

Code	Name	Progress Report Status
<b>01</b>	<b>Leadership in Sustainability</b>	
<b>1a</b>	<b>Vision for Randwick City Council</b>	
<b>P001</b>	<b>Council's planning and reporting</b>	100%
Comments	Council adopted the March Quarterly Report at the May meeting of Council. Council adopted the 2018-19 Operational Plan and Budget at the June meeting of Council after considering the submissions from the community.	
<b>P002</b>	<b>Update the Long Term Financial Plan</b>	100%
Comments	Randwick City Council's Long Term Financial Plan has been updated in conjunction with the development of the 2018-21 Delivery Program and review of the Randwick City Plan.	
<b>S001</b>	<b>Monitor Council's financial performance and position</b>	100%
Comments	All of the financial performance indicators for the fourth quarter of the financial year are on or above target. These figures are subject to audit confirmation.	
<b>1b</b>	<b>Leadership</b>	
<b>P003</b>	<b>ICARE corporate values</b>	100%
Comments	A visual refresh of the ICARE values was launched at All Stops to Randwick.	
<b>P004</b>	<b>Leadership capability</b>	100%
Comments	Leadership 360 survey completed for executive level, pilot frontline leadership program under procurement and Randwick LGMA Management Challenge Team complete 2018 challenge tasks.	
<b>P005</b>	<b>Attraction and retention</b>	100%
Comments	Recruitment and selection against vacancies and attraction expanded to social media platforms. Recruitment software options investigated for digital transformation of process.	
<b>P006</b>	<b>NSW Government Reform Program</b>	100%
Comments	Continuous improvement initiatives are an ongoing focus.	
<b>S002</b>	<b>Media and public comment management</b>	100%
Comments	Randwick City Council responded to 56 requests from media outlets for information and/or public comment during the March quarter. These included queries about light rail delays, rock fishing laws, ANZAC Dawn service, company title, homes for domestic violence victims, dockless bike share, naming of light rails stops, new cycleway plans, SRV approval, planning proposal deferment, approval of Dan Murphy's, Council's single use plastic ban.	

Code	Name	Progress Report Status
S003	<b>Promote Council's achievements</b>	100%
Comments	Randwick City Council issued 28 media releases covering topics such as action taken regarding share bikes, housing initiative to support victims of domestic violence, medium density housing, support for Council's Switch Your Thinking on Plastics event, Malabar Pool pump replacement, ANZAC Dawn service, traffic changes to deter La Perouse car hoons, improvements and capital works to be delivered courtesy of new budget, promotion of Council events for International Day of Yoga, Volunteer Expo, Community Race Day, Bastille Day, pensioners receive a boost in rates rebate, Council's single use plastics ban, and honouring the memory of former Mayor John Buchanan.	
P007	<b>Learning and Development Strategy</b>	100%
Comments	Emotional resilience (BOUNCE) programmed. Learning program delivered range of course with high satisfaction rating.	
P008	<b>Employee engagement &amp; wellbeing</b>	100%
Comments	All Stops to Randwick employee engagement event delivered for 2018. Randwick Employee Survey results and action items reported at All Stops to Randwick. Fortnightly Staff newsletter and Monthly Befit Wellbeing program delivered.	
P009	<b>High performance culture</b>	100%
Comments	2017/18 Performance Reviews and annual salary reviews completed. 100% of Council employees meeting council ICARE values. Values re-brand for promotion of high performance values based culture.	
S004	<b>Provision of Business Papers</b>	100%
Comments	Business papers for all Council meetings were made available to the public on Council's website on the Wednesday in the week prior to meetings. Business papers for all Council meetings were made available to the Councillors both in hard copy and electronically via the Hub App on Tuesdays (one week prior to meetings).	
S005	<b>Government Information (Public Access) Act 2009 compliance</b>	100%
Comments	Four (4) formal GIPA applications were processed during the quarter. All of these applications were completed within the legislative timeframe (being 20 working days). In addition, 304 informal access to information requests were processed during the quarter. 90% (or 274) of these requests were completed within 5 working days.	
S006	<b>Compliance with purchasing procedures</b>	100%
Comments	Purchase order audits indicated 95% compliance with the purchasing procedures for the quarter. The physical audit of the store's inventory completed in May 2018 indicated a 99% accuracy of stock items. All tenders undertaken in the quarter were 100% compliant with legislative requirements.	

Code	Name	Progress Report Status
S007	<b>Council's Property portfolio</b>	100%
Comments	Council owned and managed properties are managed in accordance with legislative requirements and lease / licence agreements terms and conditions. 139 occupation of footway agreements and 126 lease or licence agreements are in place.	
S008	<b>Council's Insurance Program</b>	100%
Comments	2018 / 2019 insurance renewals complete. Public liability/Professional Indemnity claims are managed by Echelon Australia. Property, motor vehicle and other claims are managed in house.	
S009	<b>Archives Program</b>	100%
Comments	Archives Project Plan 2017-21 continues to be implemented. The archiving of records and destruction of day boxes continues as scheduled and as per regulations. Regular consignments of archived records are sent to the Government Records Repository. Disposal schedules of older archives is ongoing. Comms/HR Storage room on level 1 and HB&RS compactus area on level 2 have been cleared of all records & information through sentencing to off-site storage & destruction.	
S010	<b>TRIM document management</b>	100%
Comments	HPCM training delivered as scheduled on a monthly basis, including ad hoc one-on-one sessions as required. All overdue reports were presented to MANEX and Joint MANEX every week. A comprehensive audit report was also prepared for MANEX and presented at Joint MANEX comparing the number of records saved in TRIM versus the Network in 2017.	
S011	<b>Financial operations, systems and information</b>	100%
Comments	All financial operations policy, procedures and legislative requirements were achieved in the June quarter. 2017/18 FBT return submitted to ATO. All EOFY processes scheduled. Key financial functions include rates, debtors, accounts payable, GST, FBT, investments, payroll and cash management.	
S012	<b>Rates and charges</b>	100%
Comments	The 2017/18 Rate Levy was issued in accordance with legislative requirements. The fourth and final instalment was due 31 May 2018. 2018/19 Revenue Policy adopted as part of Operating Plan. Incorporates new rating special variation and increase to pensioner rebates.	
S013	<b>Maximise returns of Council's investment portfolio while minimising risk</b>	100%
Comments	Council's investments have been maintained in accordance with the adopted policy. Monthly investment reports have been provided to Council and the investment position referred to the Internal Audit Committee for consideration. No capital loss or investment defaults occurred in the June quarter. Investment returns exceed industry benchmark.	
S014	<b>Provision of financial information, advice and reports</b>	100%
Comments	All internal and external financial reporting requirements were met for the financial period ending 30 June 2018. The 2017-18 financial statements are being prepared for audit in August 2018.	

