mutual Property Scheme, Councillors and Officers Liability Scheme and the Motor Vehicle Scheme.

Statewide is formed by more than 118 councils and council authorities in NSW.

Council has entered into a Public Private Partnership (PPP) with South Sydney District Rugby League Football Club (the "Rabbitohs") for the construction of the Community High Performance Centre (CHPC), an elite, world class training facility for the Rabbitohs' playing squad, coaching staff, administration staff and Souths Cares (the Rabbitohs' charity organisation), as part of the Heffron Centre development in Heffron Park, Maroubra.

Rates and charges written off

To comply with clause 132 of the Local Government (General) Regulation 2005, Council is required to report on rates and charges written off. The following statement is provided.

In accordance with the requirement specified under the Local Government (General) Regulation 2005 (Rates and Charges), the following table details the rates and charges written off during 2018-19.

RATES AND CHARGES	2018-19 (\$)
Section 600 rebates	-
Pensioner rates rebates (State mandatory)	757,654
Pensioner domestic waste service rebates (State mandatory)	365,802
Pensioner rebate (Council additional voluntary)	339,881
Rates and charges not payable on properties newly exempt from rating	31,202
Postponed rates	5,652
Postponed interest	2,821
Write off small balances	-
TOTAL	1,503,012



Special variation to rates

Our current financial strategy has been developed to not only provide the resourcing to meet new projects, but to provide resourcing to continue our diverse range of services at a level agreed with our community. Our financial strategy detailed in our Long Term Financial Plan (LTFP) includes two special variation approvals from IPART – the Our Community our Future 3-year permanent increase and the Environmental Levy 5-year temporary increase.

Special variations are approved increases to rates above the amount of the annual rate-peg. Special variations are the result of a demonstrated financial need, a robust conversation with the community and a rigorous assessment by the Independent Pricing and Regulatory Tribunal (IPART).

In 2018-19 Randwick ratepayers, were subject to an Environmental Levy as well as the first year increase of the 3-year Our Community our Future special variation.

Randwick Council's rates income was permitted to increase by 7.64 per cent in 2018-19. This percentage allowed for a 2.12 per cent increase in rates for the unique properties located at Port Botany and a 5.52 per cent increase for ordinary Residential and Business ratepayers.

Special variation income must be spent for the purposes it was obtained as per the conditions of IPART's approval.

Environmental Levy

The Environmental Levy is a special variation that has been in place since 2004-05, funding our Sustaining our City initiative for the past 15 years. Over that time, the initiative has led the way our community has responded to the important environmental issues confronting society today; from coastal protection, conserving resources, reducing waste, protecting biodiversity, and community education and engagement about actions individuals can take around their home, school or workplace.

The Levy has been continued, temporarily, on four occasions each for 5-years – with support from the Randwick City community and IPART on each occasion. The community conversation for the current continuation of the Levy ran from late November 2018 to early January 2019. With strong community support Council lodged a special variation application with IPART in February 2019, for the continuation of the Environmental Levy temporarily for a further five years from 2019-20 through 2023-24. IPART approved Council's application in May 2019.

The Environmental Levy special variation is known as a temporary special variation, which means that the Levy is introduced and paid for a period of 5 years before it must be removed (expired) from the Council's rate base. On this basis, Council reduced its rate base by \$4.45M on 30 June 2019, before reintroducing the levy on 1 July 2019.

Over the past year, Council undertook a number of projects and programs funded through the levy. These included:

Water Savings projects

Overall annual water savings for Council's operations from our stormwater and wastewater treatment and re-use systems continues to provide more than 50 per cent of our operational water needs. Even in the current climate of reduced rainfall, Council is saving approximately 243,000,000 litres of water annually with fluctuations due to rainfall patterns over each 12 month period. This includes just under 100 million litres of treated stormwater and almost 150 million litres of bore water.

Energy Conservation

Energy saving initiatives are increasing across Council operations and in support of community activities.

New lighting upgrades in particular are showing substantial savings in costs to Council and reductions in greenhouse gas emissions. Bowen Library, Works Depot and smaller Council sites are generating costs savings worth more than \$100,000 per annum with further savings expected across additional Council sites over the coming 12 months.

In addition and as an interim measure while Council looks at areas to further decrease our energy use, Randwick Council became the second NSW metropolitan local Council to achieve zero carbon emissions certification under the Commonwealth Government's National Carbon Offset Standard (NCOS).

In partnership with our neighbouring Waverley and Woollahra Councils, our 3-Council Regional Environment Program is almost at 94 per cent participation with all government and non government schools across the eastern suburbs in our Solar My Schools initiative. Widely recognised by regional and national environment awards, Solar My Schools is facilitating solar installations on school rooftops likely to result in 2 megawatts of solar PV on schools by the end of 2019. Solar My Schools now has the second, third, fourth and fifth largest rooftop solar installations across the eastern suburbs (only surpassed by the solar system installed at the UNSW main campus).

Environmental Levy expenditure 2018-19

ENVIRONMENTAL LEVY EXPENDITURE 2018-19	DESCRIPTION	ACTUAL EXPENDITURE ¹ 2018-19 (\$)
Coastal	Coastal walkway	2,768,672
Conserving resources	Water conservation	26,237
	Energy conservation	493,732
Tackling greenhouse	Sustainable transportation	184,544
	Ecological footprint	178,624
Biodiversity	Biodiversity strategy implementation	227,130
Community education	Community education	458,269
	School programs	180,185
TOTAL		4,517,393

¹ Amounts include associated internal project costs.

In a similar vein, this collaboration in 2018-19 resulted in the first public electric vehicle charging stations installed by local government across the Sydney metropolitan area. After two years of investigation, planning and approval, these public electric vehicle charging stations will address the issue of public charging infrastructure necessary to enable the transition toward electric vehicle ownership and roll-out across the eastern suburbs. One of our local school environment grants went towards two additional charging stations at The Spot resulting in 6 of these charging stations being located in Randwick City this year.



Our Community our Future

Randwick City Council embarked on an ambitious program, known as Our Community Our Future in July 2018, to provide major projects of a size and scope not previously undertaken, while maintaining our existing service levels over seven years 2018-25. Some projects included in the Our Community Our Future Program are carried over from the former Buildings for our Community Program which commenced in 2010 and concluded in 2018.

Council engaged with the community in December 2017 and January 2018, presenting a package of works and services and a range of funding models. Of the almost 6,000 survey responses Council received, 49 per cent backed Council's preferred rate increase option (including the use of significant borrowings for major capital works), 29 per cent supported a smaller increase while 22 per cent supported the minimal rate-peg increase.

IPART approved Council's special variation application in May 2018, for a 7-year expenditure program with rates increases for the first three years from 1 July 2018. These rates increases will remain part of Council's rate base permanently.

YEAR	FINANCIAL YEAR	RATE-PEG %	SRV % ABOVE RATE PEG	TOTAL %
1	2018-19	2.3	5.34	7.64
2	2019-20	2.7	2.82	5.52
3	2020-21	2.6	2.92	5.52

To offset the impact of the above rates increases on pensioners, Council also introduced an additional \$75 rebate for eligible pensioners in 2018-19. This rebate resulted in an additional annual cost to Council of \$339,881 which is not reimbursed or co-funded by the State Government.

The Our Community Our Future 7-year package of projects and services consists of the following major elements:

- Anti-terrorism measures to make public places safer as required by the Federal Government,
- An upgrade to the La Perouse Museum,
- Addressing domestic violence through innovative strategies to provide more housing options for those exiting domestic violence and provide dedicated outreach workers,
- Undergrounding of powerlines to increase street tree planting opportunities,
- Providing for an arts and cultural centre,
- Upgrading the Randwick Literary Institute,
- Building a new indoor sports centre and gymnastics centre at Heffron Park - Maroubra,
- Evolve and implement Council's digital strategy, and
- Various park, community building and public toilet upgrades.



