

Code	Name	Progress Report Status
<b>01</b>	<b>Leadership in Sustainability</b>	
<b>1a</b>	<b>Vision for Randwick City Council</b>	
<b>P001</b>	<b>Council's planning and reporting</b>	25%
Comments	The 2012-17 End of Term Report and the June quarter review of the 2016/17 Operational Plan were presented at the August Ordinary Council Meeting. Development of the State of the City suite of reports and the review of the City Plan and Resourcing Strategy commenced.	
<b>P002</b>	<b>Update the Long Term Financial Plan</b>	25%
Comments	Randwick City Council's Long Term Financial Plan is being updated in conjunction with the development of the draft 2018-21 Delivery Program and review of the Randwick City Plan.	
<b>S001</b>	<b>Monitor Council's financial performance and position</b>	25%
Comments	Most of the financial performance indicators for the first quarter of the financial year are on or above target. The Infrastructure Renewal Ratio is sitting on 91%. As the Capital Works Program progresses this will trend towards 100%.	
<b>1b</b>	<b>Leadership</b>	
<b>P003</b>	<b>ICARE corporate values</b>	25%
Comments	ICARE values session presented at the All Stops to Randwick training event for employees in July.	
<b>P004</b>	<b>Leadership capability</b>	10%
Comments	The Leadership Competency Framework for Executive, Manager and Coordinator levels endorsed.	
<b>P005</b>	<b>Culture and values</b>	10%
Comments	Recruitment policy review commenced. Recruitment process mapped. Investigation into e-recruitment and attraction solution commenced.	
<b>P006</b>	<b>NSW Government Reform Program</b>	25%
Comments	Information from the NSW State Government was reviewed and responded to as required.	
<b>S002</b>	<b>Media and public comment management</b>	25%
Comments	Randwick City Council responded to 49 requests from media outlets for information and/or public comment during the September quarter. These included queries about local elections, Councillors standing for election, the Mayoral voting model, amalgamations, Airbnb rentals, Coogee Beach water quality, flammable cladding on buildings, Taste of Coogee, rock fishing, magpie season, and Council's approach to dockless bike hire. The average time to respond to media enquiries was 1.25 days.	

Code	Name	Progress Report Status
S003	<b>Promote Council's achievements</b>	25%
Comments	Randwick City Council issued 21 media releases during the September quarter covering topics such as: free street library in La Perouse, new amenities at Heffron Park, new outdoor gym in Kensington, Surfing Walk of Fame, free tree planting kits, Randwick Acts of Kindness program, Art Moves, Nox Night Sculpture Walk and Randwick Community Race Day events, Library exhibition, new playground at Cromwell Park, and Business Excellence Awards.	
P007	<b>Learning and Development Strategy</b>	25%
Comments	All staff training event All Stops to Randwick held in July attended by 438 staff who gave an overall high satisfaction rating of the workshops of 85%. Delivery of 2017/18 ICARE About Learning program commenced (24.5% of programs actioned to date). The ICARE About Learning programs delivered have received an overall high satisfaction rating of 99% across 18 programs from 186 staff.	
P008	<b>Employee engagement &amp; wellbeing</b>	10%
Comments	Planning for Employee Survey underway. Wellbeing activities undertaken - weekly BeFit exercise classes and monthly lifestyle lunches (Social media 101, Improving your wellbeing through massage, and an RU OK presentation and fundraising BBQ). Monthly Consultative and Safety Committee meetings held.	
P009	<b>High performance culture</b>	25%
Comments	Assessment of HR technology options underway. 2018-28 Workforce Plan drafted for Resourcing Strategy with data and strategic issues outlined. Values Workshop presented at All Stops to Randwick training event.	
S004	<b>Provision of Business Papers</b>	25%
Comments	Business papers for all Council and Committee Meetings were made available to the public on Council's website on the Wednesday in the week prior to meetings. Business papers for all Council and Committee Meetings were made available to the Councillors (both in hard copy and electronically via the Hub App) on Tuesdays (one week prior to meetings).	
S005	<b>Government Information (Public Access) Act 2009 compliance</b>	25%
Comments	281 Access to Information requests (informal GIPA applications) were received during the quarter, of which 93% were completed within five working days. Four formal GIPA applications were received during the quarter and all were completed within the statutory timeframe (20 working days).	
S006	<b>Compliance with purchasing procedures</b>	25%
Comments	Over the quarter, audits indicated over 98% compliance with Council's internal purchasing procedures and all tenders were processed in accordance with legislative requirements. The twice yearly physical audit of inventory stocktakes undertaken in July 2017 showed 99.5% accuracy.	

Code	Name	Progress Report Status
<b>S007</b>	<b>Council's Property portfolio</b>	25%
Comments	Council properties are managed in accordance with legislative requirements and lease and licence agreement terms and conditions. 157 outdoor dining agreements and 114 lease/licence agreements are in place.	
<b>S008</b>	<b>Council's Insurance Program</b>	25%
Comments	2017/18 insurance renewals complete. Public liability and property insurance claims are managed by Echelon and motor vehicle claims are managed in-house.	
<b>S009</b>	<b>TRIM Document archive system</b>	25%
Comments	A TRIM upgrade from HPRM8 to HPE Content Manager 9 is almost complete. All required testing, consultation and end user information sessions undertaken. Sigma Pictures in preparation for roll out, which will enable staff to capture photos in TRIM in a more seamless manner. TRIM training delivered as scheduled on a monthly basis, including ad hoc one-on-one sessions as required. All overdue reports were presented to MANEX and Joint MANEX every week.	
<b>S010</b>	<b>TRIM document management</b>	25%
Comments	Archives Project Plan 2017-21 is being implemented. The archiving of new records and destruction of day boxes continues as scheduled and as per regulations. The third floor storage area has now been entirely vacated and ready for re-use. Regular consignments of archived records are sent to the Government Records Repository. Disposal schedules of older archives is ongoing.	
<b>S011</b>	<b>Financial operations, systems and information</b>	25%
Comments	All financial operations policy, procedures and legislative requirements were achieved in the September quarter. Key financial functions include rates, debtors, accounts payable, GST, FBT, investments, payroll and cash management.	
<b>S012</b>	<b>Rates and charges</b>	25%
Comments	The 2017/18 Rate Levy was issued in accordance with legislative requirements. Rate collection processes continue. Collections as at 30 June 2017 at 2.84% which is well within industry benchmark of 5%.	
<b>S013</b>	<b>Maximise returns of Council's investment portfolio while minimising risk</b>	25%
Comments	Council's investments have been maintained in accordance with the adopted policy. Monthly investment reports have been provided to Council and the investment position referred to the Internal Audit Committee for consideration. No capital loss or investment defaults occurred in the September quarter. Investment returns exceed industry benchmark.	
<b>S014</b>	<b>Provision of financial information, advice and reports</b>	25%
Comments	All internal and external financial reporting requirements were met for the financial period ending 30 September 2017.	

