

Code	Name	Progress Report Status
01	Leadership in Sustainability	
1a	Vision for Randwick City Council	
P001	Council's planning and reporting	75%
Comments	Council adopted the 2017 City Plan and 2018-28 Resourcing Strategy at the February Committee Council Meeting and published on Council's website. Application for Special Rate Variation made to IPART in February. The December Quarter Performance Report on the 2017/18 Operational Plan was tabled at the February Council Meeting.	
P002	Update the Long Term Financial Plan	100%
Comments	Randwick City Council's Long Term Financial Plan updated in conjunction with the development of the draft 2018-21 Delivery Program and review of the Randwick City Plan.	
S001	Monitor Council's financial performance and position	75%
Comments	Most of the financial performance indicators for the third quarter of the financial year are on or above target. The Infrastructure Renewal Ratio is 91%. As the Capital Works Program progresses, this will trend towards 100%.	

1b Leadership

P003	ICARE corporate values	75%
Comments	A visual refresh of the ICARE values will be launched at All Stops to Randwick.	
P004	Leadership capability	75%
Comments	Randwick LGMA team submitted pre-challenge task and competed in the challenge day. Procurement process underway for Leadership training for outdoor leadership roles. New Position Description template with competencies embedded are with leadership for approval. Staff turnover rate for Jan 18-Mar 18 was 1.5%.	
P005	Attraction and retention	75%
Comments	Volume recruitment continues. Vacancies being advertised on social media platforms. Procurement process initiated for e-recruitment system. Targeted attraction strategies underway with key areas.	
P006	NSW Government Reform Program	75%
Comments	Continuous improvement initiatives are an ongoing focus.	
S002	Media and public comment management	75%
Comments	Randwick City Council responded to 67 requests from media outlets for information and/or public comment during the March quarter. These included queries about Council's Australia Day celebrations, Queen's Baton Relay, car crash into Randwick Cemetery, the opening of the Western Walking Track, Council's stance on share bikes, CCTV at Coogee, our Waste Strategy, the impact of China's ban on accepting recycling on our waste strategy, minimum lot sizes.	

Code	Name	Progress Report Status
S003	Promote Council's achievements	75%
Comments	<p>Randwick City Council issued 47 media releases during the March quarter covering topics such as: Queen's Baton Relay, Australia Day honours at Little Bay, Australia Day events at Coogee and Little Bay, Australia Day citizenship ceremony, Councils and bike sharing, Alcohol-free beaches and reserves, Carve Pro at Maroubra, Marine and Discovery programme, The Spot Festival, Community hub at Lexington Place, Western Walking Track, CCTV at Coogee, Waste Management strategy, Queen's Baton Relay, TUI Tubes, 30 Seconds to Randwick film comp, bike hire scheme, our support of domestic violence agencies and minimum lot size.</p>	
P007	Learning and Development Strategy	75%
Comments	<p>The ICARE about Learning program has delivered 69 courses to date this year with an overall satisfaction rating of 98% from 592 participants.</p> <p>Resilience building program recommendation report submitted for the approval of implementation across client service functions.</p>	
P008	Employee engagement & wellbeing	70%
Comments	<p>Employee survey results communicated to employees and action planning underway with employee involvement. Council continued the Wellbeing program with weekly Be Fit physical fitness programs and monthly lifestyle lunches. Monthly Consultative Committee meetings held. Fortnightly staff newsletter distributed, daily employee communications on new internal digital display screens.</p>	
P009	High performance culture	70%
Comments	<p>Workforce benchmarking analysis projects underway for trends and data for decision making for leaders. New ICARE brand and behavioural statements to be launched as part of annual ASTR to be held in June 2018. E-recruit system procurement commenced.</p>	
S004	Provision of Business Papers	75%
Comments	<p>Business papers for all Council and Committee meetings were made available to the public on Council's website on the Wednesday in the week prior to meetings. Business papers for all Council and Committee meetings were made available to the Councillors both in hard copy and electronically via the Hub App on Tuesdays (one week prior to meetings).</p>	
S005	Government Information (Public Access) Act 2009 compliance	70%
Comments	<p>300 Informal requests for information were received during the quarter, of which 87% were completed within five working days. Four formal GIPA applications were received during the quarter and all were completed within the statutory timeframe (20 working days).</p>	
S006	Compliance with purchasing procedures	75%
Comments	<p>Purchasing order audits indicated 95% compliance with the purchasing procedures for the quarter. The physical audit of inventory stock undertaken in December 2017 showed 99.8% accuracy. All tenders undertaken in the quarter were 100% compliant with legislative requirements.</p>	

Code	Name	Progress Report Status
S007	Council's Property portfolio	75%
Comments	Council properties are managed in accordance with legislative requirements and lease and licence agreement terms and conditions. 147 outdoor dining agreements and 126 lease/licence agreements are in place.	
S008	Council's Insurance Program	75%
Comments	2017/18 insurance renewals complete. Public liability and property insurance claims are managed by Echelon Australia and motor vehicle claims are managed in-house.	
S009	TRIM Document archive system	75%
Comments	Archives Project Plan 2017-21 is being implemented. The archiving of records and destruction of day boxes continues as scheduled and as per regulations. Regular consignments of archived records are sent to the Government Records Repository. Disposal schedules of older archives is ongoing.	
S010	TRIM document management	75%
Comments	Sigma Pictures will enable staff to capture photos in HPCM in a more seamless manner. The user manual is complete and training to commence to a small pilot group. HPCM training delivered as scheduled on a monthly basis, including ad hoc one-on-one sessions as required. All overdue reports were presented to MANEX and Joint MANEX every week. A comprehensive audit report is being prepared comparing the number of records saved in TRIM versus the Network in 2017.	
S011	Financial operations, systems and information	75%
Comments	All financial operations policy, procedures and legislative requirements were achieved in the March quarter. Key financial functions include rates, debtors, accounts payable, GST, FBT, investments, payroll and cash management.	
S012	Rates and charges	75%
Comments	The 2017/18 Rate Levy was issued in accordance with legislative requirements. The third instalment was due 28 February 2018.	
S013	Maximise returns of Council's investment portfolio while minimising risk	75%
Comments	Council's investments have been maintained in accordance with the adopted policy. Monthly investment reports have been provided to Council and the investment position referred to the Internal Audit Committee for consideration. No capital loss or investment defaults occurred in the March quarter. Investment returns exceed industry benchmark.	
S014	Provision of financial information, advice and reports	75%
Comments	All internal and external financial reporting requirements were met for the financial period ending 31 March 2018.	

