

Code	Name	Progress Report Status
<b>01</b>	<b>Leadership in Sustainability</b>	
<b>1a</b>	<b>Vision for Randwick City Council</b>	
<b>P001</b>	<b>Council's planning and reporting</b>	25%
Comments	Preparation of the 2015-16 Annual Report has commenced. The June quarter review or the 2015-16 Operational Plan was approved at the August Ordinary Council Meeting.	
<b>P002</b>	<b>Update the Long Term Financial Plan</b>	5%
Comments	Randwick City Council's Long Term Financial Plan will be updated after an announcement on the proposed merger has been made.	
<b>S001</b>	<b>Monitor Council's financial performance and position</b>	25%
Comments	All of the financial performance indicators for the first quarter of the financial year are on or above target. The employee leave entitlements cash reserve is currently sitting at 41% which is at a sufficient level.	
<b>1b</b>	<b>Leadership</b>	
<b>P003</b>	<b>ICARE corporate values</b>	25%
Comments	The ICARE values are central to operations and project delivery.	
<b>P004</b>	<b>Workforce Management</b>	30%
Comments	A full scale staff survey has been put on hold awaiting an announcement on the proposed merger. However, staff have been regularly surveyed around the change process and their level of engagement has been high. Staff communication and engagement continues to strengthen via the staff newsletter and the intranet, through which staff gain valuable insights into learning opportunities and other experiences. All recruitment and probation activities were consistent with Council's policies and procedures. Staff turnover rate for the quarter was 1.4%.	
<b>P005</b>	<b>NSW Government Reform Program</b>	25%
Comments	Information from the NSW State Government reviewed and responded to as required.	

Code	Name	Progress Report Status
<b>S002</b>	<b>Media and public comment management</b>	<b>25%</b>
Comments	<p>Randwick City Council responded to 75 requests from media outlets for information and/or public comment during the quarter. These included enquiries relating to: K2K Urban Design Competition; purchase of the Rainbow Street site; abandoned vehicles; and construction of Coogee Beach toilets. The average time to respond to media enquiries was 0.95 days.</p> <p>Highlights: Randwick City Council and its activities (including Eco-living Fair, K2K Urban Design Competition, and Community Race Day) were mentioned 490 times in the media.</p>	
<b>S003</b>	<b>Promote Council's achievements</b>	<b>25%</b>
Comments	<p>Randwick City Council issued 29 media releases during the September quarter covering topics such as: Malabar Headland Western Walking Track; Coogee Bay Floodplain Risk Management Public Consultation; Randwick Town Hall lit in French colours in support of Nice; Meeks Street Plaza; Malabar Boat Ramp Public Consultation; improved stormwater drainage; parking time limit changes in Kingsford; renaming of the Lionel Bowen Library; Kensington Park and Oval Draft Plan of Management; opening of Chifley Playground; Scores on Doors competition; re-election of Mayor D'Souza; and World's Biggest Thong Race.</p>	
<b>P006</b>	<b>Learning and Development Strategy</b>	<b>30%</b>
Comments	<p>Our learning and development priorities for the September quarter included: developing a change capability training proposal, and commencing the implementation of the 2016/2017 ICARE about Learning Training Program. The pilot of the Emotional Resilience program has been successfully completed. Our wellbeing activities continue to be delivered in alignment with the Work Health and Safety (WHS) strategic plan.</p> <p>Highlights: The ICARE about Learning Program for the September quarter has received an overall high satisfaction rate of 99% across 30 programs and 171 staff.</p>	
<b>S004</b>	<b>Provision of Business Papers</b>	<b>25%</b>
Comments	<p>Business papers for all Council and Committee Meetings were made available to the public on Council's website on the Wednesday in the week prior to meetings. Business papers for all Council and Committee Meetings were made available to the Councillors (both in hard copy and electronically via the Hub App) on Tuesdays (one week prior to meetings).</p>	
<b>S005</b>	<b>Government Information (Public Access) Act 2009 compliance</b>	<b>24%</b>
Comments	<p>318 Access to Information requests (informal GIPA applications) were received during the quarter, of which 93% were completed within five working days. Three formal GIPA applications were received during the quarter and all applications were completed within the statutory timeframe (being 20 working days).</p>	
<b>S006</b>	<b>Compliance with purchasing procedures</b>	<b>25%</b>
Comments	<p>Over the September quarter, monthly audits indicated 98% compliance with Council's internal purchasing procedures and 100% of tenders were processed in accordance with legislative requirements. The twice yearly physical audit of inventory stocktakes undertaken showed 99% accuracy.</p>	

Code	Name	Progress Report Status
<b>S007</b>	<b>Council's Property portfolio</b>	<b>25%</b>
Comments	All registers were updated monthly. There are currently 128 leases, 148 outdoor dining agreements and 2 leases from third parties in place.	
<b>S008</b>	<b>Council's Insurance Program</b>	<b>25%</b>
Comments	All 2016/17 annual insurance declarations were completed in May 2016. All insurance claims are processed by Echelon (under contract) unless they are motor vehicle claims which are managed by Zurich.	
<b>S009</b>	<b>TRIM Document archive system</b>	<b>25%</b>
Comments	All TRIM requirements were met. Training was delivered as scheduled and on demand. Statistical enhancements with the iFerret application will allow TRIM and network usage reporting. Overdue reports were presented to MANEX each week.	
<b>P007</b>	<b>TRIM document management</b>	<b>25%</b>
Comments	The archiving of new records continues as per GA39 schedules. The flow of archives continues to be well managed and the accessibility of physical holdings is constantly controlled. The Archives Project Plan 2013-2017 is regularly reviewed.	
<b>S010</b>	<b>Financial operations, systems and information</b>	<b>25%</b>
Comments	All financial operations policy, procedures and legislative requirements were achieved in the September quarter. Key financial functions include rates, debtors, accounts payable, GST, FBT, investments, payroll and cash management.	
<b>S011</b>	<b>Rates and charges</b>	<b>25%</b>
Comments	The 2016/17 Rate Levy was issued in accordance with legislative requirements. The fourth year of the current IPART approved 3.59% special variation was applied.	
<b>S012</b>	<b>Maximise returns of Council's investment portfolio while minimising risk</b>	<b>25%</b>
Comments	Council's investments have been maintained in accordance with the adopted policy. Monthly investment reports have been provided to Council and the investment position referred to the Internal Audit Committee for consideration. No capital loss or investment defaults occurred in the September quarter.	
<b>S013</b>	<b>Provision of financial information, advice and reports</b>	<b>25%</b>
Comments	All internal and external financial reporting requirements were met for the first quarter of the financial period ending 30 September 2016.	