Code	Name	Progress Report Status
<b>S015</b>	<b>Customer service requests</b>	<b>100%</b>
Comments	Council received 8,385 service requests during the June quarter, of which 95.6% were completed within the Service Level Agreement (SLA) timeframe. Council received 26,690 phone calls via the Call Centre during this period of which 2.58% were abandoned. Council's target is to have fewer than 5% abandoned calls on average and complete at least 85% of service requests within the SLA.	
<b>S016</b>	<b>Business programs and systems</b>	<b>100%</b>
Comments	Introduced new online 'book a clean-up' form which reduces the time for a clean-up from 9 days to 2 days; replaces letters with emails and is fully responsive. Over 1000 people have booked a clean-up online already which has reduced the load on the call centre. Completed the upgrade of ePlanning tool and DA tracking which has introduced a new simple interface and a map. Completed upgrades of corporate systems to ensure readiness for coming ATO changes. Completed the tender process for the replacement leisure management system for Des Renford Leisure Centre.	
<b>S017</b>	<b>Information technology infrastructure</b>	<b>100%</b>
Comments	A security risk assessment (penetration test) was conducted for the technology environment with actions identified for improvement. External security was assessed as sound with some areas for improvement in the internal network space. Options to replace the existing datacentre equipment were evaluated and the results presented to the Executive for decision. A tender was concluded for the implementation of a new fleet of copiers and printers for rollout in July 2018. Patch management was brought back in house and improved to a compliance rate of 100% for the first time in several years.	
<b>S018</b>	<b>Information technology support</b>	<b>100%</b>
Comments	2030 support requests were resolved during the reporting period. The Technology Support Section continued a number of projects including upgrade to Council meeting room AV facilities, refresh of mobile telephones, deployment of new laptops to the Infrastructure Services Department and support for a number of Council events.	
<b>S019</b>	<b>Information technology business processes</b>	<b>100%</b>
Comments	Completed the rollout of emailed payslips for staff, significantly reducing manual work in the Pay Office. Resolved 265 issues with business systems and created 143 new online services users. Provided access for 138 staff on higher duties.	
<b>S020</b>	<b>Information technology development &amp; integration</b>	<b>100%</b>
Comments	Updated the Property system with new flood zone information. Updated the information kept for tasks in the field to include staff completion comments, allowing more analysis of completed work.	

Code	Name	Progress Report Status
<b>S021</b>	<b>Maintenance of the Name and Address Register</b>	<b>100%</b>
Comments	<p>1,336 contact details were updated in the Corporate Name and Address Register. 4,964 name and address data integrity anomalies were corrected and five staff members received training.</p> <p>Highlights</p> <p>Published Six Name and Address Register Section processes.</p>	
<b>S022</b>	<b>Workers compensation program</b>	<b>100%</b>
Comments	<p>Claims performance measure continues to trend below average for large to medium employers in NSW. Workers Compensation Insurance renewed.</p>	
<b>P010</b>	<b>WHS management systems</b>	<b>80%</b>
Comments	<p>Contractor Management procedure and Personal Protective Equipment procedure are under consultation with the business.</p>	
<b>P011</b>	<b>Workplace Health and Safety Strategy</b>	<b>100%</b>
Comments	<p>Regular WHS Committee meetings held. WHS Competency assessments have been completed for Waste and Cleaning Services.</p>	
<b>S023</b>	<b>GIS Services</b>	<b>100%</b>
Comments	<p>During the June quarter, no new map layers were created for internal use. 36 map layers were updated including those displaying the location of resident off street parking areas and Comprehensive Local Environment Plan zoning map layers. 19 cartographic maps were produced including maps of location 2018-19 capital works program for roads and footpaths, and road classification map of state, local or regional road. 10 data integrity errors were identified and corrected in the corporate Property System.</p>	
<b>S024</b>	<b>Online maps</b>	<b>100%</b>
Comments	<p>Developed a focused online resident off street parking collector app for internal use only by Integrated Transport Officers.</p>	
<b>S025</b>	<b>3D mapping</b>	<b>100%</b>
Comments	<p>The total area of Randwick City modelled in 3D is 5km<sup>2</sup>.</p>	
<b>S026</b>	<b>GIS infrastructure</b>	<b>100%</b>
Comments	<p>GIS environment system uptime was 99% for the June quarter.</p>	

Code	Name	Progress Report Status
<b>1c Continuous improvement</b>		
P012	<b>Business Excellence Framework</b>	100%
Comments	The current focus is on mapping processes across the business.	
P013	<b>Internal Audit Plan</b>	100%
Comments	The Audit Plan for the June quarter has been implemented.	
P014	<b>Crisis Management and Business Continuity Plan testing</b>	100%
Comments	The reviewed and updated Business Continuity Plan has been adopted by Council.	
P015	<b>City Plan Indicators</b>	100%
Comments	This project has been completed.	
P016	<b>Enterprise Risks</b>	100%
Comments	Business Continuity Plans have been reviewed and adopted by Council.	
<b>02 A Vibrant and Diverse Community</b>		
<b>2a Meeting Community Needs</b>		
P017	<b>Demographic information</b>	100%
Comments	The 2018/19 Operational Plan was prepared using the latest Census data.	
S027	<b>Interagency meetings</b>	100%
Comments	During the June Quarterly reporting period Community Development staff attended, chaired or co-chaired 43 government and non-government interagency group meetings, workshops and information seminars. Service provider organisations who make up the interagency groups provide services across the Eastern Sydney district covering: mental health; multicultural communities; women, children and families; domestic and family violence; health and well-being; substance abuse; disability and elderly access to services; youth services; and Aboriginal communities. All targets met.	
S028	<b>Implement the subsidised rental policy</b>	100%
Comments	Community tenants are managed in accordance with legislative requirements and lease / licence agreements. 32 tenancies provided with subsidies under the Community Facilities Management Policy.	
S029	<b>Moverly Children's Centre</b>	100%
Comments	The Centre is currently 94% filled with enrolled children. The Centre which was assessed for compliance with the National Quality Framework for Early Childhood Education and Care in April, was successful in securing a "Meeting National Quality Standard" in all the 7 key quality categories	

Code	Name	Progress Report Status
<b>S030</b>	<b>Multi-purpose centres plans of management</b>	<b>100%</b>
Comments	Budget forecasts have been achieved for both multi-purpose centres - Randwick Community Centre and Prince Henry Centre (PHC). At the PHC, 63 events were held (39 commercial/24 non-commercial) during the June quarter. At the Randwick Community Centre, 89 bookings took place (1 commercial/88 non-commercial).	
<b>S031</b>	<b>Translated content on Council's website</b>	<b>100%</b>
Comments	Randwick City Council provides information in five languages on its website (Chinese – traditional, Spanish, Russian, Indonesian and Greek). During the June Quarter there were 570 page views. Content translated into Chinese continues to be the most visited page, with 438 page views (accounting for 77% of traffic to the translated content section of Council's website).	
<b>S032</b>	<b>Project coordination to support our CALD community</b>	<b>100%</b>
Comments	In this quarter we partnered with Telstra and State Library of New South Wales to provide Tech Savvy Classes in Chinese and Greek. Randwick City Library also has current partnerships with The Korean Cultural Centre, City East Community College, Randwick TAFE and the Ethnic Community Services Co-operative (formerly Eastern Suburbs Multicultural Access Project). Randwick City Library delivers storytelling for children in 6 CALD languages- French, Russian, Chinese, Korean, Japanese and Spanish. In addition to providing our popular English Conversation Classes, we also host a book club for people from Non-English Speaking Backgrounds.	
<b>S033</b>	<b>Library community language collections</b>	<b>100%</b>
Comments	In the June quarter, the Culturally and Linguistically Diverse (CALD) community borrowed a total of 10,055 items from Randwick City Library's core collection of 7 languages. A total of 41,959 items were borrowed in the 2017-18 financial year. A further 413 items were borrowed by customers from the State Library's collection in this quarter.	
<b>S034</b>	<b>Provision of programs and activities for CALD community</b>	<b>100%</b>
Comments	In the June quarter, there were 1,219 attendees at 93 CALD specific activities, which includes early literacy activities for children, English Language learning and computer classes. In addition, there was high engagement from the CALD community with our open adult activities, such as Tai Chi, Table tennis and Mah Jong. For the financial year, Randwick City Library delivered 322 CALD events with 3,938 attendees.	
<b>S035</b>	<b>Monitor and maintain infrastructure within the City at risk of vandalism</b>	<b>100%</b>
Comments	Investigations into and inspections of graffiti are conducted throughout the City on a daily basis by teams. A total of 3022sqm of graffiti was removed in the quarter.	