Code	Name	Progress Report Status
S015	Customer service requests	73%
Comments	Council received 9,731 service requests during the March quarter, of which 97.2% were completed within the Service Level Agreement (SLA) timeframe. Council received 42,737 phone calls via the Call Centre during this period of which 2.49% were abandoned. Council's target is to have fewer than 5% abandoned calls on average and complete at least 85% of service requests within the SLA.	
S016	Business programs and systems	75%
Comments	Completed the bin reconciliation report for Waste Services; Introduced Smart Mobile inspections to the HBRIS department, significantly improving the business process for food inspections; significant improvements in the reporting of data for all business units through the Report Portal; commenced the upgrade of the DA tracking and online planning tool.	
S017	Information technology infrastructure	75%
Comments	<p>During the March quarter, infrastructure upgrades included the following:</p> <ul style="list-style-type: none"> - The audio-visual equipment in the Council Chambers was upgraded to improve audio quality for attendees at Council and Committee meetings; and initial testing of the live streaming of Council Meetings was conducted with a view to go live later in 2018. - Procurement activities for the replacement of Council's multifunction device fleet were completed, with delivery expected before June 2018. 70 new devices incorporating improved scanning workflow and secure printing will be delivered as part of the upgrade. - Staff engagement was improved through the expansion of the existing Depot digital signage system to encompass a further 10 screens at four additional sites allowing forthcoming events and corporate messages to be communicated more effectively. - Continued the deployment of the Mobile Device Management (Microsoft Intune) solution from a policy perspective and fine-tuned the performance of the system. - Commenced the connection of the Randwick Police Station to Council's network, to facilitate the viewing of Council's public safety cameras and allow police operational control of the system. - Brought the management of patching services back from an outsourced provider to improve service delivery and reduce costs. - Coordinated civil works for the connection of the La Perouse Museum to Council's network. - Reviewed the security of Council's desk phone system and upgraded software versions to ensure compliance with best practice. 	
S018	Information technology support	75%
Comments	<p>In this quarter the team undertook the following activities:</p> <ul style="list-style-type: none"> - commenced rolling out new mobile telephones to the organisation to replace outdated equipment. 110 new mobile telephones were deployed and user settings migrated on to the new phones. - Mobile Device Management using Intune was rolled out to improve the security, audit and compliance of the mobile phone fleet. The new mobile phones also come equipped with Microsoft Office applications including Microsoft Outlook which provides access to the corporate staff directory and the ability to search across a variety of email and contact systems. - Council's email system was upgraded with 902 user mailboxes comprised of 7,518,000 individual email messages were migrated to the new Exchange online service and a further 10 million items were migrated to the email archive system, with the Department providing support to end users throughout the upgrade. 	
S019	Information technology business processes	75%
Comments	Introduced emailed payslips to reduce manual handling in the Payroll office.	
S020	Information technology development & integration	75%
Comments	Installed full text search for DA tracking and online planning.	

Code	Name	Progress Report Status
S021	Maintenance of the Name and Address Register	75%
Comments	1621 contact details were updated in the Corporate Name and Address Register (NAR). 2743 name and address data integrity anomalies were corrected.	
S022	Workers compensation program	75%
Comments	Claim Performance Measure (CPM) was 2.8% as at 31 March 2018, which is significantly better than most medium to large employers in NSW in the scheme (average of 4.55%). There were no Lost Time Incidents during January to March.	
P010	WHS management systems	75%
Comments	Development of the draft WHS Contractor Management procedure continued with review of all input from internal and external parties being considered and collated into one document. A draft Personal Protective Equipment Procedure is under review with implementation strategy being considered.	
P011	Workplace Health and Safety Strategy	75%
Comments	Incident reporting procedure drafted in ProMapp. Incident Report form has been amended requiring immediate reporting of incident/injury to direct Supervisor/WHS followed by completing the form within 24 hours.	
S023	GIS Services	75%
Comments	During the September quarter, 4 new map layers were created for internal use including those displaying SEPP Coastal Management footprint and wetlands. 18 map layers were updated including those displaying the location of resident parking zones and council precincts. 27 cartographic maps were produced including maps of location of gross pollution traps, suburbs, SEPP coastal wetlands, and location map of the Bicentennial Reserve Phillip Bay. 4 data integrity errors were identified and corrected in the corporate Property System.	
S024	Online maps	75%
Comments	Developed a focused online inspection dashboard mapping app for food premises for internal use only. Added Randwick Council insurance register data linked to locations in council's internal interactive mapping solution. Developed council construction and upgrade projects focus mapping app live on Randwick Council Website.	
S025	3D mapping	75%
Comments	The total area of Randwick City modelled in 3D is 5km ²	
S026	GIS field collection system	75%
Comments	GIS environment system uptime was nearly 99% for the December quarter.	

Code	Name	Progress Report Status
1c Continuous improvement		
P012	Business Excellence Framework	75%
Comments	The current focus is on mapping priority processes across the business.	
P013	Internal Audit Plan	75%
Comments	The Audit Plan for the March quarter has been implemented.	
P014	Crisis Management and Business Continuity Plan testing	70%
Comments	Desktop review undertaken by external consultant under scheme provider funded arrangement and sub plans now to be reviewed. Improvement of After hours' emergency response process. Installation of an 'auto dialler', which will be connected to an Emergency Warning Intercommunication System at the administration building is planned for completion in the next quarter. A purpose of Auto dialler is to activate group text and/or mobile phone voice messaging to key stakeholders when the emergency occurs. Workshop for key stakeholders are planned to review BCP Sub Plans for priority operational areas.	
P015	City Plan Indicators	100%
Comments	This project has been completed.	
P016	Enterprise Risks	50%
Comments	Focus on high level review of strategic risks across Council scheduled for the next two quarters. WHS Team to review the current Risk Assessment process and ensure all areas have a consistent approach. Review of risk register and its use across different departments.	
02 A Vibrant and Diverse Community		
2a Meeting Community Needs		
P017	Demographic information	100%
Comments	Draft 2018/19 Operational Plan has been prepared including 2016 Census data.	
S027	Interagency meetings	75%
Comments	During this quarter, council staff helped reconvene the La Perouse Aboriginal Non-Government Network which held its first meeting of 2018 in February. The newly appointed members of the Council's Cultural Diversity & Equity Advisory Committee (formerly referred to as Multicultural Advisory Committee) held its first meeting in March.	

