

Code Name

Progress Report Status

01 Leadership in Sustainability**1a Vision for Randwick City Council**

P001	Council's planning and reporting	75%
Comments	The December 2018 quarterly report was endorsed at February 2019 Council. Updated Integrated planning documents were adopted at February extraordinary meeting. Council's application for a special rate variation was lodged with IPART on 11 February 2019.	
P002	Update the Long Term Financial Plan	100%
Comments	Updated Long Term Financial Plan was endorsed at extraordinary Council Meeting 12 February 2019.	
S001	Monitor Council's financial performance and position	75%
Comments	Financial performance indicators for the third quarter of the financial year are tracking on or above target.	
S002	Collaboration around CCTV and other crime prevention measures	75%
Comments	Technology Systems and Health, Building and Regulatory Services staff assist the NSW Police with operation of the CCTV system at Coogee Beach. NSW Police have been issued with two iPads allowing control of the CCTV cameras from any location with mobile coverage. These iPads were used extensively in support of Coogee Carols, Christmas Day, New Year's Eve and Australia Day events.	
P003a	Business system related projects – Digital Strategy	75%
Comments	Implementation of the DRLC Leisure Management system now complete. Improvements have been made to the Waste Management System which is used to manage the waste services contract and on call clean ups.	
P003b	Technology systems related projects – Digital Strategy	75%
Comments	<p>During the quarter Technology Systems acquired a test suite of infrastructure to validate the proposed LoRaWAN infrastructure for Coogee Beach and Kingsford and Kensington Smart Parking projects.</p> <p>Council's wifi network was extended throughout the Heffron Park amenities buildings; beach cameras were upgraded at Coogee and Maroubra Beaches; and a new beach safety camera was commissioned at Little Bay along with a live streaming camera and free wifi at the beach.</p> <p>In January average use of the Coogee Beach free wifi service was 90 concurrent connections during the daytime periods, higher on public holidays or particularly hot days reaching a peak of 175 simultaneous connections on New Year's Day. The forward design for extending the wifi network to Maroubra Beach central zone near the lifeguard station continued, and orders were placed for extending the wifi network to the Clovelly Beach precinct.</p> <p>In the month of March, close to 3.2TB of mobile data was transferred to mobile users using Council's wifi network; with 34,870 sessions of wifi use recorded across Randwick City. The use of wifi was presented via a Councillor report for their information in the Councillor bulletin distributed in early April.</p>	
P004	Spatial related projects – Digital Strategy	75%
Comments	In the process of preparing maps for proposed trial locations for parking recovery strategy of installation of vehicle detection sensors, and dynamic signage. Aim is to build a real time app or service to guide user to the available parking space using sensors to detect the occupancy status of parking space.	
P005	Prepare a new Recreation Needs Study	75%
Comments	Continuing review and gap analysis of existing Recreation Needs Study as background to a new Study to be carried out in the 2019-20 financial year.	

Code	Name	Progress Report Status
P006	Prepare a 'Living the green strategy'	75%
Comments	Background investigations and a gap analysis completed to identify necessary components of Green Infrastructure Strategy and areas of required new work. Draft Strategy on track to be completed by the end of the next quarter.	

1b Leadership

P007	ICARE corporate values	75%
Comments	Values applied in the attraction and selection of new employees and in the development of various initiatives.	
P008	Leadership capability	75%
Comments	Courageous Conversations Frontline Leadership training underway at the depot. Australasian Management Challenge Team preparation training underway.	
P009	Attraction and retention	75%
Comments	Tender process underway for procurement of new eRecruitment system. Tender process underway for medical and health related services. Planning underway for advertising and interviewing enhancements.	
S003	Media and public comment management	75%
Comments	Randwick Council responded to 46 requests from media outlets for information and/or public comment during the January to March quarter. Topics included Council events such as Australia Day Citizenship Ceremony and The Spot Festival, drowning deaths at Clovelly and Maroubra, Council's response to the demolition of the Sydney Football Stadium, proposed development at Maroubra Bowls Club, parking penalties, short-term holiday rentals, asbestos remediation works at Joongah St, incidents of dog baiting in Coogee and our Coogee Smart Beach policy.	
S004	Promote Council's achievements	75%
Comments	Randwick Council issued 19 media releases during the January to March quarter covering topics such as our Australia Day event, joint council Lifeguard Challenge, new litter bins in La Perouse, opposition to the Sydney Football Stadium demolition, using quad bikes to inspect footpath condition, new items accepted at our Recycling Centre, the proposed continuation of the Environmental Levy, The Spot Festival, Coogee Bay Road upgrades continuing, highlights of Feb and March Council meeting, new technology being implemented at Coogee beach, compostable dog poop bags, pensioner ratepayer rebate, naming of Newmarket streets, the Vision 2040 consultation and the Coogee Surf Club upgrade.	
P010	Learning and Development Strategy	75%
Comments	Delivery of ICARE Learning program to employees.	
P011	Employee engagement & wellbeing	75%
Comments	Befit weekly fitness program and monthly lifestyle lunches to engage and support the wellbeing of employees. Preparing for roll out of new online employee engagement survey tool for all employees.	
P012	High performance culture	75%
Comments	All key HR processes are mapped in preparation for new intranet. All policy content is being reviewed and updated, and policy format is being updated to new policy template.	

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S005	Provision of Business Papers	75%
Comments	100% of business papers for Council meetings have been posted on the website by the Wednesday prior to each meeting. 100% of business papers have been made available for Councillor and staff access by Tuesdays (1 week) prior to each council meeting.	
S006	Government Information (Public Access) Act 2009 compliance	75%
Comments	Four (4) formal GIPA applications were dealt with during the quarter. All (100%) were determined within the statutory timeframe (being 20 working days). 375 access to information requests (informal GIPA requests) were dealt with during the quarter. 93% (or 347 of 375 applications) were dealt with within the service standard (being 5 working days).	
S007	Compliance with purchasing procedures	75%
Comments	Purchase order audits indicated 96% compliance with the purchasing procedures for the quarter. The last physical audit of the store's inventory undertaken in December 2018 indicated a 99% accuracy of stock items. All tenders undertaken in the quarter were 100% compliant with legislative requirements.	
S008	Council's Property portfolio	75%
Comments	Council owned and managed properties are managed in accordance with legislative requirements and lease / licence agreements terms and conditions. 139 occupation of footway agreements and 144 lease or licence agreements are in place.	
S009	Council's Insurance Program	75%
Comments	2018-19 insurance renewals are complete. Public liability/professional indemnity claims are managed by Echelon Australia. Property, motor vehicle, marine and other claims are managed in house.	
S010	Electronic Document Management System	75%
Comments	Ongoing HPCM training for all new and existing staff (Beginner, Basic, Advanced and one-on-one) continues, along with information and training sessions tailored for specific Departments. All overdue reports were presented to MANEX and Joint MANEX each week. Utilising the iFerret application, statistical reports have been provided and reported to MANEX on the number of documents saved in HPCM versus ones saved on the Network directories. Information sessions to all staff made available regarding transition to closure of the network drives and the requirement for increased TRIM usage.	
S011	Management of information	75%
Comments	All the projects contained in the Archives Project Plan 2017-2021 are either complete or up-to-date, including: GA39 & GDA45 implementation, electronic media, archiving of records (existing and new), procedures updates, physical holding accessibility and managing the flow of archives.	
P013	Local Planning Panel review	75%
Comments	A detailed review of the panel's performance over the first year of operation has been undertaken. The outcomes from the review will be reported to the Council at their 30 April 2019 meeting.	
S012	Financial operations, systems and information	75%
Comments	All financial operations policy, procedures and legislative requirements were achieved in the March quarter. Key financial functions include rates, debtors, accounts payable, GST, FBT, investments, payroll and cash management.	
S013	Rates and charges	75%
Comments	The 2018-19 Rate Levy was issued in accordance with legislative requirements incorporating new SRV increase and introduction of Port Botany Business rate. The third instalment was due 28 February 2019. Additional \$75 pensioner concession introduced for 2018-19.	