Code	Name	Progress Report Status
S014	Customer service requests	25%
Comments	Council received 8,801 service requests during the September quarter, of which 96 per cent were completed within the Service Level Agreement (SLA) timeframe. Council received 33,754 phone calls via the Call Centre during this period of which 1.6 per cent were abandoned. Council's target is to have fewer than 3 per cent abandoned calls on average and complete at least 85 per cent of service requests within the SLA.	
S015	Maintenance of the name and address register	25%
Comments	2,416 contact details were updated in the Corporate Name and Address Register(NAR), 13,080 name and address data integrity anomalies were corrected and four staff members received training in the NAR system.	
Highlights: To improve efficiency and transparency in customer service, HEAT ticketing software was implemented to register Name and Address Register support calls.		
S016	Business programs and systems	25%
Comments	Applications for council business papers and for digital asset management were upgraded, providing an improved platform for the business. Network printing at the Community Nursery was implemented for receipt printing using Pathway Smart Client to improve the customer experience. TechnologyOne printers were updated to reflect new print servers. System improvements to the Mobility Application are being tested. Kronos 8 upgrade project commenced. New Kronos timeclocks have been configured with one live for testing. HR improvement project continues with development on automated processes which will replace manual processing of payroll and time and attendance management. Investigation commenced for a replacement Customer Request Management solution.	
S017	Information technology infrastructure	25%
Comments	During the September quarter reporting period a number of significant improvements were made to the production environment including shutting down 34 superseded servers, deployment of additional patching across the server environment and improvements to network security. Security has been further improved by reviewing and restricting internet access to potentially dangerous sites.	
S018	Information technology support	25%
Comments	During the September quarter improvements delivered to Council's operations include: large replacement of mobile devices; transitioning the printer fleet to a new centralised server; upgrades to InfoCouncil, Sirsi Dynix and Class; initial rollout of Cisco handsets and early testing of a Windows 10 SOE with Office 2013; and the addition of the Spatial Systems teams into the IT service management tool, HEAT.	
S019	Information technology business processes	25%
Comments	The replacement intranet project has been put on hold awaiting an announcement on the proposed merger. Outstanding issues with the current intranet staff directory were addressed and all phone numbers were reviewed.	
S020	Information technology development & integration	25%
Comments	Database software has been patched to the latest version which will strengthen database security, fix bugs and improve the performance of the databases.	

Code	Name	Progress Report Status
<b>S021</b>	<b>Business Application Support</b>	<b>25%</b>
Comments	Business application support has been provided for the TechnologyOne suite of products, INFOR Pathway, Kronos and other applications. In addition support has been provided for template modifications.	
<b>P008</b>	<b>WHS management systems</b>	<b>40%</b>
Comments	Council continued its work on key WHS issues and risk mitigation. Separate contractor induction packs were developed for low, medium and high risk contractors. AS/NZS 4801 Occupational Health and Safety Management Systems Certification has been placed on hold waiting an announcement on the proposed merger.	
Highlights:	A new WHSMS structure has been developed with the key elements of AS/NZS 4801.	
<b>S022</b>	<b>Workers compensation program</b>	<b>25%</b>
Comments	Workers' compensation claims and workplace incidents have continued to be managed effectively. Randwick City Council continues to perform better than most other medium to large employers, with the average performance being 4.55 per cent and Randwick City Council being at 1.42 per cent. There was one lost time injury in the September quarter of one day. This incidents did not required notifying SafeWork NSW.	
<b>P009</b>	<b>Workforce Health, Safety, Risk and Welfare</b>	<b>30%</b>
Comments	In order to improve staff awareness of incident reporting and workers' compensation procedures and processes, an Injury Management Guide has been developed and distributed to all staff. Risk assessments continue to be a priority for Council with a recent focus on the Des Renford Leisure Centre (DRLC) and the Recycling Centre. Risk assessments were conducted on the Ranger Services Uniforms, PPE and the Print Room. 10 new Safe Work Method Statements (SWMS) have been developed for key high and medium tasks. There has been an improvement in hazard reporting and monitoring of implementation of corrective actions.	
Highlights:	Detailed risk assessments have been developed for key council sites and appropriate mitigations have been deployed to minimise or eliminate risks.	
<b>P010</b>	<b>Workforce resilience</b>	<b>30%</b>
Comments	Work has continued on developing a broad based Wellbeing Program. Health and Wellbeing life style lunches continue to be run for all Council staff and resilience training is now underway. The Be-Fit Program has been implemented with Yoga, Boxing classes and exercise classes being offered to staff at different locations and times. Council is undertaking health monitoring for at-risk workers including skin checks and Hepatitis A&B shots.	
<b>P011</b>	<b>Enterprise-wide risk management</b>	<b>50%</b>
Comments	Staff are regularly trained in relevant SWMS and maintaining appropriate records. This will assist staff to improve their awareness of hazard identification, risk assessment and risk control processes.	

Code	Name	Progress Report Status
S023	GIS Services	25%
Comments	During the September quarter, 56 new map layers were created for internal use including those displaying resident parking spaces, cadastre and precincts. 18 map layers were updated including those displaying the location of roads and waste zones. 28 cartographic maps were produced including maps of parking restrictions, and residential and business rate areas.	
S024	Online maps	25%
Comments	In the September quarter, two interactive public maps were updated showing food premises' safety ratings and trees along the light rail route.	
Highlights: Interactive maps received 14,695 web requests.		
S025	2D & 3D mapping	25%
Comments	A total of 170 map layers are available on the internal mapping viewer for Council staff to use. The total area of Randwick modelled in 3D is five square kilometres.	
S026	GIS field collection system	25%
Comments	In the September quarter, an asset collection application was used to inspect the condition and location of retaining walls within Randwick.	

## 1c Continuous improvement

<b>P012</b>	<b>Business Excellence Framework</b>	<b>25%</b>
Comments	The BEF principles have underpinned the delivery of leadership workshops.	
<b>P013</b>	<b>Internal Audit Plan</b>	<b>25%</b>
Comments	All reports have been prepared for Audit Committee meetings as required. The Audit Plan for the September Quarter has been implemented.	
<b>P014</b>	<b>Crisis Management and Business Continuity Plan testing</b>	<b>0%</b>
Comments	This project is scheduled to commence in a future reporting period.	

Code	Name	Progress Report Status
<b>P015</b>	<b>Workforce adaptability</b>	<b>25%</b>
Comments	All recruitment and probation activities have been undertaken consistent with established policies, procedures and best practice. Staff continue to be involved in Joint Consultative Committees with the Unions, WHS Committees and other forums to share ideas and make improvements. Staff continue to contribute to the Staff Newsletter which is published fortnightly with a broad range of updates including merger news.	
Highlights:	The significant involvement of staff across Council's change projects.	
<b>P016</b>	<b>City Plan Indicators</b>	<b>20%</b>
Comments	Work has commenced to develop a single corporate database of key facts and figures.	
<b>P017</b>	<b>Quality management systems</b>	<b>30%</b>
Comments	Work continues on a quality review of all processes and procedures across Council. This process has involved the relevant stakeholders and reviewed in line with the local government reform progress.	