Code	Name	Progress Report Status
S028	Implement the subsidised rental policy	75%
Comments	Community facility tenancies managed in accordance with legislative requirements and lease and licence agreements' terms and conditions. 26 tenancies provided with subsidies under Community Facilities Management Policy.	
S029	Moverly Children's Centre	75%
Comments	Moverly Children's Centre spent the first 2 months of this quarter settling in the new infants and pre-schoolers into their daily routine. The centre is currently 92% full. Staff have also been busy getting ready for the centre to be assessed for compliance against the National Quality Framework for Early Childhood Centres, scheduled to take place mid-April.	
S030	Multi-purpose centres plans of management	75%
Comments	Budget forecasts have been achieved for both multi-purpose centres - Randwick Community Centre and Prince Henry Centre (PHC). The La Perouse Museum has had consistent visitation with roughly 1000 visitors per month. At the PHC, 69 events were held (60 commercial/9 non-commercial) during the March quarter. At the Randwick Community Centre, 103 bookings took place (3 commercial/100 non-commercial).	
S031	Translated content on Council's website	75%
Comments	Randwick City Council provides information in five languages on its website (Chinese – traditional, Spanish, Russian, Indonesian and Greek). During the March quarter there were 870 page views (671 unique page views). Content translated into Chinese continues to be the most visited page, with 425 page views (accounting for 63.3% of traffic to the translated content section of Council's website).	
S032	Project coordination to support our CALD community	75%
Comments	The library partnered with Alliance Francaise to give a cultural talk on "All things French" for our Harmony Day Event. In this quarter we also partnered with Telstra and State Library of New South Wales to provide Tech Savvy Classes in Chinese and Italian. Randwick City Library also has current partnerships with The Korean Cultural Centre, City East Community College, Randwick TAFE and the Ethnic Community Services Co-operative (formerly Eastern Suburbs Multicultural Access Project).	
S033	Library community language collections	75%
Comments	In the December quarter, a total of 10,151 items in Languages Other Than English (LOTE) were borrowed by the CALD community from Randwick City Library. Bulk loans were reinstated by State Library of New South Wales, so in addition we have supplied loans in 6 more languages including Portuguese, German, Turkish, Italian, Japanese and Serbian.	
S034	Provision of programs and activities for CALD community	75%
Comments	In the March quarter, the CALD area had a number of standalone and grouped new activities relating to Harmony Day and Chinese New Year. We had a total of 475 attendees across our Multicultural March Celebrations, which included our Harmony Day event. In addition, the many regular activities for children and adults, such as the diverse early literacy sessions and English Conversation Classes, remain popular and well attended.	
S035	Monitor and maintain infrastructure within the City at risk of vandalism	75%
Comments	Investigations into and inspections of graffiti are conducted throughout the City on a daily basis by teams.	

Code	Name	Progress Report Status
S036	Partner NSW Police Force and other agencies in crime prevention	75%
Comments	During the March quarter, Council received seven applications for CCTV footage from law enforcement agencies and all were processed within service level standards.	
S037	Assist in project coordination to support our ATSI community	75%
Comments	Council officers continued to work with members of the local land council staff to deliver services and provide sector support to a number of organisations, such as: facilitated induction training for 3 new La Perouse Local Aboriginal Land Council staff recruited to deliver La Perouse's federally funded 'Strengthening Our Mob' program, namely; a male and female Youth Well-being Worker; and a Healthy Community worker.	
S038	Social inclusion activities and projects	75%
Comments	Randwick City Council collaborated with South East Sydney Local Health District, Department of Education, Primary Health network, Family and Community Services, Police and adjacent Councils to roll out and implement Youth Mental Health First Aid training program schedule. The training enabled youth-related workers and volunteers to recognise and respond to young people's mental health issues effectively. Training delivered in Randwick LGA was held over two Saturdays in February. Council staff delivered a number of community activities during 'Multicultural' March. Activities included Tai Chi at Maroubra Beach; a Harmony Stall at the Spot Festival, and a Harmony Event held at Maroubra Junction. A parenting workshop to help parents deal with separation anxiety experienced by children starting school was delivered at Margaret Martin Library in March.	
P018	Community Funding Programs	75%
Comments	Completed Round Two of Council's Cultural and Community Grants Program for 2017/18, endorsed by Council at its March meeting where funds of \$36,898.92 were allotted to eight organisations. 2018 Randwick Club grants Scheme was advertised and opened to receive applications.	

2b Strong partnerships

S039	Support local precincts and Chambers of Commerce	75%
Comments	Council printed 2,600 flyers for the Kensington Precinct. 16 precinct meetings were held over the quarter. Council received 10 sets of precinct meeting minutes and responded to 35 resolutions of the precincts. The local business associations are regularly informed of all Council information relevant to the local business community.	
P019	Community Planning	75%
Comments	Implementation of Council's Disability Inclusion Action Plan has commenced after its adoption by Council in November 2017. Council staff have participated in the development of the Eastern Sydney Aged and Disability Regional Summary Report for 2018 - 2020. Terms of Reference for Council's Advisory Committees have been reviewed and a revised Terms of reference has been adopted by the newly formed Cultural Diversity and Equity Advisory Committee.	
P020	Community hub and foodbank	75%
Comments	Partnership established with South Eastern Local Health District to deliver a Coffee and Conversations Café program at Lexington Place, South Maroubra. The program is designed to engage local disadvantaged residents from the area in informal discussions about service needs of the local community and provide coffee/tea, groceries packs and a chat with service agencies. Four Cafes were held in the January to March quarter. A premises for the Community Hub has been leased and preparation underway to submit DA for internal fitout and change of use.	

Code	Name	Progress Report Status
2c Community facilities		
P021	La Perouse Museum	75%
Comments	<p>La Perouse business plan and Interim Business Plan completed and handed over to Manager - Cultural, Events & Venues and Curator- La Perouse Museum.</p> <p>Project brief for building analysis and refurbishment completed and in the process of handover to Building for Our Community Team.</p>	
2d Cultural diversity		
P022	Implement Cultural Events Program	75%
Comments	<p>Two hundred and twenty residents attended the Council's Twilight Concert in February to hear Simon Tedeschi deliver a high energy performance of the Gershwin composition. The International Women's Day Art Prize 2018 held in March attracted over 80 entries from local artists vying for prizes and an opportunity to exhibit in the Randwick Community Centre and Lionel Bowen Library until the end of April. Mayor Lindsay Shurey and Deputy Mayor Alexandra Luxford awarded the prizes at a morning tea awards ceremony attended by over 200 people.</p>	
P023	Implement the annual events calendar	75%
Comments	<p>Events planned for the March quarter have all been staged including the:</p> <ul style="list-style-type: none"> • Australia Day Community Service Awards and Community Celebrations • Queens Baton Relay and Discover La Perouse event • Malabar Headland Western Walking Track Opening • The Spot Festival 	
S040	Civic Events	75%
Comments	<p>Civic events held during the March quarter include holding the La Perouse Day Cocktail Reception and Rainbow Flag Raising for Mardi Gras.</p>	
03 An Informed and Engaged Community		
3a Communicating effectively		
S041	Apply corporate communication and visual design standards	75%
Comments	<p>The Communications Team reviewed a total of 374 items this quarter, ranging from assets for Council Signature events such as The Spot Festival, the opening of the Malabar Headland Western Walking Track and Celebrating Biodiversity, right through to library and community events. The average response time was 2 days, a pleasing outcome given the high number of items being processed for approval.</p>	
S042	Communication plans	75%
Comments	<p>Randwick City Council developed and implemented 17 Communication Plans to inform and engage the community on various Council activities including Active Transport to School survey, Panda Pix competition, Western Walking Track opening, TUI tubes, Sydney Film Festival, Dual Occupancy Lot Size, Celebrating Biodiversity, Our Energy Future, Free Mulch, 30 seconds to Randwick, The Spot Festival, ANZAC Services, Youth Week Activities, Smart Cities Consultation and Belmore Road works.</p>	

