



**RANDWICK CITY**

# Inclusive Randwick Strategy



**Randwick City Council**  
a sense of community

**ADOPTED**  
February 2022



## Acknowledgment of country

Randwick Council pays respect to the traditional owners of the land, the Bidjigal and Gadigal people, and we acknowledge the living and continuing culture of the traditional custodians of this country.

We recognise that the traditional owners have occupied and cared for this Country over countless generations, and we celebrate their ongoing contributions to the life of the area.

## Introduction

Randwick City is a prime location in Sydney's Eastern Suburbs, close to famous landmarks, and home to many households.



Randwick City is a prime location in Sydney's Eastern Suburbs, close to famous landmarks, and home to many households. Randwick is a diverse community with a range of experiences and levels of advantage and disadvantage.

Randwick Council is committed to our vision of developing 'a sense of community' and aims to support and develop a connected, cohesive, safe and resilient community where all people feel they belong, can participate and thrive.

Council endeavours to effect positive change, empower the community, build capacity, and create meaningful engagement for residents and visitors.

This strategy articulates our vision, attitudes and actions toward the community we love and serve.

## Reference documents

In developing this strategy Randwick Council undertook the following research:



**A Social Study** – by Elton consulting. This included community consultation in the form of a service providers' forum, community survey (with over 800 participants), Instagram poll, individual interviews and mini focus groups. As well as analysing current data and desktop research.

**Resilient Sydney Strategy** – In 2018, Randwick Council participated in this strategy that looked at resilience across the Sydney metropolitan area.

**NSW Mental Health, Living Well in Focus Plan 2020 – 2024**  
A strategic plan for community recovery, wellbeing and mental health in NSW.



# Inclusive Randwick Strategy Principles

## Recognition

We recognise our city is on unceded Bidjigal and Gadigal land and acknowledge Aboriginal and Torres Strait Islander people.

## Diversity

We recognise and respect the unique cultures, identities and interests of our community and welcome all.

## Collaboration

We welcome all to participate and share responsibility in shaping our community and city.

## Equity

We aim for equitable access to community services for all.

## Advocacy

We support, defend and speak on behalf of causes and needs within our community.

# Inclusive Randwick Strategy At a glance

## OUTCOME 1

A resilient city where people are engaged, informed, connected and feel a sense of community and belonging.

### Objective

- 🎯 The percentage of residents who feel they are part of their community will remain above the metro benchmark\* through to 2031.
- 🎯 Increase the percentage of residents who are satisfied<sup>†</sup> with the information they receive, and community consultation conducted by Council by 2031 from the 2021 baseline.

\*Metro benchmark in the Micromex Community Satisfaction Survey, baseline 2021  
<sup>†</sup> Includes somewhat satisfied, satisfied and very satisfied

## OUTCOME 2

A city where people can access social support and amenities whatever their ability and wherever they live.

### Objective

- 🎯 Increase by 10% the number of people who feel their social needs are being met by 2031 from the 2021 baseline\*.
- 🎯 Increase participation in social programs/services provided in partnership with Council for our disadvantaged communities by 2026 from the 2021 baseline.

\*Baseline from the Social Study Survey 2021

## OUTCOME 3

A city dedicated to the individual and collective health, wellbeing and safety of the community.

### Objective

- 🎯 An overall stabilisation or improvement in safety, health and wellbeing indicators\*.

\*Data sources: BOSCAR, Personal Wellbeing Index, Health Stats NSW







# 1

## OUTCOME 1

**A resilient city where people are engaged, informed, connected and feel a sense of community and belonging.**

### Objective

- 🎯 **The percentage of residents who feel they are part of their community will remain above the metro benchmark through to 2031**
- 🎯 **Increase the percentage of residents who are satisfied with the information they receive, and community consultation conducted by Council by 2031 from the 2021 baseline.**