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S014	Maximise returns of Council's investment portfolio while minimising risk	75%
Comments	Council's investments have been maintained in accordance with the adopted policy. No capital loss or investment defaults occurred in the March quarter. Monthly investment reports have been provided to Council and the investment position referred to the Internal Audit Committee for consideration. Investment returns exceed industry benchmark. Investment Policy reviewed November 2018.	
S015	Provision of financial information, advice and reports	75%
Comments	All internal and external financial reporting requirements were met for the third quarter of the financial year. The December quarter budget adopted by Council. The March quarter budget review is underway.	
S016	Customer service requests	75%
Comments	Council received 12,000 service requests during the March quarter of which 93.71% were completed within the service level agreement timeframe. 30,087 phone calls via the call centre during this period of which 3.05% were abandoned. Council's target is to have fewer than 5% abandoned calls on average.	
S017	Business programs and systems	75%
Comments	Implemented the ATO compliance changes to the Payroll system, i.e. STP (Single Touch Payroll). Technology zone upgrade to release 2018B. Implemented digital signature with changes to document delivery (emailing) for 149 and 603 certificates. Created new service request types in Pathway for internal requests for Council buildings maintenance.	
S018	Information technology infrastructure	75%
Comments	<p>During the quarter the major transformation of Council's datacentre infrastructure to deliver high performance server infrastructure in two new facilities at Equinix and Global Switch was delivered. All 180 existing on premise servers were migrated from the onsite historic systems to the new systems with only seven hours of overtime required and no disruption to business systems or operations. The onsite servers have been shut down and the equipment removed for secure disposal by a contractor.</p> <p>Council's business continuity arrangements now no longer depend on the IT servers onsite at the Administration Centre, Council operations can continue from multiple locations via the high speed data network. As part of the project, the primary telephone lines, internet connection and connectivity to small sites has been relocated from the Administration Centre and Lionel Bowen Library to the new colocation facilities to remove further dependencies and improve capacity from 200Mbit to 500Mbit for internet connectivity at each site.</p> <p>Improvements to CCTV governance were implemented during the quarter with all access now logged through a centralised infrastructure server, permissions further controlled to reduce access to CCTV to only those staff who have a critical business need to access the system.</p> <p>Patching compliance rates continue above 99.5% and no security vulnerabilities reported during the quarter.</p>	
S019	Information technology support	75%
Comments	<p>The Service Desk team delivered support at a high level during the quarter, managing 2,526 support requests during the quarter with 95% meeting established service level agreements.</p> <p>Approximately 10% (55) of the Council's desktop fleet were refreshed with either new mobile devices such as Surface Pros or laptops or new desktop equipment as part of Council's mobile workforce strategy to allow those staff that need to be mobile to work outside the office but with access to all of Council's information holdings.</p> <p>New wireless presentation technology was deployed to a number of Council meeting rooms to eliminate trip and fall hazards from within these rooms.</p> <p>All point of sale equipment at Des Renford Leisure Centre was refreshed with new equipment and for the first time EFTPOS transactions were integrated into the software solution as part of the upgrade to the Envibe product.</p>	
S020	Information technology business processes	75%

Code	Name	Progress Report Status
Comments	Review of the invoicing process for the Licensing department continues with testing in progress with the HBRS department. Review of changes to Pathway document delivery. Review document signing-off processes to facilitate implementation digital signatures. Review of the intranet content and forms and business processes is underway in preparation for the new intranet and digital work space.	
S021	Information technology development & integration	75%
Comments	New online forms which integrate to Pathway CRM system are now available on the website. Improved the report portal, including TechnologyOne reports as well as Pathway reports for self-service access to data.	
S022	Maintenance of the Name and Address Register	75%
Comments	In the Corporate Name and Address Register, over 1,426 contact details were updated, and 1,828 name and address data integrity anomalies were corrected. One staff member received detailed training at the level of Name and Address Officer level.	
S023	Workers compensation program	75%
Comments	Workers Compensation claims managed. Claims Performance Measure below industry average.	
P014	WHS management systems	75%
Comments	Procedures finalised for Personal Protective Equipment and provided to MANEX for endorsement. Revision of the WHS Management System procedures continue.	
P015	Encourage employee wellbeing	75%
Comments	Free annual flu vaccination will commence in May 2019 at several Council's sites and is available for all staff.	
P016	Workplace Health and Safety Strategy	75%
Comments	Return to Work Program has been approved and released to Council's staff. Alcohol and Other Drugs Policy and Procedure under consultation.	
S024	GIS Services	75%
Comments	During the March quarter, 17 new map layers were created for internal use. 29 map layers were updated including those displaying the location of resident off street parking areas, traffic count, housing commission sites, and capital works map layers. 61 cartographic maps were produced including maps of capital works program, bike accident locations 2013 to 2018, Spot Festival site map, and smart parking locations initial draft.	
S025	Online maps	75%
Comments	Online static maps include maps of new resident parking permit areas CO1, CO2, CO3 and CO5.	
S026	3D mapping	75%
Comments	The total area of Randwick City modelled in 3D is 5km ² .	
S027	GIS infrastructure	75%
Comments	GIS environment system uptime was 99% for the March quarter.	

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1c Continuous improvement

P017	Business Excellence Framework	75%
Comments	The focus has been on strategy via the Vision 2040 workshops.	
P018	Internal Audit Plan	75%
Comments	Implementation of the Audit Plan is on schedule.	
P019	Crisis Management and Business Continuity Plan testing	75%
Comments	Business Continuity Sub Plans being reviewed by Managers.	
P020	City Plan Indicators	100%
Comments	The 2018-19 Annual Report outlined relevant data / indicators.	
P021	Enterprise Risks	75%
Comments	Risk Register review workshops have been undertaken with majority of teams.	

02 A Vibrant and Diverse Community

2a Meeting Community Needs

P022	Community initiatives	100%
Comments	Communications Strategy for promoting Community Services Awards nominations completed. Staff completed the development of a consultant's brief to seek quotations for an arts and culture study to support the development of the Council's creative arts and cultural strategy. Study is scheduled to commence in early May following appointment of successful consultant.	
P023	Information sharing regarding disability services	100%
Comments	Council officer attended as guest speaker to present information on disability and aged services to three local community groups – Malabar Combined National Seniors Branch, Maroubra Combined Probus Group and Malabar Combined Probus Group.	
S028	Interagency meetings	75%
Comments	Community Development Project officers continue to attend and chair interagency meetings on a regular basis to acquire emerging needs information and up to date information about issues impacting on support service providers and local residents in need of support services. Meetings attended in this quarter included the Eastern Sydney Youth Services Network whereby the Council officer participated in a youth services review and mapping meeting.	
S029	Implement the subsidised rental policy	75%
Comments	Community tenancies are managed in accordance with legislative requirements and lease or licence agreements. 45 tenancies provided with subsidies under the Community Facilities Management Policy.	