Code	Name	Progress Report Status
S043	Community newsletters	75%
Comments	Council published seven editions of eNews in this quarter, and continue to see a strong open and click rate. February was a particularly pleasing month with the opening of the Western Walking Track - and a dedicated edition of eNews exploring the build, the project and a behind-the-scenes first look - driving plenty of interest. Additionally, the Communications team continue to receive anecdotal feedback from the community about eNews and its strength as a quality publication.	
S044	Graphic Design	75%
Comments	Council designed 428 items for projects including the following events: Australia Day 2018, Celebrating La Perouse, The Spot Festival, Anzac Day, Celebrating Biodiversity in Randwick City and the Autumn Marine Coastal adventures. Consultation material was designed for Dual Occupancy Lot Size Forum, Smart Cities, Waste Management strategy and Active travel to school strategy. Various internal comms for e-pay slips, staff news, desktop branding and Digital display screen templates. Community development were assisted with Twilight Concerts, Back to Prince Henry and Spirits of Prince Henry days. Tai Chi on the beach and Kamay Cultural. Other items include working on the RCC brand guidelines and Panda promotion and 30 seconds to Randwick. A proposal for the refresh on ICARE was designed and presented to key stakeholders.	
S045	Banner pole advertising	75%
Comments	Between January and March, three new banner campaigns were installed across Randwick City, including banners celebrating Summer and Australia Day and The Spot Festival.	
S046	Council's website	75%
Comments	Completed the upgrade of the content management system, Squiz, which provided improvements in the user interface and functionality of the website editing tool.	
S047	Library web sub-site	75%
Comments	During the March quarter, there were 147,787 page views (from 120,970 unique sessions) on the Randwick City Library website. Over the same period, Randwick City Library's Facebook page grew by 4.1% to 1,348 likes, delivering 178 posts to a total reach of 59,544 users. The Randwick City Library Pinterest page had an average of 65 viewers each day.	
S048	Online services	75%
Comments	Improved the website and app mapping functionality; launched new data.	
P024	Online access solutions for Library Customers	75%
Comments	Portfolio and Enterprise have been upgraded successfully to 5.0.0.4. The revised Exhibitions page is now complete, with view to add future exhibitions to it. Administration training for BlueCloud Mobile CMS has been completed by the team. Staff are currently testing the App and development is ongoing.	
P025	Implement innovative technology at the Library	75%
Comments	The Monitor Print Management System has been successfully used at all library locations allowing staff and public to perform tasks in the libraries and remotely according to the functionality of the system. The system is user-friendly and provides accurate transactions. The Monitor reports also are a great asset for the staff in term of financial transaction and usage records and statistics. The Wifi for public has been upgraded and has proved to be stable and accessible. The public PCs have been upgraded with updated applications. A new state of the art mobile app is being developed for the library. It is currently in testing stage.	

Code	Name	Progress Report Status
S049	IT infrastructure support	75%
Comments	<p>System Installations and Upgrades were completed for the following systems:</p> <ul style="list-style-type: none"> - Implemented a new Password Security Solution that will ensure all passwords are stored securely. - Centralised the management of the Qflow signage to run out of the Admin Building Datacentre using HDMI over IP for sites on the Dark Fibre Ring. - Upgraded the Key Master Key Manager application and made it a client server application. - Windows Patching has been brought back in-house starting from end of March. The Technology Operations section will be responsible for Windows Server Patching going forward and have initiated a review of the overall baseline compliance. 	
P026	Online DA service	75%
Comments	<p>Enhanced user experience through DA tracking. The electronic DA lodgement system has been updated to reflect current submission requirements and allow documents to be uploaded separately. New RDAP report templates are now available through infoCouncil. Audio recordings of RDAP meetings are available through Council's website.</p>	

3b Promoting services

S050	Lifelong learning opportunities	75%
Comments	<p>Randwick City Library provides lifelong learning opportunities via talks, educational workshops and information in various formats including audio visual, print and electronic. The majority of electronic resources are accessible remotely 24/7. There were 1,034,784 searches of the online databases during the March quarter and 1,982 people attended the 207 different lifelong learning activities delivered. Key activities facilitated included eight writing workshops, two Mandarin language classes, one ancestry related workshop; 94 technology related classes and sessions (including four run in each of the following languages: Cantonese, Mandarin, Greek and Italian) and four sessions of an inclusive art group titled "MADE: Draw, Make, Imagine" which encourages participation from those who are able bodied or have a physical or intellectual disability.</p>	

3c Participation in decision making

S051	Effective consultation plans	75%
Comments	<p>Continued the Our Community Our Future consultation, including two workshops for residents, online submissions via Your Say Randwick, and online, postal and telephone surveys. Ran consultations for the Clovelly Catchment Flood Study and Waste Management Strategy 2017-2030. Commenced consultations for the Minimum Lot Size Review (including a community forum on 28 March), Resident Parking Schemes for areas KN1 (Kensington) and RA8 (Randwick), La Perouse Anzac Monument, and Smart Cities Strategy. Continued Randwick Acts of Kindness and Light Rail Parking Recovery sites to allow ongoing access to the discussion forums on both sites.</p>	
S052	Social Media	75%
Comments	<p>Randwick Council's social media presence continues to thrive, with outstanding Facebook engagement (likes, comments, shares) in February of 39,095. Video content continues to perform well, as does breaking news stories such as bike share, the Congwong shark incident and the opening of the Western Walking Track. Our audience continues to grow at a steady pace. We are also making use of Facebook advertising for many of our campaigns and events, with the ability to be highly-targeted and obtaining strong ROI compared to more traditional channels.</p>	