Code	Name	Progress Report Status
<b>S015</b>	<b>Customer service requests</b>	25%
Comments	<p>Council received 8,718 service requests during the September quarter, of which 97.0% were completed within the Service Level Agreement (SLA) timeframe.                      Council received 31,267 phone calls via the Call Centre during this period of which 3.8% were abandoned. Council's target is to have fewer than 5% abandoned calls on average and complete at least 85% of service requests within the SLA.</p>	
<b>S016</b>	<b>Business programs and systems</b>	25%
Comments	<p>Commenced the upgrade of the Council record keeping system to improve service and provide more functionality to users; improved the staff interface for property and rating system; made a number of improvements to business processes in property and finance system including staff mobility for depot and regulatory staff.</p>	
<b>S017</b>	<b>Information technology infrastructure</b>	25%
Comments	<p>During the quarter 41 virtual servers decommissioned as part of technology upgrade. System upgrades include conversion of security tag system to MIFARE compatible readers in preparation for staff photographic identification. Security upgrades for Administration Centre and Works Depot well underway.                      New projects commenced include migration of email from on premise to Exchange Online, the commencement of Sharpoint Online, and leveraging Council's new acquisition of Office 365 licensing.                      A major procurement for mobile telecommunications was conducted with a new contract being established for the next three years.</p>	
<b>S018</b>	<b>Information technology support</b>	25%
Comments	<p>During the quarter, there was a major focus on preparation for the election of new Councillors. 15 new Councillor equipment bundles were provisioned and each Councillor provided with one on one assistance in setting up the environment to meet their needs.                      200 employee computers were upgraded or replaced as part of the standardisation to Windows 10.                      Mobile phone replacements were completed at the Works Depot.                      A hardware evaluation pilot for mobile workforce management was undertaken.                      New user forms and higher duties forms were developed and published to streamline the process of on-boarding new starters and managing acting appointments.</p>	
<b>S019</b>	<b>Information technology business processes</b>	25%
Comments	<p>Commenced implementation of the SharePoint platform integrated with record keeping system, to provide employee collaboration workplace for business processes and knowledge management. This will improve staff communication with each other and customers.</p>	
<b>S020</b>	<b>Information technology development &amp; integration</b>	25%
Comments	<p>Launched a new report server which provides streamlined and improved reports with visualisation to improve management oversight of activities.</p>	
<b>S021</b>	<b>Maintenance of the Name and Address Register</b>	25%
Comments	<p>1,603 contact details were updated in the Corporate Name and Address Register.                      4,388 name and address data integrity anomalies were corrected and two staff members received training.</p>	

Code	Name	Progress Report Status
S022	<b>Workers compensation program</b>	25%
Comments	<p>Our Claims Performance Measure (CPM) was 2.6% as at 30 September 2017, which is significantly better than most medium to large employers in NSW in the scheme (average of 4.6%).</p> <p>Four lost time incidents occurred in the July to September period. Three of four injured workers have returned to suitable duties.</p>	
P010	<b>WHS management systems</b>	25%
Comments	<p>Draft WHS Contractor Management Procedure reviewed and key stakeholders consulted.</p> <p>This procedure supports our organisation in managing different types of contractors and risks.</p> <p>A draft Personal Protective Equipment (PPE) Procedure developed. This procedure will provide a mechanism for identifying, selecting, providing and using of PPE. Feedback from relevant stakeholders is being sought.</p>	
P011	<b>Workplace Health and Safety Strategy</b>	35%
Comments	<p>Incident Reporting requirements and process were communicated to staff via Staff Newsletter.</p> <p>High and medium risk roles have been identified.</p> <p>Monthly WHS reporting formalised.</p>	
S023	<b>GIS Services</b>	25%
Comments	<p>During the September quarter 32 new map layers were created including location of 2017/18 capital works for buildings, drainage and open space.</p> <p>21 map layers were updated including those displaying the location of heritage walks and wards with new councillor details.</p>	
S024	<b>Online maps</b>	25%
Comments	<p>Continued to develop new look and feel for interactive mapping applications for wards and councillor information, capital works, facilities and heritage walks.</p> <p>One static map displaying flooding catchments was published on the Council website.</p> <p>Continued trialling field collection system for onsite retaining wall asset information capture.</p>	
S025	<b>3D mapping</b>	25%
Comments	<p>The total area of Randwick modelled in 3D is 5km<sup>2</sup>.</p>	
S026	<b>GIS field collection system</b>	25%
Comments	<p>GIS environment system uptime was at 98%.</p> <p>Four GIS procedures have been reviewed and updated to support mapping operations.</p>	

Code	Name	Progress Report Status
<b>1c Continuous improvement</b>		
<b>P012</b>	<b>Business Excellence Framework</b>	25%
Comments	The BEF principles have underpinned the delivery of leadership workshops.	
<b>P013</b>	<b>Internal Audit Plan</b>	25%
Comments	The Audit Plan for the September quarter has been implemented. All reports prepared and distributed for the October meeting of the Audit Committee.	
<b>P014</b>	<b>Crisis Management and Business Continuity Plan testing</b>	30%
Comments	Initial conversation commenced with relevant stakeholders on Business Continuity Planning. Commenced updating Emergency Response Procedures, incorporating recommendations for improvement. Working on After Hours Emergency Procedure to ensure improved management of risks associated with working after business hours.	
<b>P015</b>	<b>City Plan Indicators</b>	25%
Comments	Randwick City Plan Indicators model reviewed and updated.	
<b>P016</b>	<b>Enterprise Risks</b>	0%
Comments	This project is scheduled to commence in a future reporting period.	
<b>02 A Vibrant and Diverse Community</b>		
<b>2a Meeting Community Needs</b>		
<b>P017</b>	<b>Demographic information</b>	50%
Comments	Reviewed and analysed the first release of Australian Bureau of Statistics Census 2016 demographic data to identify key changes in Randwick City's population over the previous five years.	
<b>S027</b>	<b>Interagency meetings</b>	25%
Comments	Held Safe TALK Suicide Prevention Awareness Training session in August, designed for family members and carers of people with a mental illness. Attended by 30 people, topics discussed included recognising when someone may be suicidal and how to respond and to keep safe. Council officers co-chaired three Eastern Suburbs Domestic Violence Network meetings and provided secretariat support. Council represented at two meetings of the Inner and Eastern Sydney Child and Family Interagency and assisted two local community groups to secure \$95,000 in funding to improve facilities on social housing neighbourhoods. Re-established the La Perouse Non-Government Organisation Interagency Network, a forum designed to coordinate service delivery to local Aboriginal residents.	