## 02 A Vibrant and Diverse Community

### 2a Meeting Community Needs

<b>P018</b>	<b>Community Development planning</b>	<b>50%</b>
Comments	Council completed an Affordable Housing Demand Report as part of its submission to the Department of Planning. A review and update of Local Area Priorities, a document that is used to inform grant applicants of the types of activities/projects that the Council aims to support financially through its Community Partnerships Grants Program was completed.	
<b>S027</b>	<b>Interagency meetings</b>	<b>25%</b>
Comments	Council attended four interagency or service network meetings to keep abreast with the proposed changes to the State Government's Community Builders Program, Domestic Violence sector reforms, National Disability Insurance Scheme and Early Childhood Intervention Programs.	
<b>P019</b>	<b>Disability Inclusion Plan</b>	<b>20%</b>
Comments	A consultant brief has been provided to prepare an issues paper for stakeholder consultation, as part of the Disability Inclusion Plan development process, via an EOI process.	
<b>S028</b>	<b>Implement the subsidised rental policy</b>	<b>25%</b>
Comments	All community agreements are entered into in accordance with the Community Facilities Management Policy. This includes pre agreement meetings with leasees to outline the requirements of the Policy. All renewed agreements during the period were entered into in accordance with this policy.	

Code	Name	Progress Report Status
<b>S029</b>	<b>Multi-purpose centres plans of management</b>	<b>25%</b>
Comments	<p>Budget forecasts have been achieved for both multi-purpose centres - Randwick Community Centre and Prince Henry Centre (PHC). PHC continues to showcase itself as a versatile space for major and smaller events. 61 events were held (36 commercial/25 non-commercial) during the September quarter. Audi Australia continues to be the Centre's major customer.</p> <p>At the Randwick Community Centre, 113 bookings took place (1 commercial/ 112 non-commercial).</p> <p>Highlights: The V4 Summit hosted by the Polish Embassy 'Reliable Business Partners and Tourist Destinations in Europe' and AV upgrades to ensure that the venue is up to date with the latest connectivity and versatility as the venue adapts to the needs of its growing client base.</p>	
<b>S030</b>	<b>Moverly Children's Centre</b>	<b>25%</b>
Comments	Council continues to deliver quality educational and care programs at Moverly Children's Centre in accordance with all regulatory and legislative requirements.	
<b>S031</b>	<b>Randwick Literary Institute management</b>	<b>25%</b>
Comments	Maintenance works have been completed within the building, including window repair. The Randwick Literary Institute continues to be well utilised and has exceeded this quarter's revenue target.	
<b>S032</b>	<b>Planned programs and activities for target groups</b>	<b>25%</b>
Comments	In the September quarter, Council, in partnership with a number of inter-agencies and local service providers, developed and implemented a range of activities targeted at the more disadvantaged community groups. Activities included four NAIDOC Week events; Indigenous Community Links NAIDOC Cup; a Community Drug Information Workshop; Seniors and Sustainability Workshop at the Eco-living Fair; two Your Brain Matters workshops; two Memory Information Days; Love Bites Workshops at three High Schools; and a Play Reading Workshop.	
<b>S033</b>	<b>Translated content on Council's website</b>	<b>25%</b>
Comments	Randwick City Council provides information in five languages on its website (Chinese – traditional, Spanish, Russian, Indonesian and Greek). During the September quarter, various updates to Chinese translated pages were made. There were 908 page views of translated content on Council's website during the September quarter. Content translated into Chinese continues to be the most visited page, with 400 page views (accounting for 44% of traffic to the translated content section of Council's website).	
<b>S034</b>	<b>Project coordination to support our CALD community</b>	<b>25%</b>
Comments	The library has four active partnerships supporting the Culturally and Linguistically Diverse (CALD) community in technology and English language learning, including City East Community College, the Eastern Sydney Multicultural Access Project, Randwick TAFE and Mission Australia.	
<b>P020</b>	<b>Library community language collections</b>	<b>25%</b>
Comments	During the September quarter 10,609 items in languages other than English (LOTE) or community languages were borrowed from the Library.	



Code	Name	Progress Report Status
<b>S035</b>	<b>Provision of programs and activities for CALD community</b>	<b>25%</b>
Comments	Attendance at CALD events increased by 36% during the September quarter. New TechConnect classes offered in Russian, in partnership with the Eastern Sydney Multicultural Access Project, were well attended.	
<b>S036</b>	<b>Monitor and maintain infrastructure within the City at risk of vandalism</b>	<b>25%</b>
Comments	Investigations into and inspections of graffiti are conducted throughout the City on a daily basis.	
<b>S037</b>	<b>Partner NSW Police Force and other agencies in crime prevention</b>	<b>25%</b>
Comments	During the September quarter Council received five applications for CCTV footage from law enforcement agencies and all were processed within service level standards.	
<b>S038</b>	<b>Interagency partnering</b>	<b>25%</b>
Comments	Council supported local organisations in planning and implementation of NAIDOC Week activities. Major events included the Souths Cares' NAIDOC Celebration at Heffron Park and a community morning tea hosted by the La Perouse Local Aboriginal Land Council (LALC) and Guriwal Aboriginal Corporation at Yarra Bay House. Other events supported by Council included celebrations at the Prince of Wales Hospital and Jarrah House. Council as the convenor of the Randwick Community Drug Action Team successfully delivered a drug information workshop for parents and front line workers at the Randwick Community Centre. Council partnered with Youth Off The Streets and Eastern Beaches Local Area Command to facilitate a Community Safety Information workshop at Lexington Place.	
<b>S039</b>	<b>Assist in project coordination to support our ATSI community</b>	<b>25%</b>
Comments	Council supported the Indigenous Community Links NAIDOC Cup during NAIDOC Week celebrations at Yarra Recreational Reserve. This annual event is co-hosted with City of Sydney Council. Council has commenced negotiations with the La Perouse LALC to support their plans to launch a beach equipment hire enterprise at Yarra Bay. Council continues to work with local community services providers and assisted the Matraville Soldier Settlement Public School with arrangements to record the Australian national anthem in the Dharawal language at the Bondi Pavilion recording studios.	
<b>S040</b>	<b>Interagency joint planning</b>	<b>25%</b>
Comments	Council participated in three Department of Family and Community Services (FACS) Grandparent Project Planning sessions. \$15,000 in State Government funding was received to implement projects targeting local residents with responsibility for minding young children. Council participated in meetings held with NSW Health, FACS and NSW Police to discuss the feasibility of an early intervention project targeting local social housing tenants in the South Maroubra area.	
<b>P021</b>	<b>Community Funding Programs</b>	<b>75%</b>
Comments	Three grant funding programs were successfully delivered within specified timeframes. The remaining funding round (Cultural and Community Grants round 2) is due to commence in early 2017.	