Code	Name	Progress Report Status
04 Excellence in Urban Design and Development		
4a Improved design		
P027	Light rail strategic development	75%
Comments	Promotion of the Artmoves project has been carried out by Council and negotiations have commenced regarding which pieces of art to be retained. Input has been provided to TfNSW for the heritage interpretation relating to the public space above the undergrounded substation in High Cross Park.	
P028	K2K urban design strategy and planning proposal	75%
Comments	In March Council finalised and submitted a Gateway Review Submission to the Department of Planning and Environment requesting amendment and reissue of the Gateway Determination as the existing conditions will undermine Council's comprehensive planning strategy, sustainable growth and liveability of the Kingsford and Kensington Town Centres. As part of this process, Council has received further urban design, transport and traffic advice from consultants during the quarter in support of Council's Strategy.	
P029	Development Control Plan controls for K2K	75%
Comments	Advice as above.	
P030	Design Excellence Panel	75%
Comments	22 DAs were referred to the Design Excellence Panel during the March quarter.	
P031	Architecture Talks and Urban Design Awards	75%
Comments	The topic for the first talk has been finalised and the key speakers have been locked in for the event date (31 May 2018). Preliminary discussions have occurred regarding the remaining talk topics for 2018.	
4b Robust development framework		
S053	DA Determination	75%
Comments	In the March quarter, Council determined 91% of development applications (DAs) under delegated authority within 60 days (net time). The median (net) processing time for DAs was 34 days. Gross median processing time was 73 days with an average of 87 days. The gross processing times are still above the targets; however, they are improving when compared to the previous quarter.	
P032	Review of DA processing framework	75%
Comments	Opportunities for involving objectors at pre DA stage are still being explored.	
5a Maximise open space use		
P033	Construct Coastal Walkway on Malabar Headland	25%
Comments	Council has sought tender prices for the work. The planned commencement date is June / July 2018.	

Code	Name	Progress Report Status
5b Range of activities		
S054	Community programs at Des Renford Leisure Centre	75%
Comments	DRLC achieved an average of 21,000 visits per week during the January to March period with Learn to Swim participation maintaining over 4,800 weekly enrolments and gym attendance maintaining over 2,500 week to week memberships.	
P034	Heffron Park Tennis centre	50%
Comments	Construction of the tennis centre is continuing.	
5c Open space creation		
P035	Advocate for Malabar Headland Access	75%
Comments	Council's Construction of a walking track through the elevated western section of Malabar Headland National park was officially opened to the public on Saturday 17 February 2018.	
P036	Open space opportunities in line with light rail	75%
Comments	Council continues to work with TfNSW on locations for offset trees as part of the Vegetation Offset Plan. Council continues to work with TfNSW to improve remaining design aspects of the project such as removal of timber poles on Alison Road and design refinements associated with the Kingsford interchange and the former Nine ways intersection.	
5d Innovative library programs		
S055	Community feedback on library services	75%
Comments	Satisfaction surveys continue to be collected at all adult and youth events and at senior's technology classes. Across the March quarter, aggregate feedback indicated that these events met the expectations of 89% of participants and 90% rated their overall impressions as good or outstanding. A pilot program of iPad based customer research has been implemented at Lionel Bowen Library and Margaret Martin Library across the March quarter, asking a single question on overall satisfaction; current analysis of the data highlights satisfaction to be in excess of 90%.	
P037	Library resource acquisitions	75%
Comments	Additional usage hours were purchased for Studiosity which has been high in demand. Following high public demand in downloadable audiobook, the library has purchased a further \$5000 worth of these resources. New options for electronic magazines and video streaming services were investigated. The popular Hidden Gems collection has been significantly expanded at Lionel Bowen and Margaret Martin libraries.	
S056	Implement Library calendar of events	75%
Comments	In the March quarter, Randwick City Library ran 429 individual events, attended by 9,004 people. Regular preschool and children's activities and technology focused classes (such as the Talking Tech and TECHconnect series) continue to be strongly patronised. Post event feedback showed 90% of respondents rated that the event met their expectations and 89% rated their overall impression of the event as very good or outstanding. Highlights include author talks delivered by Joe Williams, Fiona Sussman and Nick Gleeson; the Summer Storytime Trail; Chinese New Year celebrations; and numerous events for Multicultural March and Harmony Day.	

Code	Name	Progress Report Status
S057	Programs for children & families	75%
Comments	During the March quarter, the Library delivered 152 activities for children, such as craft, children's book clubs, school holiday activities, lap sit and Storytime, to 5,589 participants.	
S058	Support literacy and numeracy	75%
Comments	The Launch into Learning collection has now exceeded its target of over one hundred items. Loans from the Launch Into Learning collection have increased further in this quarter to 419.	
S059	Programs for seniors	75%
Comments	In the March quarter, 2024 seniors attended 180 sessions covering technology, singing, card games, chess, art and writing. A new activity, Tai Chi was offered. As session was booked to capacity, there are plans to offer more classes in 2018.	
S060	Implement Library Outreach Program	75%
Comments	Randwick City Library conducted a successful Storytime Trail for 450 attendees, as well as holding a stall at the Spot Festival with 250 interactions. Our regular outreach to schools continued with visits to coincide with the start of the school year in February and March.	

06 A Liveable City

6a Public asset management

P038	Asset Management System	0%
Comments	No report required until fourth quarter 2017/18	
S061	Maintain drainage infrastructure	75%
Comments	During the March quarter, Council responded to 50 requests for clearing blocked drains and 33 requests for broken pits. Council undertook proactive clearing of numerous pipelines using high pressure jet blasting, and ongoing pit inspections and cleaning.	
S062	Maintain open space areas	75%
Comments	During the March quarter, scheduled maintenance within parks, sports fields and other public areas was completed within or near service times. Requests from the community were completed on or near SLA times including coastal walkway maintenance (93%), nature strip maintenance (93%), noxious weed maintenance (100%), parks lighting maintenance (100%), playground maintenance (88%) and weed removal and spraying (91%). The sports field changeover from summer to winter season sports including marking of fields, erecting goal posts, checking all floodlights for illumination and repairing where necessary completed during March.	
S063	Maintain Council owned buildings and structures	75%
Comments	During the March 2018 quarter, all scheduled maintenance for Council owned buildings and structures was completed as per schedule. These services included general building maintenance, cleaning, and maintenance to air conditioning, lifts and fire services. Council responded to other maintenance requests from internal and external customers which were completed on time.	
S064	Maintain road pavement infrastructure	75%
Comments	During the March quarter, Council responded to 90 pothole requests and 22 road pavement requests. Council also undertook 328 signs requests and 41 line marking requests.	