Code	Name	Progress Report Status
S030	Moverly Children's Centre	75%
Comments	The childcare centre provided a series of orientation meetings for parents of newly enrolled children. The Centre is currently operating at 92% capacity.	
S031	Multipurpose centres plans of management	75%
Comments	Budget forecasts have been achieved for both multi-purpose centres – Randwick Community Centre and Prince Henry Centre (PHC). At the PHC, 51 events were held (37 commercial/14 non-commercial) during the March quarter. At the Randwick Community Centre, 128 bookings took place (2 commercial/122 non-commercial).	
P024	Enhancing mobility access to beaches	100%
Comments	All access beach matting for wheelchair users has been installed at Malabar Beach and all works completed. All patrolled beaches have accessible beach wheelchairs for public use.	
S032	Translated content on Council's website	75%
Comments	Randwick City Council provides information in five languages on its website (Chinese – traditional, Spanish, Russian, Indonesian and Greek). During the March Quarter there were 806 page views with 622 unique page views. Content translated into Chinese continues to be the most visited page, with 476 page views (accounting for 59.1% of traffic to the translated content section of Council's website).	
S033	Project coordination to support our CALD community	75%
Comments	Randwick City Library has current partnerships with The Korean Cultural Centre, City East Community College, Randwick TAFE and the Ethnic Community Services Co-operative (formerly Eastern Suburbs Multicultural Access Project). Randwick City Library delivers community-led storytelling for children in 7 CALD languages – French, Russian, Chinese, Korean, Japanese, Portuguese and Spanish. In addition to providing our popular English Conversation Classes, we also host a book club for people from non-English speaking backgrounds. As part of our Harmony day event in March, we strengthened our contact with the Indonesian Consulate through engagement with Consular representatives at the event.	
S034	Library community language collections	75%
Comments	In the March quarter, the Culturally and Linguistically Diverse (CALD) community borrowed a total of 8,929 items from Randwick City Library's core collection of 7 languages. A further 201 items were borrowed by customers from the State Library's collection in this quarter.	
S035	Provision of programs and activities for CALD community	75%
Comments	In the March quarter, there were 1,225 attendees at 63 CALD specific activities, which included our highly popular Multicultural March and Harmony Day activities featuring the traditional music of our CALD community. In addition, we started another year of our integral English Conversation classes.	
P025	Library focus on accessibility and inclusivity	75%
Comments	The library has initiated a new collection of storytelling devices for children who speak Chinese. The library provides a safe space for some people with disabilities to volunteer and contribute to the community. The library continues to foster inclusivity with events such as Harmony Day which brings our community together as a whole.	
P026	Improving community resilience and knowledge/access to support services	75%
Comments	In February, a <i>Hearing Loss Information Session</i> was held at Margaret Martin Library. The speakers from Australian Hearing provided important advice on a range of topics including prevention strategies and causes. In March staff delivered the second information session in March at Margaret Martin Library on tenancy rights, tailored specifically for people renting in the private sector, in partnership with the NSW Tenants Advice and Advocacy Services. Approximately 40 persons attended.	

Code	Name	Progress Report Status
P027	Disability motorised scooters – recharge scheme	30%
Comments	Investigation in progress, investigating feasibility of implementing this scheme.	
P028	Support women and families experiencing domestic violence	100%
Comments	Council-funded DV Outreach Service (available 3 days per week) now running in 3 locations, in the suburbs of Randwick, Maroubra and Malabar. A 5-year MOU has been entered into between the service provider and Council. Planning commenced with members of the local DV support agencies to develop joint events for the 2019 calendar year.	
S036	Assist in project coordination to support our ATSI community	75%
Comments	In January, staff assisted the local community in the planning and delivery of the <i>Yabun Sunset Ceremony</i> held at Frenchmans Bay. The ceremony was held a day before Australia Day, in collaboration with Gadigal Information Services, and pays homage to reclaiming the spirit of Aboriginal survival. The core activity included a fire and water ritual, involving a fire lighting ceremony, transportation of fire to the yacht Tribal Warrior in a traditional bark canoe, and dance performances.	
S037	Social inclusion activities and projects	80%
Comments	Over 500 people attended the Council's <i>Ageing Well Expo</i> held in Little Bay. This event aims to encourage older people and family members to participate in local community activities and learn about support services and social inclusion activities offered in the locality. Council in partnership with several organisations held a forum entitled <i>Insights into Ageing & Health for Culturally and Linguistically Diverse Communities Forum</i> in March. The forum was designed for community workers and health-related workers to gain deeper insights into the needs of, and issues faced by, the CALD community. Topics included social isolation, engagement, frailty prevention and health literacy.	
P029	Community Funding Programs	100%
Comments	Successful applicants for the March round of the Cultural and Community Grant program have been informed and funds totalling \$49,808 allocated. Executive members of Randwick ClubGrants Scheme met in February to elect a Chairperson and discuss issues in preparation for the new year's funding round scheduled to commence in April 2019.	
P030	Pilot program to reduce social isolation	0%
Comments	Pilot program to be funded by partner government agency has been deferred until further notice, in response to agency's request.	

2b Strong partnerships

S038	Support local precincts and Chambers of Commerce	75%
Comments	10 precinct meetings were held over the quarter. Council received 10 sets of precinct meeting minutes and responded to 78 resolutions of the precincts. The local business associations are regularly informed of all Council information relevant to the local business community.	
P031	Community hub and foodbank	100%
Comments	Completed establishment of the Community hub in Lexington Place. Services currently being delivered include: Housing NSW outreach, GP visits, Legal Advice from Kingsford Legal Service, and a supplementary food program. Council continues to help resource the operation of the Centre.	

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2c Community facilities

P032	Plan for and construct community facilities under the Major Projects initiative	N/A
Comments	Refer to Major Projects response PO61.	

2d Cultural diversity

P033	Implement Cultural Events Program	75%
Comments	The Twilight Concert Program for 2019 has been postponed due to unavailability of the Randwick Town Hall. Staff are investigating alternative programming of cultural events and has scheduled an evening concert to be held at the La Perouse Museum in April. In March, the annually held International Women's Day Art Prize was presented and exhibited at the Randwick Community Centre. The <i>best in show</i> art works will also be exhibited at Bowen Library's gallery space during April.	
P034	Implement the annual events calendar	75%
Comments	Two major events were delivered during the March quarter. They included the Australia Day celebrations and The Spot Festival.	
P035	Development of a cultural program at La Perouse museum	75%
Comments	<p>During the March quarter a number of programs were held to activate the La Perouse Museum:</p> <ul style="list-style-type: none"> • Meet John Mullen event at LPM (Friends of La Perouse lecture) • Storytelling by the fire with Dean Kelly • Guriwil the whale with Dean Kelly • Partnerships with Sustainability and Coastal Environment programs • Opening of the social history show "La Perouse through the Lens" 	
S039	Civic Events	75%
Comments	Two Civic events were delivered. They included the Rainbow Flag Raising for Mardi Gras and the La Perouse Day civic reception.	

03 An Informed and Engaged Community

3a Communicating effectively

S040	Apply corporate communication and visual design standards	75%
Comments	Randwick City Council reviewed, edited and distributed approximately 200 publications during the quarter, including posters, fliers, banners, signage, brochures, newsletters and advertisements. These publications were edited to ensure they were of a high quality and reflected Council's refreshed and consolidated style. All publications go through a publication approval system to ensure quality of design and effective and correct communication.	
S041	Communication plans	75%
Comments	This quarter the Communications team implemented and developed 5 Communications plans to inform, educate and engage the community on various activities, including the communications survey, no camping overnight at beaches, The Spot Festival, Randwick Community Race Day and Coogee Bay Road upgrades.	