Code	Name	Progress Report Status
<b>S036</b>	<b>Partner NSW Police Force and other agencies in crime prevention</b>	<b>100%</b>
Comments	During the June 2018 Quarter Council has processed two (2) applications to provide CCTV footage to the NSW Police Force, bringing to twenty seven (27) the total of CCTV applications processed to provide footage to NSW Police in the 2017/18 year. No meetings of the UNSW Crime Prevention Partnership were held in the June Quarter.	
<b>S037</b>	<b>Assist in project coordination to support our ATSI community</b>	<b>100%</b>
Comments	Aboriginal Services Project Officer successfully coordinated meetings of the La Perouse Aboriginal Government and Non-Government interagency groups over the last 12 months. The effort has resulted in the delivery of a range of significant community projects such as National Reconciliation Week activities, Koojay Corroboree, the Kamay Cultural Experience walk at Kamay Botany Bay National Park, and co-hosting of the Eora Elders Olympics. Council officer also participated and supported the delivery of activities by the La Perouse Local Aboriginal Land Council, other Aboriginal organisations based at La Perouse and 5 local schools in Randwick City during NAIDOC Week.	
<b>S038</b>	<b>Social inclusion activities and projects</b>	<b>100%</b>
Comments	Council officers delivered a series of community events and activities during the March quarter. This included activities delivered during Senior's Week (Back to Prince Henry Day, and Spirits of Prince Henry), Youth Week ('Pitch to the Mayor' and Culturefest), and International Yoga Day. Council also held a series of general and mental health workshops and information sessions, including the biennial Volunteers Expo at the Randwick Town Hall which attracted 25 community service providers and over 300 visitors. To date Council staff has held 7 Coffee and Conversations Cafes at Lexington Place, South Maroubra, a social inclusion event designed to improve quality of life of public housing residents. A multicultural event for seniors, Cultural Bridges, was also held at the Randwick Town Hall jointly with a key service provider. All targets met.	
<b>P018</b>	<b>Community Funding Programs</b>	<b>100%</b>
Comments	Completed delivery of the 2017/18 Community Grants Program. Council staff completed assessment of applications received under the 2018 Community Partnership Funding Program. Council adopted report recommendation at its July Council Meeting. ClubGrants NSW 2018 applications were assessed by Executive Committee in June. Cheque presentation scheduled to be held in August 2018	

**2b Strong partnerships**

<b>S039</b>	<b>Support local precincts and Chambers of Commerce</b>	<b>100%</b>
Comments	12 precinct meetings were held over the quarter. Council received 12 sets of precinct meeting minutes and responded to 62 resolutions of the precincts. The local business associations are regularly informed of all Council information relevant to the local business community.	
<b>P019</b>	<b>Community Planning</b>	<b>100%</b>
Comments	Completed review of Australia Day Community Services Award Program, with recommended changes adopted by Council at its July meeting. Review of affordable housing policy completed and the drafting of provisions to provide affordable housing for women and children exiting DV refuges to be reported to Council August/September.	



Code	Name	Progress Report Status
P020	<b>Community hub and foodbank</b>	100%
Comments	Following the leasing of a shopfront by The Deli Women and Children’s Centre at 3 Lexington Place on behalf of joint project partners, an internal fitout plan was endorsed by the partners, including completion of formal building works approval process. The internal fitout to comprise meeting/group activity space, 2 offices, a small kitchen and foodbank. Now awaiting with building works scheduled to commence in September 2018. Project is tracking well to meet end of calendar year completion deadline.	

**2c Community facilities**

P021	<b>La Perouse Museum</b>	100%
Comments	Visitation numbers for this quarter was 2000 people with the cooler weather slowing numbers slightly. 3 events were held at the La Perouse Museum and 1 school group tour.	

**2d Cultural diversity**

P022	<b>Implement Cultural Arts Program</b>	100%
Comments	During this quarter, two Twilight Concerts successfully held at the Randwick Town Hall. Satisfactorily completed negotiations with a not for profit organisation (donor) over the transfer of a bronze sculpture to be placed on the ground of Kensington Park Community Centre. Council has also received ownership of two other public art sculptures commissioned by NSW Transport and installed in Kensington. Work is currently underway to transfer one of the sculptures to Chifley under the 2018/19 Cultural Arts Program.	
P023	<b>Implement the annual events calendar</b>	100%
Comments	During the June quarter Council held a total of 2 major community events and launched the Sports Awards program. These events included the Anzac Day Dawn Service at Coogee Beach which attracted over 10,000 people making it one of the largest Dawn Service events in NSW. The Koojay Corroboree for Reconciliation Week celebrated our Aboriginal heritage and had great participation from 4 local schools. Highlights: The Anzac Day Dawn Service attracted large crowds to the sunrise service and Council received many compliments from community members. This event is a partnership with the Coogee Randwick Clovelly sub-Branch.	
S040	<b>Civic Events</b>	100%
Comments	The Mayor hosted a Civic Reception for Anzac Day attended by RSL representatives. Council also supported the Randwick and Maroubra Rotary Clubs to host their Rotary Police Awards at the Prince Henry Centre.	

**03 An Informed and Engaged Community**

**3a Communicating effectively**

S041	<b>Apply corporate communication and visual design standards</b>	100%
Comments	The Communications Team reviewed a total of 176 items this quarter, including promotional material for Library events such as Talking Tech, What’s On booklet, Author’s Talks, Lionel Bowen Young Writer’s Award plus Council events such as Architecture on Show, Beach Breaks, Volunteer expo, International Day of Yoga, Bastille Day, Koojay Corroboree, Sports Awards, World Environment Day Trivia, Winter Bushcare newsletter and Volunteer Morning Tea. Internal Communications were also handled, including All Stops to Randwick booklet and the Employee Benefits handbook.	