Code	Name	Progress Report Status
S065	Maintain footpaths	75%
Comments	During the December quarter, Council responded to 181 footpath requests and 27 kerb and gutter requests.	
P039	Footpath Construction and Renewal Program	75%
Comments	Council has completed 75% of the planned 2017/18 Footpath Capital Works Program. The remaining 25% is in the design phase. Council has been able to achieve this milestone through the effective use of Council's panel contracts and utilising multiple contractors concurrently.	
P040	Road Rehabilitation Program	80%
Comments	The Road Rehabilitation Program is progressing ahead of schedule.	
P041	Building Capital Maintenance Program	75%
Comments	General maintenance of Council buildings is ongoing and progressing to schedule.	
P042	Drainage Program	75%
Comments	The project to relieve flooding at Apsley Avenue and Hayward Street has commenced and the major drainage renewal project in Duke Street, Kensington will commence in April 2018.	
P043	Buildings for our Community Program	80%
Comments	A new program is being developed, subject to budget approval.	
S066	Business centre and beach cleaning	75%
Comments	Business centre service levels have been met. Mechanical and manual services are provided daily or as required. Beaches are cleaned mechanically and inspected daily.	

6c Community safety

P044	Harm prevention/intervention projects	75%
Comments	Council staff continues to partner with Youth Off The Street to deliver outreach service to the South Coogee community, and partnered with other local services to deliver anti-drug and alcohol programs. A report to Council in response to an earlier resolution to investigate and recommend options to address the increasing number of domestic violence incidents was prepared for Council's consideration, and subsequently adopted. At the February meeting, Council approved the provision of funding to a lead agency to deliver outreach dv support services at 3 days per week basis, for an initial period of 5 years.	
S067	Implementation of Safety by Design Provisions	75%
Comments	The protocol has been finalised and Council continues to work collaboratively with the NSW Police Force in the implementation of safety and security initiatives.	
S068	DA Police Protocol	75%
Comments	2 DAs were referred to NSW Police in accordance with the protocol.	

Code	Name	Progress Report Status
S069	Eastern Suburbs Liquor Accord	75%
Comments	In the March quarter, Council made 8 submissions to the Independent Liquor and Gaming Authority in respect to applications for a liquor licence. One meeting of the Eastern Beaches Liquor Accord was held in the quarter. No meetings of the UNSW Crime Prevention Partnership were held in the quarter.	
P045	Surf and Water Safety Education Program	100%
Comments	This project has been completed.	
S070	Building regulation and compliance	75%
Comments	In the March 2018 quarter, Council investigated 87 building and compliance related customer action requests, issued 20 notices and orders, undertook 64 swimming pool barrier inspections and issued 9 swimming pool certificates of compliance/non-compliance.	
S071	Building Certification and Fire Safety Programs	75%
Comments	In the March 2018 quarter, Council issued twelve construction certificates and five complying development certificates, and carried out 68 building inspections, 132 fire safety assessments/inspections of existing buildings and processed 375 fire safety certificates/statements.	
S072	Food safety programs	75%
Comments	In the March 2018 quarter Council carried out a range of regulatory activities including responding to 186 environmental/public health related customer action requests, 238 primary food premises inspections and 115 re-inspections of food premises, approved 67 temporary food vendors/stalls and issued 6 notices/orders or penalty notices.	
S073	Water quality at DRLC	75%
Comments	The Des Renford Leisure Centre achieved 100 per cent compliance with the NSW Health Guidelines for Public Swimming Pools at all times during the March quarter. Independent laboratory water tests and NSW Health Department checks were regularly conducted with the facility achieving outstanding results for all bodies of water.	
P046	Road safety education	75%
Comments	The Council continued to issue child car seat fitting vouchers to people who live and work in the City of Randwick. A total of 285 applications were received and 606 vouchers sent out. This is a significant increase on previous quarters. Three Stepping on presentations were delivered at the Prince of Wales hospital during this time.	

6d Strategic land use framework

P047	District Planning Strategy	75%
Comments	The Greater Sydney Commission released the final Greater Sydney Region Plan and Eastern City District Plan in March. The implications are that Council will now need to consider the planning priorities and directions in the Greater Sydney region Plan and district plan in undertaking its strategic planning processes such as consideration of planning proposals and plan making. Moreover, the Council will need to prepare a housing strategy that will inform an update to the LEP to be made final within three years of the release of the final plans. Council officers have reviewed the final plans to ascertain key implications for strategic planning.	

Code	Name	Progress Report Status
P048	ePlanning opportunities	75%
Comments	Further review and update of 3D Model for Randwick Town Centre with base layer data being undertaken. Performed bulk updating and data integrity checks for, and delete title descriptions on templates of, Section 10.7 (formerly Section 149) Certificates. List of updates for recent LEP changes prepared for nexusing into ICON in May 2018 and relevant officers attended a course to apply content editor and nexusing on upgraded ICON software and functionality.	
P049	Regional planning influences	75%
Comments	Council has undertaken a review of its minimum subdivision lot size standards under Randwick LEP 2012 in relation to dual occupancy development. An eight week community consultation programme commenced in March which also included a community forum on this issue. In the next quarter, the Council will consider a report on the outcomes of the consultation including key recommendations. Council also prepared a submission on the review of the Remediation of Land SEPP and proposed Guidelines.	
P050	s.94A Development Contribution Plan	75%
Comments	Preparation of the s94 Plan is on hold pending the outcome of the Gateway Review for the Kensington and Kingsford Town Centre Planning Proposal. The Gateway Review will address the requested removal of the Community Infrastructure Charge which is a condition of the Gateway Determination for the Planning Proposal. Council is also awaiting for further information regarding the DPE position on a s94A Plan for the town centres	
S074	Home maintenance and modification program	75%
Comments	During the December quarter a total of 405 home modification jobs and 80 home maintenance jobs were completed, bringing the total number of year to date completed jobs to 1,560.	
S075	Council's affordable rental housing portfolio	75%
Comments	Staff commenced a review of the Affordable Housing Policy to identify suitable criteria allowing a proportion of its rental housing portfolio to be used as temporary transitional housing for women and children exiting crisis accommodation. Staff also completed ownership transfer process for 4 x 2 bedroom affordable housing units developed through a joint venture construction project at Minneapolis Crescent with Community Housing Ltd.	
P051	Affordable housing	75%
Comments	During the March quarter, Council presented at an affordable housing conference hosted by the Federation of Housing Associations on Council's affordable housing program and initiatives.	

