



11 April 2019

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Dear Maroubra Precinct

Maroubra Precinct Meeting 25 February 2019

Thank you for the minutes of the Maroubra Precinct, 25 February 2019. The Council notes the contents of these minutes and I am able to provide you with the following information in response to resolutions of the meeting.

Resolution 25022019(1): *Can council please advise us what is happening regarding the survey on Maroubra Road from Bunnerong Rd to Malabar Rd as it has been outstanding for a few years.*

The Council still proposes to undertake a “corridor study” of Maroubra Road to better understand safety, capacity and operational characteristics. This will aid with future decisions regarding the road. However, the timing of this study has not yet been decided. In the interim we are examining whether we can introduce some short to medium term adjustments to ‘problem’ locations along the route. For example, we propose to introduce temporary kerb adjustments to induce a road narrowing and better intersection alignment, at the Maroubra / Mons / Cooper intersection within 3 months. This is proposed to address concerns previously raised with us. If the Precinct wishes to identify other locations requiring medium term attention, please advise us.

Resolution 25022019(2): *The Precinct requests Council to intercede on behalf of the local community to approach the National Rifle Association to see if they are willing to install red and green flags at Malabar and Sth Maroubra to indicate when the range is open or closed for rifle firing.*

Unfortunately, the NSW Rifle Association are reluctant to manage any communications regarding the operation of the park, aside from the red flags indicating when the park is closed.

Resolution 25022019(3): *The precinct asks if Council has any plan for improved maintenance of Coral Sea Park including artificial pitches, given the drainage issues after heavy rain.*

The Coral Sea fields are under the same maintenance program as all Council sports fields.

Throughout the year we will:

- Aerate 3/4 times
- Fertilise 3/4 times
- General maintenance every 2 weeks

- Herbicide program (Broadleaf and pre-emergent)
- Oversew 4ha with rye seed for the winter season

We also top dressed the main field this year with 100t of sand/soil. We can't do this on all fields every year due to budgetary constraints.

Resolution 25022019(4): *Residents of Maroubra Precinct are concerned that the flight paths departing to north (34 right) are not being fairly shared in accordance with the long-term operating plan (LTOP). We would like Council to write to Sydney Airport Corporation requesting confirmation that the long-term operating plan is operating in an equitable fashion as published in the LTOP.*

Air Services Australia implements the Long Term Operating Plan (LTOP) to manage noise resulting from aircraft movements from Sydney Airport in an equitable way. The LTOP was developed in the 1990s as a means of sharing noise equally over Sydney and avoiding residential areas by placing as many flights as possible over water; with the target being 55% over the south. Respite is a key aspect of the LTOP. <https://sacf.infrastructure.gov.au/LTOP/index.aspx>

Under the Plan, the noise sharing target for the East is 13%. Council monitors the LTOP for flights over the east and has made submissions to Sydney Airport in the past when the targets have been exceeded.

Council has been advised that although the LTOP aims to maximise flights over water, modes of flying are always impacted by weather conditions and the need to ensure safety standards are met.

Council encourages residents to register formal aircraft noise complaints with ASA, which is the government owned corporation and is the central contact point for the general public for information about aircraft noise and noise sharing.

Council attends the Sydney Airport Community Forum (SACF) as an observer. SACF has regularly raised concern with the Commonwealth Government, that with increasing aircraft movements, there is greater pressure on the LTOP to meet targets. SACF considers that planning for the Western Sydney Airport (which will be completed by 2026) may impact on the demand for operations at Sydney Airport however this is still unclear.

The Noise, Complaints and Information Service (NCIS) of Airservices Australia can be contacted on telephone on 1300 301 120 or residents can fill in the online complaint form at <https://complaints.bksv.com/asa>

Information about noise management is also available on the Sydney Airport web site: <https://www.sydneyairport.com.au/corporate/sustainability/environment/managing-noise>