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S042	<b>Communication plans</b>	100%
Comments	Randwick City Council developed and implemented 16 Communication Plans to inform and engage the community on various Council activities such as Architecture on Show talks, Switch Your Thinking on Plastics, Marine and Coastal Delivery program, Jack Vanny reserve BBQ, Eco-Living Expo, Volunteer Expo, the rate variation announcement, Bike Week, International Day of Yoga, DRLC open day and beach pollution.	
S043	<b>Community newsletters</b>	100%
Comments	Council produced the Winter 2018 version of SCENE magazine last quarter, which was door-dropped to 65,000 residents across Randwick City. The magazine covered off a variety of content including Council's cycling strategy, the 2018-19 Budget and the Malabar Headland Western Walking Track. In addition, 14 editions of Randwick eNews, our weekly eDM, were sent to our subscriber list, which now totals 43,488 subscribers. eNews continues to see a fantastic 39% average open rate – a figure well above industry standards – and a 22% click rate, and has been shortlisted for a Local Government NSW Communications Award.	
S044	<b>Graphic Design</b>	100%
Comments	Council designed 315 items for various projects. Events: Anzac Day, Youth Week 2018, Corroboree 2018, Volunteer Expo, Bastille Day, Beach Breaks Carnival and International day of Yoga. 7 editions of staff news were created and 1 edition of Scene magazine. Concepts for the beach pollution campaign were presented to start the working group for the creation of a microsite. Various internal comms were done for ASTR including a new visual look. Various external comms for the following: Jack Vanny Reserve BBQ, Randwick Community Race Day.	
S045	<b>Banner pole advertising</b>	100%
Comments	Seven banner campaigns were installed last quarter, including banners celebrating Anzac Day, Corroboree, Community Race Day and our generic tram poster banners.	
S046	<b>Council's website</b>	100%
Comments	Continued support of the website and associated online services. Received 348,786 visits to the website, around half were repeat visitors.	
S047	<b>Library web sub-site</b>	100%
Comments	During the June quarter, there were 157,408 page views (from 83,442 unique sessions) on the Randwick City Library website. Over the same period, Randwick City Library's Facebook page grew by 3.6% to 1,397 likes, delivering 150 posts to a total reach of 49,108 users. The Randwick City Library had 239 forms completed online.	
S048	<b>Online services</b>	100%
Comments	Released the online 'book a clean-up' form which has had more than 1000 bookings since launch. Improved the DA tracking interface with a simpler search option and a map interface.	
P024	<b>Online access solutions for Library Customers</b>	100%
Comments	The Library Management System client, Symphony by SirsiDynix was upgraded to 3.5.3, enabling a simplified way for staff to manage lending rules within the system. A new mobile application for the library's popular online tutoring service Studiosity was launched, with the upgrade including authentication directly with the Library's Management system, allowing for enhanced reporting of usage. The Library also launched its new app, myLibrary for both Android and Apple devices. The app provides access to all the library's resources,	

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	and allows patrons to store multiple cards in the app, making it easier for Toy Library members and families to manage their accounts. The Library also launched its new online registration form, allowing users to provide their full user details, which has also allowed all Library branches to transition to patron self-registration via the library catalogues. This has reduced staff time and errors entering data.	
<b>P025</b>	<b>Implement innovative technology at the Library</b>	<b>100%</b>
Comments	<p>Payments through the Library’s Monitor Kiosks and online have been integrated directly into Council’s Technology One platform, saving hours of manual data entry for both library and finance staff. All branches have now gone cashless, reducing time spent on cash handling procedures and improving financial security.</p> <p>A second Monitor Kiosk was installed at Lionel Bowen Library to provide an additional point of payment and ease queue times. Over the Quarter there was 61,440 public Wi-Fi logins across all branches, 26,129 logins to public computers, and 38,608 Library catalogue sessions and 41,886 searches.</p>	

<b>S049</b>	<b>IT infrastructure support</b>	<b>100%</b>
Comments	<p>During the reporting period significant improvements were made to progress IT security and robustness of the IT infrastructure, including</p> <ul style="list-style-type: none"> <li>- removing outdated systems running Windows 2003 and Windows 2008 operating systems and developing a roadmap to continue to decommission Server 2008 platforms</li> <li>- patching critical network infrastructure such as network switches and firewalls to the most current applicable version of firmware</li> <li>- insourcing the Windows security patching and lifting performance of this function towards 100% compliance</li> <li>- reviewing password policies to improve network security</li> <li>- assessing vulnerabilities using both internal and external network security tools and providers and developing a roadmap to further improve network security</li> </ul> <p>These works are all aimed at improving the resilience and security of Council’s IT infrastructure and supporting the needs of other technology system users.</p>	
<b>P026</b>	<b>Online DA service</b>	<b>100%</b>
Comments	All assessment reports are made available now through DA Tracking.	

### 3b Promoting services

<b>S050</b>	<b>Lifelong learning opportunities</b>	<b>100%</b>
Comments	<p>Randwick City Library provides lifelong learning opportunities via talks, educational workshops and information in various formats including audio visual, print and electronic. The majority of electronic resources are accessible remotely 24/7. There were 709,390 searches of the online databases during the June quarter and 1,764 people attended the 203 different lifelong learning activities delivered. Key activities facilitated included eleven writing workshops, seven Mandarin language classes; 57 technology related classes and sessions (including two sessions run in Chinese language and one in Greek), 66 English Conversation classes and three sessions of an inclusive art group titled “MADE: Draw, Make, Imagine”, culminating in an art exhibition at Lionel Bowen Library.</p>	

### 3c Participation in decision making

<b>S051</b>	<b>Effective consultation plans</b>	<b>100%</b>
Comments	<p>Completed the Minimum Lot Size Review (initial consultation), Smart Cities Strategy, La Perouse Anzac Monument, Waste Management Strategy 2017-2030, and Resident Parking Scheme Surveys for KN1 and RA8. Ran consultations on the Draft Councillors Expenses and Facilities Policy, Birds Gully &amp; Bunnerong Road Flood Study, Draft Operational Plan and Budget 2018-19, Street Garden Policy and the</p>	

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	Planning Proposal to amend the Minimum subdivisions provisions. Commenced consultations on Walking and Cycling Improvements: Kingsford to Centennial Park, Resident Parking Scheme Survey for RA9 (extension) and Boat Trailer Parking Restrictions. Sought expressions of interest for the Night Time Advisory Committee. Continued Randwick Acts of Kindness and Light Rail Parking Recovery sites to allow ongoing access to the discussion forums on both sites.	
<b>S052</b>	<b>Social Media</b>	<b>100%</b>
Comments	Council continues to see strong organic engagement across its social media platforms, with video content continuing to perform well. Stories about the single-use plastic ban and about the boat trailer parking consultation piqued the community's interest, and content celebrating Anzac Day was shared widely. Whilst both Facebook and Instagram engagement grow steadily, Twitter mentions and engagement are slightly down as use of the platform across Australia declines.	

## 04 Excellence in Urban Design and Development

### 4a Improved design

<b>P027</b>	<b>Light rail strategic development</b>	<b>100%</b>
Comments	Negotiation is ongoing with TfNSW to achieve optimal urban design outcome for placement of Ausgrid pillars along alignment as part of electricity works. Design discussions regarding final layout of new Nineways intersection is ongoing.	
<b>P028</b>	<b>K2K urban design strategy and planning proposal</b>	<b>100%</b>
Comments	In the June Quarter, Council officers met and liaised with senior Department of Planning and Environment staff to discuss progress of the reporting of Council's Gateway Review Submission. Council officers also met with RMS and Transport for NSW as required under the initial Gateway Conditions imposed by the Department to clarify their requirements in relation to Council proposed planning strategy.	
<b>P029</b>	<b>Development Control Plan controls for K2K</b>	<b>100%</b>
Comments	Advice as above	
<b>P030</b>	<b>Design Excellence Panel</b>	<b>100%</b>
Comments	19 DAs were referred to the Design Excellence Panel during the June quarter	
<b>P031</b>	<b>Architecture Talks and Urban Design Awards</b>	<b>100%</b>
Comments	Architecture talk successfully held at Kensington Community Centre on 31 May and was also video recorded to promote talks to a wider audience. The topic for the second architecture talk to be held in September has been determined and preliminary planning underway to lock in a date, venue and consultation/communication plan.	