Code	Name	Progress Report Status
S042	Community newsletters	75%
Comments	Randwick Council produced 12 editions of Randwick eNews. The average open rate was 31% and average click through rate was 23%. Council also produced its printed newsletter magazine Scene in March 2019 which was distributed to 64,000 households. The magazine featured Council's library services and digital collections on the cover.	
S043	Graphic Design	75%
Comments	Randwick Council produced 297 design items from January – March 2019 promoting and informing residents of Council news and events. We designed and distributed the Autumn edition of SCENE magazine. Other highlights include new branding for the popular Spot Festival and establishing design principles for the La Perouse museum and its exhibitions. Council produced designs for print and web to promote community talks, workshops and targeted events for a diverse range of residents. As well as events we designed several community consultation communication items including the Vision 2040, the Future of Randwick workshops and the Communication survey.	
S044	Banner pole advertising	75%
Comments	In this quarter, Council installed five street banner campaigns. We celebrated Australia Day, Summer in Randwick, The First game of the NRL season between the Roosters and the Rabbitohs, The Spot Festival and Anzac Day.	
S045	Council's website	75%
Comments	There were 244,031 visitors to the Council site who viewed 933,924 pages. Enhanced business papers site - search results from Cludo formatted for better UX with Randwick branding and ads removed. myRandwick app new version 7.1.1 released in Apple app and Google play stores. Updated New Report a missed collection form and Report a Damaged/lost bin form that integrates with backend systems to streamline processes both for customers and internal workflows.	
S046	Library web sub-site	75%
Comments	In the March quarter there were 169,986 views (from 90,180 unique sessions) on the Randwick City Library website. The Library had 851 forms completed online, with 362 of these online memberships. Over the same period, Randwick City Library's Facebook page grew by 3.3% to 1,528 likes, delivering 130 posts to a total reach of 44,404 users.	
S047	Online services	75%
Comments	Over 2000 people scheduled waste clean ups online, saving significant cost to the call centre. 10,367 users viewed over 100,000 Development Application pages. Over 5,000 users used our online services. On the DA tracking website naming of files has been improved to be useful, making use of the DA name and address.	
P036	Online access solutions for Library Customers	75%
Comments	During the March quarter Novelist Select for Linked Data was added to the library catalogue, which displays other titles by the author, books in the series, and other similar titles to provide additional options for patrons. The Library App was accessed 10,050 times, with 2,208 total downloads.	
P037	Implement innovative technology at the Library	75%
Comments	During the March quarter there were 30,114 public wifi logins across all branches; 29,712 logins to public computers; 37,862 Library catalogue sessions and 46,656 searches. The Library Management System Symphony was updated to version 3.5.3.1GA.	
S048	IT infrastructure support	N/A
Comments	Refer to S018.	

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P038	Online DA service	100%
Comments	Online lodgement and tracking of DA's is fully functional - project complete.	
P039	Develop a sub-site for Council's venues	75%
Comments	The Prince Henry Centre website has been finalised and went live in late April 2019.	

3b Participation in decision making

S049	Effective consultation plans	75%
Comments	Consultations conducted for Environmental Levy, Neptune Park, Communications Survey, Malabar Junction Toilet Upgrade, Resident Parking Scheme Survey Coogee CO5. Commenced Yarra Bay Amenities Upgrade, Clovelly Road Masterplan, Malabar Junction Toilet Upgrade Stage 2 (public exhibition), Night Time Economy Business Workshops, Resident Parking Scheme Survey Coogee CO4, Vision 2040: Shaping Randwick's Future, Newmarket Randwick Street Names and Darley Road Parking survey. Continued the Water Quality Survey, Bad Bollards and Street Libraries interactive mapping.	
S050	Social Media	75%
Comments	For this quarter, Council posted 98 times on Facebook, engaging with 157,982 followers. We received 5402 comments on Facebook across the three-month period, with March being a particularly engaging month due to two local incidents - a car crash at Maroubra beach and dog baits that were found on the coastal walk. Other engaging posts were a video about how to read a rip; a Lifeguard rescue in Coogee; a person drowning in Clovelly; and live cameras at beaches. Instagram is growing, too, and we used it successfully to engage the community at The Spot Festival in Randwick.	
PO40	Engage the community regarding the environmental levy	100%
Comments	Council conducted an extensive community engagement program with the local community for seven weeks from 20 November 2018 to 7 January 2019. The purpose of the consultation was to inform the community about Council's proposal to continue the Environmental Levy and its impact and provide the community with the opportunity to contribute meaningfully. Activities included a reply-paid survey sent to every ratepayer in Randwick City, a random and representative telephone survey, information sessions and print and digital advertising. The consultation found general support for continuing the levy. Support amongst the general community is 72% as measured by the telephone survey and 65% amongst ratepayers sampled in the telephone survey. Of those ratepayers who responded to the ratepayer survey, support is at 54%. Council considered the feedback and resolved in February 2019 to lodge an application with IPART seeking approval to continue the levy. A decision is expected in May 2019.	
PO41	Feedback on the events program	25%
Comments	The community consultation process for the events program remains in the evaluation phase.	

04 Excellence in Urban Design and Development

4a Improved design

P042	Light rail strategic development	75%
Comments	Discussions with TfNSW and Acciona are ongoing regarding the last remaining design issues on the project. Handover inspections of infrastructure such as pathways has commenced.	
P043	K2K urban design strategy and planning proposal	75%
Comments	Successful outcome following liaison with DPE and Parliamentary Counsel to resolve proposed community infrastructure contribution scheme (CIC).	

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P044	Development Control Plan controls for K2K	75%
Comments	DCP controls for K2K will be implemented following the finalisation of the Gateway determination conditions by the Department of Planning and Environment and public exhibition of the K2K Planning Proposal.	
P045	Architecture Talks and Urban Design Awards	100%
Comments	Video recording of the final Architecture Talk for 2018 has been edited and uploaded on Council's web site. No Architecture Talks for 2019 have been planned.	

4b Robust development framework

S051	DA Determination	75%
Comments	<p>1. Median net processing time for all DA's determined was 35 days (target 35 days) 2. Average net processing time for all DA's determined was 36 days (target 40 days) 3. Average gross approval time for the first 90% of total development applications is to be 50 days 4. Average gross approval time for the first 90% of residential development applications is to be 55 days</p> <p>Points 3 and 4 are the KPI targets reported by the State Government in the Local Development Performance Monitor (the Monitor). The Monitor has not been updated by the relevant State Government agency since 2015, the following KPI targets prepared by Council's DA team are being reported as follows:</p> <p>5. Median gross processing time for all DAs determined was 72 days (target 65 days) 6. Average gross processing time for all DAs determined was 88 days (target 80 days)</p> <p>The median and average net processing times (points 1 and 2) are in accordance with target KPIs. The median and average gross processing time (points 5 and 6) are slightly longer than the target KPI due to the extended notification period over the Christmas/New Year holidays. Assessment times have also been affected by a high number of appeals.</p>	
P046	Review of DA processing framework	75%
Comments	New RLPP report templates are now in use.	
P047	Prepare Council's housing strategy	75%
Comments	Work is underway into the development and preparation of Council's Local Housing Strategy. Consultants presented their analysis of a housing capacity analysis which was carried out across the LGA under the existing planning framework to help identify where development capacity is located. A councillor briefing was also held in March to outline the scope of the housing strategy and key factors on housing need and projected population growth. Consultation was also carried out with key government agencies and landholders as part of the housing strategy background analysis.	

5a Maximise open space use

P048	Concept design and investigation of Coastal Walkway at Lurline Bay	10%
Comments	The scope for this project has been deferred to the planning works proposed in 2019-20.	