Code	Name	Progress Report Status
<b>S028</b>	<b>Implement the subsidised rental policy</b>	25%
Comments	Community facility tenancies managed in accordance with legislative requirements and lease and licence agreements' terms and conditions.	
<b>S029</b>	<b>Moverly Children's Centre</b>	25%
Comments	The Centre is fully compliant with legislation and regulations. The Centre's placement/occupancy rate has hit 90% with some vacancies on Fridays.	
<b>S030</b>	<b>Multi-purpose centres plans of management</b>	25%
Comments	Budget forecasts have been achieved for both multi-purpose centres - Randwick Community Centre and Prince Henry Centre (PHC). At the PHC, 58 events were held (36 commercial/22 non-commercial) during the September quarter. At the Randwick Community Centre, 101 bookings took place (4 commercial/97 non-commercial).	
<b>S031</b>	<b>Translated content on Council's website</b>	25%
Comments	Randwick City Council provides information in five languages on its website (Chinese – traditional, Spanish, Russian, Indonesian and Greek). During the September quarter there were 646 page views (497 unique page views).	
	Highlights: During the September quarter, Randwick City Council made various updates to translated pages in Chinese. Content translated into Chinese continues to be the most visited page, with 169 page views (accounting for 26.1 per cent of traffic to the translated content section of Council's website).	
<b>S032</b>	<b>Project coordination to support our CALD community</b>	25%
Comments	Randwick City Library continues to leverage its partnerships to provide expanded English language training sessions from Randwick TAFE and City East Community College.	
<b>S033</b>	<b>Library community language collections</b>	25%
Comments	The bulk loan service from State Library of New South Wales remains on hold. Once implemented, this service will provide our customers access to a full range of community languages. Despite this, lending in the seven languages offered by Council increased from 11,083 to 12,465 items in the September quarter. Streamlined purchasing of CALD materials has been negotiated with suppliers which will result in a more current collection.	
<b>S034</b>	<b>Provision of programs and activities for CALD community</b>	25%
Comments	38 attendees came to the information session by Dean Kelly on local indigenous culture to celebrate the International Day of the World's Indigenous Peoples. Our diverse cultural storytime sessions in French, Russian, Chinese, Japanese, Spanish and Korean continue to be popular and well attended. English conversation classes are running at capacity. Council offers five sessions each week catering for different levels during the ten week term. These classes provide for social inclusion in our community.	

Code	Name	Progress Report Status
<b>S035</b>	<b>Monitor and maintain infrastructure within the City at risk of vandalism</b>	25%
Comments	Investigations into and inspections of graffiti are conducted throughout the City on a daily basis.	
<b>S036</b>	<b>Partner NSW Police Force and other agencies in crime prevention</b>	25%
Comments	During the September 2017 quarter Council received three applications for CCTV footage from law enforcement agencies and all were processed within service level standards.	
<b>S037</b>	<b>Assist in project coordination to support our ATSI community</b>	25%
Comments	<p>Council assisted local communities to plan and implement NAIDOC activities and events including:</p> <ul style="list-style-type: none"> <li>• Fashion Parade Bulurry Mirri with Colleen Johnson, international aboriginal fashion designer, in collaboration with local high school girls from the La Perouse Youth Haven Young Divas Program</li> <li>• Rabbitohs NAIDOC Family Fun Day</li> <li>• La Perouse Health Centre NAIDOC Morning Tea</li> <li>• NAIDOC Indigenous Community Links Football Cup.</li> </ul>	
<b>S038</b>	<b>Social inclusion activities and projects</b>	25%
Comments	<p>Council partnered with members of the Inner and Eastern Sydney Child Family Interagency and Bayside Council to hold a training session for child and family workers about cultural inclusion issues.</p> <p>The use of educational theatre as a tool for communicating harm prevention messages to young people was trialled at two different locations.</p> <p>Council staff held three Your Brain Matters Presentations in various locations in July, August, and September. The presentation demonstrated the steps to maximise brain health and reduce the risk of developing dementia. A total of 170 people attended.</p>	
<b>P018</b>	<b>Community Funding Programs</b>	25%
Comments	<p>Distributed \$45,000 in funding to four organisations endorsed by Council from the Community Partnerships Funding Program.</p> <p>Distributed funding to successful applicants of Randwick ClubGrants at a presentation evening in August at South Juniors, Kingsford.</p>	

Code	Name	Progress Report Status
<b>2b Strong partnerships</b>		
S039	Support local precincts and Chambers of Commerce	25%
Comments	Council printed 3,000 flyers for the La Perouse and Matraville Precincts. 20 precincts meetings were held over the quarter, and Council received 10 sets of precinct minutes, responding to 62 resolutions of the precincts. The local business associations are regularly informed of all Council information relevant to the local business community.	
P019	Community Planning	25%
Comments	Drafting of Council's Disability Inclusion Action Plan was completed and publicly exhibited. The draft Action Plan outlines Council's planned strategies and actions to help reduce barriers so that everyone has equal opportunities to participate in their communities.	
P020	Community hub and foodbank	25%
Comments	Ongoing work to identify an appropriate shop front for community hub in Lexington Place. Project partners in negotiation with leaseholder to sub-lease half of commercial property for five year period. Successfully secured a grant from NSW FACS to fund refurbishment costs for Lexington Place community hub, upon successful signing of a shop front lease.	
<b>2c Community facilities</b>		
P021	La Perouse Museum	25%
Comments	The lease for the transfer of care and control of the Museum to Randwick Council was signed by the Randwick Council Mayor and NSW Environment Minister on 5 September 2017 with physical handover taking place on 26 October 2017. The Draft Business Plan was tabled at the La Perouse Museum Trust Meeting on 14 July 2017 for the Trust's comments. The plan includes a section on the upgrade and adaptive re-use of the La Perouse Museum building, updated estimated cost for the repair and upgrade of the Museum building and a timeline for the proposed building assessment and works. Physical works projected to occur in 2019.	
<b>2d Cultural diversity</b>		
P022	Implement Cultural Events Program	25%
Comments	<p>Cultural events delivered this quarter include:</p> <ul style="list-style-type: none"> <li>• Bastille Day French celebration at La Perouse</li> <li>• Garden Awards Presentation</li> </ul> <p>The Twilight Concert Program continues to be well attended. Usually held in the Randwick Town Hall, a number of this year's concerts were staged at the Prince Henry Centre due to upgrading works. During this quarter, the July concert was highly popular, featuring a tribute show Bowie Unzipped.</p>	

Code	Name	Progress Report Status
<b>P023</b>	<b>Implement the annual events calendar</b>	<b>25%</b>
Comments	<p>Events staged during the September quarter included the:</p> <ul style="list-style-type: none"> <li>• Maroubra Beach Breaks Carnival;</li> <li>• Eco-living Fair;</li> <li>• NOX art exhibition; and</li> <li>• Community Race Day at Randwick Racecourse.</li> </ul>	
<b>S040</b>	<b>Civic Events</b>	<b>25%</b>
Comments	<p>Civic events were held during the September quarter to mark the:</p> <ul style="list-style-type: none"> <li>• Opening of Coogee Amenities, and</li> <li>• La Perouse Museum lease signing</li> <li>• Opening of Kensington Park Community Centre.</li> </ul>	