### 4b Robust development framework

<b>S053</b>	<b>DA Determination</b>	<b>100%</b>
Comments	In the June quarter, Council determined 202 DAs. The median (net) processing time for DAs was 32 days. Gross median processing time was 75 days with an average of 90 days.	

Code	Name	Progress Report Status
P032	<b>Review of DA processing framework</b>	100%
Comments	Key parts of the DA process have been reviewed and mapped.	
<b>5a Maximise open space use</b>		
P033	<b>Construct Coastal Walkway on Malabar Headland</b>	100%
Comments	The construction of the section of coastal walkway across Malabar Headland is complete with high Levels of user satisfaction reported to Council	
<b>5b Range of activities</b>		
S054	<b>Community programs at Des Renford Leisure Centre</b>	100%
Comments	DRLC achieved 985,640 visits for the 2017/18 financial year; a 5% increase on the previous year. Learn to Swim participation averaged over 4,500 weekly enrolments and gym membership maintaining over 2,400 week to week memberships for the year.	
P034	<b>Heffron Park Tennis centre</b>	70%
Comments	This is a major project planned to be delivered over 2 financial years. Construction of the tennis centre is continuing and is scheduled for completion in the 2018-19 financial year.	
<b>5c Open space creation</b>		
P035	<b>Advocate for Malabar Headland Access</b>	100%
Comments	Council continues to liaise with the Commonwealth Department of Finance in regard to management and maintenance works at the headland site.	
P036	<b>Open space opportunities in line with light rail</b>	100%
Comments	Continuing to work with TfNSW to achieve temporary activation of Meeks Street Plaza. Commitment obtained from TfNSW to complete landscape works including shade canopy at High Cross Plaza.	
<b>5d Innovative library programs</b>		
S055	<b>Community feedback on library services</b>	100%
Comments	Across Randwick City Library service in the June Quarter, 238,629 loans, 152,111 visits and 2,632 new memberships were recorded. Satisfaction surveys continue to be collected at all adult events. Across the June quarter, aggregate feedback indicated that these events met the expectations of 97% of participants and 97% rated their overall impressions as good or outstanding.	

Code	Name	Progress Report Status
P037	<b>Library resource acquisitions</b>	100%
Comments	<p>Randwick City Library has received 4378 new items for the collection, including 36 GoChip Beam portable Wi-Fi Media players. Patrons can download software to their tablet or smartphone, connect to the GoChip Beam, and stream Movies or Television shows to their device, or connect to play to their Smart TV. The library has acquired a collection of 60 Vox audio readalong titles with built in Audio players to support early literary. Both resources will be available soon.</p>	
S056	<b>Implement Library calendar of events</b>	100%
Comments	<p>In the June quarter, Randwick City Library ran 507 individual events, attended by 10,659 people. Regular preschool and children's activities and technology focused classes (such as the Talking Tech and TECHconnect series) continue to be strongly patronised. Post event feedback for adult events showed 97% of respondents rated that the event met their expectations and 97% rated their overall impression of the event as very good or outstanding. Highlights include author talks delivered by Kiera Lindsey, Alice Pung and Roy Williams; the launch of the Library publication "Stories from the Street"; and three events for Ride the HSC Wave.</p>	
S057	<b>Programs for children &amp; families</b>	100%
Comments	<p>During the June quarter, Randwick City Library delivered 197 activities for children, such as craft, children's book clubs, school holiday activities, baby lapsit and storytime to 7,144 participants. In the 2017-18 financial year, Randwick City Library delivered a total of 709 children's events with 26,900 attendees. This equates to approximately 14 activities and 517 attendees to children's events per week over the period.</p>	
S058	<b>Support literacy and numeracy</b>	100%
Comments	<p>The Launch into Learning collection now has over one hundred items and loans have increased to 467 this quarter. Exciting new materials have been added to the collection called VoxBooks, which engage reluctant readers and support children with learning difficulties.</p>	
S059	<b>Programs for seniors</b>	100%
Comments	<p>In the March quarter, 1647 seniors attended 181 sessions covering technology, singing, card games, chess, art and writing. The Senior Services area also hosted a book launch from our Writing for Pleasure group called Stories from the Street. Randwick City Library offered a total of 741 activities with 5,721 attendees for seniors in the 2017-18 financial year.</p>	
S060	<b>Implement Library Outreach Program</b>	100%
Comments	<p>Randwick City Library hosted a Join The Club Expo in Seniors Week that engaged the seniors' community with the many clubs and organisations in the Randwick Local Government Area. Our regular outreach to schools continued with engagement from Matraville Sports High School, Randwick Public School and Our Lady of the Sacred Heart among others. Mumsense at Royal Women's Hospital at Randwick connects new mums to Randwick City Library's services. A total of 18 outreach activities engaging 422 attendees was conducted in the June quarter.</p>	

Code	Name	Progress Report Status
<b>06</b>	<b>A Liveable City</b>	
<b>6a</b>	<b>Public asset management</b>	
<b>P038</b>	<b>Asset Management System</b>	N/A
Comments	This project has been postponed until next financial year as Council undertakes a broader analysis of its technology needs.	
<b>S061</b>	<b>Maintain drainage infrastructure</b>	95%
Comments	31 Drainage CRMs completed at 100% within the service level agreement. Completed 63 pit cleaning CRMs at 81% within the service level agreement.	
<b>S062</b>	<b>Maintain open space areas</b>	95%
Comments	During the June quarter, scheduled maintenance within parks, sports fields and other public areas was completed within or near service times. Requests from the community were completed on or near SLA times including coastal walkway maintenance (90%), nature strip maintenance (84%), noxious weed maintenance (100%), parks lighting maintenance (93%), playground maintenance (77%) and weed removal and spraying (92%). The sports field winter season is well underway and sports field booking allocation forms have been sent to all sporting bodies and clubs in preparation for the upcoming summer season.	
<b>S063</b>	<b>Maintain Council owned buildings and structures</b>	100%
Comments	During the June 2018 quarter, all scheduled maintenance for Council's owned buildings and structures were completed as per schedule. These services include general building maintenance, air conditioning, lifts and fire services. Council responded to other maintenance requests from internal and external customers which were completed on time.	
<b>S064</b>	<b>Maintain road pavement infrastructure</b>	90%
Comments	197 Potholes completed at 92% within the service level agreement. 31 Road pavement repairs completed at 89% within the service level agreement.	
<b>S065</b>	<b>Maintain footpaths</b>	96%
Comments	Footpath repairs - 108 completed at 94% within the service level agreement. Kerb and Gutter repairs - 45 completed at 97% within the service level agreement.	
<b>P039</b>	<b>Footpath Construction and Renewal Program</b>	100%
Comments	100% of the allocated footpath program has been completed.	
<b>P040</b>	<b>Road Rehabilitation Program</b>	100%
Comments	The roads program was completed to schedule with the exception of 3 streets which were rolled over into 2018/19 for technical or site or	