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5b Range of activities

S052	Community programs at Des Renford Leisure Centre	75%
Comments	DRLC has continued to see a steady increase in attendances for the January to March period. The facility averaged over 19,300 visits per week with learn to swim participation maintaining over 4,600 weekly enrolments and gym attendance maintaining over 2,600 week-to-week memberships. Highlights – DRLC achieved its highest participation for group fitness classes with over 18,200 between January and March.	
P049	Redesign and construct new playground at Frenchmans Reserve	70%
Comments	Documentation complete. Currently, quotes are being requested to identify appropriate suppliers and contractors.	
P050	Upgrade the Kokoda Memorial Park Playground	30%
Comments	Preliminary concept design underway.	
P051	Construct new boardwalk – western edge Randwick Environment Park	0%
Comments	The project has been deferred and will not be undertaken in 2018-19.	

5c Open space creation

P052	Advocate for Malabar Headland Access	75%
Comments	Council continues to advocate for improvements to facilities and access to Malabar Headland. Horse stabling facility inspected and due for completion next quarter.	
P053	Open space opportunities in line with light rail	75%
Comments	Work on open space such as High Cross Park plaza now completed, however handover inspections are unlikely until nearer to project completion.	

5d Innovative library programs

S053	Community feedback on library services	75%
Comments	Satisfaction surveys continue to be collected at all adult events. Across the March quarter, aggregate feedback indicated that these events met the expectations of 96% of participants and 96% rated their overall impressions as good or outstanding.	
P054	Library resource acquisitions	75%
Comments	In the March quarter 3,526 new library items were received.	
S054	Digital items and resources	75%
Comments	The Library offers a wide range of online resources, from eBooks and eAudiobooks to films streaming, language learning, and research resources. During the March quarter there were 88,161 sessions and 1,247,447 searches of the online databases during the quarter. There were 10,693 eBook loans, 7,035 eAudio loans, and 4,304 eMagazine loans. The Library's film streaming service had 2,135 films played.	

Code	Name	Progress Report Status
S055	Satisfaction with library facilities, services and resources	75%
Comments	In the March quarter there were 184,686 loans, 136,221 visits, and 2,797 new memberships recorded.	
S056	Implement Library calendar of events	75%
Comments	<p>In the March quarter, Randwick City Library ran 297 individual events, attended by 7,937 people.</p> <p>Regular activities for pre-schoolers and children, and technology focused classes such as the Talking Tech series continue to be strongly attended. Satisfaction surveys continue to be collected at all adult events. Across the March quarter, aggregate feedback indicated that these events met the expectations of 96 per cent of participants and 96 per cent rated their overall impressions as good or outstanding. Highlights include the Chinese New Year Craft session, New Year New You health talks, author talks delivered by John Fahey and Debbie Malone along with the Multicultural March program which was capped off with a day of music to celebrate Harmony Day.</p> <p>During this quarter, there were 9,187 views of the Randwick City Library events page. 30 per cent of our audience visited our events page from a mobile device.</p> <p>Our Lionel Bowen library visitors have enjoyed two exhibitions of work from local artists this quarter. The first exhibition featured art from the Create Art! Classes that were held at the library over 2018 and the second, <i>Dawn and Dusk</i> featured stunning photographs of our Eastern beaches from Erin Webster and Glenn Albert. Our Rotary Cabinet display also featured some well-loved exhibits such as craft from the Chinese New Year Craft workshop.</p>	
S057	Programs for children & families	75%
Comments	In the March quarter, Randwick City Library delivered 155 activities for children, such as craft, children's book clubs, school holiday activities, baby lapsit and storytime to 5,099 participants. Including high participation in Summer Reading and the Summer Storytime Trail across locations in our Local Government Area.	
S058	Programs for seniors	75%
Comments	In the March quarter, 1,973 seniors attended 133 sessions covering technology, singing, card games, chess, art and writing. The Senior Services area also developed an exhibition, based on the successful Create Art Class.	
S059	Implement Library Outreach Program	75%
Comments	In the March quarter Randwick City Library engaged with 1,185 attendees at 24 outreach activities. Randwick City Library was represented at the Spot Festival, The Ageing Well Expo and the Best Gift Market, where our staff engaged the public with recycled crafts.	
P055	Improve physical aspects of library facilities	75%
Comments	In The March quarter progress was made with the implementation of the new compactus at the Lionel Bowen Library, which is scheduled for May/June.	
S060	Provide lifelong learning opportunities through the library	75%
Comments	Randwick City Library provides lifelong learning opportunities via talks, educational workshops and information in various formats including audio visual, print and electronic. The majority of electronic resources are accessible remotely 24/7. Key activities facilitated included a Talking Tech Session on scams, viruses and hackers, a Traditional Music event for Harmony Day and 35 English Conversation classes.	

Code Name

Progress Report Status

06 A Liveable City

6a & 6b Public asset management

P056	Asset Management System	25%
Comments	Stakeholder departments are contributing to the development of a brief with a view to commencing the procurement process in 2019.	
S061	Maintain drainage infrastructure	75%
Comments	Road Services completed 65 drainage requests, at 95% within the SLA, and 66 clear culvert/pits requests at 73% within SLA during the March quarter.	
S062	Maintain open space areas	75%
Comments	During the quarter, scheduled maintenance within parks, sports fields and other public areas was completed within or near service times. Requests from the community were completed on or near SLA times including coastal walkway maintenance 100%, nature strip maintenance 88%, parks lighting maintenance 69.5%, parks maintenance 77.5%, weed removal and spraying 90.5% and Sportsfields maintenance 87.5%.	
S063	Maintain Council owned buildings and structures	75%
Comments	All scheduled maintenance for Council owned buildings and structures were completed as per schedule. These services include general building maintenance, air conditioning, lifts and fire services.	
S064	Maintain road pavement infrastructure	75%
Comments	Road Services completed 38 Road Pavement repairs at 92% within SLA and 196 Pothole requests at 89% within SLA during the March quarter.	
S065	Maintain footpaths	75%
Comments	Road Services completed 286 footpath repairs at 95% within SLA Footpath Requests during the March quarter.	
P057	Footpath Construction and Renewal Program	80%
Comments	2018-19 Footpath Program – 80% of footpath construction complete.	
P058	S084 Rehabilitation Program	75%
Comments	The Road Rehabilitation Program is progressing to schedule.	
P059	Building Capital Maintenance Program	75%
Comments	General Maintenance for Council owned buildings completed on or near SLA times including Parks furniture fencing signage maintenance 62%, public bins damaged and surrounds 75%, street furniture 23%, parks building maintenance 60%, tenanted building maintenance 50%.	
P060	Drainage Program	75%
Comments	The Drainage Capital Works Program is progressing to schedule. The Duke Street project is now complete along with numerous drainage upgrades to improve on drainage network performance and amenity for nearby customers. Works are soon to commence on a range of projects including a structural pipe relining program and the upgrade of numerous Gross Pollutant Traps.	