6f Distinctive neighbourhoods

P052	Randwick Junction commercial centre urban design review in line with light rail	75%
Comments	Commenced review and update of Randwick Town Centre Review and Issues Paper. Prepared presentation material for the first Councillor briefing and interactive session addressing the key drivers, opportunities and challenges underlying a future strategy for upgrade and renewal of the Randwick Junction Town Centre.	

Code	Name	Progress Report Status
07	Heritage that is protected and celebrated	
7a	Heritage	
S076	Promote heritage services and collections	75%
Comments	Six events were held in the quarter attended by a total of 214 attendees. The Local Studies Librarian hosted Year 2 students from Emanuel School at the Margaret Martin Library in March. This visit was part of the local history curriculum.	
P053	Accessible heritage material	75%
Comments	We are awaiting the upgrade of the Enterprise system and customised display enhancements to be completed to enable the Portfolio content to go live.	
P054	Heritage item maintenance	75%
Comments	Development consent has been granted for a proposed upgrade works to Wylie's Baths, and documentation is to commence shortly. Conservation works to Cromwell Park fountain in Malabar recently been completed.	
S077	Heritage consideration of developments	75%
Comments	During the March quarter, specialist heritage advice was provided on 20 DAs. Consultant heritage advice was sought in relation to a further 10 DAs. Three heritage minor works confirmations were issued.	
S078	Heritage documentation	50%
Comments	Preparation of electronic mapping layer has not yet commenced.	
P055	LEP amendments	75%
Comments	Planning proposal has been prepared for the extension of the Dudley Street heritage conservation area and addition of several heritage items.	
8a	vibrant commercial centres	
P056	Local business study	75%
Comments	Business counts for Kingsford and Kensington are planned for April/May 2018. Planning for the comprehensive business counts/audit for the Randwick City town centres is still underway and scheduled to begin second quarter 2018. Australian Business Register data will be used as well as Esri mapping in order to be able to map business activity across Randwick City.	
P057	Visitor destination	75%
Comments	The Panda Pix Competition developed to attract visitors/patrons to the Kingsford and Kensington town centres during the light rail construction was launched on March 11. The competition will run until April 30 and as well as a main prize in the competition also incorporates weekly draws for dinner vouchers to be used in Kingsford and Kensington. Council partnered with the Coogee Chamber of Commerce to present a local business Sunset Networking Event at Wylies baths on March 21. The event was well attended and attracted very positive feedback.	

Code	Name	Progress Report Status
8b Hospital and University Precinct		
P058	Health and Education Precinct master planning	75%
Comments	The Greater Sydney Commission, as part of the precinct planning for the Randwick Collaboration Area, held a technical working group meeting in March on housing. Another technical working group meeting is to be held in April on innovation and revitalisation. The outcomes of the technical working group meetings are to inform the preparation of a place strategy for the area to be completed in the second half of this year.	
8c Effective partnerships		
S079	Business and economic networks	75%
Comments	Council partnered with the Coogee Chamber of Commerce to present a local business Sunset Networking Event at Wyies baths on March 21. The event was well attended and attracted very positive feedback. The Waverley Business Forum was attended on March 19. Economic Development attended and contributed to the Small Business Friendly Workshop March 23. All Light Rail Business Activation Meetings with Transport for NSW have been attended and plans are under development for local activations to be held along the alignment across 2018.	
S080	Online economic information	75%
Comments	Free Online Business Skills Workshops in partnership with Realise Business for businesses along the Light Rail alignment were held in February and March. Economic Development was invited by the Randwick Precinct to present on local demographics and statistics. Local demographic workshops are currently being developed for presentation at local business associations. Council supported the ATO to hold a free Tax Essentials and Record Keeping Workshop for local small businesses in February and March. The Workshop was very popular and further workshops will be held in 2018.	
8d Tourism		
P059	Sustainable tourism management	75%
Comments	Council hosted all Randwick City Tourism Inc (RCT) Executive Committee meetings and provided updated local and international tourism statistics, current tourism information and information of general interest. RCT were given a stall at The Spot Festival to promote the local area and local tourism related businesses. Due to the success of the 2017 Tourism/Visitor related Economic Leadership Forum that was undertaken in partnership with RCT another 2018 partnership for a Forum to be held late 2018 is under discussion.	
09 Integrated and Accessible Transport		
9a Active transport network		
P060	Randwick City Bike Plan	75%
Comments	Council continues to work on the detailed concept design of two major separated cycleway projects. We are also implementing recommendations arising from Council's new Bicycle Advisory Committee.	
P061	Pedestrian accessibility	70%
Comments	Awaiting RMS feedback on applications made for funding the recommendations of The Spot Pedestrian and Mobility Plan Study. We also continue to examine locations where pedestrian access may be improved (eg at the end of King Street etc).	

Code	Name	Progress Report Status
9b Sustainable transport		
P062	Promote private vehicle alternative transport	75%
Comments	Council has examined location for the parking and charging of electric vehicles - in conjunction with Waverley and Woollahra Councils. We also continue to make available free brochures providing informative walking and cycle maps at various outlets such as bike shops, the University of NSW, community centres and our Customer Service Centre.	
S081	Council's fleet emissions	75%
Comments	Total fuel use of Council passenger vehicles and plant combined for the March quarter is 169,039 litres producing 433 tonnes of CO ² -equivalent.	
9c Integrated transport		
P063	Work with key stakeholders during light rail implementation	75%
Comments	We have successfully negotiated with Transport for NSW for access to more on-street parking spaces - as construction activities evolve. Council continues to assess traffic control plans submitted, particularly from the perspective of pedestrian and cycle safety.	
9d Traffic management		
P064	Road safety initiatives	75%
Comments	Analysis of existing 'blackspot' crash locations was commenced - preparatory to next year's 'Blackspot Submissions'. Detailed design on the Anzac Parade / Pozieres intersection was advanced to address the rate of collisions at this site.	
S082	Implement parking patrol programs	75%
Comments	In the March 2018 quarter, Council responded to 1,271 customer requests regarding parking concerns. All of which were actioned within SLA timeframes.	
9e Parking management		
P065	Area based parking scheme	75%
Comments	Planning was commenced for the upcoming community surveys in the RA8 (part of Randwick) and the KN1 (part of Kensington) regarding the Resident Parking Scheme.	
P066	Commercial Centre Parking Management Strategy	25%
Comments	This project has no planned activity for this reporting period.	