Our Community our Future expenditure 2018-19

2018-19 PROPOSED EXPENDITURE AS PER IPART APPLICATION			2018-19 ACTUAL EXPENDITURE		REASON FOR VARIANCE	OBJECTIVE/ OUTCOME ACHIEVED
Category	Project/service allocation	Costs	Project/ service allocation	Costs		
Operating expenditure	Interest payments	1,273,511	Interest payments	-	<ul style="list-style-type: none"> Borrowings were not undertaken in 2018-19 as originally forecast while the project planning phase continued. Council has resolved to borrow and will take on the liability closer to the time that the funds are required. 	Refer Appendix A, pages 106-107 for more detail of OCOF related projects and services.
	Existing service levels	937,629	Existing service levels	-		
Capital expenditure	Digital strategy	630,359	Digital strategy implementation	1,923,003		
	Anti-terrorism obligations	-	Anti-terrorism obligations	135,670	<ul style="list-style-type: none"> With no interest or principal repayments due in 2018-19, some monies were re-allocated to other OCOF projects in the interim while the balance of \$1.09M was transferred into reserve. 	
	Major capital projects	-	Major capital projects	577,512		
			Footpath network extension	185,440		
Loan repayments			Blenheim House	52,265		
	Loan principal repayments	1,261,912	Loan principal repayments	-		
			OCOF reserve	1,094,166		
			Environmental Levy reserve	135,355		
		\$4,103,411			\$4,103,411	

Our Community our Future actual expenditure 2018-19

Our Community our Future actual expenditure is summarised in the following points.

Digital strategy implementation

- Provision of end-user equipment (e.g. tablets) for regulatory staff and food inspection staff.
- Upgrade of server infrastructure to off-site commercial datacentres and cloud based solutions.
- Beach cam and weather station expansion.

Anti-terrorism obligations

- Coogee Bay Rd, streetscape upgrade including CCTV's and bollards – protecting public places.

Major capital projects

- Planning consultancy services for future upgrade of Administration Centre, Frances St.
- Replacement of air conditioning boiler – Administration Centre.

Footpath network extension

- Contributed to various sites in the south of Randwick City, including Botany Rd, McCauley St and Bunnerong Rd and Burke St, Wassell St and Franklin St.

Blenheim House

- Design and documentation consultancy – scoping for the future Arts and Cultural centre.

In addition to the Community our Future, Council was pleased to deliver the following projects in 2018-19 that were originally part of the former Buildings for our Community program.

Heffron Park Tennis Centre

In March 2019, Council completed construction of the tennis centre within Heffron Park, Maroubra. The facility replaces the existing tennis centre, and includes nine courts with acrylic or synthetic turf surface, clubroom, kiosk, changing facilities and landscaping with shade structures, fencing, lighting and seating. The Heffron Tennis Centre was officially opened on Saturday 10 August by Randwick Mayor Kathy Neilson.

Heffron Park Handball Courts

In March 2019, Council also completed construction of the new handball courts and half basketball court on the western side of Heffron Park, Maroubra. The facility includes two handball courts to cater for both 1-wall and 3-wall games, a half basketball court and associated landscaping.



Stormwater Management Service Charge

To comply with clause 217 (1)(e) of the Local Government (General) Regulation 2005, Council is required to report on the application of revenue received from Stormwater Levy charges. The following statement is provided:

Randwick City Council continued with the Stormwater Management Service Charge in the 2018-19 financial year. The purpose of the charge is to establish a sustainable funding source aimed solely at providing for improved stormwater management across Randwick City.

Stormwater management can be defined as managing the quantity and quality of stormwater runoff from a catchment with the aim of:

- minimising stormwater impacts on aquatic ecosystems;
- minimising flooding impacts, and
- utilising stormwater as a water resource. Stormwater management involves physical infrastructure and treatment techniques and non-structural activities such as studies, research, education programs and monitoring measures.

The following table identifies Drainage Program work Council was able to undertake with funding from Stormwater Levy charges.

2018-19 Drainage Program

DRAINAGE CAPITAL WORKS PROGRAM	2018-19 ORIGINAL BUDGET (\$)	2018-19 ACTUAL EXPENDITURE (\$)	STATUS
Drainage data collection and CCTV	90,000	16,776	Remaining funds used for minor works.
Pipe Relining - various sites	435,000	-	Projects underway, will be completed in 2019-20.
Carrington Rd - Coogee St to Dolphin St	70,000	3,128	Project will be completed in 2019-20.
GPT rehabilitation program	200,000	-	Project will be completed in 2019-20.
Maroubra Beach promenade investigation	50,000	77,565	Project underway, will be completed in 2019-20, partially funded by NSW Govt.
Rainbow St investigation	15,000	22,590	Project underway, will be completed in 2019-20, partially funded by NSW Govt.
Burnie Lane drainage feasibility	30,000	-	Investigation has resulted in a change of scope.
Alison Rd / Fred Hollows reserve	35,000	16,774	Project completed - remaining fund used for minor drainage works.
Dolphin St relining	200,000	-	Projects underway, will be completed in 2019-20.
Minor drainage improvement program	100,000	238,918	Projects completed include: <ul style="list-style-type: none"> • 15 Prince Edward St, drainage infrastructure upgrade • 126-128 Mons Ave, new drainage line • Sims Lane, new drainage line • 1 Prince Edward St, new drainage line • Gale Rd, new drainage line • 172-180 Clovelly Rd, drainage line upgrade.
TOTAL	1,225,000	375,751	

In addition Council undertook the following Drainage Program works in 2018-19.

DRAINAGE CAPITAL WORKS PROGRAM	2018-19 ORIGINAL BUDGET (\$)	2018-19 ACTUAL EXPENDITURE (\$)	STATUS
Kensington - Centennial Park catchment study	0	32,887	Ongoing.
Birds Gully and Bunnerong Rd creek catchment study	0	2,581	Ongoing.
Stormwater quality study and education	215,714	99,745	Project underway and will be completed in 2019-20.
Apsley Ave and Hayward St drainage	0	13,020	Project underway - Budget carried over from 2017-18.
Upper Dolphin St upgrade	0	30,048	Project underway - Budget carried over from 2017-18, partially funded by NSW Govt.
Stewart St upgrade	0	9,300	Project underway, will be completed in 2019-20. Budget carried over from 2017-18.
Barden Park sink hole works	0	131,498	Emergency works.
Drainage capital maintenance works	0	246,250	Projects completed include: <ul style="list-style-type: none"> • Gipps Ave, drainage repairs • Waratah St, drainage repairs • Dutruc St and St Marks Rd, new pits • Absorption pit at Barker St • New pit at Brook St.
Lee St emergency drainage works	0	45,500	Emergency works.
Chifley Reserve drainage emergency works	0	46,856	Emergency works.
Coogee Beach water quality improvements	0	29,754	Flow modelling for Coogee Catchment.
TOTAL	215,714	687,439	
GRAND Total	1,440,714	1,063,190	



Legal proceedings

To comply with clause 217 (1)(a3) of the Local Government (General) Regulation 2005, Council provides the following report on legal proceedings paid during 2018-19.

DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2018-19 (\$)	COSTS RECOVERED IN 2018-19 (\$)	STATUS / OUTCOME
194-196 Carrington Rd, Randwick	Land and Environment Court	5,418	5,500	Finalised. S34 Agreement reached.
43-45 Dudley St, Coogee	Land and Environment Court	5,452	14,000	Finalised. Appeal upheld.
89-91 Bream St, Coogee	Land and Environment Court	36,751	-	Finalised. S34 Agreement reached.
5 Llanfoyst St, Randwick	Land and Environment Court	17,972	-	Finalised. Appeal upheld.
14 Bruce St, Kingsford	Land and Environment Court	39,703	-	Finalised. Appeal dismissed.
163 Arden St, Coogee	Land and Environment Court	18,835	-	Finalised. Appeal upheld.
207 Doncaster Ave, Kensington	Land and Environment Court	1,130	-	Finalised. S34 Agreement reached.
4 Prince St, Randwick	Land and Environment Court	37,402	-	Finalised. Appeal upheld.
6 Forsyth St, Kingsford	Land and Environment Court	14,425	11,000	Finalised. Appeal upheld.
84 Austral St, Malabar	Land and Environment Court	26,825	-	Finalised. Appeal dismissed.
43 Boronia St, Kensington	Land and Environment Court	6,590	-	Finalised. Appeal dismissed.
44 Willis St, Kingsford	Land and Environment Court	71,744	-	Finalise. Appeal upheld.
250 Carrington Rd, Randwick	Land and Environment Court	20,681	-	Finalised. Appeal dismissed.
275 Beauchamp Rd, Matraville	Land and Environment Court	6,548	-	Finalised. S34 Agreement reached.
11 Jennifer St, Little Bay	Land and Environment Court	80,320	-	Ongoing.
37 St Marks Rd, Randwick	Land and Environment Court	15,148	-	Finalised. S34 Agreement reached.
4 Meyler Close, Little Bay	Land and Environment Court	19,796	-	Finalised. Appeal upheld.
1 Coogee St, Randwick	Land and Environment Court	26,821	-	Finalised. Appeal upheld.

DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2018-19 (\$)	COSTS RECOVERED IN 2018-19 (\$)	STATUS / OUTCOME
44 Daunt Ave, Matraville	Land and Environment Court	15,351	-	Finalised. S34 Agreement reached.
273 Beauchamp Rd, Matraville	Land and Environment Court	13,065	-	Finalised. Appeal dismissed.
305 Anzac Pde, Kingsford	Land and Environment Court	105,644	-	Finalised. Appeal dismissed.
512 Bunnerong Rd, Matraville	Land and Environment Court	29,741	-	Finalised. S34 Agreement reached.
45-51W Burnie St, Clovelly	Land and Environment Court	39,914	-	Ongoing.
13 Sackville St, Maroubra	Land and Environment Court	25,764	-	Finalised. Appeal dismissed.
14 Melody St, Coogee	Land and Environment Court	25,922	10,000	Finalised. S34 Agreement reached.
7 Seaside Pde, South Coogee	Land and Environment Court	13,607	-	Finalised. S34 Agreement reached.
4A-4B Storey St, Maroubra	Land and Environment Court	31,301	750	Finalised. S34 Agreement reached.
131 Mount St, Coogee	Land and Environment Court	50,105	-	Finalised. Appeal upheld.
1289 Anzac Pde, Chifley	Land and Environment Court	39,378	-	Finalised. Appeal dismissed.
30 Beach St, Coogee	Land and Environment Court	25,669	-	Finalised. S34 Agreement reached.
16 Asher St, Coogee	Land and Environment Court	28,619	-	Finalised. S34 Agreement reached.
190 and 192 Carrington Rd, Randwick	Land and Environment Court	18,412	5,500	Finalised. S34 Agreement reached.
27 Jennifer St, Little Bay	Land and Environment Court	45,068	-	Finalised. Appeal discontinued.
7 Undine St, Maroubra	Land and Environment Court	35,112	-	Finalised. S34 Agreement reached.
72 Gale Rd, Maroubra	Land and Environment Court	23,030	-	Finalised. Appeal upheld.
47 Botany St, Randwick	Land and Environment Court	17,740	-	Ongoing.
3 Chester Ave, Maroubra	Land and Environment Court	9,589	-	Ongoing.
20 Glen Ave, Randwick	Land and Environment Court	29,676	-	Ongoing.
212 Arden St, Coogee	Land and Environment Court	1,991	-	Ongoing.

DEVELOPMENT APPLICATION MATTERS	COURT	COSTS PAID IN 2018-19 (\$)	COSTS RECOVERED IN 2018-19 (\$)	STATUS / OUTCOME
25 Liguria St, Maroubra	Land and Environment Court	6,596	-	Ongoing.
481-499 Malabar Rd, Maroubra DA/631/18	Land and Environment Court	7,825	-	Finalised. Appeal upheld.
481-499 Malabar Rd, Maroubra DA/409/18	Land and Environment Court	22,833	-	Finalised. Appeal upheld.
80-82 Botany St and 103 Middle St, Kingsford	Land and Environment Court	11,506	-	Ongoing.
31-33 Wansey Rd, Randwick	Land and Environment Court	22,823	-	Ongoing.
1249 Anzac Pde, Chifley	Land and Environment Court	27,934	-	Ongoing.
30 Middle St, Kingsford	Land and Environment Court	6,025	-	Ongoing.
238-242 Alison Rd, Randwick	Land and Environment Court	4,860	-	Ongoing.
118-120 Garden St, Maroubra	Land and Environment Court	2,520	-	Ongoing.
40 Creer St, Randwick	Land and Environment Court	8,475	-	Ongoing.
6 Fenton Ave, Maroubra	Land and Environment Court	16,357	-	Ongoing.
300 Clovelly Rd, Clovelly	Land and Environment Court	12,701	-	Ongoing.
119 Boundary St, Clovelly	Land and Environment Court	13,553	-	Ongoing.
3 Hastings Ave, Chifley	Land and Environment Court	1,624	-	Finalised. Appeal discontinued.
43-45 Dudley St, Coogee	Land and Environment Court	3,164	-	Ongoing.
18 Ravenswood Ave, Randwick	Land and Environment Court	17,007	-	Finalised. S34 Agreement reached.
7 Seaside Pde, South Coogee (S4.55)	Land and Environment Court	22,059	-	Ongoing.
TOTAL Development Assessment Legal Costs		1,284,121	46,750	

STRATEGIC PLANNING MATTERS	COURT	COSTS PAID IN 2018-19 (\$)	COSTS RECOVERED IN 2018-19(\$)	STATUS / OUTCOME
39 Dudley Street, Coogee	Land and Environment Court	6,564	-	Ongoing.
TOTAL Strategic Planning legal costs		6,564	-	

REGULATORY MATTERS	COURT	COSTS PAID IN 2017/18 (\$)	COSTS RECOVERED IN 2017/18 (\$)	STATUS / OUTCOME
21 Harbourne Rd, Kingsford	Land and Environment Court	137	-	Ongoing.
23 Harbourne Rd, Kingsford	Land and Environment Court	1,442	-	Ongoing.
1/1066 Anzac Pde, Maroubra - Irfan Se	Local Court	514	-	Finalised. Development without consent.
19 Goorawahl Ave, La Perouse - L&EC	Land and Environment Court	11,529	-	Ongoing.
19 Goorawahl Ave, La Perouse-Local Court	Local Court	1,043	-	Ongoing.
415-417 Anzac Pde, Kingsford	Local Court	3,824	-	Finalised. Conviction recorded.
TOTAL Regulatory legal costs		18,489	-	

Contracts awarded exceeding \$150,000

To comply with clause 217 (1)(a2) of the Local Government (General) Regulation 2005, Council provides the following report on major contracts entered into. Details of contracts awarded by Council during the year ending 30 June 2019 in excess of \$150,000 and excluding employment contracts are tabled below.