## **03 An Informed and Engaged Community**

### **3a Communicating effectively**

<b>S041</b>	<b>Apply corporate communication and visual design standards</b>	<b>25%</b>
Comments	<p>Approximately 284 publications were reviewed, edited and distributed during the September quarter, up from the previous quarter's 204 items, including posters, fliers, banners, signage, brochures, newsletters and advertisements. These publications were edited to ensure they were of a high quality and reflected Council's style.</p>	
<b>S042</b>	<b>Communication plans</b>	<b>25%</b>
Comments	<p>Randwick City Council developed and implemented nine Communication Plans to inform and engage the community on various Council activities including, Kingsford Noodle Markets, Mental Health Month activities, Our Energy Future, Disability Inclusion Action Plan, microchipping pets, Bike Week, Best Gift Markets and Architecture on Show.</p>	
<b>S043</b>	<b>Community newsletters</b>	<b>25%</b>
Comments	<p>Council produced 13 editions of weekly eNews between July and September, with a quarter average open rate of 36%, which is consistent and strong as an industry benchmark. Top stories were on Council's new leadership, new capital works and community consultations. The subscriber list for eNews continues to grow.</p>	
<b>S044</b>	<b>Graphic Design</b>	<b>25%</b>
Comments	<p>Council designed 298 items for projects including the following events: NOX, Eco-living Fair, Green Walls Symposium, White Ribbon Walk and the fortnightly Staff News. The End of Term Report was created and signage for the Recycling Centre Customer and Service Kiosk re-designed.</p>	

Code	Name	Progress Report Status
S045	<b>Banner pole advertising</b>	25%
Comments	Council installed 10 new banner campaigns, including Eco-living Fair, Business Awards, Beach Breaks, NAIDOC Week, and a Randwick City banner based on the design of old tram posters. The latter garnered a lot of positive support when shared on social media, and 12 requests for the artwork from residents for printing.	
S046	<b>Council's website</b>	25%
Comments	Conducted a review and analysis of public website activity to improve information and web based service provided to the public.	
S047	<b>Library web sub-site</b>	25%
Comments	During the September quarter there were 161,977 page views (from 85,288 unique sessions) on the Randwick City Library website. Over the same period, Randwick City Library's Facebook page grew by 5.0% to 1,263 likes, delivering 186 posts to a total reach of 95,701 users. A new Facebook Group was created for the 'Library After Dark' table top games event. The Randwick City Library Pinterest page had an average of 108 viewers each day.	
S048	<b>Online services</b>	25%
Comments	Ongoing support was provided to all business units to assist with keeping the website information current and relevant. New online forms created as an alternative to PDF versions.	
P024	<b>Online access solutions for Library Customers</b>	25%
Comments	Connectivity between Trove and Portfolio was established, allowing viewing of our Portfolio local studies images to appear in Trove searches. Work continues to ensure these records display accurately, and await the release of Enterprise 5.0 before going live.	
P025	<b>Implement innovative technology at the Library</b>	25%
Comments	Monitor was selected as the new PC and Print Management System, and preliminary work completed. The new Mifare cards have been encoded for use on all Monitor devices. New door counters have been installed at all three libraries, with statistics available through an online portal. Public PCs and public WiFi at three libraries are well used. Software/applications e.g. Adobe Reader have been added and regularly updated to accommodate the public demand. The speed of the public WiFi connection has been increased to improve the wireless service including web printing available from inside and outside the library.	

Code	Name	Progress Report Status
S049	IT infrastructure support	25%
Comments	During the quarter implementations and upgrades included: VMware server farm version upgrade for 18 servers, DataFuel system upgrade (used for tracking fuelling of Council's vehicles and plant); Active Directory Federated Services implementation; Key Watcher upgrades for the Town Hall and Works Depot; Mimecast email archiving system implementation (to replace the out of date Dell Quest product and leverage cloud technologies); Trend Micro email hosting security implementation; SonicWALL firewall version upgrade; Ruckus WiFi version upgrade and deployment; Hewlett Packard 3Par central storage version upgrade; Salto Access Security application upgrade and security hardware upgrade; and App Audio implementation and Foxtel system upgrade at Des Renford Leisure Centre.	
P026	Online DA service	25%
Comments	New procedures now allow for the community to access all internal floor plans directly from Council's website.	

### 3b Promoting services

S050	Lifelong learning opportunities	25%
Comments	Randwick City Library provides lifelong learning opportunities via talks, educational workshops and information in various formats including audio visual, print and electronic. The majority of electronic resources are accessible remotely 24/7. There were 1,180,478 searches of the online databases during the September quarter and 1,649 people attended the 211 different lifelong learning activities delivered. Key activities facilitated include seven writing workshops, two chess classes, three health talks, three HSC related events and 115 technology related classes and sessions (including three run in a foreign language). Of Talking Tech participants providing feedback, 95% stated the event met their expectations and 92% rated their overall impression of the event as very good or outstanding.	

### 3c Participation in decision making

S051	Effective consultation plans	25%
Comments	In the September quarter, Council closed the Newmarket Randwick Voluntary Planning Agreement (VPA) consultation and Power Bill Relief Committee Expression of Interest (EOI). A number of new consultations were undertaken such as Judge Lane Randwick part time closure and Waste Calendar 2018 survey. We continued to respond to questions on the ongoing Light Rail Parking Recovery Plan consultation and Randwick Acts of Kindness. Commenced public exhibition for the Draft Disability Inclusion Action Plan and voting for The People's Choice Award for the Architecture and Urban Design Awards.	
S052	Social Media	25%
Comments	Engagement on Council's Facebook page was up by 7%. This is especially pleasing given that the majority of organisations and brands are seeing a drop in engagement owing to a change in Facebook's algorithms (ie what content it shows to its users). Video content continues to perform well, as well as content that drives users to our website (link posts).	

Code	Name	Progress Report Status
<b>04 Excellence in Urban Design and Development</b>		
<b>4a Improved design</b>		
P027	Light rail strategic development	25%
Comments	Multifunction poles have been adopted to most sections of Anzac Parade, with construction ongoing. This will result in reduced pole clutter, underground wires and more opportunities for street tree planting. Construction of the Randwick underground substation is well underway with construction for Kingsford terminus set to start by the end of 2017. Council continues to provide urban design input as the detailed design progresses.	
P028	K2K urban design strategy and planning proposal	25%
Comments	The Draft Planning Strategy and Planning Proposal was submitted to the Department of Planning and Environment for Gateway Determination and approval to proceed to public exhibition. Council is working with the Department to clarify a number of issues including affordable housing and infrastructure funding for the K2K study area. A consultation plan has been written to ensure the strategic planning and communication teams are prepared for public exhibition.	
P029	Development Control Plan controls for K2K	25%
Comments	Preliminary work undertaken awaiting Gateway Determination on Planning Proposal.	
P030	Design Excellence Panel	25%
Comments	Design Excellence Panel has provided detailed analysis on a number of DAs.	
P031	Architecture Talks and Urban Design Awards	50%
Comments	The Architecture and Urban Design Awards presentation event was held 27 September.	
<b>4b Robust development framework</b>		
S053	DA Determination	17%
Comments	Gross processing times are not currently being met. A process review has commenced to identify possible time saving initiative.	
P032	Review of DA processing framework	25%
Comments	Process for Pre DA involvement with objectors has commenced.	