Code	Name	Progress Report Status
10	A Healthy Environment	
10a	Leader in environmental sustainability	
S083	Sustainability calendar of events and workshops	75%
Comments	During the March quarter, Council organised 5 different sustainability courses involving 58 participants on sustainable living (over 6 weeks), organic gardening (over 6 weeks), small space gardening (over 6 weeks) plus the monthly bicycle maintenance course. 15 children and their parents attended the Eco Heroes Club and 48 teachers and parents attended the Eastern Suburbs Schools Education Network workshop. 15 residents attended the weekly Permabees volunteer day at Randwick Community Centre. In addition, 703 residents attended the January Marine and Coastal Discovery Program held over 9 days. Council staff completed 145 environmental surveys at The Spot Festival and approx 240 residents attended the Celebrating Biodiversity Day and bee workshop at the Community Nursery for Earth Hour 2018.	
S084	Sustainability projects with external partners	75%
Comments	Green Gym volunteers completed their program volunteering at Randwick Community Centre each week since Nov 2017 (approx. 8 per week). Courses supported by Council and organised externally for residents included a Rhubarb Foods and 3 Biodynamics Sydney workshops at Barrett House and a wildlife recovery course by WIRES volunteers at Randwick Community Centre. The new educational Ocean Action Pod provided by the Total Environment Centre was on site at La Perouse Museum, Maroubra and Coogee beaches in conjunction with Council's marine and coastal program in January. New children's theatre company, Amazing Drumming Monkeys, was also engaged at La Perouse Museum. 40 residents attended our solar and energy saving workshop held as part of Our Energy Future program.	
P067	3-Council collaboration	75%
Comments	Council launched its first Solar My School participant with the Mayor attending Brigidine College for the installation of their 56 kilowatts of PV solar panels. Randwick Mayor's letter for Randwick to participate in Cities Power Partnership program was accepted enabling Randwick to enter into the second round of this Climate Council initiative.	
P068	Garden & other school sustainability projects	75%
Comments	32 students attended environmental school excursions at Randwick Community Centre and 2 school gardens have been supported in Council's Bushcare Native Haven program.	
10b	Management of environmental risks	
P069	Sustainability framework	75%
Comments	Draft Environmental Levy policy prepared with reporting forms.	
P070	Floodplain risk management	75%
Comments	The draft Flood Study for the Birds Gully and Bunnerong Road Catchment is complete and Council resolved to place the draft flood study on public exhibition. This will occur in the June quarter. The Clovelly Flood Study is continuing. Council is working on the Clovelly catchment flood study in conjunction with Waverley Council. The revised Kensington-Centennial Park Floodplain Risk Management Study and Plan is close to completion and will be presented to the Flood Committee in the June Quarter.	
S085	Tree work applications	75%
Comments	Tree permit applications and DAs for tree works continue to be processed at the target service level.	

Code	Name	Progress Report Status
P071	Climate change education	N/A
Comments	Grant application unsuccessful for this project in this round. New project currently underway to achieve carbon neutrality for Council as per recently approved Council resolutions.	

10c Biodiversity and natural heritage

S086	Bush regeneration and revegetation program	75%
Comments	Acquired a new licence to implement bush regeneration work utilising volunteer bush regenerators at Prince Henry Little Bay through the Crown lands to implement essential restoration work to a diverse patch of eastern suburbs banksia scrub now listed as critically endangered and resulting in extension of the bush regeneration program at three bushland site at Prince Henry Little Bay. Intensive weed control within other existing bushland reserves has continued during the march quarter by contractors and volunteers.	
S087	Noxious and environmental weeds, and pest animal control	75%
Comments	All requests for noxious weed control received during the March quarter completed within the SLA time requirement by way of issue of notices on private property and by removal by Council on bushland reserves.	
P072	Street tree planting program	60%
Comments	The Street Tree Planting Program generally proceeded to schedule. Approximately 141 street trees were planted throughout the City during the quarter.	

10d Sustainable waste technologies

P073	Waste Strategy	75%
Comments	<p>More than 9,693 residents visited the Randwick Recycling Centre to drop off recyclable items and/or household problem waste during the December quarter.</p> <p>21 tonnes of food waste were collected through the food waste recycling trial. Through ongoing kerbside collection of dry recyclables and garden organics and the processing of just under 4,300 tonnes of garbage in Alternative Waste Treatment (AWT) facilities, Council achieved 55% landfill diversion rate of domestic waste during this quarter.</p>	
S088	Waste Collection Services	75%
Comments	Council collected 6,667 tonnes of waste and recycling material through its waste collection services. Of the domestic garbage collection, 2,752 tonnes were collected from the recycling and green waste bins.	
P074	Illegal dumping management	75%
Comments	Of 3,620 incidents of illegal dumping reported in the December quarter, 24 were investigated with penalty infringement notices issued by the Regional Illegal Dumping Squad and offenders required to remove their dumped waste.	
S089	Waste education programs	75%
Comments	As part of Council's community education program with our waste contractor, Suez, 120 students received waste and recycling information at 2 local Primary Schools. Presentations were also made to the Living Smart sustainable living course and approx. 17 residents were part of the community tour of our waste facility at Lucas Heights. A community consultation stall was also held at Council's Spot Festival where residents were invited to complete the waste survey online. Just under 200 submissions were provided during the 6 week exhibition period of Council's draft Waste Management Strategy.	

Code	Name	Progress Report Status
10e Water conservation		
S090	Water conservation	75%
Comments	Continued replacement of standard water meters with Magflow water meters to reduce water loss through leaks and get more accurate water consumption data. Council saved 119.5 million litres of potable water and water consumption cost of \$239,124 from the use of water conservation projects in the March quarter.	
P075	Stormwater, rainwater and wastewater harvesting projects	75%
Comments	Stage 2 upgrading of the water treatment plant at the Depot continuing.	
P076	Irrigation Management System	40%
Comments	Irrigation at new landscape area was completed, still need to be connected with web-based iRRINET system.	
10f Energy conservation		
S091	Energy saving projects	75%
Comments	Energy consumption across Council sites (excluding street lighting) for the March quarter was 6,026 gigajoules comprising 4,350 GJ of electricity and 1,676 GJ of gas. This energy consumption emitted 1,058 tonnes of CO ² -equivalent greenhouse gas during this period. Improved data availability now incorporates electricity from street lighting consumed 4,291 GJ of energy which produced 1,049 tonnes of CO ₂ -equivalent and now shows total energy use (electricity and gas with street lighting included) at 10,317 GJ of energy and 2,215 tonnes of CO ₂ -equivalent for the March 2018 quarter.	
S092	Renewable energy projects	75%
Comments	During the March 2018 quarter, Council generated around 66.3 megawatt hours of electricity from renewable energy installed on Council buildings (equivalent to 239 GJ). The slightly lower volume reflects two sites where rectification of error messages were followed up between inverters and solar panels.	