DESCRIPTION OF CONTRACT	CONTRACTORS	AWARDED AMOUNT (INCLUDING GST)	OUTCOME
Bushland Regeneration Services	National Trust of Australia (NSW) Bush Habitat Restoration Co-Op Toolijooa Pty Ltd Dragonfly Environmental Pty Ltd Bushland Management Solutions Pty Ltd Waratah Eco Works Pty Ltd	Schedule of rates	A healthy environment
Waste Receival, Processing and Disposal Services	SUEZ Recycling & Recovery Pty Ltd Veolia Environmental Services	\$10,731,109 p.a.	
La Prouse Museum Design and Documentation	Tanner Kibble Denton Architects Pty Ltd	\$692,402	A liveable city
Coogee Bay Road Streetscape Upgrade	CA&I Pty Ltd	\$4,662,117	
Mahon Pool Amenities Building Upgrade	Currenti Constructions Pty Ltd	\$2,077,270	
Boat Storage Shed Alterations and Additions	2020 Projects Pty Ltd	\$642,623	
Infrastructure Services Schedule of Rates	Alco Pump Maintenance Pty Ltd Australian Grinding Company Bega Concrete Tanks Pty Ltd Brooks Irrigation Flick Anticimex Pty Ltd GPP Excavation & Demolition Contractors Pty Ltd Alco Pump Maintenance Pty Ltd Australian Grinding Company Bega Concrete Tanks Pty Ltd Brooks Irrigation Flick Anticimex Pty Ltd GPP Excavation & Demolition Contractors Pty Ltd Giltej Administration Pty Ltd T/A Jay Transport Greenshed Pty Ltd T/A Living Turf H & H Consulting Engineers Pty Ltd T/A Henry & Hymas Infraworks Holdings Pty Ltd Integrated Environmental Pty Ltd John Coulston Electrics Pty Ltd Kealec Pty Ltd T/A Sportz Lighting Malibu Shade Pty Ltd M Thacker & Co Pty Ltd T/A MT Plumbing Newcastle Asbestos Consulting Pty Ltd T/A NAC Services Northern Fencing Specialists Pty Ltd	Schedule of rates	

DESCRIPTION OF CONTRACT	CONTRACTORS	AWARDED AMOUNT (INCLUDING GST)	OUTCOME
Infrastructure Services Schedule of Rates	Optimal Stormwater Pty Ltd P & C Fencing Pty Ltd Peter Bruek T/A Water Wise Consulting Playfix Pty Ltd Prime Water Australia Pty Ltd R&N Paddison Pty Ltd T/A Turf Drain Australia REES Electrical Pty Ltd RMA Contracting Pty Ltd T/A RMA Group S Black Plumbing The Green Horticultural Group Pty Ltd Total Drain Cleaning Services Pty Ltd Two Forty Pty Ltd Water Brothers Group Pty Ltd Veolia Environmental Services (Aust)	Schedule of rates	A liveable city
Coastal Walkway Construction - NSW Golf Course	Antoun Civil Engineering (Aust) Pty Ltd	\$2,223,958	Excellence in recreation and lifestyle opportunities
Electricity Small Tariff Sights	Origin Energy Electricity Limited	Schedule of rates	Leadership in sustainability
Medical and Related Services	IMMEX Green Square Medical Treatment Pty Ltd Spotscreen Pty Ltd	Schedule of rates	
Intranet and Digital Workplace	Engage Squared Pty Ltd	\$816,640	
Compactus Shelving Replacement at Lionel Bowen Library	CSM Office Furniture Solutions Pty Ltd	\$182,946	
Real Estate Agents and Valuers	Preston Rowe Paterson Sydney Pty Limited Colliers International (NSW) Pty Ltd APV Valuers Asset Management Scott Fullarton Valuations Pty Ltd McWilliam & Associates Pty Ltd Andrew Nock Pty Limited	Schedule of rates	
Fire Protection Equipment Renewal	Newsound Fire Services Pty Ltd	\$227,270	
Claims Management Services	Echelon Australia Pty Ltd	\$405,000	
ITC Colocation and Communication Services	NTT Com ICT Solutions (Australia) Pty Ltd	\$601,751	
ITC Server Infrastructure and Maintenance Services	Harbour IT Pty Ltd	\$1,036,056	
DRLC Class Management System Replacement	Centaman Systems Pty Ltd GreeneDesk Pty Ltd	\$387,465	
Multifunction Devices (Printers)	Sharp Corporation of Australia Pty Ltd	\$737,653	

Environmental Planning and Assessment Act, 1979

To comply with clause 5 and Section 7.5 of the Environmental Planning and Assessment Act 1979, Council is required to report on the particulars of compliance with the Act and the effect of planning agreements entered into with developers. The following statement is provided.

Council maintains a register of all Planning Agreements, detailing the seven Voluntary Planning Agreements (VPAs) negotiated and executed under the Council's Planning Agreements Policy, which was prepared and introduced in 2007 consistent with the requirements of the Environmental Planning and Assessment Act 1979. This register is available to view at Council's Customer Service Centre.

As at end June 2019, no new voluntary planning agreements have been entered into.

Land and animal management

To comply with clause 217 (1)(a4) of the Local Government (General) Regulation 2005, Council provides the following report on work undertaken by Council at private expense on private property.

Private land

No work was carried out by the Council on private land, as referred to in section 67 (3) of the Local Government Act 1993.

Bush fire hazard reduction

Randwick City is in the Sydney metropolitan area and has no separate Bush Fire Service Unit. The combat agent for bush fires in Randwick is Fire and Rescue NSW, which has three stations located at Randwick, Maroubra and Matraville. Other nearby stations are Mascot, Alexandria, Bondi and Woollahra.

The National Parks and Wildlife Service has trained combat teams for fire outbreaks in National Parks such as Kamay Botany Bay. Randwick City is considered a low risk area for bush fire hazards.

The Council's Open Space Services staff keep the grassed areas under control, reducing the risk of bush fires. The Department of Lands maintains fire hazard control over coastal areas.



Companion animal management

To comply with clause 217 (1)(f) of the Local Government (General) Regulation 2005, Council provides the following statement on Companion Animal Management.

As required, the Council lodged pound seizure data collection returns and data relating to dog attacks with the Office of Local Government (OLG).

Throughout 2018-19 Council continued to undertake a number of companion animal community education programs and worked closely with other agencies such as vets, local schools, Housing NSW and Police, to ensure compliance with current regulations with respect to responsible dog and cat ownership.

Council promoted companion animal matters and responsible dog ownership through local media and community events and provided brochures and other information and advice regarding companion animal matters. Information posters were displayed in Council's libraries, customer service areas and at public bus shelters.

Council promoted the dog and cat desexing programs such as National Desexing Month and those of animal welfare agencies such as the Cat Protection Society, Animal Welfare League and the RSPCA, through local media and community promotions.

The pound that Council uses has a 'no kill' policy and dogs and cats were re-homed/fostered when appropriate.

Throughout Randwick City there are 14 off-leash dog exercise areas, each providing dog "poo" bags and disposal bins.

Council's Rangers routinely undertake patrols within the City to ensure compliance with the regulations of the NSW Companion Animals Act 1998 and where appropriate, undertake regulatory action.

Unregistered animals are identified and proactive action is routinely taken to ensure microchipped animals are registered as required from six months of age.

During 2018-19, Council's Rangers responded to and actioned 978 customer service requests and enquiries relating to dogs and cats and issued 65 penalty notices in relation to breaches of the Act.

Council funds the position of a Companion Animal Administration Officer and a variety of educational resources at a cost of approximately \$80,000 per annum.

Funding for companion animal activities came from a number of sources including:

- OLG returns on dog/cat registrations, and
- Compliance fees (derived from on-the-spot fines for breaches of the Local Government Act).

Swimming pool inspections

To comply with Section 22F(2) of the Swimming Pools Act 1992 and Clause 23 of the Swimming Pools Regulation 2018.

TYPE OF INSPECTION	NO. OF INSPECTIONS
Tourist and visitor accommodation	2
Premises with more than two dwellings	38
Residential premises	170

COMPLIANCE CERTIFICATES	NO. OF INSPECTIONS
Certificates of compliance issued (Section 22D)	38
Certificates of non-compliance issued (Clause 21)	10



Coastal protection services

To comply with Clause 217 (1)(e1) of the Local Government (General) Regulation 2005, Council is required to report on any charge levied for Coastal Protection Services. The following statement is provided.

The requirement to report on Coastal protection services does not apply as Randwick City Council does not levy an annual charge for coastal protection services. However, Council undertakes a number of initiatives to protect our 29 kilometres of coastline such as conducting educational activities that focus on the protection and preservation of the coastal environment, the construction and maintenance of the Coastal Walkway linking eight beaches and the protection of sand dune habitats.