Code	Name	Progress Report Status
<b>05</b>	<b>Excellence in Recreation and Lifestyle Opportunities</b>	
<b>5a</b>	<b>Maximise open space use</b>	
P033	<b>Construct Coastal Walkway on Malabar Headland</b>	10%
Comments	The DA for the coastal walkway through the NSW Golf Course has been approved. The documentation for construction has been developed. Council is working with the NSW Golf Club to determine a start date.	
<b>5b</b>	<b>Range of activities</b>	
S054	<b>Community programs at Des Renford Leisure Centre</b>	25%
Comments	DRLC achieved an average of 16,870 visits per week with Learn to Swim participation maintaining over 4,300 weekly enrolments and gym attendance maintaining over 2,400 week to week memberships.	
P034	<b>Heffron Park Tennis centre</b>	25%
Comments	Construction has commenced.	
<b>5c</b>	<b>Open space creation</b>	
P035	<b>Advocate for Malabar Headland Access</b>	25%
Comments	Council continues to facilitate and chair meetings of the Malabar Headland Interagency Group to progress site management issues and to promote information sharing. This group continues to operate with positive contributions from all agencies including recommitment received from Department of Finance in September to continue to attend these meetings. Council continues to liaise with National Parks and Wildlife Service regarding site management and access issues regarding the eastern proportion of the headland site including proposed updated signage for visitors.	
P036	<b>Open space opportunities in line with light rail</b>	25%
Comments	Work has progressed in identifying locations for tree planting as part of the CSELR Vegetation Offset Plan. Council is working with TfNSW and ALTRAC for the implementation program and timing. Ongoing design input for the final design stage of the project with the aim of achieving good access and an improved public domain outcome.	

Code	Name	Progress Report Status
<b>5d Innovative library programs</b>		
S055	Community feedback on library services	25%
Comments	<p>Satisfaction surveys continue to be collected at all adult and youth events and at seniors' technology classes. Across the September quarter, aggregate feedback indicated that these events met the expectations of 93% of participants and 92% rated their overall impression as very good or outstanding.</p> <p>Purchasing and procurement is being finalised to obtain a technological solution to allow for ongoing satisfaction tracking at all three Randwick City Library locations.</p>	
P037	Library resource acquisitions	25%
Comments	<p>A suite of new online resources has been made available to our members. These include: Kanopy (online video streaming service with over 30,000 films and documentaries); Muzzy (language learning resource for children, teaching Spanish, English, French, Chinese, Korean, Italian and German); and AMES Worldwide English (English courses for all levels of learners with a focus on job seeking, work, life and study).</p> <p>The study resource Studiosity (formerly Yourtutor) has seen a significant increase in use, up 28% over last year's usage over the same period.</p> <p>Circulation of downloadable ebooks and audiobooks increased by 17% in comparison to the same period last year.</p> <p>Circulation of the physical collection remains steady.</p>	
S056	Implement Library calendar of events	25%
Comments	<p>In the September quarter, Randwick City Library ran 409 individual events, attended by 10,193 people. Regular preschool and children's activities, and technology focused classes (such as the Talking Tech and TECHconnect series) continue to be strongly patronised.</p> <p>Post event feedback showed 95% of respondents rated the event met their expectations and 95% rated their overall impression of the event as very good or outstanding.</p> <p><b>Highlights:</b> Author talks delivered by Joanna Maxwell, Michael Duffey and Felicity Castagna; a special 'meet and greet' with children's character Peppa Pig; and the launch of the 'Pop into Randwick' exhibition at Lionel Bowen Library featuring Little Pattie.</p>	
S057	Programs for children & families	25%
Comments	<p>During the September quarter, the Library delivered 159 activities for children, such as craft, children's book clubs, school holiday activities, lapsit and storytime, to 6,375 participants.</p>	
S058	Support literacy and numeracy	
Comments	<p>The Launch Into Learning collection, provides a range of materials such as pre-loaded tablet computers (Launchpads) with content to encourage literacy, numeracy and science for children in years K-6, especially reluctant readers. The collection also contains books and materials for parents, carers and teachers on dealing with learning difficulties or how to better engage children with education. The Launchpads have been incredibly popular, with additional units being purchased to meet demand.</p>	

Code	Name	Progress Report Status
S059	<b>Programs for seniors</b>	25%
Comments	In the September quarter, 1,097 seniors attended 127 sessions covering technology, singing, card games, chess, art and writing. One-on-one TechConnect sessions are popular, with volunteers providing tailored sessions for recipients for smartphones, tablets and PCs.	
S060	<b>Implement Library Outreach Program</b>	25%
Comments	Randwick City Library conducted outreach to many schools during Children's Book Week. We hosted Maroubra Junction Primary School for our second annual Library After Dark Program which reached maximum capacity of 162 attendees over two nights. Noted children's author Sue Whiting presented on the second evening.	

## 06 A Liveable City

### 6a Public asset management

P038	<b>Asset Management System</b>	0%
Comments	This project has been postponed until next financial year as Council undertakes a broader analysis of its technology needs.	
S061	<b>Maintain drainage infrastructure</b>	25%
Comments	During the September quarter, Council responded to 41 requests for clearing blocked drains and 29 requests for broken pits. Council undertook proactive clearing of numerous pipelines using high pressure jet blasting and ongoing pit inspections and cleaning.	
Highlights:	Clearing a high volume of blocked pits and replacing damaged pits and lintels.	
S062	<b>Maintain open space areas</b>	25%
Comments	During the September quarter scheduled maintenance within parks and other public areas completed near service times. Requests for maintenance from the community were completed on or near SLA times including landscape maintenance (100%), nature strip maintenance (93.4%), sports field maintenance (88.9%), tree maintenance in parks (88.9%), streetscape garden maintenance (90.5%) and weed removal and spraying parks and streets (100%).	
Highlights:	All sports field bookings allocated during August for summer sports and training. Sports fields reconfigured from winter to summer sports including removal of goal posts and preparation of wickets for cricket competition.	
S063	<b>Maintain Council owned buildings and structures</b>	25%
Comments	During the September quarter, maintenance for Council owned buildings and structures was completed as scheduled.	