Yours sincerely,



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<p>English</p> <p>If you need help to understand this letter, please come to Council's Customer Service Centre and ask for assistance in your language or you can contact the Telephone Interpreter Service (TIS) on 131 450 and ask them to contact Council on 1300 722 542.</p>	<p>Greek</p> <p>Αν χρειάζεστε βοήθεια για να καταλάβετε αυτή την επιστολή, παρακαλείστε να έρθετε στο Κέντρο Εξυπηρέτησης Πελατών της Δημαρχίας (Council Customer Service Centre) και να ζητήσετε βοήθεια στη γλώσσα σας ή τηλεφωνήστε στην Τηλεφωνική Υπηρεσία Διερμηνέων (Telephone Interpreter Service — TIS) τηλ. 131 450 και να ζητήσετε να επικοινωνήσουν με τη Δημαρχία τηλ. 1300 722 542.</p>	<p>Italian</p> <p>Se avete bisogno di aiuto per capire il contenuto di questa lettera, recatevi presso il Customer Service Centre del Municipio dove potrete chiedere di essere assistiti nella vostra lingua; oppure mettetevi in contatto con il Servizio Telefonico Interpreti (TIS) al 131 450 e chiedete loro di mettersi in contatto col Municipio al 1300 722 542.</p>
<p>Croatian</p> <p>Ako vam je potrebna pomoć da biste razumjeli ovo pismo, molimo dođite u Općinski uslužni centar za klijente (Council's Customer Service Centre) i zatražite pomoć na svom jeziku, ili možete nazvati Telefonsku službu tumača (TIS) na 131 450 i zamoliti njih da nazovu Općinu na 1300 722 542.</p>	<p>Spanish</p> <p>A la persona que necesite ayuda para entender esta carta se le ruega venir al Centro de Servicios para Clientes [Customer Service Centre] de la Municipalidad y pedir asistencia en su propio idioma, o bien ponerse en contacto con el Servicio Telefónico de Intérpretes ["TIS"], número 131 450, para pedir que le comuniquen con la Municipalidad, cuyo teléfono es 1300 722 542.</p>	<p>Vietnamese</p> <p>Nếu quý vị không hiểu lá thư này và cần sự giúp đỡ, mời quý vị đến Trung Tâm Dịch Vụ Hướng Dẫn Khách Hàng của Hội Đồng Thành Phố (Council's Customer Service Centre) để có người nói ngôn ngữ của quý vị giúp hay quý vị có thể liên lạc Dịch Vụ Thông Dịch qua Điện Thoại (TIS) ở số 131 450 và yêu cầu họ liên lạc với Hội Đồng Thành Phố (Council) ở số 1300 722 542.</p>
<p>Polish</p> <p>Jeśli potrzebujesz pomocy w zrozumieniu treści tego pisma, przyjdź do punktu obsługi klientów (Customer Service Centre) przy Radzie Miejskiej i poproś o pomoc w języku polskim, albo zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service — TIS) pod numer 131 450 i poproś o skontaktowanie się z Radą Miejską (Council) pod numerem 1300 722 542.</p>	<p>Indonesian</p> <p>Jika Anda memerlukan bantuan untuk memahami surat ini, silakan datang ke Pusat Pelayanan Pelanggan (Customer Service Centre) Pemerintah Kotamadya (Council) dan mintalah untuk bantuan dalam bahasa Anda, atau Anda dapat menghubungi Jasa Juru Bahasa Telepon (Telephone Interpreter Service - TIS) pada nomor 131 450 dan meminta supaya mereka menghubungi Pemerintah Kotamadya pada nomor 1300 722 542.</p>	<p>Turkish</p> <p>Bu mektubu anlamak için yardima ihtiyaciniz varsa, lütfen Belediye'nin Müşteri Hizmetleri Merkezi'ne gelip kendi dilinizde yardım isteyiniz veya 131 450'den Telefonla Tercüme Servisi'ni (TIS) arayarak onlardan 1300 722 542 numaradan Belediye ile ilişkiye geçmelerini isteyiniz.</p>
<p>Hungarian</p> <p>Amennyiben a levél tartalmát nem érti és segítségre van szüksége, kérjük látogassa meg a Tanácsház Ügyfél Szolgálatát (Customer Service Centre), ahol magyar nyelven kaphat felvilágosítást, vagy hívja a Telefon Tolmács Szolgálatot (TIS) a 131 450 telefonszámon és kérje, hogy kapcsolják a Tanácsházat a 1300 722 542 telefonszámon.</p>	<p>Czech</p> <p>Jestliže potřebujete pomoc při porozumění tohoto dopisu, navštivte prosím naše Středisko služeb pro veřejnost (Council's Customer Service Centre) a požádejte o poskytnutí pomoci ve vaší řeči anebo zavolejte Telefonní tlumočnickou službu (TIS) na tel. číslo 131 450 a požádejte je, aby oni zavolali Městský úřad Randwick na tel. číslo 1300 722 542.</p>	<p>Arabic</p> <p>إذا أردت مُساعدة لفهم هذه الرسالة، نرجوك الحضور إلى مركز خدمة عملاء المجلس وأطلب المساعدة في لغتك، أو يُمكنك الاتصال بخدمة الترجمة الهاتفية (TIS) على هاتف رقم 131 450 وأطلب منهم الاتصال بالمجلس على رقم 1300 722 542.</p>
<p>Chinese</p> <p>如果你需要人幫助你了解這封信的內容，請來市政會顧客服務中心要求翻譯服務，或者與電話傳譯服務 (TIS) 聯繫，號碼是 131 450。請他們幫助你打電話給市政會，號碼是 1300 722 542。</p>	<p>Russian</p> <p>Если Вам требуется помощь, чтобы разобраться в этом письме, то, пожалуйста, обратитесь в Муниципальный Центр Обслуживания Клиентов и попросите оказать Вам помощь на Вашем языке или же Вы можете позвонить в Телефонную Службу Переводчиков (TIS) по номеру 131 450 и попросить их связаться с Муниципалитетом по номеру 1300 722 542.</p>	<p>Serbian</p> <p>Ako vam treba pomoć da razumete ovo pismo, molimo vas da dođete do Centra za usluge mušterijama pri Opštini (Customer Service Centre) i zamolite ih da vam pomognu na vašem jeziku, ili možete nazvati Telefonsku prevodilačku službu (TIS) na 131 450 i zamolite ih da vas povežu sa Opštinom na 1300 722 542.</p>