Code	Name	Progress Report Status
2b Strong partnerships		
S041	Support local precincts and Chambers of Commerce	22%
Comments	Council printed 10,300 flyers for the La Perouse and Kensington Precincts and processed 18 sets of meeting minutes from the 23 precinct meetings held during the quarter. From these minutes, over 54 resolutions were actioned and responded to. Council gave a presentation on the 2016/17 Budget and Operational Plan at the Precinct Coordination Committee meeting held in August which was attended by executives from six precincts.	
S042	On-site assistance to local service providers	25%
Comments	Council continues to assist Kooloora Community Centre with its Playgroup Program in Malabar once per week, and assist with youth programs delivered from the Youth Off the Street Outreach Project Office at Maroubra South.	
P022	Service Providers expo	25%
Comments	The Community Services Committee passed a resolution at its November 2015 meeting for the Community Services Volunteers Expo to be held every two years. The next Volunteers Expo is planned for August 2017.	
2c Community facilities		
P023	La Perouse Museum business plan	25%
Comments	On 29 June 2016, National Parks and Wildlife Service (NPWS) formally advised Council that the Minister for the Environment had adopted the amendment to Botany Bay National Park Plan of Management. This paves the way for preparation of a lease agreement for the Museum. NPWS are preparing draft heads of agreement for Council's consideration as a first step towards a lease agreement. Terms of Reference for the Building and Heritage Sub-Committee have been formulated and amended for consideration at the next La Perouse Museum Trust meeting scheduled for the end of October.	
2d Cultural diversity		
P024	Implement the annual events calendar	10%
Comments	Planning for promotional/advertising material for 2017 Twilight Concert Program is currently underway. Planning has commenced to hold a pre-Christmas Maker's Crafts and Gifts market in early December at the Randwick Literary Institute.	
S043	Implement Cultural Events Program	25%
Comments	During the September quarter, Council held a total of six community events and launched the Garden Awards and Community Service Awards Programs. These events included the Bastille Day celebrations held at the La Perouse Museum with the local French community and the French Consulate General in attendance; Beach Breaks and Surfing Walk of Fame held at Maroubra Beach; the Community Race Day Marquee; Garden Awards Presentation; and the Eco-living Fair.	
Highlights: The opening of the Chifley Reserve Inclusive Playground and Amenities Block attracted over 1,000 local residents.		

Code	Name	Progress Report Status
<b>03</b>	<b>An Informed and Engaged Community</b>	
<b>3a</b>	<b>Communicating effectively</b>	
<b>S044</b>	<b>Apply corporate communication and visual design standards</b>	<b>23%</b>
Comments	Randwick City Council reviewed, edited and distributed approximately 66 publications during the quarter. Publications included posters, flyers, banners, signage, hoarding, plaques, brochures, newsletters and advertisements. These publications were edited to ensure brand consistency and were of high quality, averaging 1.8 day turnaround time which is well within the KPI of five days.	
<b>S045</b>	<b>Communication plans</b>	<b>25%</b>
Comments	Randwick City Council developed and implemented six communication plans to inform and engage the community on various Council activities including Randwick Town Hall upgrade, Beach Breaks Carnival, Eco-living Fair and Frenchman's Bay Outdoor Gym.	
<b>S046</b>	<b>Community newsletters</b>	<b>25%</b>
Comments	The spring edition of Scene Magazine was produced and distributed in September. The magazine included features on South Maroubra Beach, outdoor gyms, Council's water recycling and stormwater harvesting programs and supporting light rail. 59,000 copies were printed and distributed to residences throughout Randwick City. Council published 13 editions of the weekly Randwick eNews. The average open rate was 34.9% and the average click through rate was 26.2%, which is considered a good rate. We currently have 16,045 subscribers to eNews.	
<b>S047</b>	<b>Graphic Design</b>	<b>25%</b>
Comments	Council designed 332 items for projects including: the Marine and Coastal Discovery Program, Eco-living Fair, K2K Urban Design Competition, the Spring edition of Scene magazine, and various workshops, talks and community engagement and consultation material.	
<b>S048</b>	<b>Banner pole advertising</b>	<b>25%</b>
Comments	Five different banner campaigns were flown in Randwick City between July and September 2016, including NAIDOC Week, Beach Breaks, Taste of Coogee, Bledisloe Cup and generic Council banners. No banner bags were produced during this period due to the pending merger and a partial suspension of perennial promotional activities.	
<b>S049</b>	<b>Council's website</b>	<b>25%</b>
Comments	The eNotices form was added to the website enabling property owners to request to receive their Rates Notice electronically. The Council facility page was reviewed and links renewed.	
<b>S050</b>	<b>Library web sub-site</b>	<b>25%</b>
Comments	During the September quarter, there were 154,949 page views on the Randwick City Library website. Over the same period Randwick City Library's Facebook page grew by 11% to 972 likes, delivering 162 posts to a total reach of 66,995 users. Other social media channels continued to perform well, with 7,806 visits to the Randwick City Library Pinterest page.	

Code	Name	Progress Report Status
<b>S051</b>	<b>Online services</b>	<b>25%</b>
Comments	Ongoing support was provided to all business units to assist with keeping the website information current and relevant.	
<b>P025</b>	<b>Library Management System</b>	<b>25%</b>
Comments	Discovery Layer Enterprise was upgraded to accommodate Portfolio (Digital Asset Management system) to improve the ability to host images and documents, allowing the library to work on hosting its local studies materials and Council's documents.	
<b>S052</b>	<b>Online access solutions for library customers</b>	<b>25%</b>
Comments	Library internet connections for public access PCs, public wireless network and the training room were all upgraded to faster connections. Print Management System authentication was integrated with the Library Management System to provide a consistent logon experience to users.	
<b>S053</b>	<b>IT infrastructure support</b>	<b>25%</b>
Comments	During the September quarter the primary focus was delivery of Council's new Cisco phone system with 550 desk phones installed throughout all Council premises, as well as the transition of existing services over to the new phone system. Other significant projects included establishment of the network linkages to Woollahra, a domain trust relationship with Waverley and preparation for email address changes for the new Council. Server environments were built for the new consolidated Council's financial environment. CCTV upgrades were deployed to the Works Depot (23 cameras) and DRLC (27 cameras). Barrett House was joined to the corporate network and Wi Fi deployed at this site. Security upgrades were conducted at Barrett House, Chifley Reserve, Kingsford Nursery, DRLC and at the Works Depot.	
<b>P026</b>	<b>Online DA service</b>	<b>25%</b>
Comments	New template reports have been prepared.	

### 3b Promoting services

<b>S054</b>	<b>Lifelong learning opportunities</b>	<b>25%</b>
Comments	Randwick City Library provides lifelong learning opportunities via talks, educational workshops and information in various formats including audio visual, print and electronic. The majority of electronic resources are accessible remotely 24/7. There were 974,633 searches of the online databases during the September quarter and 860 people attended the lifelong learning activities delivered through the Library. Key activities facilitated include 11 writing workshops, two chess clubs, one cryptic crossword session, three play workshops and 205 technology related classes and sessions. Feedback from the Talking Tech series indicated 82% stated the event met their expectations and 86 per cent rated their overall impression of the event as very good or outstanding.	