Code	Name	Progress Report Status
	operational reasons.	
<b>P041</b>	<b>Building Capital Maintenance Program</b>	100%
Comments	General maintenance of Council buildings has been completed for the current financial as scheduled.	
<b>P042</b>	<b>Drainage Program</b>	80%
Comments	Site constraints and technical reasons have resulted in several projects being deferred to the 2018/19 capital works program including Hayward Street, Kingsford, Hannan Street, Maroubra, Stewart Street, Randwick and Perry Street, Matraville. The detailed investigation for the Upper Dolphin Street portion of the Coogee Bay catchment is underway.	
<b>P043</b>	<b>Buildings for our Community Program</b>	100%
Comments	Wylie's Baths cottage upgrade - cottage works completed. Malabar Childcare Centre refurbishment - upgrade completed. Malabar Surf Rescue Boat Storage Facility upgrade - new works completed. The Heffron (gymnastics) Centre - planning underway. Heffron Netball Building upgrade - design development complete. Heffron Amenities south precinct - completed. Yarra Oval new storage - completed. Coogee Beach amenities - construction underway. Little Bay toilets upgrade - completed. Kensington Oval Grandstand upgrade - construction close to complete. Randwick Town Hall - construction underway. New synthetic sports field at Latham Park - completed.	
<b>S066</b>	<b>Business centre and beach cleaning</b>	85%
Comments	Business centre service levels have been generally met. Mechanical and manual services are provided daily or as required. Beaches are cleaned mechanically and inspected daily.	

## 6c Community safety

<b>P044</b>	<b>Harm prevention/intervention projects</b>	100%
Comments	During the fortnightly Coffee and Conversation Program, a number of health and community services providers were in attendance to deliver a range of harm prevention information and services to local residents living in public housing neighbourhoods. This include administering free flu vaccination, clinical nurses and GP, and early childhood specialists in attendance to provide relevant information to those in need. In the last 12 months, council staff supported a number of harm prevention projects delivered by local services, including Youths Off the Street and Kool Kids Club in the South Ward.	
<b>S067</b>	<b>Implementation of Safety by Design Provisions</b>	100%
Comments	The protocol has been finalised and Council continues to work collaboratively with the NSW Police Force in the implementation of safety and security initiatives.	
<b>S068</b>	<b>DA Police Protocol</b>	100%
Comments	No DA has been referred to NSW Police Service	



Code	Name	Progress Report Status
<b>S069</b>	<b>Eastern Suburbs Liquor Accord</b>	<b>100%</b>
Comments	In the June 2018 Quarter Council made twelve (12) submissions to the Independent Liquor and Gaming Authority in respect to liquor licence applications and a total of fifty (50) submissions were made in the 2017/18 year. Council officers attended one meeting of the Eastern Beaches Liquor Accord in the June 2018 Quarter.	
<b>P045</b>	<b>Surf and Water Safety Education Program</b>	<b>100%</b>
Comments	This project has been completed.	
<b>S070</b>	<b>Building regulation and compliance</b>	<b>100%</b>
Comments	In the June 2018 Quarter Council investigated 143 building and compliance related customer related action requests (1163 YTD), undertook 58 swimming pools inspections (375 YTD) and issued 12 swimming pool certificates of compliance/non-compliance (72 YTD).	
<b>S071</b>	<b>Building Certification and Fire Safety Programs</b>	<b>100%</b>
Comments	In the June 2018 Quarter, Council issued 12 Construction Certificates (44 YTD) and 2 Complying Development Certificates (19 YTD) and carried out 70 building inspections (389 YTD), 103 fire safety assessments/inspections of existing buildings (512 YTD) and processed 204 fire safety statements/certificates (1611 YTD).	
<b>S072</b>	<b>Food safety programs</b>	<b>100%.</b>
Comments	In the June 2018 Quarter, Council carried out a range of regulatory activities including responding to 117 environmental health/public health customer action requests (YTD 642), 170 primary food premises inspections (YTD 779) and 82 re-inspections of food premises (YTD 396), approved 29 temporary food vendor/stalls (YTD 324) and issued 3 notices/orders or penalty notices (YTD 20).	
<b>S073</b>	<b>Water quality at DRLC</b>	<b>100%</b>
Comments	The Des Renford Leisure Centre achieved 100 per cent compliance with the NSW Health Guidelines for Public Swimming Pools at all times during the 2017/2018 financial year. Independent laboratory water tests and NSW Health Department checks were regularly conducted with the facility achieving outstanding results for all bodies of water.	
<b>P046</b>	<b>Road safety education</b>	<b>100%</b>
Comments	The Council finalised the car seat fitting vouchers program during May. A total of 1723 vouchers were distributed throughout the year to people who live and work in the City of Randwick. However, only 692 were redeemed at local restraint fitters, this represents only a 40% redemption rate, which is very similar to last year. A "Stepping-on" presentation delivering information to older people about being safe pedestrians, was delivered at the Prince of Wales Hospital and a GLS Workshop for parents and supervisors of Learner drivers. RMS funding grants for the 2018-2019 were applied for during this time.	

Code	Name	Progress Report Status
<b>6d Strategic land use framework</b>		
<b>P047</b>	<b>District Planning Strategy</b>	100%
Comments	The Eastern City District plan was finalised in March of this year and the Council is now in the process of implementing the plan's priorities and actions. A key action of implementing the plan is preparing a Local Strategic Planning Statement and a local housing strategy. The Council has submitted an application to the Department of Planning and Environment for funding under its Accelerated LEP review funding program. It is expected that the Council will know whether it has been successful in its application for funding in August.	
<b>P048</b>	<b>ePlanning opportunities</b>	100%
Comments	Improvements applied to 3D Model for Randwick Town Centre with base layer data being undertaken for Councillor briefing in August 2018.  Completed bulk updating for Kensington and Centennial Park Flood Study and associated data integrity checks.  Deletion of title descriptions on templates of, and investigations into the future use of electronic signatures on, Section 10.7 Certificates, undertaken.	
<b>P049</b>	<b>Regional planning influences</b>	100%
Comments	Council officers have participated in the Southern Sydney Regional Organisation of Councils working committee on a review of the State Environmental Planning Policy Affordable Rental Housing 2009 and its regional impact across the organisation of Councils.	
<b>P050</b>	<b>s.94A Development Contribution Plan</b>	100%
Comments	Updating of the S.94A Plan is on hold pending the outcome of the gateway review for Kingsford and Kensington Town Centres Planning Proposal. The Gateway Review will address the requested removal of the Community Infrastructure Charge which is a condition of the Gateway Determination for the Planning Proposal. Council is also awaiting for further information regarding the DPE position on a s94A Plan for the town centres.	
<b>S074</b>	<b>Home maintenance and modification program</b>	100%
Comments	During the 2017/18 financial year, the service completed a total of 1,940 completed jobs. All job targets fully met.	
<b>S075</b>	<b>Council's affordable rental housing portfolio</b>	100%
Comments	All 20 affordable housing dwellings are fully tenanted. Land classification process undertaken for the Council's 4 units located at Minneapolis Crescent, in accordance with the requirements of the Local Government act, has now been successfully completed. Tendering process to commence in the new financial year to identify a Community Housing Provider to manage the Council's Affordable Rental Housing Program for the next 5 to 10 years.	
<b>P051</b>	<b>Affordable housing</b>	100%
Comments	The Council was successful in its inclusion in SEPP 70 earlier this year. An affordable rental housing scheme which utilises SEPP 70 has been proposed for the Kensington and Kingsford town centres which is with the Department of Planning and Environment for assessment. This scheme aims to deliver more than 200 affordable dwellings for key workers in the LGA. Additional affordable rental housing schemes will be investigated to apply within the LGA as part of Council's work on its local housing strategy.	