Council assets

To comply with Section 406 and Special Schedule 7 of the Local Government Act, Council provides the following report on the condition of its assets as at 30 June 2019.

Council has developed Asset Management Plans that form part of the Resourcing Strategy within the Integrated Planning process. The plans allow enhanced modelling of asset lifecycle costs based on service levels and desired asset condition.

Information on condition, estimated cost to bring each asset class up to a satisfactory standard and annual maintenance requirements as at 30 June 2019 are provided in the following table.

The table on the adjacent page provides detail on the condition of Council's assets.

Notes to Special Schedule 7:

1. Satisfactory is defined as 'satisfactory expectations or needs, leaving no room for complaint, causing satisfaction, adequate'.
2. The estimated cost to bring assets to a satisfactory standard is the amount of money that is required to renew or rehabilitate existing assets that have reached the condition based intervention level adopted by council.
3. Required maintenance is the amount identified in Council's asset management plans.
4. Actual maintenance is what has been spent in the current year to maintain assets.
5. Net carrying value is the amount at which an asset is recognised after deducting any accumulated depreciation and accumulated impairment losses.
6. The cost the entity would incur to acquire the asset on the reporting date.

7. Infrastructure Asset Condition 'Key'

- | | |
|--------------------|---------------------------------------|
| 1 Excellent | No work required (normal maintenance) |
| 2 Good | Only minor maintenance work required |
| 3 Average | Maintenance work required |
| 4 Poor | Renewal required |
| 5 Very poor | Urgent renewal / upgrading required |

Since the implementation of Buildings for our Community and the current Our Community Our Future, Council has invested more funds in building infrastructure to close the renewal gap. The estimated current gross replacement cost of the Council's public infrastructure assets and buildings was approximately \$1.93 billion.

Special Schedule 7 – Report on Infrastructure Assets as at 30 June 2019

ASSET CLASS	ASSET CATEGORY	ESTIMATED COST TO BRING ASSETS TO SATISFACTORY STANDARD (1) \$'000	ESTIMATED COST TO BRING TO AGREED LEVEL OF SERVICE SET BY COUNCIL (2) \$'000	2017-18 REQUIRED MAINTENANCE (3) \$'000	2017-18 ACTUAL MAINTENANCE (4) \$'000	NET CARRYING AMOUNT (5)	GROSS REPLACEMENT COST (GRC) \$'000 (6)	ASSET IN CONDITION AS A PERCENTAGE OF GROSS REPLACEMENT COST (7)				
								1	2	3	4	5
Buildings	Buildings	509	509	2,608	3,358	167,351	282,120	36%	11%	52%	1%	0%
	Subtotal	509	509	2,608	3,358	167,351	282,120	36.0%	11.0%	52.0%	1.0%	0.0%
Roads	Sealed Roads	2,670	2,670	1,635	2,768	437,622	839,242	25%	70%	3%	1%	1%
	Footpaths	444	444	508	1,581	118,474	170,157	19%	37%	42%	2%	0%
	Other Road Assets	1,063	1,063	857	1,369	130,782	198,906	17%	46%	31%	5%	1%
	Subtotal	4,177	4,177	3,000	5,718	686,878	1,208,305	22.8%	61.4%	13.1%	1.8%	0.9%
Stormwater Drainage	Stormwater Drainage	873	873	1,045	1,980	274,489	356,844	16%	73%	10%	1%	0%
	Subtotal	873	873	1,045	1,980	274,489	356,844	16.0%	73.0%	10.0%	1.0%	0.0%
Open Space / Recreational Assets	Swimming Pools	-	-	72	64	5,138	6,419	0%	9%	91%	0%	0%
	Other Open Space / Recreational Assets	624	624	314	997	63,153	77,164	42%	45%	9%	3%	1%
	Subtotal	624	624	386	1,061	68,291	83,583	38.8%	42.2%	15.3%	2.8%	0.9%
TOTAL All assets		6,183	6,183	7,039	12,117	1,197,009	1,930,852	24.2%	55.4%	18.3%	1.6%	0.6%

The State of our Environment

Supplementary Report 2018-19



About the State of the Environment supplementary report 2018-19

In accordance with Section 428A of the Local Government Act 1993, Randwick City Council prepares annual State of the Environment (SoE) reports, comprehensively in the year of a council election and as a supplementary report each year in between. The focus of this supplementary SoE report is for Council to provide an update to its community in relation to the environmental directions and issues adopted in Randwick City's 20-year City Plan.

The issues covered in our SoE report align with those directions set out in Outcome 10, A Healthy Environment, in Randwick City's 20-year City Plan.

This update and any reported changes should be considered alongside information provided in our 2017-18 and 2016-17 comprehensive and supplementary SoE reports.



















To view Council's SoE reports, visit www.randwick.nsw.gov.au/about-council/policies-plans-and-forms/plans-and-reports

How do we track our healthy environment results?

Our progress against Outcome 10 (A healthy environment) and related environmental indicators are reported via three separate measures, using traffic light colours. These measures represent:

- the overall trend for the issue across Randwick City;
- the reliability of the data utilised for SoE reporting purposes by Randwick; and,
- an objective assessment of the effectiveness or adequacy of Randwick City's efforts or responses to address the issue.

The summary for Randwick indicates that overall there are few significant changes for environmental issues when comparing this current report to previous SoE reports. Essentially, there were two orange or amber traffic light symbols reflected in the overall trend and adequacy of responses in the previous report relating to Direction 10(f) on energy conservation and efficiency programs. In the current reporting period, new results and approaches have seen the orange/amber trends adjusted back to green. This reflects that trends are in a more positive direction and indicating positive results overall.

ISSUE	OVERALL TREND ¹	RELIABILITY OF DATA	ADEQUACY OF RESPONSE
10(a) Council's programs and partnership foster sustainable behavioural changes and outcomes			
10(b) Policies and programs are developed and implemented in response to environmental risks and their potential impacts			
10(c) Bushland, open spaces, and biodiversity are protected and enhanced for future generations			
10(d) Waste is managed sustainably to ensure the highest level of resource recovery			
10(e) A total water cycle management approach including water conservation, re-use and water quality improvements is adopted			
10(f) Energy conservation and energy efficiency programs are implemented			



Trend is in positive direction / overall results are positive



Trend is less reliable to determine / some further work or improvement in monitoring data or information is required



Trend is in negative direction / stronger improvement required

¹ Note: a number of Outcome 10 issues and descriptions have been adjusted following the 2017 review of City Plan approved and adopted by Council



10(a) Council's programs and partnership foster sustainable behavioural changes and outcomes

Sustainable behavioural changes

Council has renewed its ongoing major commitment to foster and nurture sustainable behavioural change and achieve improved sustainability outcomes, with its community, made up of residents, visitors, businesses, school and university students, their communities and Council staff. This renewal follows the NSW Government, Council and community approval to continue Randwick's Environmental Levy program by a further 5 years from 2019 to 2024. This continuation makes Randwick Council's existing 15-year, Sustaining our City initiative one of the longest-running such program across local government in NSW.

Council is very serious in its responsibility on behalf of its community and our unique environment in Randwick. We strive to not only demonstrate measurable environmental improvements and achievements but to engage positively and proactively with our wide community to strengthen their capacity, their confidence and skills to contribute substantially to environmental improvements, where and when they can at home, at school or in their workplace.

Upwards of 15,000 community members actively engage in the spectrum of events, activities, workshops and courses provided throughout the year, funded mainly via Council's innovative and widely recognised Sustaining our City Environmental Levy initiative. This participation represents the equivalent of 10 per cent of the City's population engaging directly with our programs each year.