Code	Name	Progress Report Status
<b>3c</b>	<b>Community involvement</b>	
<b>S055</b>	<b>Effective consultation plans</b>	<b>17%</b>
Comments	Council commenced five new consultations during the quarter including the Coogee Floodplain Risk Management Study and Plan, Malabar boat storage building upgrade, Kensington Park Draft PoM, Maroubra Bay Floodplain Risk Management Study and K2K Urban Design Competition entries. The Coogee Floodplain Risk Management Study and Plan and the Maroubra Bay Floodplain Risk Management Study were run to provide residents in the respective catchments areas the opportunity to view Council's plan to reduce flooding on their properties and comment on the draft plan. The Malabar boat storage building upgrade consultation involved an online survey to capture information and ideas for upgrading the ramp subject to funding from the RMS and Boating Now NSW. 120 surveys were completed. Over 100 submissions were received for the Kensington Park Plan of Management. The K2K consultation involved the public exhibition of the four finalist entries in the competition. The four entries were available online as well as being on display at the Meeks St Plaza and at the Kensington Masonic Centre.	
<b>S056</b>	<b>Social Media</b>	<b>25%</b>
Comments	Council uses a variety of social media platforms to listen to, inform and engage with the community. Council posted 143 posts on Council's Facebook page and the number of followers grew to 13,152. Council's YouTube channel had 81,814 views, up from 78,337 at the end of the June quarter. A total of 295 tweets were posted from the Randwick City Council twitter account (@randwickcouncil) which now has 2,002 followers (up from 1,846 in the June quarter). The Mayor's twitter account (@RandwickMayor) posted 87 tweets and the account has 1,790 followers. Council's Instagram account (@randwickcouncil) has 1,835 followers (up from 1,581 in June) and was updated with 74 new posts this quarter.	
<b>04</b>	<b>Excellence in Urban Design and Development</b>	
<b>4a</b>	<b>Improved design</b>	
<b>P027</b>	<b>Light rail strategic development</b>	<b>25%</b>
Comments	Council continues to provide input throughout the final design stage of the light rail project. Design resolution has progressed further with TfNSW resolving issues with undergrounding power lines, usage of Smartpoles and placement of new trees along the alignment. Council is currently working with representatives from the Prince of Wales Hospital and TfNSW to improve pedestrian access and visual amenity for the Randwick Terminus at the end of High Street. Council is working with TfNSW to minimise impacts to High Cross Park as a result of the construction of the underground substation. Conceptual designs are currently in progress.	
<b>P028</b>	<b>Plan and Design controls for K2K</b>	<b>50%</b>
Comments	<p>The K2K Urban Design Competition for the Kensington to Kingsford town centres progressed, with shortlisting of four teams to proceed to an invited design competition. Entries were selected by an independent jury of five experts in architecture, planning and urban design. Public exhibition, seeking the community's input into the brief and feedback on the four entries was held. Submissions received from the community will be provided to the Judges who announce the winning design on 17 October.</p> <p>The ideas generated out of the competition, community engagement activities, technical background reports and analysis will assist in the preparation of the Planning Strategy for both Kensington and Kingsford town centres.</p> <p>Highlights: The K2K Urban Design Competition was launched on 29 June 2016 and will run over four months. City Futures are well on track to finalising research/analysis on liveability indicators and the development feasibility model for both town centres.</p>	

Code	Name	Progress Report Status
P029	Architecture Talks and Urban Design Awards	10%
Comments	Two Architecture Talks are planned for the end of 2016. Preparations have commenced for the first Architecture Talk scheduled for 2 November 2016. The venue, topics and speakers have been confirmed.	

## 4b Robust development framework

S057	DA Determination	24%
Comments	In the September quarter, Council determined 73 percent of DAs under delegated authority within 60 days (net time). The mean (net) processing time for DAs was 33 days.	
P030	Review of DA processing framework	25%
Comments	A review of process has commenced with an analysis underway on existing procedural steps and the time taken at each milestone.	
P031	Review of DA assessment	0%
Comments	Refer P030	

## 05 Excellence in Recreation and Lifestyle Opportunities

### 5a Maximise open space use

P032	Construct Coastal Walkway on Malabar Headland	15%
Comments	Funds have been identified in the 2016/17 Capital Works Program to construct the Coastal Walkway in the western section of the Malabar Headland National Park. Tender documentation has been prepared and a tender process will be undertaken in the December quarter.	

### 5b Range of activities

S058	Community programs at Des Renford Leisure Centre	25%
Comments	DRLC achieved a 2% increase in attendances for the July to September period compared to the same period in the 2015/16 financial year. The facility averaged over 16,870 visits per week with Learn to Swim participation maintaining over 4,200 weekly enrolments and gym attendance maintaining over 2,300 week to week memberships.	
Highlights:	DRLC achieved over 219,000 visits between July and September.	

Code	Name	Progress Report Status
P033	Chifley Sports Reserve Playground	100%
Comments	The construction of the Chifley Sports Reserve All Abilities Playground is complete.	
Highlights:	The playground is being enjoyed by many of the children in the local community.	
P034	Chifley outdoor gym	20%
Comments	Council has received quotations for the installation of gym equipment which will be assessed and a contractor engaged. The project is planned to be completed by the end of March 2017.	

## 5c Open space creation

P035	Advocate for Malabar Headland Access	20%
Comments	Council continues to liaise with the Commonwealth Department of Finance regarding site management issues and community concerns. NPWS is continuing to carry out environmental remediation and establishment works to provide safe public access to the eastern portion of the National Park.	
P036	Open space opportunities in line with light rail	20%
Comments	<p>The closure of Meeks Street in Kingsford to vehicles is planned for August 2016. TfNSW and Council are working together to activate Meeks Street during the construction period of the light rail project, and provide a temporary urban plaza. Council continues design investigations for the permanent long term arrangement of Meeks Street Plaza and will continue to consult the community, including the identification of suitable locations for new street tree planting along the rail alignment and surrounding areas.</p> <p>A preliminary study design is in progress to identify best locations for the light rail alignment and stops from Kingsford to Maroubra for future incorporation into Council's Light Rail Urban Design Guidelines.</p> <p>Council continues to develop concept designs and consult with the community for streetscape improvement and parking reconfiguration opportunities for side streets along the light rail alignment.</p> <p>Designs for Middle Street, Harbourne Road, Forsyth Street, Meeks Street and Bruce Street in Kingsford have all been completed. Designs and site investigations have progressed for east-west bicycle links that will connect to the light rail stops, and for the regional bicycle route connecting Kingsford terminus to the south along Anzac Parade median.</p>	

## 5d Innovative library programs

P037	Community feedback on Library services	25%
Comments	Satisfaction surveys continue to be collected at all adult and youth events and at seniors' technology classes. Across the September quarter, aggregate feedback indicated that these events met the expectations of 88% of participants and 90% rated their overall impression as very good or outstanding.	

Code	Name	Progress Report Status
<b>S059</b>	<b>Library resource acquisitions</b>	<b>25%</b>
Comments	Circulation of library material has increased by 3% in comparison to the previous quarter. Another film streaming service –Artfilms- was added allowing users to watch movies from home to complement our other services. Additionally eBook Public Library Collection and Hobbies and Crafts Reference Centre were made available by the State Library of NSW to all libraries.	
<b>S060</b>	<b>Implement Library calendar of events</b>	<b>25%</b>
Comments	<p>In the September quarter, Randwick City Library ran 569 individual events, attended by 11,470 people. Regular preschool and children's activities and technology focused classes (such as the Talking Tech and TECHconnect series) continue to be strongly patronised.</p> <p>Authors who delivered talks in the September quarter included Anne Summers, Denise Sweeney, Anita Heiss, Sarah Ferguson, Roland Perry and Carmel Bird. Post event feedback showed 94 per cent of respondents rated the event met their expectations and 93 per cent rated their overall impression of the event as very good or outstanding.</p>	
<b>S061</b>	<b>Programs for children &amp; families</b>	<b>25%</b>
Comments	During the September quarter, the Library delivered 204 activities for children (such as craft, children's book clubs, school holiday activities, lapsit and storytime) to 8,761 participants.	
<b>S062</b>	<b>Programs for seniors</b>	<b>25%</b>
Comments	Across the September quarter, Randwick City Library ran 205 technology events or sessions to a total number of 450 attendees. Highlights include three events delivered in Chinese, two events in Russian and 173 one-on-one sessions.	
<b>S063</b>	<b>Implement Library Outreach Program</b>	<b>25%</b>
Comments	The Library conducted outreach with 19 local schools at Malabar, Margaret Martin and Lionel Bowen libraries during Children's Book Week, attended by 1626 children and producing 70 new library members.	