Code Name

Progress Report Status

## 6f Distinctive neighbourhoods

<b>P052</b>	<b>Randwick Junction commercial centre urban design review in line with light rail</b>	<b>100%</b>
Comments	Presentation material has been prepared and completed for a Councillor briefing scheduled for August. Framework for the Randwick Junction Town Strategy document has been prepared and write-up of the document is underway.	

## 07 Heritage that is protected and celebrated

### 7a Heritage

<b>S076</b>	<b>Promote heritage services and collections</b>	<b>100%</b>
Comments	Randwick City Library held 7 heritage-related events with 298 people attending. A highlight was the Ancestry.com training for the public, conducted by staff in partnership with the Cape Banks Family History Group. The History of Long Bay Gaol by Patrick Kennedy, which the local studies librarian assisted with research, was launched. The History of Maroubra Speedway has also been added to the library collection, after years of research assistance.	
<b>P053</b>	<b>Accessible heritage material</b>	<b>80%</b>
Comments	Migration of heritage assets to the Portfolio Platform has continued with 314 assets uploaded. Staff are preparing for data going live and are working with the National Library staff to ensure TROVE harvesting can continue to occur from the library's collection.	
<b>P054</b>	<b>Heritage item maintenance</b>	<b>100%</b>
Comments	Investigation of Heritage Division procedures for carrying out repair and maintenance works to La Perouse Museum undertaken.	
<b>S077</b>	<b>Heritage consideration of developments</b>	<b>100%</b>
Comments	During the June quarter, specialist heritage advice was provided on 40 DAs. Consultant heritage advice was sought in relation for a further 10 DAs. Four heritage minor works confirmations were raised.	
<b>S078</b>	<b>Heritage documentation</b>	<b>100%</b>
Comments	Copies of 60 Heritage Data Forms in State Heritage Inventory format have been provided to the Heritage Division for uploading on the State Heritage web application.	
<b>P055</b>	<b>LEP amendments</b>	<b>100%</b>
Comments	<p>A draft amendment to RLEP 2012 to allow the subdivision of existing attached dual occupancies was submitted to Parliamentary Counsel for legal drafting.</p> <p>A Gateway Determination was issued by the Department of Planning and Environment for the Planning Proposal for the extension of the Dudley St Heritage Conservation Area and listing of properties within this area. The Planning Proposal was placed on public exhibition.</p>	

Code	Name	Progress Report Status
<b>8a vibrant commercial centres</b>		
P056	Local business study	100%
Comments	Business counts for Kingsford and Kensington are planned for August 2018. Planning for the comprehensive business counts/audit for the Randwick City town centres is still underway and scheduled to begin September 2018. Australian Business Register data will be used as well as Esri mapping in order to be able to map business activity across Randwick City.	
P057	Visitor destination	100%
Comments	Planning is underway for the 2018 Kingsford Noodle Markets and discussions have been held with the Kingsford Chamber of Commerce and Transport for NSW to develop a promotional program to attract people to the Kingsford/Kensington town centres during the extended Light Rail construction period. Win Dinner on Us stalls promoting local food businesses are currently in planning to be held at the Eco Living Expo in September and the Kingsford Noodle Markets in November.	
<b>8b Hospital and University Precinct</b>		
P058	Health and Education Precinct master planning	100%
Comments	The Greater Sydney Commission has prepared a draft place strategy with input from the core partners UNSW, RCC and Health Infrastructure for the Randwick Collaboration Area. The draft strategy is to be considered for endorsement by the full committee of the GSC in September 2018.	
<b>8c Effective partnerships</b>		
S079	Business and economic networks	100%
Comments	The Randwick Business and Economic Leadership Forum has been scheduled for 31 October 2018 and is currently under development. Council will be holding a business event on 4 October to celebrate the NSW State Government Small Business October promotion. This event will be held in partnership with the Juniors Club in Kingsford. All Light Rail Business Activation Meetings with Transport for NSW have been attended. Local business workshops have been attended.	
S080	Online economic information	100%
Comments	Council continues to support and promote local business. Free Online Business Skills Workshops in partnership with Realise Business for businesses along the Light Rail alignment were held in April, May and June. Local demographic workshops are currently being developed for presentation at local business associations.	
<b>8d Tourism</b>		
P059	Sustainable tourism management	100%
Comments	Council hosted all Randwick City Tourism Inc (RCT) Executive Committee meetings and provided updated local and international tourism statistics, current tourism information and information of general interest. Due to the success of the 2017 Tourism/Visitor related Economic Leadership Forum that was undertaken in partnership with RCT another 2018 partnership for a Forum to be held late 2018 is under discussion.	

Code	Name	Progress Report Status
<b>09 Integrated and Accessible Transport</b>		
<b>9a Active transport network</b>		
P060	<b>Randwick City Bike Plan</b>	100%
Comments	Council continues to work on the detailed concept design of two major separated cycleway projects and Community Consultation was commenced. We are also implementing recommendations arising from Council's new Bicycle Advisory Committee.	
P061	<b>Pedestrian accessibility</b>	100%
Comments	RMS has advised that Randwick Council was successful in its funding applications for the following projects: <ul style="list-style-type: none"> <li>• Development of stage 2 of the pedestrian wayfinding strategy to support the light rail.</li> <li>• Installation of a raised pedestrian crossing at the Clovelly Road / Fern Street and Mount Street intersection, Clovelly</li> </ul> We also continue to examine locations where pedestrian access may be improved (eg at the end of King Street etc).	
<b>9b Sustainable transport</b>		
P062	<b>Promote private vehicle alternative transport</b>	100%
Comments	Council continues to explore locations for the parking and charging of electric vehicles - in conjunction with Waverley and Woollahra Councils. We also continue to make available free brochures providing informative walking and cycle maps at various outlets such as bike shops, the University of NSW, community centres and our Customer Service Centre.	
S081	<b>Council's fleet emissions</b>	100%
Comments	Total fuel use of Council passenger vehicles and plant combined for the June 2018 quarter is 160,430 litres producing 411 tonnes of CO <sup>2</sup> -equivalent.	
<b>9c Integrated transport</b>		
P063	<b>Work with key stakeholders during light rail implementation</b>	100%
Comments	Council continues to assess traffic control plans submitted, particularly from the perspective of pedestrian and cycle safety.	
<b>9d Traffic management</b>		
P064	<b>Road safety initiatives</b>	100%
Comments	Analysis of existing 'blackspot' crash locations was continued - preparatory to next year's 'Blackspot Submissions'. Implementation of the adjustments to the Anzac Parade / Pozieres intersection was completed to address the rate of collisions at this site.	
S082	<b>Implement parking patrol programs</b>	100%
Comments	In the June 2018 Quarter, Council responded to 1367 customer requests regarding parking concerns (YTD 5036) all of which were actioned within the SLA timeframe.	

