

## Contact Us

For more information on Randwick City Council's Home Maintenance and Modification Service, please contact us on:

Phone: (02) 9093 6629

Email: [home.maintenance@randwick.nsw.gov.au](mailto:home.maintenance@randwick.nsw.gov.au)

### Hours of operation:

8:00am – 4:00pm | Monday to Friday

## Translating or interpreting service

If you have difficulty communicating in English, phone the free Telephone Interpreting Service on 13 14 50 for an interpreter to assist you with your home maintenance and modification requests.



The Randwick Home Maintenance and Modification Service is funded by the Commonwealth Home Support Program (CHSP) and provided by Randwick City Council.



## Randwick Home Maintenance and Modification Service

Making your home safer and more comfortable for you.

### Hours of operation:

8:00am – 4:00pm | Monday to Friday

Randwick City Council  
30 Frances Street  
Randwick NSW 2031

Call Centre: 1300 722 542  
[www.randwick.nsw.gov.au](http://www.randwick.nsw.gov.au)



RANDWICK CITY COUNCIL

Home Maintenance and  
Modification Service



## Who are we?

Randwick City Council's Home Maintenance and Modification Service (RHMMS) is a part of the Commonwealth Home Support Program (CHSP), which is funded by the Federal Government.

## Our aim

We provide modification and maintenance services to eligible clients, to make their home safer and more comfortable to live in. Our focus is on safety, accessibility and independence.

## Who can use our service?

The Randwick Home Maintenance and Modification Service is available to you if you are:

- a frail person aged 60 years or over
- a person with a disability, or
- a carer for frail and/or disabled persons

And if you:

- live within the Randwick or Waverley Local Government Areas
- own or privately rent your home or unit.

You will need to obtain written landlord consent before any modification work is carried out to rental properties.

To find out if you are eligible to use the Randwick Home Maintenance and Modification Service, please call us on (02) 9093 6629 to discuss your requirements and options.

## What we do

The RHMMS provides Level 1 (small to medium) home maintenance and modification services.

Please note: Home modification services require an Occupational Therapist's (OT) assessment and referral to RHMMS.

Contact **My Aged Care** on **1800 200 422** to discuss your requirements and options, and arrange an assessment.

**Website: [myagedcare.gov.au](http://myagedcare.gov.au).**

You can access home maintenance services without an OT referral.

### Home Modifications include:

- small external ramp construction & installation
- internal threshold ramps
- small step construction & installation
- installation of custom fit handrails
- grab rail installation
- installing hand-held showers
- shower track & curtain installation
- raising chair/bed heights

### Home Maintenance includes:

- servicing taps & replacing washers
- replacing light bulbs & fuses
- minor carpentry work & repairs
- minor furniture alterations & repairs
- lock installation & minor repairs
- smoke detector installation & battery replacement

## What happens next?

When we receive your referral or request for work, a Home Maintenance Officer will contact you and provide a verbal quote. Written quotes are available on request. In some cases, a home visit and inspection may be required before giving you your quote.

Once you have approved your quote and agreed to proceed, we will arrange a day and time with you for the work to commence.

On completion, an invoice will be mailed to the address provided on your referral form and is payable to Randwick City Council. Please refer to your invoice for payment options.

Note: Randwick Home Maintenance and Modification Service is not an emergency service and only operates between the hours of 8:00am and 4:00pm - Monday to Friday.

## What will the service cost?

The Randwick Home Maintenance and Modification Service is a not-for-profit service.

There will be a charge for labour and materials. GST is not charged on labour, however some materials may have GST included in their cost.

Subsidies apply to pension card holders only.

We offer expert advice and are available for home visits and consultations free of charge.

Quotes are also provided free of charge.