## 06 A Liveable City

### 6a Public asset management

<b>P038</b>	<b>Asset Management System</b>	<b>0%</b>
Comments	This project has been placed on hold.	
<b>S064</b>	<b>Maintain drainage infrastructure</b>	<b>25%</b>
Comments	During the September quarter Council responded to 33 requests for cleaning blocked drains. In addition Council undertook proactive clearing of numerous pipelines and pits using high pressure blasting.	



Code	Name	Progress Report Status
<b>S065</b>	<b>Maintain open space areas</b>	<b>25%</b>
Comments	During the September quarter maintenance was undertaken as scheduled. Maintenance requests from the community were completed on or near service level agreements including nature strip maintenance (85% complete), landscape maintenance (80% complete), street gardens maintenance (85% complete), parks lighting maintenance (100% complete), and sports field maintenance (100% complete).	
<b>S066</b>	<b>Maintain Council owned buildings and structures</b>	<b>25%</b>
Comments	During the September quarter maintenance for Council owned buildings and structures was completed as scheduled. These services included general building maintenance and cleaning, and maintenance to air conditioning, lifts and fire services.	
<b>S067</b>	<b>Maintain road pavement infrastructure</b>	<b>25%</b>
Comments	During the September quarter Council completed 443 pothole and road pavement requests.	
<b>S068</b>	<b>Maintain footpaths</b>	<b>25%</b>
Comments	During the September quarter Council responded to 259 requests for repairs to footpaths. A large proportion of these repairs followed an asset audit of footpath defects.	
<b>P039</b>	<b>Footpath Construction and Renewal Program</b>	<b>80%</b>
Comments	Through the use of multiple contractors and running jobs concurrently, Council has completed 80% of the Footpath Construction Program that was detailed in the 2016-17 Budget.	
<b>P040</b>	<b>Road rehabilitation program</b>	<b>20%</b>
Comments	The road resurfacing and rehabilitation projects listed in the program and budget have been assessed and work instructions issued to our contractors. The program is progressing to schedule.	
<b>P041</b>	<b>Building Capital Maintenance Program</b>	<b>25%</b>
Comments	Council completed construction of a new meeting room on the first floor of the Maroubra Beach Pavilion for use by Surfing NSW. At the Randwick Literacy Institute, lead paint has been removed from all timber windows and all affected windows repainted.	
<b>P042</b>	<b>Drainage Program</b>	<b>25%</b>
Comments	Works on the Malabar Beach revetment and Stage 1 of the Beauchamp Road drainage project are now complete. Numerous minor drainage projects and pipe relining projects will commence in the December quarter.	

Code	Name	Progress Report Status
P043	<b>Buildings for our Community Program (Year 6)</b>	25%
Comments	Buildings for our Community Program Year 7 (2016/17) project update: Heffron Park netball building - concept design stage underway; Heffron Park amenities (south precinct) - construction works underway; Yarra Oval storage - construction works planned; and Little Bay toilets upgrade - finalising start of construction.	

## 6b City places and image

S069	<b>Business centre and beach cleaning</b>	25%
Comments	Business centres service levels have been met. Mechanical and manual service provided daily or as required. Beaches are cleaned mechanically and inspected daily.	

## 6c Community safety

P044	<b>Harm prevention/intervention projects</b>	50%
Comments	Council staff facilitated six Love Bites workshops in four high schools during the September quarter with approximately 305 Year 10-12 students participating. Planning for the Sixteen Days of Activism is near completion.	
S070	<b>Implementation of Safety by Design Provisions</b>	25%
Comments	Council continues to work collaboratively with NSW Police.	
S071	<b>DA Police Protocol</b>	0%
Comments	Refer S071	
S072	<b>Eastern Suburbs Liquor Accord</b>	25%
Comments	In the September quarter, Council made seven submissions to the Independent Liquor and Gaming Authority in respect to applications for a liquor licence. One meeting of the Eastern Beaches Liquor Accord was held in the July quarter.	
S073	<b>UNSW Crime Prevention Partnership</b>	25%
Comments	One UNSW Crime Prevention Partnership meeting was held in the period.	

Code	Name	Progress Report Status
P045	Surf and water safety education program	0%
Comments	This project is scheduled to commence in a future reporting period.	
S074	Building regulation and compliance	25%
Comments	In the September quarter, Council investigated 196 building and compliance related customer requests and issued 79 notices and orders and 145 local approvals.	
S075	Building Certification and Fire Safety Programs	25%
Comments	For the September quarter, Council issued 18 Construction Certificates and 8 Complying Development Certificates and carried out 125 building inspections, 20 fire safety upgrade assessments and 148 fire safety inspections. 15 notices/orders and five penalty notices were issued and 459 fire safety certificates/statements were processed.	
S076	Food safety programs	25%
Comments	In the September quarter Council undertook a range of regulatory activities including responding to 113 customer service requests, 271 primary inspections of food businesses, 66 re-inspections of food premises and approval of 100 temporary food vendors/stalls.	
S077	Water quality at DRLC	25%
Comments	The DRLC achieved 100 per cent compliance with the NSW Health Guidelines for Public Swimming Pools at all times during the September quarter. Independent laboratory water tests and NSW Health checks were regularly conducted with the facility achieving outstanding results for all bodies of water.	
S078	Road safety education	25%
Comments	During the September quarter Council received 169 new applications for Child Car Seat Fitting vouchers and 338 vouchers were distributed. Council delivered a Stepping on presentation to older people at the Prince of Wales Hospital and a Supervisors of Learner Drivers Workshop. Planning for another pedestrian safety project is underway, with roll out scheduled for early 2017.	

## 6d Strategic land use framework

P046	District Planning Strategy	10%
Comments	The Greater Sydney Commission held two technical working group (TWG) sessions on economy and transport. These were the last two TWG sessions to be held to help finalise the district plans which will be released for consultation later this year.	
P047	ePlanning opportunities	75%
Comments	New look Section 149 Certificates are now in use. Ongoing reviews, and updating of the format and content in consideration of a future amalgamation, are being undertaken via cross council working groups. The online ICON Plan browse/enquiry system has now been completed and is operating on Council's website. Ongoing reviews of the effectiveness of the system are being undertaken.	

Code	Name	Progress Report Status
P048	s.94A Development Contribution Plan	25%
Comments	The current s94A monitoring process has been amended so that s94A levies received are split into two categories - Development Applications and Complying Development Certificates.	