Regular events are held, including the Marine and Coastal Discovery Program, (three times a year), in summer, autumn and spring. This program links approximately 1,600 children and their families with marine biologists and specialist educators to discover for themselves Randwick's unique coastline and marine waters. Participants go in, on, under and alongside the waves, gaining an understanding and confidence in the conservation of these significant natural areas.



More than 60 different courses, workshops, excursions, and volunteer days are also held throughout the year attracting between 3,000 and 4,000 participants, young and old, to become more sustainable around their homes, schools, gardens and in their workplace.

From composting and worm farming, growing your own food on balconies or backyards, bike maintenance, keeping bees and chickens, and bringing birds and



frogs to home gardens, to school excursions on saving energy and water, seed saving, growing food and increasing recycling. Most of these skills and capacity building sessions are held at Council's own sustainability education 'hub' located at the Randwick Community Centre, but are also spread between our sustainability demonstration project with Waverley and Woollahra Councils, at Barrett House, as well as our highly regarded Community Nursery and various libraries.

Our flagship environmental event, our Eco Living Expo attracts in the order of 10,000 residents from across the eastern and inner west suburbs. Our 2018 Eco Living event was tweaked from previous years to feature technology solutions to the issues facing society in the form of an Eco Living 'expo'. This included an additional speaker series that saw Craig Reucassel from War on Waste, Dr Karl, science presenter and Erin Rhodes, waste expert and Johanna Pitman, a 'smart city' facilitator, bringing their specialist knowledge to capacity audiences in the main hall of the Community Centre. All of the usual workshops, demonstrations, sustainability stalls and family entertainment were on hand providing opportunities for all those attending to learn for themselves the actions they can take to make a difference to our environmental future.

In November 2018, we held our second Best Gift Sustainable Christmas Market as a tangible event to support our annual Best Gift in the World Christmas campaign. Shifting this pre-Christmas market from the Community Centre to Alison Park, enabled 80 local artisans, artists and producers to showcase locally-



made, environmentally friendly products to residents ahead of the festive season.

The third NOX night-time exhibition of recycled and environmentally-friendly art installations by UNSW students, took place at Randwick Environment Park and Community Centre earlier in 2019. Residents were able to explore our 13 hectare Environment Park at night

through the placement of these various art installations lit by LED's and renewable energy. NOX is one of the events organised through Council's sustainability agreement with UNSW, re-signed now on a number of occasions.

Annual events were also supported at our sustainability education 'hub' as well as the Barrett House sustainability demonstration project which originates from our 3-Council collaboration with neighbouring Waverley and Woollahra Councils. These events included International Permaculture Day, National Recycling Week, Sustainable House Day and the National Garage Sale Trail. Support was provided for the premier showing of the environmental movie, '2040', in conjunction with The Ritz cinema.

Council's initiatives continue to gain recognition at State and National levels, winning awards with LGNSW, Greater Sydney Planning Commission, LG Professionals and Cities Power Partnerships. This included additional recognition of our ongoing 3-Council, Solar My Schools initiative which now involves more than 60 of the 64 government and non-government schools across the eastern suburbs.





10(b) Policies and programs are developed and implemented in response to environmental risks and their potential impacts

Floodplain management

As per the NSW Government Floodplain Development Manual 2005, progress of Floodplain Management studies since our last SoE report are shown below:

CATCHMENT	STATUS	ACTIONS
Kensington – Centennial Park	Floodplain Risk Management Study and Plan	Completed 2019
Coogee Bay	Floodplain Risk Management Study and Plan	Completed 2016
Maroubra Bay	Floodplain Risk Management Study and Plan	Completed 2017
Birds Gully and Bunnerong Creek	Flood Study (in conjunction with Bayside Council)	Completed 2018
Clovelly Bay	Flood Study (in conjunction with Waverley Council)	Currently underway
Southern Catchment	Flood Study (in conjunction with Bayside Council)	Currently underway

Contaminated sites management

The main remediation project undertaken over the previous financial year involved asbestos removal and subsequent landscaping works at Jack Vanny Reserve, Maroubra.





10(c) Bushland, open spaces, and biodiversity are protected and enhanced for future generations

Bushcare

Much of our effort to restore and protect our remnant bushland areas and improve the habitat for native animals is managed via Council's Bushcare Program. Extensive weed control and revegetation has been carried out over the 2018-19 year by both contractors (16,352 hours), and volunteers (1,956 hours). These volunteers are active across 12 Bushcare and three Parkcare locations.

Our Native Havens project, assisting schools and residents adjacent to important areas of vegetation, is underway and has been supporting six school and 18 other non-school sites. Staff time provided for Native

Havens support is equivalent to approximately 44 days supporting an additional 280 hours of volunteer time from participating schools and residents. These locations have seen a total of 1,800 native tubestock planted out across these sites.

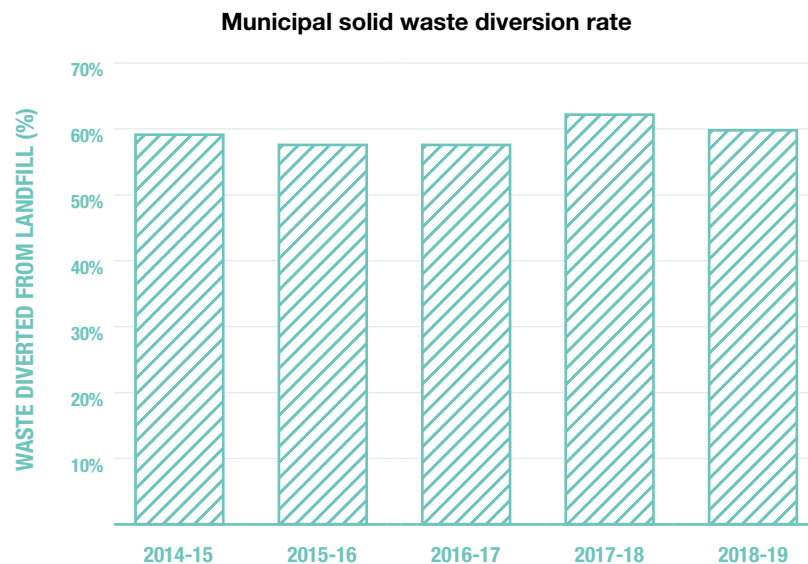
Council's Bushland Team continue their responsibilities maintaining reserves which contain the endangered ecological community, making up the Eastern Suburbs Banksia Scrub (ESBS) and the endangered Acacia terminalis subspecies terminalis and the other locally rare species.

Number of bush regeneration hours committed

FINANCIAL YEAR	2014-15	2015-16	2016-17	2017-18	2018-19
Contractor	13,994	14,355	14,466	15,886	16,352
Volunteers	1,576	1,606	1,826	1,496	1,956



10(d) Waste is managed sustainably to ensure the highest level of resource recovery



Sustainable waste management

In 2018-19, Council's waste diversion from landfill achieved 60 per cent landfill diversion, slightly down from 62 per cent diversion in 2017-18.

This landfill diversion rate reflects Council's continuing efforts to increase community understanding of best practice recovery of unwanted items across various waste streams, including recycling in yellow-lid recycling bins, garden waste in green-lid garden waste bins, and for selected multi-unit dwellings, food waste in specific food organics bins. This positive effort is in contrast to the many issues facing local councils across the country in the face of the difficulties Australia has been experiencing in the processing of recycled waste materials overseas, particularly in China and Indonesia.

Residents continue to make good use of additional drop-off facilities for EPA-designated 'problem' wastes with 114 tonnes of electrical e-waste recovered, 234 tonnes of metal waste recycled, 2.6 tonnes of polystyrene packaging recycled and more than 5,800 mattresses collected and recycled. Residents were also able to drop-off textiles and clothing at the upgraded Perry Street Recycling Centre.