Code	Name	Progress Report Status
P061	Major projects under the Our Community Our Future program	75%
Comments	The projects listed in the 2018-19 Our Community Our Future program include: <ul style="list-style-type: none"> • The Heffron Centre - planning underway • Randwick Administration Centre - planning underway • Mahon Pool Amenities - construction underway • Malabar Offshore Jet Rescue Facility - construction underway • La Perouse Museum and Toilets – preliminary planning underway • Yarra Bay Bicentennial Park Amenities – public consultation complete • Blenheim House (Cultural Centre) - concept stage underway • Malabar Junction Amenities – public consultation underway • Coogee Oval Grandstand - planning underway 	
P062	Engage with stakeholders and prepare a Smart City Strategy	100%
Comments	Smart City Strategy (adopted by Council in November 2018) was formatted for finalisation and Council's web site updated.	
P063	Investigate Smart City funding opportunities	75%
Comments	Council has executed the Grant Agreement for the Smart Parking project with the Commonwealth under the Federal Grant Funding (Round 2 of the Smart Cities and Suburbs program). This Agreement explains how the project will be managed and sets out the obligations of the parties (UNSW and Base Up). Council has signed a MoU with UNSW and BaseUp to formalise the arrangement between the parties to cooperate in achieving the Smart parking Project. The project will involve investigating emerging and advanced technologies to assist in improved future parking management and congestion.	
P064	Repair and restore the La Perouse museum	75%
Comments	Immediate repair work to the Museum is ongoing. The Museum upgrade is listed in Council's 2018-19 Our Community Our Future program and planning for the upgrade is underway.	
S066	Business centre and beach cleaning	75%
Comments	City Cleansing teams have continued to meet scheduled services for the last quarter in both beach cleaning and business centres.	

6c Community safety

P065	Harm prevention/intervention projects	75%
Comments	In March, a <i>Suicide Prevention Awareness</i> training session was held in Margaret Martin Library, in partnership with Lifeline. The training was designed to increase suicide awareness and how to respond to family and friends who may have suicidal thoughts.	
S067	Eastern Suburbs Liquor Accord and Crime Prevention Partnership	75%
Comments	Council's Coordinator Regulatory Projects has attended Liquor Accord and Crime Prevention meetings on behalf of Council, generally on a quarterly basis and liaised with NSW Police in relation to a number of events and operational matters.	
S068	Maintain infrastructure at risk of vandalism	75%
Comments	Graffiti crews removed 2,006m ² of graffiti.	

Code	Name	Progress Report Status
P066	Develop emergency management plans in consultation with police for major events	75%
Comments	All emergency management plans have been implemented for major events.	
P067	Surf and Water Safety Education Program	75%
Comments	Randwick City Council Beach Lifeguards have maintained their presence and involvement with educating various community groups in surf and water safety. Schools, University students and other groups in need of information about water safety, have all benefited from the knowledge and experience imparted by the RCC Lifeguard team and Larry the Lifeguard.	
S069	Building regulation and compliance	75%
Comments	In the 2019 January to March quarter, Council's Compliance team have actioned 229 customer action requests, issued 38 notices/orders, determined 73 Local approval applications and carried out 42 swimming pool barrier inspections.	
S070	Building Certification and Fire Safety Programs	
Comments	In the 2019 January to March quarter, Council officers have issued 6 Construction certificates, 5 Complying Development Certificates, 23 fire safety notices/orders; carried out 55 PCA building inspections, 67 fire safety inspections and processed 419 fire safety certificates/statements.	75%
S071	Food safety programs	
Comments	In the 2019 January to March quarter, Council officers have carried out 154 primary food premises inspections, 65 re-inspections and 36 temporary food vendor approvals and inspections, to assess compliance with food safety standards.	75%
S072	Water quality at DRLC	
Comments	The Des Renford Leisure Centre achieved 100% compliance with the NSW Health Guidelines for Public Swimming Pools at all times during the January-March quarter. Independent laboratory water tests and NSW Health Department checks were regularly conducted with the facility achieving outstanding results for all bodies of water.	75%
P068	Road safety education	
Comments	Council's Community Road Safety Officer continued to distribute Child Seat Fitting Vouchers many of which and were redeemed at authorised fitting stations (the Program had recommenced again in August 2018).	75%

6d & 6e Strategic land use framework

P069	Prepare a Local Housing Strategy	N/A
Comments	Duplicate. Refer comments P047.	
P070	District Planning Strategy	75%
Comments	Council officers attended a series of technical working group meetings hosted by Greater Sydney Commission and other key state agencies on the preparation of the Local Strategic Planning Statement. Council officers also met with adjoining councils such as Waverley and Woollahra on shared priorities of the Eastern City District Plan for consideration in the Local Strategic Planning Statement.	

Code	Name	Progress Report Status
P071	ePlanning opportunities	75%
Comments	Use of Arc GIS and Sketch-up programs to update the development scenarios for the Randwick Junction Town Centre has been undertaken following input from Design Excellence Panel. Arc GIS was also used for mapping work for the Light Rail Offset Vegetation Strategy. Meeting held with Business Systems and Spatial Systems to discuss strategy for bulk clean-up and update of the property system including deletion of redundant Pathway conditions as a prelude to full automation of S10.7 Certificates.	
P072	Trial online S10.7 Certificate generation	75%
Comments	Digital signature implemented and generation of S10.7 Certificate has been digitised such that printing of certificates is no longer required.	
P073	Regional planning influences	75%
Comments	Work continues on the Collaboration Area framework including liaising with UNSW and Heath Infrastructure on the governance framework. Mapping of significant development proposals on the borders of the City continues and will be provided on Council's website.	
P074	s.94A Development Contribution Plan for Kensington	75%
Comments	Discussions have been continuing with the DPE on the request to increase the rate on the proposed 7.12 Plan (previously S.94A) for the K2K corridor. A letter was sent to the DPE in March requesting further consideration of Council's request.	
S073	Home maintenance and modification program	75%
Comments	The Federal Government has once again extended program for a further two years, to July 2022. Year to date number of jobs completed since July 2018 = 1,217.	
S074	Council's affordable rental housing portfolio	75%
Comments	All 20 dwellings currently tenanted. Awaiting vacancy to become available for reletting to potential clients transitioning from a DV refuge.	
P075	Investigate affordable housing opportunities	75%
Comments	Council officers have reviewed as part of its demographic analysis for the local housing strategy the extent of housing need including affordable rental housing. This analysis will help inform future affordable rental housing targets as part of the local housing strategy.	
P076	Prepare new Affordable Housing Strategy and Action Plan	N/A
Comments	Refer to comments in P047 and P069. Affordable housing strategies and actions will be integrated into the Council's Local Housing Strategy framework.	

6f Distinctive neighbourhoods

P077	Randwick Junction commercial centre urban design review in line with light rail	75%
Comments	Draft strategy and development scenario documents were presented to the Randwick Design Excellence Panel in February for comments which have now been received and being incorporated into the strategy.	
P078	Investigate and plan for the undergrounding of power at The Spot	10%
Comments	This project will be a multi-year project and will continue into 2019-20. The preparation of quotation documentation for engaging an Ausgrid Accredited designer is underway with the quotation period expected to commence in April 2019.	