## 6e Housing diversity

S079	Home maintenance and modification program	25%
Comments	In the September quarter the program completed approximately 465 home modification jobs and 95 home maintenance jobs.	
S080	Council's affordable rental housing portfolio	25%
Comments	All dwellings are currently fully tenanted in accordance with the Council's affordable rental housing program guidelines and procedures.	
P049	Affordable housing	15%
Comments	Council participated in the South Sydney Regional Organisation of Councils' Affordable Housing Working Group, providing a submission to the Greater Sydney Commission and the NSW Government on behalf of all the councils, on the need to deliver affordable housing as part of the district planning process. Council met with the Department of Planning and Environment to progress the Newmarket Green planning proposal which seeks a 5% contribution towards affordable housing.	

## 6f Distinctive neighbourhoods

P050	Randwick Junction commercial centre urban design review in line with light rail	10%
Comments	Community engagement for the Randwick Junction Town Centre Strategy and Public Domain Study has commenced with Council representatives meeting with identified key stakeholders. An information hub will be placed within Randwick Junction Commercial Centre towards the end of 2016 to provide information and gain community feedback. A town centre visitor survey has been developed to assess how the centre is used, what people value about the centre and ways to improve it. Consultation will also take place through Council's 'Have Your Say' page and through Council's Facebook page. Site analysis to identify constraints and opportunities is in progress for the Public Domain Study.	

## 07 Heritage that is Protected and Celebrated

### 7a Heritage

S081	Promote heritage services and collections	25%
Comments	315 people attended heritage related events held during the quarter. An estimated 150 people visited the Randwick: Our Victorian Neighbours month-long exhibition.	

Code	Name	Progress Report Status
<b>S082</b>	<b>Accessible heritage material</b>	<b>25%</b>
Comments	Portfolio (Digital Asset Management system) software acquired and initial training undertaken. Negotiations with the previous vendor for asset migration are ongoing. New assets have also been acquired but not added.	
<b>P051</b>	<b>Heritage item maintenance</b>	<b>10%</b>
Comments	Tender awarded for the installation of a lift and re-roofing for the Randwick Town Hall with ongoing heritage advice provided. Heritage advice ongoing in relation to the remedial works for the Caretaker's Cottage at Wylies Baths.	
<b>S083</b>	<b>Heritage consideration of developments</b>	<b>25%</b>
Comments	During the September quarter specialist heritage advice was provided on 58 development application referrals. Three responses were prepared in relation to minor/maintenance works for heritage properties.	
<b>P052</b>	<b>Heritage documentation</b>	<b>25%</b>
Comments	The Kingsford Town Centre Heritage Review evaluated the status and condition of existing heritage items and contributory facades, and prepared updated Inventory Sheets.	

## 08 A strong Local Economy

### 8a Vibrant commercial centres

<b>P053</b>	<b>Local Business study</b>	<b>25%</b>
Comments	Business audits for the town, village and local centres of Maroubra, Matraville, Malabar, La Perouse, North Randwick, Clovelly and Coogee are currently in planning. Representatives from the local Chambers of Commerce and Business Associations are invited to all Council supported Economic Development events and functions. Council is in regular contact with the respective heads of the local Chambers of Commerce, Business Associations and Randwick City Tourism Inc. Current economic and statistical information is provided to these groups on a regular basis and local meetings are attended on request.	
<b>P054</b>	<b>Visitor destination</b>	<b>25%</b>
Comments	The Win Dinner on Us competition which promotes local food businesses who have achieved a food safety star rating was undertaken. The competition was successfully launched at the Eco-living Fair.	

Code	Name	Progress Report Status
8b Hospital and university precincts		
P055	Health & Education precinct master planning	15%
Comments	The University and Hospitals' Precinct Reference Group met during the September quarter. NSW Health continues to work on the two stage masterplan for the Randwick Hospital's Campus, with a technical working group established to progress the first stage, focusing on the strategic framework/ urban master plan. Further directions and impacts for the Strategic Centre are pending the release of the Draft District Plan document, as part of the review of A Plan for Growing Sydney by The Greater Sydney Commission. The UNSW continues to work on the master plan for the University Campus, anticipated for completion towards the end of this year.	
8c Effective partnerships		
S084	Business & Economic networks	25%
Comments	Council hosts bi annual Business and Economic Leadership Forums to facilitate opportunities for attendees to establish and maintain effective networks and partnerships within the local business community. There was not an event scheduled for the September quarter.	
P056	Promote local business online and social media presence	25%
Comments	Council continues to support and promote local business. A series of free online business skills workshops for Randwick businesses and residents are being developed with the Eastern Suburbs Business Enterprise Centre in conjunction with the Small Business Friendly Councils Program, being run by the Office of the Small Business Commissioner. The workshops will be held throughout the 2016/17 financial year. They will focus on the skills necessary to establish and use a customer database, and how to establish and maintain a social media presence for business improvement and growth.	
8d Tourism		
P057	Sustainable Tourism Management	25%
Comments	Council hosted all Randwick City Tourism Inc Executive Committee meetings and provided updated local and international tourism statistics, current tourism information and information of general interest.	
09 Integrated and Accessible Transport		
9a Active transport network		
P058	Randwick City Bike Plan	25%
Comments	During the September quarter the detailed design of the cycleway along Doncaster Avenue, Houston Road, General Bridges Crescent and Sturt Street in Kingsford progressed. Council is working closely with RMS and Bayside Council on design issues. The road safety audit and traffic assessment report is currently underway for the concept design of the cycleway that connects Coogee Beach to the Day Avenue Cycleway. This is a key strategic route that connects Coogee Beach, Randwick shopping centre, Prince of Wales Hospital, UNSW and Anzac Parade.	

Code	Name	Progress Report Status
P059	Pedestrian accessibility	25%
Comments	The roll out of pedestrian projects is ongoing, especially in the Kensington and Coogee Pedestrian and Mobility Plan (PAMP) areas. Council has received RMS funding to complete a Stage One Wayfinding Strategy, focused around improving pedestrian signage around light rail stops. A consultant is currently working on the report.	

## 9b Sustainable transport

S085	Promote private vehicle alternative transport	25%
Comments	Randwick City Council continues to upgrade our bicycle infrastructure in accordance with our bicycle plan. As part of BikeWeek, Council held a bike event at Heffron Park. This free event attracted approximately 200 local residents and offered bike related activities such as bike maintenance and bike hire.	
S086	Council's fleet emissions	25%
Comments	In the September quarter, greenhouse emissions for Council's fleet show plant and equipment vehicles consumed just under 80,000 litres of fuel, producing around 210 tonnes of CO2 equivalent while passenger vehicles consumed just over 67,000 litres of fuel producing in the order of 105 tonnes of CO2 equivalent. This is a total of 315 tonnes of CO2 equivalent for total fuel consumption of approximately 147,000 litres or fuel.	

## 9c Integrated transport

P060	Work with key stakeholders during light rail implementation	25%
Comments	Randwick City Council continues to liaise with stakeholders in the interests of achieving a better light rail outcome. There has been significant work undertaken to ensure traffic and parking changes are implemented with minimal impact on residents and local businesses.	

## 9d Traffic management

P061	Road safety initiatives	25%
Comments	The Council has an ongoing program of investigating crash locations with a view to seeking appropriate remedial treatments in order to reduce the frequency and / or severity of collisions. Design work is well advanced on a number of black spot sites and at other locations to improve traffic flow and safety.	
S087	Implement parking patrol programs	25%
Comments	In the September quarter, Council received 1273 customer requests regarding parking concerns. Of these requests 1,270 were actioned within SLA timeframes.	