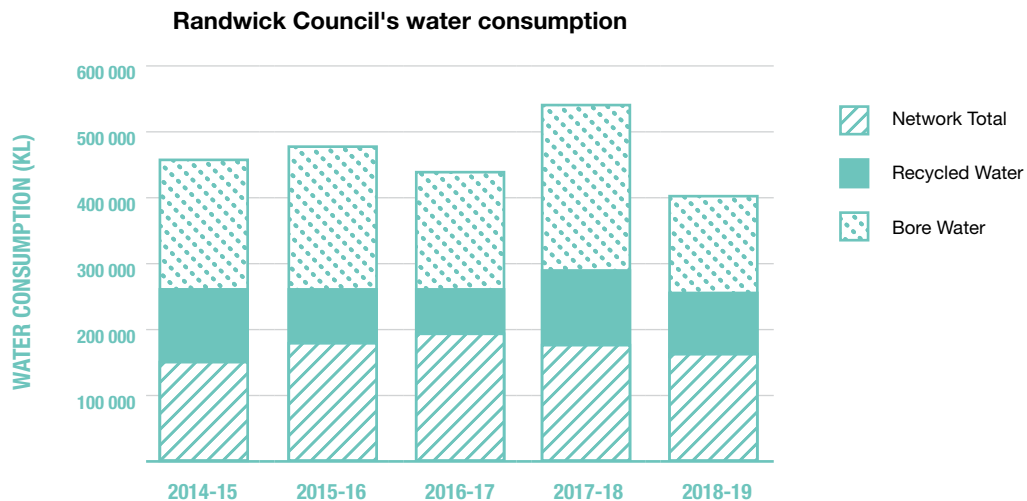
All of Council's 25,551 tonnes of household waste was processed at an Alternative Waste Treatment (AWT) facility with 8,928 tonnes recovered. Food waste

collection in our ongoing trial with approximately 3,500 multi-unit apartments was down marginally to 58.6 tonnes from the previous year. Other waste streams resulted in 10,115 tonnes of commingled recyclables collected from yellow-lid bins and 6,337 tonnes of green waste recovered. Council is currently implementing the first 5 year stage of its Waste Management and Waste Education plans for Council's ongoing initiatives to increase diversion and recovery of unwanted household waste items.





10(e) A total water cycle management approach including water conservation, re-use and water quality improvements is adopted



Council's water consumption

Council's overall mains water consumption (including parks and open spaces) for 2018-19 was an estimated 442 kilolitres (kL) per day. This is a decrease of 476 kL per day in 2017-18 and 534 kL per day in 2016-17. This represents decreases of 11 per cent and 7 per cent respectively.

By using treated bore and stormwater as alternative sources of water, Council has saved in the order of 243 million litres of water which would otherwise have been sourced from the mains in 2018-19. This comprises 93 million litres of recycled (stormwater) and 150 million litres of bore water. Estimated water savings costs for Council over this timeframe is in the order of \$500,000.





Beach water quality

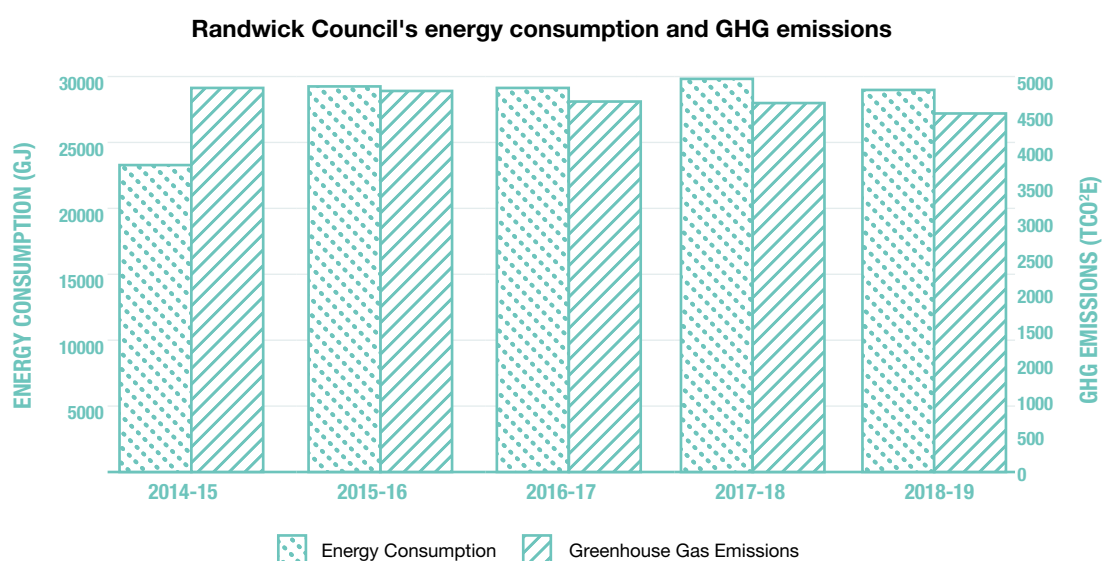
SWIMMING SITE	SITE TYPE	BEACH SUSTAINABILITY GRADE
Clovelly Beach	Ocean beach	Very good
Gordons Bay	Ocean beach	Good
Coogee Beach	Ocean beach	Good
Maroubra Beach	Ocean beach	Good
South Maroubra Beach	Ocean beach	Good
South Maroubra Rockpool	Ocean baths	Good
Malabar Beach	Ocean beach	Poor
Little Bay	Ocean beach	Good
Congwong Bay	Estuarine	Good
Frenchmans Bay	Estuarine	Good
Yarra Bay	Estuarine	Good

The latest data from the NSW Department of Planning, Industry and Environment shows that the water quality of beaches in Randwick City reflects a primarily 'Good' rating however annual results for Malabar Beach this year are again 'poor'. The volume of water at Malabar Beach tends to refresh (change over/replenish) at a slower rate than other beaches and this is believed to have some influence on the re-occurring poor water quality rating for this beach.

Beachgoers and swimmers in particular should remain aware that the NSW Government continues to caution swimmers using metropolitan beaches after heavy rainfall and storm events. Urban areas impacted by these storms events and episodes of heavy rain will be affected by stormwater run-off carrying pollutants washed from roads, footpaths, kerbs and gardens. This run-off travels downwards along the drainage network to potentially influence water quality at local beaches. While run-off from heavy rains can create an immediate visual impact, water quality improves markedly over a 48 hour time period, through dilution, dispersion and subsequent sunlight on coastal waters.

😊 10(f) Energy conservation and energy efficiency programs are implemented

Energy conservation efficiency



Council's overall energy consumption in 2018-19 for all sites (excluding street lighting and transport) was 29,163 GJ. This continues the downward trend from the previous year's decrease with a further 2.8 per cent reduction from 2017-18. The continuing decrease is primarily a result of major lighting and energy saving upgrades at Bowen Library and some cumulative effects of upgrades at multiple smaller energy consuming sites. The overall greenhouse gas emissions for Council from these related activities for 2018-19 was 4,756 tonnes of CO₂-e, slightly down by 4.4 per cent for both 2017-18 and 2016-17.

Council continues to extend following its March 2018 resolution to vigorously pursue zero greenhouse gas emissions and 100 per cent renewables by 2030. As an interim measure to this goal, Council gained zero carbon accreditation for financial year to the National Carbon Offset Standard (NCOS). Randwick is only the second Council in the metropolitan region to achieve this zero carbon accreditation. Earlier in 2019, Randwick also joined with 15 other local Councils across Australia at the time to declare a Climate Change emergency (although since then an additional 12 or so local Councils have also made the climate emergency declaration).



Renewable energy

Council has installed monitoring systems to account for the amount of renewable energy generated across 13 Council sites with all but one of them being solar photovoltaic systems. Three additional Council sites were investigated for solar panels with two completed, Randwick Literary Institute (2 kilowatts) and Malabar Community Library (10 kilowatts). Perry Street Recycling Centre is under investigation for a 5 kilowatt solar panel installation.