Code Name

Progress Report Status

07 Heritage that is protected and celebrated

7a Heritage

S075	Promote heritage services and collections	75%
Comments	In the March quarters six heritage events were held at Lionel Bowen Library attracting 242 people. The highlight was Dr Jane Tarran talking about the natural vegetation and landscape of the eastern suburbs of Sydney and how it has changed over time. Planning for the 50 th anniversary exhibition of Christo “Wrapped Coast” at Little Bay is underway involving staff from library, sustainability, communications and events. 460 specialist local history questions were answered in the quarter, including high-level research for Councillors, Council staff, and house histories for local residents.	
P079	Accessible heritage material	75%
Comments	Randwick Photo Gallery migration to the Portfolio continues and the platform is accessible to the public. There were 3,713 customer sessions for the period. TROVE connectivity is in beta stage. An oral history podcast working group within the library has also started during the period to look at recording new oral histories and make them accessible via podcast. 123 assets were uploaded to Portfolio. 134 new historic images of life in Coogee were scanned and digitised when loaned by a long-standing member of the community.	
P080	Heritage item maintenance	75%
Comments	Advice on Heritage Division procedures for carrying out repair and maintenance works to La Perouse Museum, heritage piers at Little Bay and the Randwick Literary Institute undertaken.	
S076	Heritage consideration of developments	75%
Comments	During the quarter, specialist heritage advice was provided on 33 DA’s. Consultant heritage advice was sought in relation to a further 5 DA’s. Four heritage minor works confirmations were issued.	
S077	Heritage documentation	75%
Comments	During the quarter, data for 200 heritage items have been entered into the State Heritage Inventory Web Application website of the Heritage Division of the Office of Environment and Heritage.	
P081	LEP amendments	75%
Comments	A Planning Proposal has been lodged with the Department of Planning and Environment for Gateway Determination for the creation of the proposed Edgecumbe Estate heritage conservation area and listing of Nos. 39 and 41 Dudley Street, and No. 148 Brook Street, Coogee, within this area.	
P082	Activate the La Perouse Museum	75%
Comments	4,293 visitors recorded from January to March 2019. Two school tours were delivered during this period. Special tours were delivered to – UNSW undergraduate program, 2 Kadoo Cultural Tours, a Probus and one Rotary tour. The ‘La Perouse through the Lens’ exhibition opened in March and has received good feedback from the community.	

08 A strong local economy

8a Vibrant commercial centres

P083	Expand the scope of the Economic Development Strategy	75%
Comments	Consultants engaged to undertake research and analysis as part of the preparation of a new economic development strategy for the whole of Randwick City.	

Code	Name	Progress Report Status
P084	Undertake a City-Wide Business Audit	75%
Comments	Significant planning, research has been undertaken and background information collated towards the completion of a comprehensive City-wide local business audit. The audit is integrated into the Economic Development Strategy development and will be progressed with the Strategy.	
P085	Initiatives to enhance visitor experience	75%
Comments	Discussions are ongoing regarding the development of a Randwick City Visitor Management Strategy in 2019-20. Comprehensive statistics regarding international and national visitors to Randwick City have been compiled and Airbnb usage data has also been accessed and analysed in order to better understand the dynamics of the visitor economy and develop initiatives to enhance the visitor experience. Economic Development supported a Randwick City Tourism (RCT) local visitor information stall providing area maps and activity information at The Spot Festival in March which was a great success.	
P086	Prepare a night time economy strategy	75%
Comments	Drafting of the Night Time Economy Strategy has continued during the quarter including results of surveys and audits. The third meeting of the Night Time Economy Advisory Committee was held on 6 March 2019.	
P087	Health and Education Precinct master planning	75%
Comments	Council officers met with the Randwick Health and Education precinct stakeholders on establishing a governance framework/model to deliver on the Randwick Collaboration Area place strategy. Invitations were sent to Councillors seeking interest to form a Randwick Health and Education Councillor Stakeholder Group. A meeting is to be held in May.	

8c Effective partnerships

S078	Business and economic networks	75%
Comments	Economic Development has continued to work on the ongoing engagement, effective partnerships and collaborative relationships with external stakeholders including the local Chambers of Commerce and business groups, government organisations and agencies, the Small Business Friendly Councils Group and Service NSW. In March Council resolved to join the Service NSW 'Easy to do Business' program. The Light Rail Business Reference Group Meeting was attended on 23 January 2019 and all public local Light Rail Business Forums were attended. All requests for attendance at local business group meetings were met.	
S079	Online economic information	75%
Comments	Council continues to host Randwick City Economy.id and the combined area Eastern Suburbs Economy.id on the Randwick Council website. Both of these free services provide comprehensive economic information to Randwick residents and the wider community to use when considering business decisions. Economic Development presented on the functionality of these online economic resources to the attendees at the Mayor's Principals Forum on 14 March 2019.	

8d Tourism

P088	Sustainable tourism management	75%
Comments	Visitors make a significant contribution to employment and the ongoing prosperity of Randwick City. Comprehensive statistics regarding international and national visitors to Randwick City have been compiled and Airbnb usage data has also been accessed and analysed in order to better understand the dynamics of the visitor economy. Preliminary discussions are ongoing with Waverley Council regarding the development of a standardised visitor cost/benefit model and a possible joint Plan of Management for the shared Coastal Walkway to set directions to ensure that all tourism and visitor related initiatives contribute to a sustainable future.	

Code Name

Progress Report Status

09 Integrated and Accessible Transport

9a Active transport network

P089	Randwick City Bike Plan	75%
Comments	Work continues on the design of the two nominated cycleway projects in Randwick. Following a Council Resolution analysis of alternate east/west routes between Kingsford and South Coogee is being undertaken. Feedback from earlier community consultation processes is also being analysed.	
P090	Pedestrian accessibility	75%
Comments	Infrastructure Services continuing to work on the provision of dropped kerbs at required locations.	
P091	Promote private vehicle alternative transport	75%
Comments	Council has continued to work with bike share operators on their operations and has commenced discussions with 'floating car share' proponents. Management of Council's Cycleways and Bicycles Facilities Advisory Committee continues.	
S080	Council's fleet emissions	75%
Comments	Total fuel use of Council passenger vehicles and plant combined for the March quarter was 189,774 litres producing 492 tonnes of greenhouse gases (CO2-equivalent). Of this amount, 17,009 litres was 5% biodiesel fuel consumed by Council vehicles at the Works Depot. As part of the 3-Council Regional Environment Program collaboration project, commencement of public electric vehicle charging stations has commenced with two EV public charging stations recently installed at Randwick Community Centre and outside Coogee Senior Citizens in Brook St Coogee.	

9c Integrated transport

P092	Investigate extension of light rail to Maroubra	0%
Comments	No additional work was undertaken regarding this project.	
P093	Work with key stakeholders during light rail implementation	75%
Comments	Council officers continue to work with the light rail construction consortium, Transport for NSW and RMS regarding various aspects of the light rail project.	

9d Traffic management

P094	Road safety initiatives	75%
Comments	Activities continued regarding the roll out of child restraint voucher project, the Pedestrian Safety project and the delivery of road safety workshops and small projects.	
S081	Implement parking patrol programs	75%
Comments	Council's Rangers and Parking Officers undertake patrols of business areas, school zones and beachside areas to assess compliance with the Road Rules and in the 2019 January to March quarter, the officers investigated 1,362 parking related customer service requests, all within the specified period.	

Code Name

Progress Report Status

9e Parking management

P095	Area based parking scheme	75%
Comments	All required processes and reviews were undertaken.	
P096	Commercial Centre Parking Management Strategy	25%
Comments	Some early work has been undertaken regarding this task - no additional work was undertaken during the March quarter.	