Code	Name	Progress Report Status
<b>9e Parking management</b>		
P065	Area based parking scheme	100%
Comments	Significant work was undertaken regarding the review of the Resident Parking Scheme – including the roll out of new areas and the processes for many of the Resident Parking tasks.	
P066	Commercial Centre Parking Management Strategy	25%
Comments	This project had no planned activity for this reporting period.	

**10 A Healthy Environment**

**10a Leader in environmental sustainability**

S083	Sustainability calendar of events and workshops	100%
Comments	June quarter saw 6 courses and workshops completed with 111 participants attending organic gardening; permaculture orchard; sustainability leadership; aquaponics; keeping chickens, bike maintenance and biodynamics (Barrett House). Switch your Thinking on Plastics event held at Coogee beach with 1500 additional participants supported by groups including Responsible Cafes; Responsible Runners; Ocean Action Pod; Drumming Monkeys; Circus Solarus. Permabees and Eco Heroes volunteers had > 60 each Friday and 26 respectively. Celebrating Biodiversity for Earth Hour with WWF at the nursery attracted approx. 300 participants, while Marine Program had approx. 800 attendees	
S084	Sustainability projects with external partners	100%
Comments	Switch your Thinking on Plastics event conducted at Coogee Beach with partnering support from Responsible Cafes; Responsible Runners; Total Environment Centre; Circus Solarus; Boomerang Bags; and Amazing Drumming Monkeys. Celebrating Biodiversity event for Earth Hour with WWF at Community Nursery.	
P067	3-Council collaboration	100%
Comments	Compost Revolution results for end of financial year showed: Randwick total tonnes diverted estimated at 534 tonnes of waste diverted from total of 1111 tonnes saving \$524K landfill disposal costs. Solar My Schools has additional 3 schools working on PV installation with Emmanuel due in quarter.	
P068	Garden & other school sustainability projects	100%
Comments	3 school excursions at Randwick Community Centre with 230 students. 2 schools supported from Council's Bushcare program with Native Havens. Six environmental school grants applied for in first round of consolidated environmental education school grants from Council.	

**10b Management of environmental risks**

P069	Sustainability framework	100%
Comments	Environmental levy project survey completed over quarter (approx. 160 completed surveys) to contribute toward data for continuing environmental levy (approx. 440 surveys completed to date).	

Code	Name	Progress Report Status
<b>P070</b>	<b>Floodplain risk management</b>	<b>100%</b>
Comments	The public exhibition of the draft Flood Study for the Birds Gully and Bunnerong Road Catchment is complete. Comments are being reviewed before recommending final version of the study for adoption. The Clovelly Flood Study is continuing. Council is working on the Clovelly catchment flood study in conjunction with Waverley Council. The revised Kensington-Centennial Park Floodplain Risk Management Study and Plan has been completed and the Floodplain Management Committee has recommended that the Study and Plan be placed on public exhibition. The public exhibition is planned for September, 2018.	
<b>S085</b>	<b>Tree work applications</b>	<b>100%</b>
Comments	Tree Permit Applications and DAs for tree works continued to be processed throughout the quarter at the target service level.	
<b>P071</b>	<b>Climate change education</b>	<b>100%</b>
Comments	Resilient Sydney strategy launched in conjunction with participating Councils including Randwick, covering Climate Change measures.	
<b>10c Biodiversity and natural heritage</b>		
<b>S086</b>	<b>Bush regeneration and revegetation program</b>	<b>100%</b>
Comments	Commenced bush regeneration work at an ecologically significant site at Harvey St South (Prince Henry - Little Bay). All 27 Council managed bushland sites received prescribed weed control treatments and other priority works during the June quarter. All budget forecasts were met for the financial year. Bushcare volunteer hours exceeded the previous year's record as volunteer numbers continue to increase.	
<b>S087</b>	<b>Noxious and environmental weeds, and pest animal control</b>	<b>100%</b>
Comments	All requests for noxious weed control received during the June quarter completed within the SLA time requirement. All requests for other invasive species information such as pest animals were met. Updated Department of Primary Industries Biosecurity reporting database with required RCC inspection information.	
<b>P072</b>	<b>Street tree planting program</b>	<b>100%</b>
Comments	The Street Tree Planting Program is complete. Approximately 57 street trees planted throughout the City during the quarter.	
<b>10d Sustainable waste technologies</b>		
<b>P073</b>	<b>Waste Strategy</b>	<b>100%</b>
Comments	Council's Waste Management Strategy 2017-2030 has been adopted by Council at its Ordinary Council Meeting on 22 May 2018. The Strategy has a target of 70% recycling and 75% landfill diversion by 2022. Council will treat all its waste prior to sending to landfill by 2025 and will reduce waste generation, incidence of problem waste, illegal dumping and littering. Kerbside recycling and processing garbage at Mechanical and Biological Treatment (MBT) facility contributed to 55% landfill diversion rate this quarter.	
<b>S088</b>	<b>Waste Collection Services</b>	<b>100%</b>

Code	Name	Progress Report Status
	<b>Comments</b>	Council collected 10,152 tonnes of waste and recycling material through its waste collection services. Of the domestic garbage collection, 3932 tonnes were collected from the recycling and green waste bins.
<b>P074</b>	<b>Illegal dumping management</b>	100%
	<b>Comments</b>	During this quarter 3,069 illegal dumping incidents were reported, of which 11 were investigated.
<b>S089</b>	<b>Waste education programs</b>	100%
	<b>Comments</b>	As part of Council's community education 120 students received waste and recycling information at two local primary schools. Waste education provided to more than 50 community members during the World Environment Day trivia night and to staff at lunch time trivia.

### 10e Water conservation

<b>S090</b>	<b>Water conservation</b>	85%
	<b>Comments</b>	Magflow water meters installation completed. Council saved 181 million litres of potable water and water consumption cost of \$362,000 from the use of water conservation projects in the June quarter.
<b>P075</b>	<b>Stormwater, rainwater and wastewater harvesting projects</b>	100%
	<b>Comments</b>	Depot Water Treatment Plant upgrading completed.
<b>P076</b>	<b>Irrigation Management System</b>	100%
	<b>Comments</b>	Council has installed an irrigation Management System to improve how we manage water resources and maintain our open spaces.

### 10f Energy conservation

<b>S091</b>	<b>Energy saving projects</b>	100%
	<b>Comments</b>	Energy consumption across Council sites (excluding street lighting) for the June quarter was 8,135 gigajoules comprising 4,582 GJ of electricity and 3,553 GJ of gas. This energy consumption emitted 1,253 tonnes of CO <sup>2</sup> -equivalent greenhouse gas during this period. Improved data availability now incorporates electricity from street lighting consumed 5432 GJ of energy which produced 1,428 tonnes of CO <sup>2</sup> -equivalent and now shows total energy use (electricity and gas with street lighting included) at 13,567 GJ of energy and 2,681 tonnes of CO <sup>2</sup> -equivalent for the June 2018 quarter.
<b>S092</b>	<b>Renewable energy projects</b>	100%



Code	Name	Progress Report Status
Comments	<p>During the June 2018 quarter, Council generated around 39.5 megawatt hours of electricity from renewable energy installed on Council buildings (equivalent to 143 GJ). The reduction in energy generation reflects the natural decrease in solar energy closer to winter.</p>	