The total amount of electricity generated by these renewable energy PV systems in 2018-19 is 265,720 kWh, based on Council's real-time renewable energy monitoring systems (changed over to Solar Analytics). This is equivalent to providing electricity for approximately 57 average Randwick households for a year.

Randwick's Renewable Energy Master Plan provides a continuing basis for the next level of renewable energy generation across the City. Council's renewable energy power partnership agreement with Moree Solar Farm commenced from 1 July 2019. Negotiated on behalf of member Councils by South Sydney Regional Organisation of Councils (SSROC), this agreement enables participating Councils to obtain 20 per cent of their operational electricity from solar energy. Council will be pursuing incremental increases in the amount of renewable energy purchased through this contract. Council is also on track in establishing a realistic roadmap to deliver on its zero emissions and 100 per cent renewables objectives by the target year of 2030.

Conclusion

The last 15 years of the Environmental Levy has placed Randwick City Council at the forefront of local government leadership in sustainability with tangible, on-ground environmental outcomes and solutions.

The recently approved, 5-year continuation of the Environmental Levy to 2023-24, was supported by the Randwick community, Council and the NSW Government's Independent Pricing and Regulatory Tribunal (IPART). This secure funding stream will enable an extension of the innovations and initiatives which Randwick has become widely recognised for.

The next five years show as much promise for sustainability initiatives as the past 15. This promise is highlighted through a renewed push on sustainability outcomes, continued high expectations, participation and support from our community, a new strengthened strategic approach, and of course the continuing dedication of resources capable of underpinning further investment in sustainability innovation across a comprehensive range of issues that confront our local community and society at large.



Appendix A – Our Community our Future

PROJECT / SERVICE	EXPLORE					
	COMMENT / STATUS	YEAR 1, 2018-19 GENERAL REVENUE COST \$	OCOF REVENUE COST \$	COMMENT / STATUS	YEAR 2, 2019-20 GENERAL REVENUE INDICATIVE COST \$	OCOF REVENUE INDICATIVE COST \$
Anti-terrorism obligations						
Council's Administration Centre	Planning consultancy services for future upgrade of Administration Centre, Frances St.	–	311,846			
Debt servicing				External borrowings of \$27M are planned for the 2018/21 Delivery Program. Council will only borrow in the form, and from financial institutions, mandated in the Borrowing Order issued under s624 of the Local Government Act 1993	–	–
Digital strategy implementation						
Womens refuge centre	This exploratory approach was realised in 2018-19 with the development of a medium-term rental housing program and a 5-year MOU partnership with an external service provider to assist women vacating from a DV refuge.	54,545	–			
Arts & Cultural Centre – Blenheim House	Design and documentation consultancy – scoping for future new cultural facility.	–	52,265			
Randwick Literary Institute				The potential of this building included considered in the scope of an Arts & Cultural Study currently underway.	tbc	–
Randwick Town Hall – stage 2 works						
Malabar Memorial Hall						
Heffron Centre						
Light Rail plazas						
Undergrounding powerlines						
La Perouse Museum and toilets	Commenced planning for upgrade works to the La Perouse Museum building and associated external spaces.	91,902	–	Consultation/survey seeking community input and ideas for the upgrade of the Museum closed in September 2019.	tbc	–
Footpath network extensions						
Yarra Bay Bicentennial Park toilets	Planning commenced for upgrade works to the existing Yarra Bay Bicentennial Park Toilets located along Yarra Road, Phillip Bay.	44,802	–			
Malabar offshore jet rescue facility						
Malabar Junction amenities	Planning commenced for the upgrade of the existing Malabar Junction Amenities building.	42,128	–			
Coogee Oval Grandstand	Planning commenced for the refurbishment of the Coogee Oval Grandstand located along Brook Street.	47,789	–			
Coogee Surf Club upgrade	Planning commenced for the upgrade to the Coogee Surf Lifesaving Club.	–	–			
Mahon Pool amenities						
South Maroubra Beach surf club amenities and car parks						
TOTAL		281,166	364,111			

ACTION							OUTCOME / OBJECTIVE
COMMENT / STATUS	YEAR 1, 2018-19		COMMENT / STATUS	YEAR 2, 2019-20			
	GENERAL REVENUE COST \$	OCOF REVENUE COST \$		GENERAL REVENUE INDICATIVE COST \$	OCOF REVENUE INDICATIVE COST \$		
Coogee Bay Rd, streetscape upgrade including CCTV's and bollards – protecting public places.	–	135,670		–	184,330	1. LEADERSHIP IN SUSTAINABILITY	
Replacement of air conditioning boiler – Administration Centre, Frances St.	–	265,666	Remediation and upgrade of the building and the Council Chambers including air conditioning, internal refurbishment and essential services works. This project includes borrowed funds.	8,722,488	–		
			Debt servicing of a \$27M loan for the Heffron Centre development and the Administration Centre upgrade.	–	1,982,675		
• Upgrade of server infrastructure to off-site commercial datacentres and cloud based solutions.			Continued implementation of the Digital strategy.			2. A VIBRANT AND DIVERSE COMMUNITY	
• Provision of end-user equipment (e.g. tablets) for regulatory staff and food inspection staff.	126,195	1,923,023		tbc	1,371,170		
• Beach cam and weather station expansion.							
			Year 2 of 5-year MOU partnership with external service provider, assisting women vacating from a DV refuge.	54,545	–	5. EXCELLENCE IN RECREATION AND LIFESTYLE OPPORTUNITIES	
			Refurbishing works including new kitchen, storage and toilet amenities.	603,538	1,944,197		
Immediate repair work ongoing.	51,989	–					
			Stage 2 of conservation, remedial and upgrade works. Progressing plans to remediate and upgrade parts of the building and the Council Chambers including air conditioning and essential services works.	1,392,964	907,036	6. A LIVEABLE CITY	
			Planning underway for hall upgrade, including new accessible ramp, refurbished toilets, kitchen, storage, and upgrade to essential services.	1,400,000	–		
• Established the Project Control Group (PCG) for the Public Private Partnership (PPP).			Anticipated commencement of construction the Heffron Centre, including the Community High Performance Centre (CHPC). The majority of this cost projection is borrowed funds.	25,505,214	–		
• property advisor appointed.	21,504	–				6. A LIVEABLE CITY	
• tender prepared for project management of the site.			Plan and construct the Meeks Street urban plaza - interfacing with Light Rail.	1,930,000	–		
Undergrounding of powerlines as part of the Coogee Bay Rd streetscape upgrade, Coogee.	2,979,018	–	Undergrounding powerlines at The Spot, Randwick.	1,000,000	400,000		
Immediate repair work ongoing.	46,102	–	Immediate repair work ongoing.	2,619,202	–		
Various sites in the south of Randwick City, including Botany Rd, McCauley St and Bunnerong Rd and Burke St, Wassell St and Franklin St.	811,433	185,440					
			Upgrade the existing toilet facilities located adjacent to Koorringai Avenue at Yarra Bay, including a new change room and storage facilities.	955,198	–		
Stage 2 extension and refurbishment of this facility to accommodate essential storage and services.	501,820	–	Continuation of upgrade works to accommodate the boat and equipment required for the club to carry out their community services.	297,347	–		
			Upgrade the amenities facility at the bus stop between Anzac Parade and prince Edward Street. This upgrade will include new male, female and accessible toilets.	657,871	–		
			Grandstand repairs and improvement.	352,211	–		
			Upgrade and refurbishment of the Coogee Surf Lifesaving Club.	2,580,000	–		
A new amenities facility to be constructed above Mahon Pool. Including toilets, change rooms facilities for the local winter swim club, landscaping and improved accessibility.	2,018,922	–	New amenities constructed above Mahon Pool. Including toilets, change rooms facilities for the local winter swim club, landscaping and improved accessibility. Opened September 2019.	595,614	–		
			Toilets, change rooms and showers in the new amenities building, as well as storage facilities.	2,700,000	–		
	6,556,983	2,509,779		51,366,192	6,789,408		





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