10 A Healthy Environment

10a Leader in environmental sustainability

S082	Sustainability calendar of events and workshops	75%
Comments	Summer Marine and Coastal program completed over 10 days with just under 500 participants. Autumn program preparation underway. Major activities organised to coincide with Clean-Up Australia Day (see below) and to commemorate the passing of Ian Kiernan, Clean-Up Australia founder. Sustainability workshops held – Bicycle maintenance x 2 (20 participants); permaculture and permaculture orchard (30 participants); organic gardening (20 participants); bee and bird workshops (45 participants).	
S083	Sustainability projects with external partners	75%
Comments	<p>Carbon zero certification achieved with notification from Commonwealth's National Carbon Offset Standard (NCOS). Collaboration conducted for Clean-Up Australia Day with TEC Ocean Action Pod at Coogee Beach, Seaside Scavenge event at Maroubra beach and approximately 400 attendances of 'Blue' the movie on plastics in our oceans with support from The Ritz cinema.</p> <p>Our Energy Future (OEF) continues with approximately 540 enquiries from Randwick residents to OEF hotline – smaller number of solar PV installations for the quarter due to the January break. Energy efficiency lighting upgrade underway at Bowen Library with partial deployment of similar lighting under discussion with Tech Services staff for the Administration Building.</p> <p>Electric vehicle demonstrations have resulted in tendering out for Hyundai electric vehicle replacement for staff 'pool' vehicle coinciding with installation of first of six (or seven) public electric vehicle charging stations (see below).</p> <p>Results of UNSW swimming pool efficiency trial with Randwick residents completed for reporting to Council.</p> <p>Single-use plastics coordination across staff areas completed for reporting to Council.</p>	

Code	Name	Progress Report Status
P097	3-Council collaboration	75%
Comments	<p>Solar My Schools results for Randwick LGA dominate this quarter's reporting with South Sydney High School launching their 80 kilowatt PV installation (the largest for a Government school in the eastern suburbs) as well as PV installations completed at Kensington PS (18kW); St Margaret Mary's (30kW); and Marcellin College (99kW). Funding confirmation from Ausgrid for expansion of Solar My Schools as well as funding from external Councils to operate SMS under licence to external LGAs.</p> <p>Roll-out commenced of public electric vehicle charging stations in Randwick (as above) and 4 to 5 additional stations in Waverley and Woollahra – a first for NSW local government in the Sydney metropolitan area.</p> <p>Compost Revolution results continue to exceed targets for delivery and distribution of compost bins and worm farms to residents across the eastern suburbs with Randwick making up approximately 50 percent of participants.</p> <p>GM's briefing and budget review to be held as 3-Council collaboration ends on June 30 and new MoU for consideration to continue.</p>	
P098	Garden & other school sustainability projects	75%
Comments	<p>Permabee volunteers working alongside Conservation Volunteers Australia 'Green Gym' seniors continues each Friday with up to 15 participants each week. School excursion with 20 students on energy conservation at Randwick Community Centre.</p> <p>School teachers' network meeting held for the quarter with 25 participants as well as the annual Principals Forum hosted by the Mayor at Randwick Community Centre attended by 43 school representatives from across Randwick LGA. Schools Environmental Grants announced at this forum closing mid-year with approximately \$30,000 of grants available (\$5,000 maximum per grant application).</p>	

10b Management of environmental risks

P099	Sustainability framework	
Comments	Review of draft framework continues in conjunction with preparation of targets roadmap as per previous Council resolution.	
P100	Continue remediation works at Chifley Reserve, Heffron Park and Jack Vanny Reserve	100%
Comments	Chifley Works, Heffron Park and Jack Vanny Reserve 100% construction completed.	
P101	Floodplain risk management	75%
Comments	The Floodplain Risk Management Program is progressing to schedule. The Birds Gully and Bunnerong Road Flood Study is complete. The Kensington Centennial Park Floodplain Risk Management Study was adopted by Council in March. An initial committee meeting was conducted by Waverly Council for the jointly managed Clovelly Flood Study. Additionally, investigations are underway at Rainbow Street, Upper Dolphin Street and Maroubra Beach in line with the recommendations of their respective Floodplain Risk Management Plans. A tender is being prepared for the commencement of a flood study for the 4 remaining unstudied catchments within the Randwick local government area.	
S084	Tree work applications	70%
Comments	53 tree permit applications and DA for Tree Work applications received. Tree permit applications and DA's for Tree Works applications processed at a reduced rate due to staff resources throughout the quarter.	
P102	Climate change education	75%
Comments	Council staff continue working with City of Sydney on the Metropolitan-wide Resilient Sydney Strategy with particular focus on Action 13 - Measuring Metropolitan Environmental Footprints and bringing carbon emissions data into Randwick's Local Sustainability Planning Statement. Council achieved carbon neutral certification under the Commonwealth Government's National Carbon Offset Standard (NCOS).	

Code Name

Progress Report Status

10c Biodiversity and natural heritage

S085	Bush regeneration and revegetation program	75%
Comments	Bushcare volunteers installed 200 native plants at Gordons Bay, Grant Reserve, Malabar Wetland and Randwick Environment Park. The bushland works tender for bush regeneration contractors is currently in the latter stages of finalisation. Bushcare Officer hosted the quarterly Volunteer Coordinator Network meeting at Randwick Environment Park's outdoor classroom and showcased the Western Escarpment Walking Track at Malabar Headland to attendees. Bushland team had a stall at UNSW Volunteer Expo to attract new volunteers to Bushcare program.	
S086	Noxious and environmental weeds, and pest animal control	75%
Comments	Bushland Officer attended Southern Sydney pest animal action network meeting. 100% of requests relating to General Biosecurity Duties were attended to by Bushland staff.	
P103	Street tree planting program	45%
Comments	Approximately 40 street trees planted throughout the City during the quarter.	
P104	Tree canopy software	75%
Comments	Stage 1 baseline urban canopy report received from ISF for Randwick Local Government Area. Follow-up staff coordination underway for Stage 2 analysis in next quarter.	

10d Sustainable waste technologies

P105	Waste Strategy	75%
Comments	Council collected 6,732 tonnes of residential garbage and 1,488 tonnes of hard waste and processed at three Alternative Waste Treatment and resource recovery facilities. The recovery rate at the putrescible waste processing was dropped down to 22% due a NSW Government policy changes. The recovery rate achieved for hard waste processing was 97.7%. Including kerbside collected dry recyclables and garden organics Council achieved 62% landfill diversion.	
S087	Waste Collection Services	75%
Comments	<ul style="list-style-type: none"> • Garbage 6,732.14 tonnes • Recycling 2,561.81 tonnes • Green 4,401.24 tonnes • AWT 6,732.14 tonnes <p>The 'diversion rate' has dropped to 22% (from 55.4% last quarter) due to changes to the EPA legislation.</p>	
P106	Illegal dumping management	75%
Comments	This quarter 298.48 tonnes of illegally dumped materials were collected.	
S088	Waste education programs	75%
Comments	Council provided 31 sessions of waste and recycling education to schools in the City with participation of 1,150 students. Also, two tours of the Randwick Recycling Centre was organised for UNSW students.	

Code Name

Progress Report Status

10e Water conservation

S089	Water conservation	75%
Comments	Council saved 65.3 million litres potable water and water usages cost \$130,600 from January to March 2019. Bore water consumption: 37.4 million litres and recycle water consumption 27.9 million litres.	
P107	Stormwater, rainwater and wastewater harvesting projects	75%
Comments	Existing water treatment plants audit completion.	
P108	Irrigation Management System	75%
Comments	New irrigation system at Jack Vanny Reserve stage 2 completed.	

10f Energy conservation

S090	Energy saving projects	75%
Comments	Energy consumption across Council sites (excluding street lighting) for the December quarter was 5,984 gigajoules comprising 4,184 GJ of electricity and 1,779 GJ of gas.	
S091	Renewable energy projects	75%
Comments	During the March 2019 quarter, Council generated around 65.6 megawatt hours of electricity from renewable energy installed on Council buildings (equivalent to 236 GJ). The increase in energy generation reflects the natural increase in solar energy closer to summer. This renewable energy generation has saved the equivalent of 60 tonnes of greenhouse gas emissions (CO-2 equivalent) for the quarter, savings equivalent to energy required for 14 typical Randwick households.	