Code	Name	Progress Report Status
S064	Maintain road pavement infrastructure	25%
Comments	During the September quarter Council responded to 186 pothole requests and 44 road pavement requests. Council responded to 321 sign requests and 51 line requests.	
S065	Maintain footpaths	25%
Comments	During the September quarter Council responded to 314 footpath requests, and 29 kerb and gutter requests.	
P039	Footpath Construction and Renewal Program	65%
Comments	Council has completed 65% of the proposed 2017/18 Footpath Capital Works Program. A further 9% of this program is currently in construction and the remaining 26% is in the design phase. Council has been able to achieve these milestones in this short period of time through the effective use of Council's panel contracts and utilising multiple contractors concurrently.	
P040	Road Rehabilitation Program	30%
Comments	The Road Rehabilitation program is progressing ahead of schedule.	
P041	Building Capital Maintenance Program	25%
Comments	General maintenance of Council buildings is ongoing.	
P042	Drainage Program	25%
Comments	Several minor drainage upgrades completed. The drainage upgrade at Beauchamp Road and Poulet Street is nearing completion. The project to relieve flooding at Apsley Avenue and Hayward Street is due to commence in the December quarter. The analysis of options for the project at Perry and Harold Streets is ongoing.	
P043	Buildings for our Community Program	25%
Comments	Buildings for our Community (2017/18) project update: <ul style="list-style-type: none"> <li>• The Heffron (gymnastics) Centre - planning underway.</li> <li>• Heffron Netball Building upgrade - tendering for construction stage underway.</li> <li>• Coogee Beach amenities - new facility completed.</li> <li>• Kensington Oval Grandstand upgrade - completed.</li> <li>• Randwick Town Hall - access works completed.</li> </ul>	

Code	Name	Progress Report Status
<b>6b City places and image</b>		
<b>S066</b>	<b>Business centre and beach cleaning</b>	25%
Comments	Business centre service levels have been met. Mechanical and manual service provided daily or as required. Beaches are cleaned mechanically and inspected daily.	
<b>6c Community safety</b>		
<b>P044</b>	<b>Harm prevention/intervention projects</b>	25%
Comments	Delivered four workshops (Domestic Violence Intervention Respectful Relationships project) to approximately 550 Year 10 students from - Emanuel, St Clare's and St Mary's, Randwick Boys and JJ Cahill Memorial high schools. Held three Eastern Suburbs Domestic Violence Network meetings with guest speakers. Held a training workshop on the topic of eSafety for 40 mental health and family support workers in partnership with the eSafety Commissioner. Completed a project called Wise Up - a short film created by local young people of South Coogee Estate to promote drug harm prevention messages.	
<b>S067</b>	<b>Implementation of Safety by Design Provisions</b>	25%
Comments	Council continues to work collaboratively with NSW Police Force in the implementation of safety and security initiatives.	
<b>S068</b>	<b>DA Police Protocol</b>	25%
Comments	Refer S065.	
<b>S069</b>	<b>Eastern Suburbs Liquor Accord</b>	25%
Comments	In the September 2017 quarter, Council made 14 submissions to the Independent Liquor and Gaming Authority in respect to applications for a liquor licence. One meeting of the Eastern Beaches Liquor Accord and one meeting of the UNSW Crime Prevention Partnership was held in the quarter.	
<b>P045</b>	<b>Surf and Water Safety Education Program</b>	0%
Comments	This project is scheduled to commence in a future reporting period.	

Code	Name	Progress Report Status
<b>S070</b>	<b>Building regulation and compliance</b>	25%
Comments	In the September 2017 quarter Council investigated 203 building and compliance related customer action requests, issued 43 notices and orders, issued 87 local approvals, undertook 100 swimming pool barrier inspections and issued 24 swimming pool certificates of compliance.	
<b>S071</b>	<b>Building Certification and Fire Safety Programs</b>	25%
Comments	During the September 2017 quarter Council issued 15 construction certificates and 3 complying development certificates, and carried out 122 building inspections and 154 fire safety assessments/inspections of existing buildings. Seven penalty notices were issued and 402 fire safety certificates/statements were processed.	
<b>S072</b>	<b>Food safety programs</b>	25%
Comments	In the September 2017 quarter Council carried out a range of regulatory activities including responding to 126 customer action requests, 194 primary food premises inspections and 102 re-inspections of food premises, approved 106 temporary food vendors/stalls and issued 18 notices/orders or penalty notices.	
<b>S073</b>	<b>Water quality at DRLC</b>	25%
Comments	The Des Renford Leisure Centre achieved 100 per cent compliance with the NSW Health Guidelines for Public Swimming Pools at all times during the September quarter. Independent laboratory water tests and NSW Health Department checks were regularly conducted with the facility achieving outstanding results for all bodies of water.	
<b>P046</b>	<b>Road safety education</b>	25%
Comments	The Council continued to issue child car seat fitting vouchers to Randwick residents and workers. In the September quarter 149 vouchers were issued to 68 separate applicants.	

Code	Name	Progress Report Status
<b>6d Strategic land use framework</b>		
P047	<b>District Planning Strategy</b>	25%
Comments	Data collection is underway to provide an up to date evidence base of dwelling completions and monitoring of new development. Preparation of a local housing study will respond to directions in the updated District Plan - due to be released in the next quarter.	
P048	<b>ePlanning opportunities</b>	25%
Comments	3D modelling has been developed as part of the Randwick Town Centre Study and is being utilised as the standard for future projects.	
P049	<b>Regional planning influences</b>	25%
	Responses provided to draft SEPPs to ensure Council's position on proposals are put forward.	
P050	<b>s.94A Development Contribution Plan</b>	25%
Comments	Monitoring of Section 94 receipts is ongoing to ensure adequate funds are available for identified projects. Background research is being undertaken to identify what aspects of the VPA Policy needs to be updated in line with State Government direction. Background research has been undertaken into what infrastructure items identified in the draft K2K Strategy could potentially be included in a works schedule of a future K2K s94A Plan. Currently awaiting advice from the Department of Planning and Environment regarding future infrastructure funding mechanisms for K2K.	
<b>6e Housing diversity</b>		
S074	<b>Home maintenance and modification program</b>	25%
Comments	During the September quarter a total of 523 home modification jobs and 93 home maintenance jobs were completed, bringing the total number of year to date completed jobs to 616.	
S075	<b>Council's affordable rental housing portfolio</b>	25%
Comments	Amendments to the NSW Residential Tenancies Act require changes to be made to the Council's affordable rental housing program management framework. Solicitor engaged to update standard Deed of Management Agreement to ensure compliance with new provisions. When completed, a community housing provider will be engaged through an EOI process to manage the Council's rental portfolio for a further 10 years. The current arrangement with community housing provider to continue with tenancy and property management role until the EOI process is completed.	
P051	<b>Affordable housing</b>	25%
Comments	Background research has been undertaken into current affordable rental housing need using recent ABS census data and mechanisms to facilitate affordable housing delivery to meet the identified need.	