## STRATEGIC APPROACH

- 1.1** Develop a diversity framework by 2024, which will include community plans to address the needs of our diverse population, including First Nations, aged, disabled, youth, families, and culturally and linguistically diverse (CALD) communities
- 1.2** Explore opportunities to increase targeted events for communities feeling socially isolated on a need's basis
- 1.3** Explore and promote volunteering opportunities for existing Council and Community run services and initiatives by 2024
- 1.4** Increase the promotion of annual grant funding which invests in community ideas, initiatives and events
- 1.5** Investigate and implement an interactive 'what's on' website listing events and activities across the city by 2023/2024
- 1.6** Explore and expand opportunities to bring neighbourhoods together through our 'play streets' policy
- 1.7** Undertake a study to identify future library facilities, services and programs across the City by 2025
- 1.8** Undertake an audit on the community use of council halls and facilities and prepare a report to council on recommendations for use by 2023
  - 1.8a** Investigate the availability of non-Council halls, facilities and open space (e.g. schools, churches, golf courses, etc.) that can be used for community activities and incorporate them into a database to complement
- 1.9** Review terms of reference, recruitment strategies, vision and objectives to increase the activity of Council's community focussed advisory committees by 2023
- 1.10** Increase the promotion of opportunities for the community to be involved in precinct committees
- 1.11** Prepare, exhibit and adopt a new Community Engagement Plan\* by December 2022
- 1.12** Research and evaluate all of Council's communication and marketing channels, and update approaches as required by 2023
- 1.13** Make a plan for dual naming and signage that appropriately reflects the First Nations and colonial heritage of this area





# 2

## OUTCOME 2

A city where people can access social support and amenities whatever their ability and wherever they live.

### Objective

- ✦ Increase by 10% people who feel their social needs are being met by 2031 from the 2021 baseline
- ✦ Increase participation in social programs/ services provided in partnership with Council for our disadvantaged communities by 2026 from the 2021 baseline

## STRATEGIC APPROACH

- 2.1 Run a service provider forum a minimum of once a year, to maintain connection with service delivery, social needs, and challenges
- 2.2 Increase the promotion of Council's grant program for funding service providers
- 2.3 Advocate to Federal and State Government for increased funding for local service providers on an ongoing basis
- 2.4 Investigate a streamlined, online approach for booking Council facilities by 2024
- 2.5 Investigate technological solutions for an online service directory by 2024
- 2.6 Advocate to State Government for spaces within social housing estates for pop up service provision on an ongoing basis
- 2.7 Investigate opportunities for the expansion of community transport across the LGA by 2025
- 2.8 Advocate to Federal and State Government for ongoing funding for home support services on an ongoing basis
- 2.9 Explore partnerships by 2022, with a goal of increasing youth services and activities in targeted areas of disadvantage
- 2.10 Dedicate a Council owned facility to youth services by 2023
- 2.11 Investigate ongoing funding and partnership options for the place based community Hub@Lexo by 2023
- 2.12 Investigate the expansion of place based services/programs in partnership with Health and Department of Communities and Justice by 2031
- 2.13 Take a leadership role in developing and implementing a regional approach for the Disability Inclusion Action Plan (DIAP)
- 2.14 Advocate for welfare and support payments that keep people out of poverty and do not place unfair administrative burdens on those seeking assistance



# 3

## OUTCOME 3

A city dedicated to the individual and collective health, wellbeing and safety of the community.

### Objective

🎯 An overall stabilisation or improvement in safety, health and wellbeing indicators\*

## STRATEGIC APPROACH

- 3.1 Undertake a study and update the 'Safer Randwick' plan by 2023 to incorporate measures to improve safety across community demographics, including Aboriginal, aged, disability, youth, women, families, LGBTIQ and culturally and linguistically diverse (CALD) communities
- 3.2 Explore partnerships with the goal of delivering an annual youth forum addressing mental health, wellbeing and emerging needs by 2023
- 3.3 Deliver a minimum of 2 domestic violence awareness activities/campaigns per year
- 3.4 Explore the opportunity to increase Council's 2021 baseline of transitional housing provision for women and children escaping domestic violence
- 3.5 Advocate the Federal and State Government for public Wi-Fi in disadvantaged areas and social housing estates by 2022
- 3.6 Maintain partnerships for food security programs into disadvantaged areas each year
- 3.7 Advocate the Federal and State Government for increased funding for housing and homelessness service providers on an ongoing basis



\*Data sources: BOSCAR, Personal wellbeing Index, Health Stats NSW





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Stay in touch