Code Name

Progress Report Status

**9e Parking management**

<b>P062</b>	<b>Area based parking scheme</b>	<b>30%</b>
Comments	Work on this strategy has been expanded to consider harmonisation of resident parking schemes.	
<b>P063</b>	<b>Commercial Centre Parking Management Strategy</b>	<b>5%</b>
Comments	Investigation of onsite parking at a number of smaller commercial centres continues.	

**10 A Healthy Environment****10a Leader in environmental sustainability**

<b>S088</b>	<b>Sustainability calendar of events and workshops</b>	<b>25%</b>
Comments	<p>Randwick Council's flagship environmental event, the Eco-living Fair, was held on Father's Day, with sustainability stalls, workshops, demonstrations and family entertainment attracting between 7,000 and 8,000 attendees. This year's event saw solar PV and electric vehicle technologies on display and the Alternative Technology Association's sustainability 'speed dating' held for residents.</p> <p>Just over 250 residents participated over four days in our springtime Marine and Coastal Discovery Program held between South Maroubra and Little Bay while 27 people participated in Permabee and Eco Hero volunteers groups.</p> <p>Five courses and workshops were held on permaculture orchards, gardening on the wildside, bike maintenance, group invigoration and bee keeping.</p> <p>Two school excursions were held with 36 students participating in a pilot program on Where does our food come from while 30 children participated in the holiday program at DRLC.</p>	
<b>S089</b>	<b>Sustainability projects with external partners</b>	<b>25%</b>
Comments	<p>Faith Environment Network (FEN) organised Rivers, Run-off and Reefs (Living Water) seminar with Council; Council presented at the IPWEA conference in Melbourne; UNSW arts students attended on site with art prototype projects for 2017 NOX exhibition; WIRES re-location project commenced; Prince of Wales Private Hospital 'Green September' events supported; NSW Ports meeting to plan sponsorship opportunities with Council; Resilient Sydney project supported; BMW electric vehicle division participated in Eco-living Fair; Sustainability Schools Network met with 8 participating schools; and assisted educators with course preparation on Water our Resource.</p>	
<b>P064</b>	<b>3-Council collaboration</b>	<b>25%</b>
Comments	Investigation of electric vehicle charging stations completed; Compost Revolution program continues; Sustainability business incubator refurbishment of Barrett House garage completed.	



Code	Name	Progress Report Status
<b>S090</b>	<b>School sustainability projects</b>	25%
Comments	Two school excursions held at Randwick Community Centre on saving water and sustainable food. 45 students participated in school recycling sessions.	
<b>P065</b>	<b>Community gardens</b>	25%
Comments	The Mayor announced and awarded school food and native garden funding to 18 local schools and childcare centres at this year's Randwick's Eco-living Fair.	

## 10b Management of environmental risks

<b>P066</b>	<b>Sustainability framework</b>	25%
Comments	Council has sought funding from Local Government NSW to support the implementation of the Climate Change Adaptation Roadmap.	
<b>P067</b>	<b>Floodplain risk management</b>	20%
Comments	The public exhibition of the Maroubra Bay Floodplain Risk Management Plan has commenced. The exhibition of the Kensington Centennial Park Floodplain Risk Management Plan will commence following completion of minor remodelling required as a result of the light rail development. Council has commenced work on the Birds Gully and Bunnerong Creek Flood Study.	
<b>S091</b>	<b>Tree work applications</b>	25%
Comments	Tree permit applications and DAs for Tree Works continued to be processed throughout the quarter at the target service level.	

## 10c Biodiversity and natural heritage

<b>S092</b>	<b>Bush regeneration and revegetation program</b>	25%
Comments	Bushland reserves maintained by bush regeneration contractors are on target in terms of their performance contracts. A variety of weed species have been targeted for removal including Bitou Bush and Lantana. Local indigenous species have been planted to replace removed weed plants where appropriate. Volunteer bush regenerators have been successfully working on various sites removing weeds under Council supervision.	
<b>S093</b>	<b>Noxious and environmental weeds, and pest animal control</b>	25%
Comments	During the September quarter, all noxious weed requests were treated and completed within the SLA time. All pest animal inquiries were responded to in a timely manner.	

Code	Name	Progress Report Status
P068	Street tree planting program	16%
Comments	The tree planting program has commenced based on requests for tree planting and the requirement for replacement trees.	

## 10d Sustainable waste technologies

P069	Waste Strategy	40%
Comments	779 kerbside foot inspections of residential recycling bins were undertaken. All of these households also received recycling education material and feedback cards on how well they are recycling at their property.	
S094	Waste Collection Services	25%
Comments	Cleaning of business centres service levels have been met. Mechanical and manual service provided daily or as required. Beaches are cleaned mechanically and inspected daily.	
P070	Illegal dumping management	25%
Comments	During the September quarter 2,332 CRMs on illegal dumping were received and 99% of those were collected within the SLA. A total of 253 tonnes of illegally dumped material was collected, which is 4.5% less than the amount collected this period last year. Regional Illegal Dumping Squad activities and Council's education activities helped to achieve this reduction in illegal dumping.	
S095	Waste education programs	25%
Comments	During the quarter five Community and school information sessions were conducted, three workshop sessions were held with the City East Community College through the Adult Migrant English program (attended by 120 people) and over 500 people participated in a recycling quiz as part of the Eco-living Fair.	

## 10e Water conservation

P071	Water conservation projects	25%
Comments	Through the use of recycled and bore water, Council saved 21.2 million litres of potable water (as an alternative to mains supplied water) and saved \$42,436 in water usage cost in the September quarter.	
P072	Stormwater, rainwater and wastewater harvesting projects	25%
Comments	Upgrade of Depot Water Treatment Plant to recycle more wastewater from 5KL to 15KL per day has commenced.	

Code	Name	Progress Report Status
P073	Irrigation Management System	25%
Comments	Upgrade of Chifley Reserve Irrigation and Flood Light Automation System has commenced. Design work for Maroubra Beach Park and Reserve Irrigation commenced.	

10f Energy conservation		
P074	Energy saving projects	25%
Comments	Energy consumption in the September quarter was up slightly from the previous quarter (7,948 GJ compared to 7,544 GJ), but slightly down from the same quarter last financial year (8,221 GJ). Sub-metering installation at Lionel Bowen Library has been completed while awaiting installation of voltage optimisation technology. Most recent data shows total greenhouse gas emissions at Council sites was 13,082 tonnes of CO2 equivalent (excludes streetlight component) for 2015/16.	
P075	Renewable energy projects	25%
Comments	The electricity generated by Council's solar panels during the September quarter was 23,226 kWh, somewhat lower than the same quarter last financial year (47,767kWh). This is partially explained by wetter and cloudier weather conditions over the September 2016 quarter. The NSW Office of Environment and Heritage has confirmed its approval that the 30kW of PV panels on Prince Henry Centre can proceed following the section 60 application submitted by Council. Further investigations continue into implementing Council's approved Renewable Energy Masterplan.	