Code	Name	Progress Report Status
<b>6f Distinctive neighbourhoods</b>		
P052	Randwick Junction commercial centre urban design review in line with light rail	25%
Comments	<p>A three dimensional CAD model of the existing town centre has been developed to support testing of possible future scenarios, to help inform the planning strategy. Work on the town centre strategy is progressing, with completion of the draft Integrated Transport and Access Study. This will inform the public domain improvement opportunities, as well as the planning strategy. Background and technical papers to inform the Town Centre Strategy have been prepared, including a draft Integrated Transport and Access Strategy.</p>	
<b>07 Heritage that is Protected and Celebrated</b>		
<b>7a Heritage</b>		
S076	Promote heritage services and collections	25%
Comments	<p>To celebrate History Week, the Lionel Bowen Library staged the POP Into Randwick exhibition. Three comments received via social media rated the exhibition as the best ever. In total nine local history events were held in the quarter, attended by 400 people, with additional visitation to the exhibition throughout September and October. An additional event, the NAIDOC Week author Talk by Dr Paul Irish, and program, Ancestry.com training, were added to the calendar this quarter. Ancestry.com training has been booked out and will run quarterly in 2018. It is hosted with the assistance of two volunteers from Cape Banks Family History Society.</p> <p>Highlight: Randwick and District Historical Society celebrated 60 years since their foundation in 1957, with a gala dinner and guest lecture by Pauline Curby.</p>	
P053	Accessible heritage material	25%
Comments	<p>The assets uploaded to Portfolio will be made publically available after the upgrade to Enterprise 5.0. Refer P023. 113 images of horse racing and stables in Randwick City were donated to Council by former horse trainer Bruce Carnes.</p>	
P054	Heritage item maintenance	25%
Comments	<p>Disabled access works to Town Hall completed. Conservation works to Fenton Place Memorial completed. Final documentation in progress in preparation for the start of construction of the memorial wall. Council has established a Trust for the delivery and implementation of the Anzac Parade Monument at La Perouse. The Trust has met twice.</p>	
S077	Heritage consideration of developments	25%
Comments	<p>During the September quarter, specialist heritage advice was provided on 37 DAs. Consultant heritage advice was sought in relation to a further seven DAs. Seven heritage minor works confirmations were issued. Working towards more formal procedures for heritage exemptions/heritage minor works, including website information, application form, response template and numbering system.</p>	

Code	Name	Progress Report Status
<b>S078</b>	<b>Heritage documentation</b>	25%
Comments	Contributory building mapping for heritage conservation areas is now complete. Consultant investigation of Blenheim House commenced. Audit of bicentennial plaques commenced.	
<b>P055</b>	<b>LEP amendments</b>	25%
Comments	Updated Heritage Data Sheets for heritage items within the Randwick Junction heritage conservation area were uploaded to the website.	

## **08 A strong Local Economy**

### **8a Vibrant commercial centres**

<b>P056</b>	<b>Local business study</b>	25%
Comments	Australian Business Register data has now been factored into the planning for business audits of the Maroubra, Matraville, Malabar, La Perouse, North Randwick, Clovelly and Coogee town centres. Comprehensive business counts of all Randwick City town centres began mid-September 2017 in order to set a benchmark for future data collection.	
<b>P057</b>	<b>Visitor destination</b>	25%
Comments	The Win Dinner on Us competition promoting local food businesses with a high food safety rating in the NSW Food Authority Scores on Doors program was held at the Eco-living Fair. Planning for the 2017 Kingsford Noodle Markets included notification to local businesses.	

### **8b Hospital and University Precinct**

<b>P058</b>	<b>Health and Education Precinct master planning</b>	25%
Comments	<p>Updated employment figures from the 2016 census, and from the key health and education institutions has been collated. Updated information included in the 2017 Randwick City Plan.</p> <p>Input and feedback on master-planning and major projects on the health and University campuses is ongoing, via the University-Hospital Precinct Reference Group and in relation to specific projects, including the redevelopment of the Prince of Wales Hospital.</p> <p>A collaborative process has been established with the Greater Sydney Commission, UNSW and NSW Health to work together on joint priorities for this precinct.</p> <p>A draft Integrated Transport and Access Study has been prepared for the Randwick Junction Town Centre, which also addresses wider access issues impacting the University-Hospital Precinct.</p>	

Code	Name	Progress Report Status
<b>8c Effective partnerships</b>		
<b>S079</b>	<b>Business and economic networks</b>	25%
Comments	<p>The local business associations are regularly informed of all Council information relevant to the local business community. Planning commenced for Business and Economic Leadership Forum 'Visitor Growth - Expanding Opportunities'. For this event Council partnered with Randwick City Tourism. Council supported the Realise Business 'PubBiz' free networking functions for all local businesses in August and September. The functions were held at 'The Cookhouse' in Randwick Junction and were very well attended and received.</p>	
<b>S080</b>	<b>Online economic information</b>	25%
Comments	<p>A series of free business skills workshops for Randwick City businesses and residents were developed in partnership with the Southern Sydney Business Enterprise Centre, in conjunction with the Department of Industry. Workshops held in July, August and September. Due to the success of the Business Records workshop first held in May, Council is again supporting the ATO to hold another free workshop for local businesses. The workshop is currently in planning and will be held at the Kensington Park Community Centre in October.</p>	
<b>8d Tourism</b>		
<b>P059</b>	<b>Sustainable tourism management</b>	25%
Comments	<p>Council hosted all Randwick City Tourism Inc Executive Committee meetings and provided updated local and international tourism statistics, current tourism information and information of general interest. Guest speakers were invited to attend and add value to the committee meetings. The Randwick City Business and Economic Leadership Forum, Visitor Growth - Expanding Opportunities, partnered Randwick City Tourism.</p>	
<b>09 Integrated and Accessible Transport</b>		
<b>9a Active transport network</b>		
<b>P060</b>	<b>Randwick City Bike Plan</b>	25%
Comments	<p>With RMS funding, consultants have been engaged to provide detailed design of two of the Sydney strategic cycleways in Randwick. They are the Centennial Park to Kingsford Route and the South Coogee to Kingsford Route.</p>	
<b>P061</b>	<b>Pedestrian accessibility</b>	25%
Comments	<p>Applications for funding for the recommendations of The Spot Pedestrian and Mobility Plan Study have been submitted to RMS. The new footpath on west side of Tunstall Ave, Kingsford between Tressider Ave and Gardeners Rd was completed. The new wombat crossing Carrington Rd, Coogee, near Bream St, and the new roundabout and pedestrian refuge on Cowper St, Randwick, near Church St, were completed.</p>	

Code	Name	Progress Report Status
<b>9b Sustainable transport</b>		
P062	<b>Promote private vehicle alternative transport</b>	25%
Comments	Work continued on concept plans for two strategic Sydney separated cycleways in Randwick. Refer P059. 17 new car share locations were installed to provide more opportunities for car sharing. The Bike Week event held in Heffron Pedal Park in September, to encourage bike use for all ages, was well attended by hundreds of locals and visitors.	
S081	<b>Council's fleet emissions</b>	25%
Comments	Total fuel use of passenger vehicles and plant is 162,437 litres producing 414.34 tonnes of CO <sup>2</sup> -equivalent.	
<b>9c Integrated transport</b>		
P063	<b>Work with key stakeholders during light rail implementation</b>	25%
Comments	In processing submitted traffic control plans, Council has worked to refine the plans to address the challenges regarding traffic control around major light rail work sites to ensure that local pedestrians, bike riders and drivers can continue to move safely in the area without significant delays or detours.	
<b>9d Traffic management</b>		
P064	<b>Road safety initiatives</b>	25%
Comments	Submissions for black spot funding at a number of sites was completed by August.	
S082	<b>Implement parking patrol programs</b>	25%
Comments	In the September 2017 quarter, Council officers responded to 1,233 customer requests regarding parking concerns. Of these requests 1,232 were actioned within SLA timeframes.	
<b>9e Parking management</b>		
P065	<b>Area based parking scheme</b>	25%
Comments	Preparations for the review of a number of parking scheme locations, in parts of Coogee and near The Spot, have been undertaken.	
P066	<b>Commercial Centre Parking Management Strategy</b>	25%
Comments	No action was planned for this quarter while finalising implementation of light rail support parking.	

Code	Name	Progress Report Status
<b>10</b>	<b>A Healthy Environment</b>	
<b>10a</b>	<b>Leader in environmental sustainability</b>	
<b>S083</b>	<b>Sustainability calendar of events and workshops</b>	25%
Comments	Delivered 12 workshops, courses and activities in addition to Eco-living Fair and Marine Discovery Program to approximately 188 participants. Approximately 300 participants attended six delivered Marine and Coastal program activities. Between 6,000 and 8,000 attended the annual Eco-living Fair.	
<b>S084</b>	<b>Sustainability projects with external partners</b>	25%
Comments	30 volunteers participated in the Green Gym program. Around 12 local business involved at Eco-living Fair.	
<b>P067</b>	<b>3-Council collaboration</b>	25%
Comments	Solar My Schools continues to attract strong interest. The first Randwick school is set to install 56 kilowatts at end of the school year. Draft Water Saving Plan prepared.	
<b>P068</b>	<b>Garden &amp; other school sustainability projects</b>	25%
Comments	Four school excursions at Randwick Community Centre conducted with 85 students participating. Four school gardens being implemented under Native Havens program.	
<b>10b</b>	<b>Management of environmental risks</b>	
<b>P069</b>	<b>Sustainability framework</b>	25%
Comments	Input provided for draft Green Laneways Policy, Belmore Road Transport Study and Smart City Strategy.	
<b>P070</b>	<b>Floodplain risk management</b>	25%
Comments	The Kensington Centennial Park Flood Study is being remodelled to include the changes to the upper catchment created by the light rail project and to incorporate the latest standards for determining rainfall patterns. This model will inform the draft Floodplain Risk Management Study and Plan. A Floodplain Committee meeting is planned for the December quarter. The Birds Gully flood model is progressing to plan with a Flood Committee meeting planned for the December quarter.	
<b>S085</b>	<b>Tree work applications</b>	25%
Comments	Tree permit applications and DAs for tree works continued to be processed at the target service level.	

Code	Name	Progress Report Status
P071	<b>Climate change education</b>	0%
Comments	This project is scheduled to commence in a future reporting period.	

**10c Biodiversity and natural heritage**

S086	<b>Bush regeneration and revegetation program</b>	25%
Comments	During this September quarter, there has been a continuation of intensive weed control by volunteers and contractors in Council's bushland reserves. Some of our bushland area along Bunnerong Road Chifley was handed over to the Aboriginal Land Council due to its successful Land Titles claim. Minimal planting occurred due to lack of rain in this quarter.	
S087	<b>Noxious and environmental weeds, and pest animal control</b>	25%
Comments	During the September quarter, all noxious weeds requests were completed within the SLA. Noxious weeds in accordance with the Biodiversity Act were removed from private property by issue of notices to the property owner, and from bushland reserves and parkland by Council.	
P072	<b>Street tree planting program</b>	25%
Comments	The Street Tree Planting Program generally proceeded to schedule. Approximately 155 street trees were planted throughout the City during the quarter.	

**10d Sustainable waste technologies**

P073	<b>Waste Strategy</b>	25%
Comments	<p>More than 600 residents received information on waste and recycling at the Randwick Eco-living Fair and more than 7,000 residents visited the Randwick Recycling Centre to drop-off recyclable items and/or household problem waste during the quarter.</p> <p>As part of Council's community education program, 175 students received waste and recycling information.</p> <p>Through the food waste recycling trial 13 tonnes of food waste was collected.</p> <p>Council collected approximately 10,700 tonnes of domestic waste including co-mingled recyclables and garden organics. Through ongoing kerbside collection of dry recyclables and garden organics and, the processing of more than 4,000 tonnes of garbage in Alternative Waste Treatment (AWT) facilities, Council achieved 57% landfill diversion rate of domestic waste during this quarter.</p>	
S088	<b>Waste Collection Services</b>	25%
Comments	Council collected 5,425 tonnes of waste and recycling material through its waste collection services. Of the domestic garbage collection, 4,088 tonnes were collected from the recycling and green waste bins.	
P074	<b>Illegal dumping management</b>	25%
Comments	Of 2,485 incidents of illegal dumping reported in the September quarter, 113 were investigated with penalty infringement notices issued by the Regional Illegal Dumping Squad and offenders required to remove their dumped waste.	

Code	Name	Progress Report Status
S089	Waste education programs	0%
Comments	This project is scheduled to commence in a future reporting period.	

**10e Water conservation**

S090	Water conservation	25%
Comments	Commenced replacement of standard water meters with Magflow water meters to reduce water loss through leaks, and get more accurate water consumption data. Council saved 66 million litres of potable water and water consumption cost of \$132,000 from the use of water conservation projects in the September quarter.	
P075	Stormwater, rainwater and wastewater harvesting projects	25%
Comments	The new Coogee Beach promenade amenity building connected to the Coogee foreshore recycled water network, to use recycled water for flushing toilets. Stage 2 upgrading of the water treatment plant at the Depot commenced.	
P076	Irrigation Management System	10%
Comments	Work commenced on upgrading Randwick Community Centre irrigation and connecting with web-based IRRInet system.	

**10f Energy conservation**

S091	Energy saving projects	25%
Comments	Total electricity and gas consumption across Council sites during the September quarter was 8,106 Gigajoules (excluding street lighting) comprised of electricity (4,240 GJ) and gas (3,866 GJ). Around 90 households signed up for energy saving quotations under Our Energy Future program.	
S092	Renewable energy projects	25%
Comments	During the three months to September, Council generated 42 MWh (150 Gigajoules) of renewable energy.	